

NOW THAT YOU HAVE YOUR DECISION

*All dispute resolution decisions are binding.
Both landlords and tenants are **required to comply**.*

RTB Website

The RTB website (www.gov.bc.ca/landlordtenant) has information about:

- How and when to enforce an order of possession or a monetary order (www.gov.bc.ca/landlordtenant/orders)
- How and when to have a decision or order corrected or clarified (www.gov.bc.ca/landlordtenant/review)
- How and when to apply for a limited grounds review. *Very limited* circumstances apply. **Please note: This is not a chance to reargue your case – disagreeing with a decision is not grounds for a review.**

Your application for review will be dismissed if you do not provide evidence and information on how the review will change the outcome of the original decision. **Legislated deadlines apply** (www.gov.bc.ca/landlordtenant/review)

Other Resources

Resources:

[Tenancy Policy Guidelines](#)

[RTB Rules of Procedure](#)

[Information Sheets](#)

Legislation:

[Residential Tenancy Act](#)

[Residential Tenancy Regulation](#)

[Manufactured Home Park Tenancy Act](#)

[Manufactured Home Park Tenancy Regulation](#)

RTB Staff

Contact any Service BC Office or visit the RTB office nearest you.

For current information on locations and office hours, visit the RTB website at www.gov.bc.ca/landlordtenant

To speak with RTB staff or listen to the 24 Hour Recorded Information Line, call:

- Toll-free: 1-800-665-8779
- Greater Vancouver: 604-660-1020
- Victoria: 250-387-1602