

PDHHS Contacts:

CONSULTATIVE SERVICES

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FAMILY AND COMMUNITY SERVICES

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VICTORY HILL RESIDENTIAL PROGRAM

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For *more* Information

GENERAL INQUIRIES WEBSITES:

- ▶ www.gov.bc.ca/deafandhardofhearing/consultativeservices
- ▶ www.gov.bc.ca/deafandhardofhearingservices
- ▶ www.gov.bc.ca/victoryhillresidentialprogram

EMAIL: pdhhs@gov.bc.ca

TTY: 604 660-1807

VOICE: 604 660-1800

FAX: 604 660-1859

PDHHS Provincial *Deaf and Hard of Hearing Services*



Have *feedback?*

- ▶ IN PERSON: Feedback forms can be found at the office.
- ▶ BY EMAIL: pdhhs@gov.bc.ca
- ▶ MAILING ADDRESS: 4334 Victory Street, Burnaby, B.C.
- ▶ *All feedback is reviewed by our Performance Quality Improvement (PQI) team.*



Ministry of
Children and Family
Development



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Mission Statement

Provincial Deaf and Hard of Hearing Services is a provincial government organization dedicated to supporting the diverse and multicultural goals of deaf, hard of hearing and deaf-blind individuals and their families within an ASL and English environment.

PDHHS WILL CREATE OPPORTUNITIES FOR:

- ▶ Deaf, hard of hearing and deaf-blind individuals to explore and achieve their personal goals;
- ▶ Families to connect with resources that sustain strong and caring relationships;
- ▶ Communities and professionals to work in partnership in meeting the principles of human rights, equality and life-long learning; and
- ▶ Full access for all British Columbians.

Description of Services

CONSULTATIVE SERVICES:

Consultative Services provides consultation to Ministry staff and community partners regarding serving deaf and hard of hearing clients and supporting access.

FAMILY AND COMMUNITY SERVICES:

Family and Community Services is a provincial resource program to strengthen family relationships and support the development of school age deaf and hard of hearing students. Family and Community Services also supports transitioning youth up to age 23.

VICTORY HILL RESIDENTIAL PROGRAM:

Victory Hill Residential Program (VHRP) operates a home-like environment for children and youth who must live away from home in order to attend the British Columbia School for the Deaf in Burnaby. VHRP works closely with residents' parents or guardians to support residents' cultural, physical, social, emotional and educational development.

