Our Mission

Protect communities by safely supporting adults under our supervision and using evidence-based approaches to change their behaviour.

Our Priorities

**Safety first:** Enhance our practices, policies, technology, and facilities.

**Take it to the next level:** Enhance training to deliver exceptional correctional services.

**Attract and retain:** Implement strategies to find and keep talented, caring, and passionate people.

**Develop leaders:** Provide tools and training to empower, support, and motivate staff.

**Harness ideas:** Engage with, listen to, and enable staff to use their expertise in correctional supervision.

**Be mindful:** Foster a respectful culture that supports individual and organizational health.

Support our Staff

**Advance Correctional Supervision**

**Lead by example:** Treat individuals under supervision with compassion, respect, and dignity.

**Everyone has a past:** Weave trauma-informed practices through our work.

**Respect our differences:** Ensure interactions and programs are culturally appropriate.

**Stay with it:** Adopt and adapt interventions and technology to create better outcomes.

Address Indigenous Over-Representation

**History matters:** Inform staff about the lasting impacts of colonization on Indigenous people.

**Understand our differences:** Incorporate cultural awareness in our work.

**Support healing:** Provide culturally appropriate programs and holistic services.

**We all have a role:** Engage Indigenous communities and justice partners.

Support Individuals with Complex Needs

**It’s complicated:** Recognize and respond appropriately to people with complex needs and people in crisis.

**60% diagnosed:** Partner broadly to improve outcomes for people with mental health and/or addictions needs.

**Segregation as a last resort:** Implement changes to promote safety and ensure humane conditions.

**Plan to succeed:** Enhance release planning practices to support successful community reintegration.