



Dispute Resolution Services

Residential Tenancy Branch

In matters of the *Residential Tenancy Act*, SBC 2002, c. 78, as amended or the *Manufactured Home Park Tenancy Act*, SBC 2002, c. 77, as amended

ORDER

Pursuant to sections 71(2)(a), (b) and (c) of the *Residential Tenancy Act* and sections 64(2)(a), (b) and (c) of the *Manufactured Home Park Tenancy Act*, I order that:

- Until the resolution of the 2024 Canada Post labour disruption, any records of the type described in section 88 of the *Residential Tenancy Act* or section 81 of the *Manufactured Home Park Tenancy Act* are sufficiently served for the purposes of the Act if they are sent by courier;
- any records of the type described in section 89(1) or 89(2) of the *Residential Tenancy Act* or section 82(1) or 82(2) of the *Manufactured Home Park Tenancy Act* are sufficiently served for the purposes of the Act if the sender requests signature upon delivery and
 - the recipient of the records signs a record provided by the courier which acknowledges receipt; or
 - the courier leaves a notice of attempted delivery in the mailbox or posted to the door; or
 - if the courier is not able to leave the notice of attempted delivery in the mailbox or posted to the door, the courier leaves the notice of attempted delivery in a conspicuous place and the sender provides proof that they have attempted to contact the recipient by telephone or email to inform the recipient of the attempted delivery; and
- any record sent by courier during this period is deemed to have been received on the actual date of delivery in cases where the recipient of the record signs a record acknowledging receipt, or on the 5th day after the record or the delivery attempt notice is sent, in any other case.

Dated: November 15, 2024

S. McGregor, A/Executive Director