



## MEDICAL SERVICES PLAN (MSP) END OF GROUP PLAN COVERAGE NOTICE

**Management of your provincial health care coverage is changing.  
This document contains important information about MSP  
and how to maintain your MSP account.**

### What is MSP?

In British Columbia, public health insurance is called the Medical Services Plan – or MSP. It covers the cost of medically-necessary insured services. Under the *Medicare Protection Act*, enrolment with MSP is mandatory for all eligible British Columbia residents and their dependents.

MSP is administered by Health Insurance BC (HIBC) on behalf of the Government of BC and the Ministry of Health.

### What is Changing?

You have been covered under an MSP Group Plan, in which your employer, pension plan or union manages your MSP coverage. Your MSP Group Plan will no longer manage MSP coverage for you.

### Next Steps

You do not need to re-apply for MSP coverage. HIBC will automatically put you and any existing dependents on a self-administered MSP account when your Group Coverage ends.

You will receive a letter from HIBC with current account information when your new MSP account is created. If you need to make an MSP account change when you receive the letter, visit: [www.gov.bc.ca/managingyourmspaccount](http://www.gov.bc.ca/managingyourmspaccount).

### Maintain Your MSP Account

After your MSP Group Plan coverage ends, you will be responsible for keeping your MSP account up to date and requesting changes. You must notify HIBC if you:

- Change your address;
- Update your personal information, or information for other individuals on your account (including name, date of birth, or gender);
- Add and/or remove a spouse (including Common-law) or child(ren); and/or
- Update your status in Canada (e.g.: obtain a new Work Permit, Study Permit, or confirmation of permanent residence).

**Resources for MSP Account Updates**

Before your MSP Group Plan coverage ends, continue to work with your MSP Group Plan Administrator to keep your information current.

You can also visit [www.addresschange.gov.bc.ca](http://www.addresschange.gov.bc.ca) to update your address at any time.

After your MSP Group Plan coverage ends, to request MSP account changes and submit documentation online, visit: [www.gov.bc.ca/managingyourmspaccount](http://www.gov.bc.ca/managingyourmspaccount).

**Supplementary Benefits**

MSP supplementary benefits provide partial payment for certain medical services obtained in British Columbia (for example, massage therapy and chiropractic services) and may provide access to other income-based programs. For more information about eligibility and how to apply, visit [www.gov.bc.ca/MSP/supplementarybenefits](http://www.gov.bc.ca/MSP/supplementarybenefits).

**Outstanding MSP Premiums**

Outstanding MSP premiums owed prior to January 1, 2020 remain a debt payable to the province and must be remitted to Revenue Services of British Columbia (RSBC). RSBC will continue to collect any outstanding MSP premium debts.

**More Information**

If you have any questions about your MSP coverage, please visit [www.gov.bc.ca/MSP](http://www.gov.bc.ca/MSP) or contact HIBC.

To request an MSP Account Confirmation letter that will verify MSP enrolment status for one or more individuals on your MSP account, please visit: [www.gov.bc.ca/confirmMSPaccount](http://www.gov.bc.ca/confirmMSPaccount).