

# Services to Victims of Crime

## Phase 1: Consultation

May 8, 2014

Dear Service Provider,

I am writing to provide information regarding the "Services to Victims of Crime" initiative which is being undertaken by the Community Safety and Crime Prevention Branch, Victim Services and Crime Prevention. This initiative will prepare contracted service providers who deliver victim service and violence against women programs for the process of open procurement, scheduled to be phased in beginning in the 2015/16 fiscal year. A critical component of this initiative will involve consultations with contracted programs and stakeholders regarding program design and service delivery.

Acknowledging that many of our contracted program service providers either have never been through an open procurement process, or have not had recent experience in open procurement, we understand you may have questions or concerns. We are committed to providing the support required to ensure you are well informed and prepared. This move towards open procurement is being made to help ensure that contracting mechanisms for services are fair, transparent, accountable, and aligned with government-wide procurement policy.

Phase 1 of the Services to Victims of Crime initiative will commence with a survey that will be posted online the week of May 12, 2014 and will be available for completion for 30 days. We expect that the survey will affirm many of the successes and challenges we are already aware of through your regular contact with Program Managers. As well, it will provide an opportunity to hear about other issues, challenges and successes. Results from the survey will help to inform future phases of consultation. An invitation along with instructions and a link to the survey will be sent to your organization by e-mail in the coming days.

At each stage of the Services to Victims of Crime initiative, we will share our findings and provide further information about next steps. You can expect to receive regular project updates and these updates will be posted on our web site at: [www.pssg.gov.bc.ca/victimservices/service-provider](http://www.pssg.gov.bc.ca/victimservices/service-provider).

The initiative is being led by Jamie Lipp, Director, Community Programs, with oversight provided by Executive Director, Taryn Walsh. Jamie is available to answer questions and can be reached via e-mail at [Jamie.Lipp@gov.bc.ca](mailto:Jamie.Lipp@gov.bc.ca) or phone at 604 660-1872.

I look forward to the results of the consultation and to continuing to work with you to serve victims of crime and violence in British Columbia. Thank you for your commitment and dedication.

Sincerely,



Lynda Cavanaugh, Assistant Deputy Minister  
Community Safety and Crime Prevention Branch  
Ministry of Justice

302 – 815 Hornby Street, Vancouver BC V6Z 2E6  
Telephone: 604 660-5199, Facsimile: 604 660-5340  
[victimservices@gov.bc.ca](mailto:victimservices@gov.bc.ca)



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