

Cheryl Ruth Jensen (the “Respondent”) and #105559

Alternative Dispute Resolution Agreement

Alternative Dispute Resolution agreement signed date: September 11,2024

On October 23,2024, the Emergency Medical Assistants Licensing Board (the “Board”), pursuant to Rule 7.1 (c) of the Rules for Complaints, Investigations and Disciplinary Hearings, resolved the matter with the agreement of the Respondent by way of an alternative dispute resolution (the “Agreement”). As part of the Agreement, the Respondent acknowledged and admitted to breaching a term and condition of their Emergency Medical Assistants (“EMA”) licence on March 9, 2024, when assisting a patient by acting in an unprofessional and aggressive manner including disrespecting and belittling care home staff.

Further, as part of the Agreement, the Respondent agreed to successfully complete the following courses: IPHE201 - Professionalism and Ethics for Healthcare Professionals, at their own expense; and, Foundations of Collaborative Conflict resolution; and, participate in up to five (5) consultation meetings with a clinical advisor, all of which must be completed within 90 days of the Respondent receiving a copy of the signed Agreement.

On December 15, 2024, the Board determined the Respondent has complied with the terms of the ADR Agreement. Accordingly, the complaint file is now closed.