



# Services to Victims of Crime

## Phase 3 Survey on the Draft Procurement Plan

### Welcome to the Services to Victims of Crime Initiative Phase Three Survey on the Draft Procurement Plan.

Thank you for taking the time to complete this survey. Your feedback is very important and will assist us as we continue to prepare for the process of open procurement.

While the survey will take some time to complete, the information gathered is important to finalizing the Procurement Plan for Contracted Services to Victims of Crime.

The survey is designed so that your answers will be anonymous and at no time will we attribute comments to a specific organization or individual.

#### *Instructions for Completing the Contracted Service Providers Survey*

We request that only one survey be completed for each contracted agency irrespective of the number of contracts you hold with Victim Services and Crime Prevention. In order to enable discussion within your organization about the survey, we are including a link to the PDF of all of the survey questions (available on our [website](#)). Feel free to share this with key program staff as you work to develop responses to the survey questions so that they are representative of your organization's perspective.

The survey is designed so that you do not have to complete it in one sitting. You will be able to save your progress as you move through the survey. You will also be able to go back and change answers that you have provided for previous questions. The survey will be considered finalized and complete once you click the **SUBMIT** button at the end of the survey.

If you have any questions about the survey, please contact your Program Manager or Jamie Lipp, Director, Community Programs, at [jamie.lipp@gov.bc.ca](mailto:jamie.lipp@gov.bc.ca) or 604-660-1872.

### ***Part 1: Program Design and Service Delivery***

The Branch is proposing a change to all contract schedules to include coordination activities in contract language. See page 13 of the Draft Procurement Plan.

1. To what extent do you agree that the proposed change to contract language will clarify the role of agencies and programs in coordination activities?

- Strongly Agree
- Agree
- Neither Agree or Disagree
- Disagree
- Strongly Disagree

2. If you think this language could be improved or changed, what changes would you suggest?

3. Do you have any other comments related to the “Program Design and Service Delivery” section of the draft plan?

### ***Part 2: Defining Service Areas***

It is important that the service areas ensure that appropriate and accessible services can be provided in as many areas of the province as possible. The Branch has identified 97 service areas in the Draft Procurement Plan. See page 15.

4. To what extent do you agree that the boundaries of the service areas make geographic sense in terms of service delivery?

- Strongly Agree
- Agree
- Neither Agree or Disagree
- Disagree
- Strongly Disagree

5. Do you have any suggestions on how to improve or change the service areas?

6. Do you have any other comments related to the “Defining Service Areas” section of the draft plan?

### ***Part 3: Exploring A New Funding Formula for Victim Service and Violence Against Women Programs***

An important part of the Services to Victims of Crime Initiative is the development of a new funding formula for contracted victim service and violence against women (VAW) programs. This proposed formula is based on a number of key principles and aims to address historical inequities in funding between communities. See page 18 of the draft plan.

7. To what extent do you agree that the proposed funding formula achieves the goal of more fairly and transparently distributing funding around the province?

- Strongly Agree
- Agree
- Neither Agree or Disagree
- Disagree
- Strongly Disagree

8. In your opinion, what are the strengths of the proposed funding formula?

9. In your opinion, what are the challenges and/or gaps with the proposed funding formula?

As part of the broader work on the funding formula, the Branch is also examining program level funding, or the costing of Branch programs and services.

10. In your opinion, what are the strengths of the proposed approach to program level funding?

11. In your opinion, what are the challenges and/or gaps of the proposed approach to program level funding?

12. Do you have any other comments related to the “Exploring A New Funding Formula for Victim Service and Violence Against Women Programs” section of the draft plan?

#### ***Part 4: Open Procurement Implementation Plan***

The Branch has developed a sample Negotiated Request for Proposals (NRFP) document available for review on our [website](#). See page 28 of the draft plan.

13. Please provide any specific feedback or comments you have regarding the NRFP:

- Proposed solicitation method
- Proposed questions
- Other aspects of the NRFP

The Branch requires a multi-year procurement implementation plan due to the large number of programs to be procured. See page 30 of the Draft Procurement Plan.

14. Do you have any feedback regarding the timelines that are discussed in the draft procurement plan?

15. Do you have any other comments related to the “Open Procurement Implementation Plan” section of the draft plan?

#### ***Final Thoughts***

16. Do you have any further feedback that you would like to provide?