



For British Columbia's PharmaNet Users

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Submitting Claims for Medications Prescribed by Naturopathic Physicians

As of September 7, 2010, pharmacies may receive prescriptions issued by qualified registrants of the College of Naturopathic Physicians of British Columbia. Naturopathic physicians are authorized to prescribe certain pharmaceutical medicines in accordance with the standards, limits and conditions of practice established by their College.

Submitting prescription claims when the prescriber is a naturopathic physician

Include the:

- **Practitioner ID Reference Code 97**
- Naturopathic physician's **5-digit College of Naturopathic Physicians of BC license number**
- The **naturopathic physicians's last name.**

Note: PharmaNet does not apply any restrictions that preclude a naturopathic physician from prescribing a specific medication. PharmaNet verifies only the practitioner information.

For more information on prescribing by naturopathic physicians, visit the College of Naturopathic Physicians of BC website at www.cnpbc.bc.ca.

The Importance of Running a Daily Totals Report

On occasion, a technical issue may cause the information recorded in PharmaNet to differ from what is recorded on your local system. A medication history record or claims record may be missing, or an extra record may be present. This can negatively affect **patient safety** or **pharmacy payments**.

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The use of PharmaNet is not intended as a substitute for professional judgment. Information on PharmaNet is not exhaustive and cannot be relied upon as complete. The absence of a warning about a drug or drug combination is not an indication that the drug or drug combination is safe, appropriate or effective in any given patient.

Health care professionals should confirm information obtained from PharmaNet, and ensure no additional relevant information exists, before making patient care decisions.

The Importance of Running a Daily Totals Report, continued

To identify missing or extra records, run a Daily Totals report¹ at the end of each day. The Daily Totals report reconciles the records on your local system and PharmaNet for a particular date. It shows the:

- total number of claims submitted on the day of the report,
- number of claims that were both made and reversed on the day of the report, and
- number of claims that were made the day before the report and reversed on the day of the report.

If the report identifies discrepancies between the two systems, contact the PharmaNet Help Desk for assistance. By doing so promptly, you will protect patient safety and ensure timely payment of PharmaCare claims.

A word about reversals: Perform claim reversals as soon as possible. You can reverse a claim up to 120 days after the dispensing date. After 120 days, you must request the reversal by contacting the College of Pharmacists of BC. This creates increased work for you and for the College. For after-hours information about claims reversals, contact the PharmaNet help Desk.



Not sure how to carry out a task with your software? If you need information on specific procedures for your software, please contact your software vendor.

¹ Your software vendor may have a different name for this feature. Its technical name is Daily Adjudication Reconciliation (TDT) function.