



Automotive Resources International



ARI Fleet Services Contact Information

David Holdsworth, Strategic Account Manager

Office: 604-422-2363

Cell: 604-209-7435

E-mail: dholdsworth@arifleet.ca

Contact for:

- Contract and policy management
- ARI Insights training
- Reporting
- General program and services support
- Issue escalation/resolution

Chris Girman, Team Lead - Client Services

And the ARI BC Gov't Support Team

Office: 604-412-2302

E-mail: bcbgov@arifleet.ca

Contact for:

- General program and services support
- ARI Insights help, access requests,
- Inventory additions and bulk updates
- Fuel and maintenance card support
- Vehicle ordering support
- Accident Management support
- Licensing support
- Mileage reporting support
- Billing queries

BC Gov't Driver Assistance Number

Toll-Free: 1-855-446-4274

Prompts:

1. Accident Management
2. Roadside Assistance
3. Maintenance, Glass and Tires
4. Lost/Stolen cards



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Vehicle Maintenance

Toll-Free: 1-855-446-4274 – Prompt #3

Contact ARI's Technical Resource Centre for:

- Questions related to vehicle maintenance
- Assistance available from a certified technician and/or supervisor

Accident Management

Toll-Free: 1-855-446-4274 – Prompt #1

E-mail: corpdamage@arifleet.ca

Contact for:

- Questions related to vehicle accidents
- Assistance available from Accident Management representative M-F, 5:30 AM to 2:00 PM PST
- After-hours assistance available 24/7 through ARI's Technical Resource Centre

ARI Insights

Toll-Free: 1-844-274-4435

E-mail: cis@arifleet.com

M-F, 12:30 AM to 5:00 PM PST

Contact for:

- Questions related to ARI Insights website
- Assistance also available through the Help and Live Help icons on the Insights homepage ...

