



# Dispute Resolution Services

Residential Tenancy Branch  
Office of Housing and Construction Standards

In matters of the *Residential Tenancy Act*, SBC 2002, c. 78, as amended  
or the  
*Manufactured Home Park Tenancy Act*, SBC 2002, c. 77, as amended

## **ORDER**

Pursuant to sections 71(2)(b) and (c) of the *Residential Tenancy Act* and sections 64(2)(b) and (c) of the *Manufactured Home Park Tenancy Act*, I order that, until the state of emergency declared by the Ministry of Public Safety and Solicitor General on August 15, 2018 expires and unless the director otherwise orders:

- a document served by ordinary mail or registered mail in accordance with section 88 or 89 of the *Residential Tenancy Act* or section 81 or 82 of the *Manufactured Home Park Tenancy Act* is deemed to have been sufficiently served on the following dates:
  - if the address for service is in an area subject to an evacuation order related to the 2018 Wildfire Emergency, five days after the evacuation order is rescinded, lifted or expires; or
  - if the address for service was in an area to which Canada Post suspended mail delivery service as a result of the 2018 Wildfire Emergency, five days after resumption of mail service to the area; and
- a document of the type described in section 88 or 89 of the *Residential Tenancy Act* or section 81 or 82 of the *Manufactured Home Park Tenancy Act* is deemed to have been sufficiently served for the purposes of the applicable Act if:
  - an evacuation order or suspension of Canada Post mail delivery service as a result of the 2018 Wildfire Emergency makes service in a manner described in section 88 or 89 of the *Residential Tenancy Act* or section 81 or 82 of the *Manufactured Home Park Tenancy Act* impossible or unreasonable; and
  - the document is served on the person by email in one of the following ways:
    - the document is sent by email to the email address of the person to be served, and the person confirms receipt of the document in a response email, in which case the document is considered to have been

received on the date the person confirms receipt;

- the document is sent by email to the email address of the person to be served, and the person responds to the email without identifying an issue with the transmission or viewing of the document, or with their understanding of the document, in which case the document is considered to have been received on the date the person responds to the email; or
- the document is sent by email to the email address that the person to be served routinely uses for correspondence regarding tenancy matters, in which case the document is deemed to have been served five days after it was sent to the person by email.

Dated: August 16, 2018



---

Tyann Blewett, Acting Director