

BC PharmaCare

Offloading devices

BC PharmaCare helps pay for offloading devices. Offloading devices are foot orthotics and adaptive shoes that help people recover from diabetic foot ulcers.

Who is covered

Coverage is available to people who are:

- Diagnosed with a diabetic foot ulcer
- Receiving eligible treatment at an [approved B.C. outpatient or ambulatory clinic](#)
- Ready to transition to an offloading device
- Covered under Fair PharmaCare, Plan C (BC Income Assistance), or Plan B (Long-term Care)

If you do not have Plan C or Plan B coverage, register for the Fair PharmaCare plan. It's free. Coverage is based on your income. Register at gov.bc.ca/ahdc or call us at 1-800-663-7100. The amount of coverage under Fair PharmaCare depends on your annual deductible and family maximum.

How it works

1. You must be treated for your foot ulcer at an [approved B.C. outpatient or ambulatory clinic](#)
2. A clinic nurse or physician decides you are ready to transition to an offloading device within two weeks.
3. The clinic refers you to an orthotist enrolled in PharmaCare. The orthotist can help you apply for PharmaCare coverage for the offloading devices prescribed for you.

For more information

Phone us Monday to Friday 8 am to 8 pm and Saturday 8 am to 4pm

- From the Lower Mainland: 604-683-7151
- From the rest of B.C., toll-free: 1-800-663-7100

Online resources

- Register for Fair PharmaCare: gov.bc.ca/ahdc
- Approved outpatient and ambulatory clinics: www.gov.bc.ca/PharmaCareTotalContactCastingClinics
- Enrolled orthotists: www.gov.bc.ca/PharmaCareOrthoticProviders