

3 FLEET TIPS

CHANGING COLLISION PROCEDURES TO LIMIT DRIVER CONTACT

Accidents happen, but what does that mean in the face of a global health crisis? Drivers typically come together and exchange information, which is now unsafe as we all practice social distancing. Here are three tips for actions to avoid these days, and what to do instead:



AVOID

- 1 Physically exchanging insurance cards, vehicle documentation, or forms of personal identification with the other party.
- 2 Riding with the tow truck operator if your vehicle is disabled, since most truck cabs will not allow for proper distancing.
- 3 Visiting the police department or insurance company to file an accident report.



INSTEAD

- 1 Verbally share phone numbers, then electronically exchange photos of insurance, vehicle, and identity documentation.
- 2 Arrange your own transportation that allows for greater social distance.
- 3 Contact the police or insurance office prior to making the trip to confirm they are currently allowing walk-ins.

Now that you're prepared to exchange information, arrange towing and transportation, and report the incident safely, remember these other important accident basics:

- Identify if any involved persons need immediate medical attention
- Move vehicles from roadway to avoid blocking traffic
- Document vehicle damage and scene
- Follow all accident notification procedures required by your company

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