

Client Survey

Pharmacists Prescribing for Minor Ailments and Contraception (PPMAC)

Since 2023, residents of B.C. can be assessed and treated by pharmacists for 21 minor ailments and contraception.

BC Stats surveyed 2,825 clients between May 7 and October 15, 2024, about their experiences using the service and why they chose to visit a pharmacist.

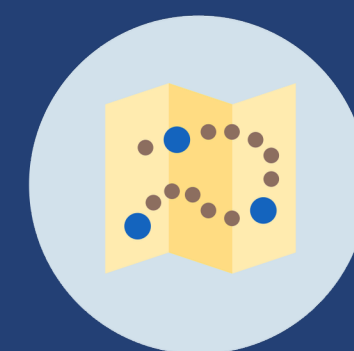
Some top reasons clients chose to see a pharmacist:



Condition not serious enough to require a doctor



Did not want to wait for another health practitioner



Convenient location

93% of clients indicated they would see a pharmacist for this service again.



96% felt safe and respected during their consultation.



93% said the pharmacist spent enough time with them.



93% felt involved with their care and treatment.



91% said the program improved access to needed care.



85%* reported their condition improved or resolved completely.

*Excludes clients assessed for contraception or nicotine dependence



For more information, visit
www.gov.bc.ca/seeapharmacist
www.gov.bc.ca/BCStatsRequests