



Compliance and Enforcement Unit
Residential Tenancy Branch
Office of Housing and Construction Standards

December 9, 2020

CEU File # [REDACTED]

Full Summary of Administrative Penalty

Name of Respondent: Joelle Katherine BOURNE

Date of Penalty Issued: October 13, 2020

Contraventions under the Residential Tenancy Act (the Act): Contravention of section 26(1) and 37(1)

Outcome of the Investigation: An administrative penalty in the amount of \$5,000.00

The Compliance and Enforcement Unit received a complaint on November 13, 2019 alleging the respondent was contravening the Act and failing to comply with orders of the Director. Pursuant to section 87.1 of the Act, an investigation commenced on November 13, 2019.

Between October 22, 2008 and January 29, 2020, the Residential Tenancy Branch issued 16 decisions related to the respondent's failure to pay rent with Monetary Orders for unpaid rent totaling \$63,750.00. In 12 different tenancies, the respondent was served a 10-day Notice to End Tenancy for Unpaid Rent or Utilities and the respondent did not dispute the Notice to End Tenancy but also did not move out on the effective date of the Notice to End Tenancy. Administrative Penalties are issued to promote compliance only after all other attempts to gain compliance have failed. The respondent's compliance history and the seriousness of the contravention were considered when determining a one-time or continuing penalty.

Under the authority provided by Part 5.1 of the Act, the Director of Compliance and Enforcement ordered a one-time administrative penalty on October 13, 2020.

The administrative penalty is due on December 14, 2020. [Click here to see full decision.](#)