

PRIME enrolment and PharmaNet access

PRIME is an online application for healthcare professionals and sites that need PharmaNet to deliver patient care.

All PharmaNet users need to enrol in PRIME.



I need to access patient medication records in my new job delivering direct care. I have never used PharmaNet before.
I need to enrol in PRIME.



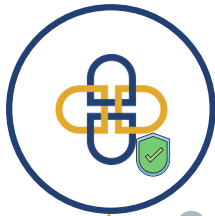
I have been using PharmaNet at work for a while.
I need to enrol in PRIME.

1



The Ministry needs to know who I am before they allow me to access PharmaNet.

2



I fill out an online application called **PRIME**. This is my request for Ministry permission to access PharmaNet.

3



PRIME tells my employer when I am **approved** to access PharmaNet.

4



My employer and their PharmaNet software vendor create my secure **PharmaNet** account.

PharmaNet software vendors

Pharmacies, hospitals, health clinics, and other healthcare sites contract software vendors in order to use PharmaNet. You may know PharmaNet by the name of the software your workplace uses.

What is PharmaNet?

PharmaNet is a computer system containing records of every prescription filled in B.C. and other sensitive patient information.

It is managed by the BC Ministry of Health.

How to enrol in PRIME to access PharmaNet



Follow these steps if you need PharmaNet to deliver patient care.

To access PharmaNet, you need to enrol in PRIME. PRIME is an online application. If you are currently using PharmaNet and are not enrolled in PRIME, you need to enrol during specific enrolment dates in 2022 and 2023. See your [profession's enrolment dates](#).

PRIME is how healthcare professionals request approval by the Minister of Health to access PharmaNet. PRIME protects patients by making sure that only those authorized can see their medication histories.

1

Set up the BC Services Card app on a mobile device

The BC Services Card app allows you to securely access many online government services. You will verify your identity by video, so be sure you have a good Internet connection. PRIME collects only your name, address and date of birth from the app—the minimum to verify your identity. Set up the [BC Services Card app](#).

2

Gather what you'll need to enrol in PRIME

You will need:

- a mobile device with the BC Services Card app
- your College licence, if applicable, OR
- your job title, if you're accessing PharmaNet on behalf of an independent user (e.g. if you are a medical office assistant, unit clerk, etc.)
- address(es) of workplace(s) where you use PharmaNet
- the person at your workplace who sets up PharmaNet accounts ("PharmaNet administrator")

3

Enrol in PRIME

You will need to:

- enter College licence details or job title, and workplace address(es)
- read and sign the PharmaNet terms of access

Approval is usually immediate. If enrolment is sent for further review, the Ministry will contact you with next steps.

4

Email notification

You will then enter your PharmaNet administrator's email address and share your approval notification, with a link to your GPID, with them. They will get you connected to PharmaNet.

Note that while the link to your GPID expires 10 days from the time you share the notification, you can return to PRIME and share your GPID at any time.

Enrol in PRIME at:

pharmanetenrolment.gov.bc.ca/info



Questions?

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www.gov.bc.ca/pharmanet/PRIME