

Heather Kula 154393 (the "Respondent")

Alternative Dispute Resolution agreement dated: December 19, 2025

On December 19, 2025, the Emergency Medical Assistants Licensing Board (the "Board"), pursuant to Rule 7.1 (c) of the Rules for Complaints, Investigations and Disciplinary Hearings, resolved the matter with the agreement of the Respondent by way of an alternative dispute resolution (the "Agreement").

As part of the Agreement, the Respondent admitted to breaching a term and condition of their license when assisting a 51-year-old patient (the "Patient") on July 18, 2024, in Kamloops, BC by behaving unprofessionally towards staff at the facility, including: speaking in a demanding and confrontational manner; and criticizing the clinical decisions of facility staff in a confrontational manner.

As part of the Agreement, the Respondent agreed to participate in up to five (5) consultation meetings with a clinical advisor to review the admission and the circumstances leading to this complaint, focusing on lessons from the call and changes the Respondent has made to their practice. All of which must be completed within 90 days of the Respondent receiving a copy of the signed Agreement.

The Agreement provided that if the Respondent fails to complete the requirements of this Agreement within 90 days the Respondent's licence would be suspended for seven (7) days.

On March 20, 2026, the Board determined the Respondent has complied with the terms of the Agreement. Accordingly, the complaint file is now closed.