

# Questions & Answers About PharmaNet

**Q** Who may access my medication information through PharmaNet while I am a hospital or designated mental health facility patient?

**A** *Only authorized physicians and pharmacists working in the hospital or designated mental health facility or authorized hospital or designated mental health facility staff acting on the request of the physician may access your medication profile.*

**Q** I have a keyword on my PharmaNet file. What if I choose not to provide it to the hospital or designated mental health facility physician?

**A** *Information about your medication history may be important information for the physician or pharmacist treating you in the hospital or designated mental health facility. If you choose not to provide the hospital or designated mental health facility physician or pharmacist with your keyword the physician will make the best treatment decisions possible, using the information that is available.*

**Q** I have a keyword on my PharmaNet file. What if I am incapacitated while I am in the hospital or designated mental health facility?

**A** *If the physician treating you in the hospital or designated mental health facility determines that access to your profile is necessary in order to diagnose and treat you effectively, the physician may have your keyword removed. You will be informed that your keyword has been removed.*

**Q** I would like more information about PharmaNet. Who should I contact?

**A** *For information about the use of PharmaNet in a hospital or designated mental health facility, please ask to speak with the hospital or designated mental health facility PharmaNet contact person.*

For general information about PharmaNet:

✉ Write to: PharmaNet  
PO Box 9655 Stn Prov Govt  
Victoria BC V8W 9P2

☎ Call the  
PharmaNet 1-604-683-7151 (Lower Mainland only)  
Help Desk at: 1-800-663-7100