

## CS-000651 – Appendix 3

### Teknion – Value Added Services

This Offeror offers the following Value Added Services through the CSA:

**Storage** - Storage facilities as follows:

- Grand and Toy, Burnaby, access to 100,000sq ft
- Grand and Toy, Victoria 11,000 sq ft
- Holmes and Brakel, Vancouver 12,000 sq ft and 20,000sq ft of consolidation space in Ontario
- Chase Office Furnishings, West Vancouver- 10,000sq ft
- Total Office, Kelowna 7500 sq ft
- Heritage Office Furnishings, Victoria 10,000sq ft

Reseller storage is offered at \$12.50 per M3, or \$50 per skid. There is no extra charge for inventory management; it can all be managed electronically through a Bill of Materials list held by the Reseller. There may be a service charge for time to go in and do a physical inventory where previously one did not exist, or where there are multiple furniture systems that need to be taken into inventory.

### Relocations Management

- Reconfigurations – small moves, adds and changes
- Moves – floor to floor and site to site, tear-down and re-build
- Move planning for 'live' sites to minimize disruption

Other services may be offered on a fee based structure such as:

- XPRESS quick- ship furniture program
- Preventative maintenance
- Product repair and refurbishment: such as refinishing of laminate or veneer work surfaces, electrostatic painting of storage, re-upholstery
- Post installation Service Plan
- Relocation Management: Moves, Adds and Changes, Move planning for live sites to minimize disruption, Moves – floor-to-floor and site-to-site, tear-down and rebuild
- Post-project maintenance & day-to-day facilities car
- Development of Workplace Product Standards
- Product Value Engineering