Frequently Asked Questions
A Picture of Health - The B.C. Ministry of Health Newsletter

What is *A Picture of Health*?

*A Picture of Health* is B.C.’s Ministry of Health e-newsletter focused on telling the story of the provincial health care system. Published quarterly, this online resource is aimed at keeping our health system partners, practitioners, administrators and the public up-to-date on the ministry’s work to improve patient experiences and outcomes.

Why am I receiving this newsletter?

As a valuable health system partner, practitioner, administrator or member of the public, we want to help keep you informed about relevant community resources, industry news, and updates on policy as well as share links to useful tools and information from across B.C.’s health system.

How do I subscribe?

You can subscribe to *A Picture of Health* by clicking ‘sign up today’ on our [homepage](http://www.health.gov.bc.ca).

Can I share the newsletter?

Yes! You can forward the newsletter to other people you think might be interested in learning more about what we are doing in the health-care system. We would encourage them to subscribe so they never miss an update. Subscribing is free and easy. Click [here](http://www.health.gov.bc.ca) and leave your email address.

How do I find previous editions of the newsletter?

All our newsletters are available online at [A Picture of Health](http://www.health.gov.bc.ca).

How often will I receive newsletters?

You’ll receive an e-newsletter from the Ministry of Health once per quarter (i.e., every three months). Be sure to add [MOHNewsletter@gov.bc.ca](mailto:MOHNewsletter@gov.bc.ca) to your safe sender list so you never miss an update. This way, you’ll be sure to receive our newsletter in your inbox instead of them accidentally ending up in your junk or spam folder.

How is my personal information being used?

We only use the information you give us to send our newsletter and they’ll only come from [MOHNewsletter@gov.bc.ca](mailto:MOHNewsletter@gov.bc.ca). That means you won’t receive anything from us except our newsletters.
How do I contact you?

You can always contact us at MOHNewsletter@gov.bc.ca. We welcome your feedback. We’re also always interested in hearing stories from our readers. If you have a unique story to tell, know someone who does, or have an idea for a topic, don’t hesitate to reach out to us directly. We include our email address in every newsletter.

How can I change my subscription address?

The best way to change your email address is to email us directly at MOHNewsletter@gov.bc.ca with ‘Change subscription address’ in the subject line. Let us know which email address to remove and indicate where you want to receive the newsletter. Alternatively, you can sign up using your preferred email address here.

How do I unsubscribe?

You can easily stop receiving our newsletters at any time. Simply email MOHNewsletter@gov.bc.ca to request removal. Once you do, you will no longer receive A Picture of Health.

You can also unsubscribe by clicking the ‘unsubscribe’ link at the bottom of any newsletter you’ve already received.