



Compliance and Enforcement Unit
Residential Tenancy Branch

December 28, 2023

Full Summary of Administrative Penalty

Name of Respondent: Collen June CLANCY

Date of Penalty Issued: December 28, 2023

Contraventions under the Residential Tenancy Act: Failure to pay rent contrary to section 26(1) of the Act, Failure to follow an order of the director contrary to 87.3(1)(b) of the Act.

Outcome of the Investigation: An administrative penalty in the amount of \$5,000.00.

The Compliance and Enforcement Unit received a complaint on May 2, 2022, alleging the respondent was contravening the Act by failing to pay rent at multiple rental properties and failing to comply with orders of the Director. Pursuant to section 87.1 of the Act, an investigation commenced on June 2, 2022.

The Respondent repeatedly and deliberately failed to comply with section 26(1) of the Act by failing to pay rent in full or on time across eight separate tenancies dating back to 2018, and deliberately failed to follow an order of the director in seven separate cases resulting in seven Monetary Orders, of which resulted in monetary enforcement orders, issued by the court, contrary to section 87.3(1)(b) of the Act.

Administrative Penalties are issued to promote compliance. The respondent's compliance history and the seriousness of the contravention were considered when determining a one-time or continuing penalty.

Under the authority provided by Part 5.1 of the Act, the Director of Compliance and Enforcement ordered a one-time administrative penalty on December 28, 2023, and the administrative penalty became due on or before February 29, 2024.

[Read the full decision here.](#)