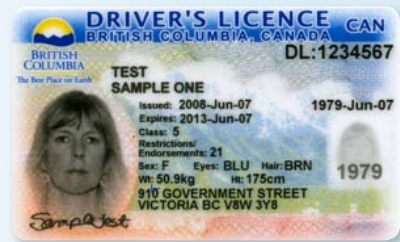




The BC Services Card replaces the CareCard.

Starting February 15, 2013 the provincial government will introduce the BC Services Card, which will be phased in over a five-year period. The new card replaces the CareCard and can be combined with the driver's licence. It is secure government-issued identification that British Columbians can use to prove their identity and access provincially-funded health services. In the future, the BC Services Card will provide in-person and online access to other government services.

Current Cards



BC Services Card (Starting February 15, 2013)

DRIVER'S LICENCE AND SERVICES CARD (COMBINED CARD)

The BC Services Card can be combined with a BC driver's licence.



BC SERVICES CARD (PHOTO CARD)

The photo card is an alternative to the combined card.



BC SERVICES CARD (NON-PHOTO CARD)

Some people such as seniors, minors, and those with temporary immigration status may carry a non-photo BC Services Card.



The BC Services Card. Your CareCard, and more.



The BC Services Card replaces the CareCard.

FEATURES OF CARD	CARECARD	DRIVER'S LICENCE AND SERVICES CARD	BC SERVICES CARD (PHOTO)	BC SERVICES CARD (NON-PHOTO)
Who qualifies for this card?	All Medical Services Plan (MSP) beneficiaries. Seniors get Gold CareCards at age 65.	Most drivers over the age of 19 who are eligible MSP beneficiaries.	All eligible MSP beneficiaries over the age of 19, excluding people with temporary immigration status.	Newborns, minors new to the province, people with temporary immigration status, adults aged 75 and older, and, people residing in an extended care hospital or exempt for health reasons.
Personal Health Number (PHN)	Displayed on the front of card.	Displayed on the back of card.		
Expires (Card Expiry)	N/A	Displayed on the front of card. This is the expiry date of the card and the date by which the cardholder must renew enrolment in MSP.		
MSP EXP (MSP Expiry Date)	Not displayed in most instances.	For most adults, the MSP expiry date is the same as the CARD expiry date.		Back of card – A minor's MSP EXP = their 19th birthday.
Magnetic Stripe	Contains name, birth date, PHN.	Contains all data printed on the front of card and PHN.	Contains name, birth date, PHN and card issued date.	Contains name, birth date, PHN, card issued date, MSP EXP.
Barcode	N/A	Contains all data printed on the front of card and PHN.		
Chip	N/A	The embedded chip does not store any personal or medical information and is included to allow future in-person and online access to government services.		

Duty to verify enrolment in MSP: Practitioners have a duty to verify enrolment in MSP (perform an eligibility check):

1. If a person has a previously scheduled appointment, the practitioner needs to take reasonable steps to verify enrolment in advance, or:
2. If a person does not have a previously scheduled appointment, the practitioner needs to verify enrolment at the time the person presents for health services after:
 - a. Asking to see the person's BC Services Card, or prior to early 2018, their CareCard; or
 - b. Asking for the person's PHN, plus an additional piece of identification that shows the person's photograph and legal name; or,
 - c. Asking for the person's PHN, plus two pieces of identification showing the person's legal name.

If necessary, MSP eligibility can be checked by using the individual's date of birth, their legal name, gender or their address.

Duty to report MSP misuse: Health care providers who suspect that a person is attempting to access or has accessed health care services inappropriately are required by regulation to report this to Health Insurance BC (HIBC) at 604-456-6950 (Metro Vancouver) or 1-866-456-6950 (elsewhere in B.C.).

Help stop fraud by confirming cardholder identity:

- Is the person presenting the card the person that's pictured on the card?
- Has the card expired?
- Be familiar with the look and feel of genuine cards.

For more information: For MSP related questions, call HIBC at 604-456-6950 (Metro Vancouver) or 1-866-456-6950 (elsewhere in B.C.). Pharmacists can call 604-682-7120 (Metro Vancouver) or 1-800-554-0225 (elsewhere in B.C.).

For more general information visit BCServicesCard.ca or call the Service BC Contact Centre 604-660-2421 (Metro Vancouver), 250-387-6121 (Greater Victoria) or 1-800-663-7867 (elsewhere in B.C.).