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Dear operators of assisted living residences:

Effective immediately, operators of both publicly subsidized and private pay assisted living residences who provide more than one type of accommodation (i.e., supportive housing, independent living, assisted living, licensed residential care, mental health and/or supportive recovery) on a site or a campus of care must be able to identify which units at a site are accommodating residents receiving assisted living services. This condition has been set in order to better protect the health and safety of residents.

Assisted living residences are regulated under the *Community Care and Assisted Living Act* and operators must meet specific provincial health and safety standards when providing assisted living services to residents, including a level of oversight. Operators have a responsibility to ensure that the residents are safe, which includes processes to identify which residents are receiving assisted living services. Maintaining a current listing of units accommodating residents who have an assisted living contract with the service provider is particularly significant at a site where assisting living and independent living units are blended together.

This new condition does not:

- oblige operators to designate specific units as “assisted living” because it is anticipated that unit use may change as residents move in or transition out of assisted living;
- need to include the names of the residents; and
- need to be submitted to the assisted living registry, unless an operator is requested to do so by the assisted living registry in response to a complaint (as part of an investigation).

During the annual registration renewal process, operators should register the number of units where assisted living services are delivered based on experience to date. If this number increases or decreases, operators should inform the assisted living registry and the number of registered units will be adjusted.

If you have any questions, please contact Ms. Robin McMillan by telephone at: 250 952-1739 or by email at: [robin.mcmillan@gov.bc.ca](mailto:robin.mcmillan@gov.bc.ca) .

Sincerely,

Barbara Korabek  
Assistant Deputy Minister, Assisted Living Registrar