

Distribution Centre Victoria

As operations at DCV have shifted over the past few years, we wanted to take the opportunity to reach out to our loyal customer base to let them know of all the services we still provide:



Computer and Laptop Peripherals

Mice, keyboards, adapters, flash drives, etc., are provided by DCV for BC government employees to ensure all items have been tested/approved by OCIO and are compatible with our systems.



Filing and Records Storage Items

File folders and records storage items that meet ministry-specific quality/durability standards at very affordable pricing.



Protocol Giftware & Recognition

A wide variety of custom products (mugs, water bottles, pens, apparel, etc.) perfect for conferences, trade mission, or special recognition events.



Provincial Logo Calendars

BC logo wall/desk calendars, as well as vacation schedules on our shopping cart.

To browse/purchase any of these items, please visit our shopping cart at: www.dcv.gov.bc.ca



“Hiding Hank”

Some of you may remember “Where’s Ralphie” and his hiding contest from days gone by, but in case you didn’t get the memo, Ralphie has retired...

Before he left however, he did teach his hide and seek tricks to this little fella “Hiding Hank”, so look for him in every issue of the DCV newsletter.

Every correct email submission (1 per issue) will give you 1 entry into a draw to be pulled after every 2 issues.

Happy Hunting!

One of the services you might not be aware of is our Warehousing & Asset Management Services (WAMS)

Warehousing and Asset Management Services, Storage and Distribution of Forms, Brochures, Publications, Swag, & Assets.

Warehousing and Asset Management Services (WAMS) - A cost, time and space-efficient solution for all your storage, management and distribution needs. Minimize your storage/warehousing requirements and streamline services while continuing to take advantage of large volume purchasing.



Storage

47,000 square feet of storage, offsite options, and secure storage services.

Management

Inventory Management is much more than just storage; we manage time and date sensitive materials, including batch dates, revisions and re-order points. Clients receive monthly (or on demand) inventory reports which include detailed history of your product movement.

Distribution

Geared towards the end-user, we pick, pack and ship our client's products ensuring on-time arrival. Integrated ordering options are available based upon the client's needs.

For more information in regards to utilizing our WAMS services, please contact Cory Bate at: Cory.Bate@gov.bc.ca

DCV Highlighted Products



Logitech Wireless Solar Keyboard K750

920-002912

The Logitech Wireless Solar-Powered Keyboard K750 eliminates battery hassles - any light source keeps your keyboard charged for at least three months in total darkness. 1/3-inch thick: Ultra-thin design adds sleek style to your workspace. Features feel-good typing: Logitech-only concave key cap design for faster, quieter, more comfortable typing. Powerful 2.4 GHz wireless: Enjoy a reliable connection using a tiny Logitech Unifying receiver that stays in your computer. Works with Windows-based laptop and desktop PCs.

Product: [#7045041181](#) Price: \$89.99 EA



Records Storage Box

Records Storage Box, corrugated cardboard, Kraft single wall, 200 lb, hinged top, hand holds at ends, printed on one side, black ink, numbered for assembly, stores letter or legal size files, 15" x 12" x 10". Tested and approved by CIMB, 25 per bundle.

Product: [#7520121002](#) Price: \$2.10 EA



Filebacker Letter Size ARC's LETTER

Filebacker, letter size, for use with ARCS and ORCS filing systems, includes heat sealed fastener at top, 100 per box. 3690

Product: [#7530242001](#) Price: \$27.60 BOX



Lenovo ThinkVision Pro2840m 28-inch 4K Monitor

28" 60B4RAR6US

Item currently priced at limited-time sale pricing Features 4K display, 3840x2160 resolution, 10-bit color, 270 nit brightness, 5 ms response time, glossy TN panel with 170/160 view angle. Infinity glass design features touch sensitive buttons and dual speakers. Monitor is equipped with DisplayPort, HDMI and multiple USB ports. Stand offers tilt, swivel and rotate. HDMI, DisplayPort, USB and power cables are included. Energy Star 6.0, TCO certification, EPEAT Gold. Three year warranty.

Product: #[7045041300](#) Price: \$499.00 EA

Protocol & Recognition

Do you need **branded products** for a conference or an event?

We can help! Consult with our team to create a wide variety of custom products including lanyards, mugs, water bottles, pens, apparel, padfolios, or the perfect item for a conference, trade mission, or special recognition event.

Call Jacquie at 250-356-6183, Linda at 250-356-5827, or email us at ProtocolRecognition@gov.bc.ca.

As a reminder, our recognition products for your business and personal needs will continue to be available on the DCV Shopping cart. *"It's business as usual"* for Protocol and Recognition!! [Browse here!](#)



Bottle, Insulated, Eagle

500 ML/17 OZ

These double walled bottles are lined in high quality stainless steel and will keep beverages hot for up to 12 hours and cold up to 24 hours! This one has a sleek shape and a strong Bella Bella design by Ben Houstie. They come boxed.

Product: #[9999847590](#) Price: \$21.95 EACH



Bottle, Insulated, Raven

500ML/17 OZ

These double walled bottles are lined in high quality stainless steel and will keep beverages hot for up to 12 hours and cold up to 24 hours! This one has a sleek shape and a slick Coast Salish design by Francis Horne Black Sr.. Boxed.

Product #[9999847539](#) Price: \$21.95 EACH



Bottle, Insulated, Whale

500 ML/17 OZ.

These double walled bottles are lined in high quality stainless steel and will keep beverages hot for up to 12 hours and cold up to 24 hours! This one has a sleek shape and a bright Haida design by Ernest Swanson. They come boxed.

Product: #[9999847591](#) Price: \$21.95 EACH

This Issues FAQ

What is DCV's return policy?

If an product is mistakenly ordered, defective, or sent to you in error, contact DCV Customer Service or call 250-952-4460 for assistance.

The process is easy, efficient, and straight forward. The following items are accepted for full credit or exchange:

- » When they are returned with their packing slips and/or sales order and items are re-sellable.
- » When they are returned, unopened, in their original packaging, within 90 days of purchase, and therefore, are re-sellable.
- » When you have ordered it in error and items are re-sellable.
- » If the product was sent in error.
- » Defective and/or faulty product.

There are rare occurrences when we cannot accept a return:

- » When the product is past an expiration date and thus not re-sellable.
- » When items original packaging has been compromised and thus not re-sellable.

Please contact [DCV Customer Service](#) or call 250-952-4460 for assistance with all returns.

What is the mailing address for the Distribution Centre Victoria?

Distribution Centre Victoria
742 Vanalman Avenue
Victoria, BC V8W 9V7

Environmental Fee

As of January 1st, 2017, DCV will be restructuring our shipping/handling fees to our new Environmental Fee to go towards our green program and promote consolidation of orders, thus reducing our carbon footprint. All orders over \$100.00 will be free, orders \$50.00-\$99.99 will incur a \$2.50 environmental fee, and all orders under \$50.00 will incur a \$5.00 environmental fee.

Contact Information

toll free 1 800 282-7955 | tel 250 952-4460 | Online www.dcv.gov.bc.ca
fax 250 952-4431 | email DCVCustomerSer@gov.bc.ca

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DISTRIBUTION
CENTRE VICTORIA
A BRANCH *of* SHARED SERVICES BC