

Renew B.C. Resident Credential – Vendor



Resident hunters in B.C. are required to prove that they remain a resident of B.C. every 3 years to continue to access resident hunting opportunities. Use this guide if a hunter has requested to update their B.C. Resident credential if it has expired, or is due to expire.

Hunter's Product Inventory

Fish and Wildlife ID: 277 416 135 (Verified)
 Fish and Wildlife Status: Active

Hunter Information
 Name: Joan Hemlock
 Date of Birth: Jan 17, 1955 (66)
 Gender: Female
 Main Phone #: () -
 Cell Phone #: () -
 Email: hunter123@yahoo.ca

Address(es)
 Type: Mailing
 525 Superior St
 Victoria BC V8V 1R6
 Street: 525 Superior St
 Victoria BC V8V 1R6

Credentials
 Residency: B.C. Resident (Expired)
 Expires: November 03, 2020
 Hunting (Active)

UPDATE BC RESIDENT CREDENTIAL

UPDATE

BUY HUNTING PRODUCTS

LEH Applications | Hunting Licences | LEH Authorizations

LEH Applications
 Below is a list of the Hunter's current applications. You may click the Application Number link below to view the payment information for applications that have been submitted by your vendor account.

Draw Name	Draw Year	Species	First Choice	Second Choice	Type	Application Date	Status

Save

Getting started

To update a hunter's B.C. Resident credential, they will need to have:

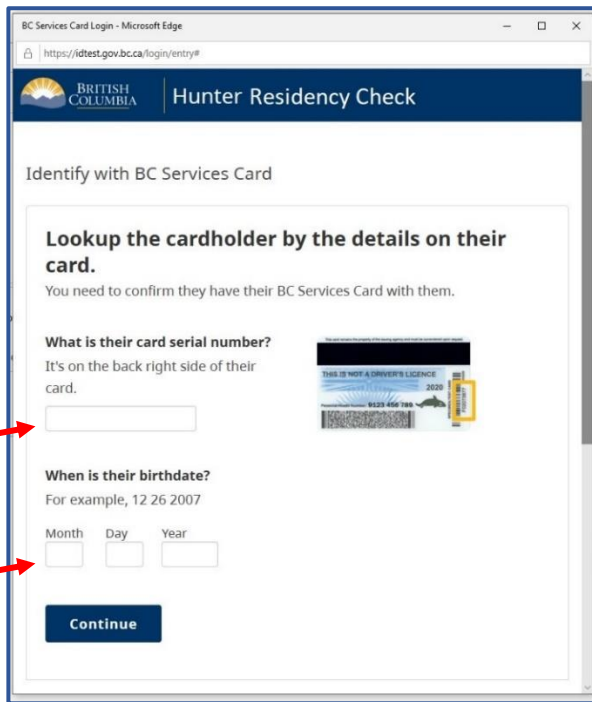
- A **Verified** user status
- FWID with **Active** status
- An existing B.C. Resident credential (can be Expired or Active)
- Valid **BC Services Card** or **Combination BC Driver's Licence/Services Card**
- Valid photo identification if the Services Card presented has no photo

NOTE: A Driver's Licence only card will not work to update this credential

Combined BC Driver's Licence and Services Card	
Photo BC Services Card	
Non-Photo BC Services Card	

Updating the B.C. Resident Credential

- From the hunter's profile, click the yellow button **UPDATE BC RESIDENT CREDENTIAL**



Updating the B.C. Resident Credential

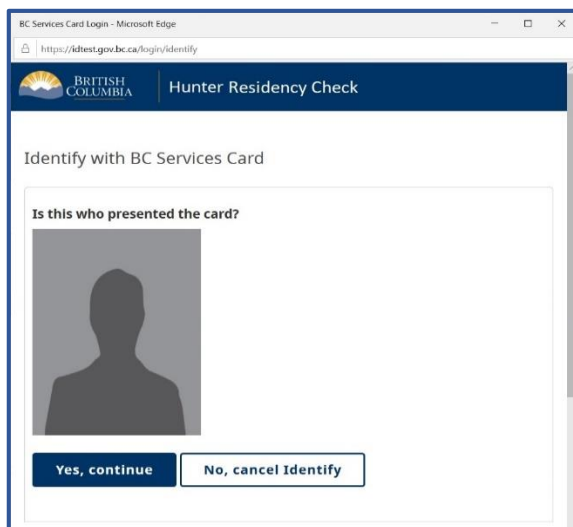
Follow the prompts in the pop-up box:

- Enter the BC Services card serial number from the back of the card
- Enter hunter's birthdate
- Click **Continue**

Note: The vendor cannot access this information unless the hunter is present at the counter with the BC Services Card

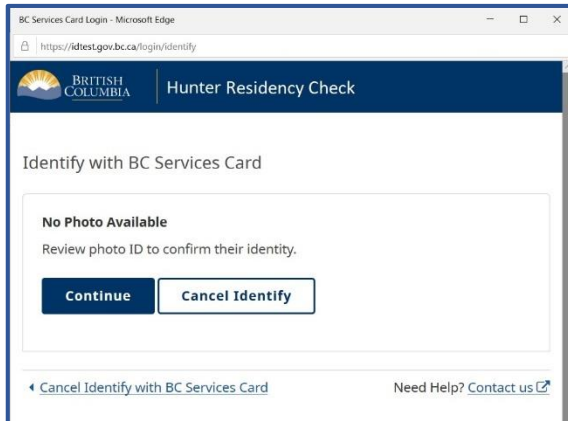
Important: Hunter can choose how to share the information either:

- Hunter can hand over the card so vendor can retrieve Card Serial Number from the back of the card and the DOB from the front of the card.
- Hunter can choose to show only the backside of the card where the card serial number is located and verbally state their date of birth.



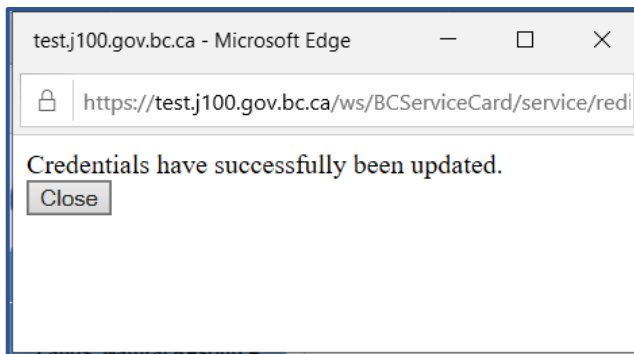
Confirming Identity

Confirm the hunter's identity with a photo identification check.



Confirming Identity

If no photo is displayed, ask hunter to provide photo identification to complete the check.



NOTE: If closing this box using the X in the corner, a refresh to the profile screen may be necessary to show the updated credential.

Finalizing the credential renewal

- When identity has been confirmed, the system will check for an exact match of **first name, last name and date of birth**. If an exact match is found between the Services Card and the profile, the system will verify the card holder's residency
- Select **Close** and the credential will update and become active for 3 years.
- The system will indicate if an exact match is not found or if the residency cannot be verified. In this case, ask the hunter to complete their B.C. Resident credential update online at www.gov.bc.ca/hunting, or they can call the FrontCounter BC Contact center at **1-877-855-3222**

Hunter's Product Inventory

Fish and Wildlife ID: 277 416 135 (Verified)
Fish and Wildlife Status: Active

Hunter Information		Address(es)		Credentials
Name:	Joan Hemlock	Type		UPDATE BC RESIDENT CREDENTIAL
Date of Birth:	Jan 17, 1955 (66)	Mailing	525 Superior St Victoria BC V8V 1R6	Residency: B.C. Resident (Active)
Gender:	Female	Street	525 Superior St Victoria BC V8V 1R6	Expires: January 28, 2024
Main Phone #:				Hunting (Active)
Cell Phone #:				
Email:	hunter123@yahoo.ca			

UPDATE **BUY HUNTING PRODUCT(S)**

LEH Applications **Hunting Licences** **LEH Authorizations**

LEH Applications

Below is a list of the Hunter's current applications. You may click the Application Number link below to view the payment information for applications that have been submitted by your vendor account.

Draw Name	Draw Year	Species	First Choice	Second Choice	Type	Application Date	Status
-----------	-----------	---------	--------------	---------------	------	------------------	--------

Save

Viewing the updated B.C. Resident Credential

- The updated B.C. Resident credential, with new expiry date (and status, if applicable) will be visible on the hunter's profile page.

Need help or have questions?

Visit www.gov.bc.ca/hunting

OR

Contact your Service BC managing office