



November 18, 2024

Honourable George Chow
Minister of Citizens' Services
Parliament Buildings
Victoria, BC V8V 1X4

Dear Minister Chow:

Congratulations on your appointment as Minister of Citizens' Services. Thank you for agreeing to serve in this important role. I am looking forward to working alongside you to deliver for the people of British Columbia.

In the coming weeks, Ministers will receive specific mandate expectations laying out priorities for action to address key challenges and opportunities.

Our government's mandate comes from the clear message voters sent us in the election. In times of extraordinary change and uncertainty, British Columbians have asked us to work together to get things done that make a real difference in their daily lives. They expect us to focus on the challenges they worry about at the kitchen table.

Specifically, we will work to:

- **Reduce costs for families** by helping people access affordable housing, including support for first-time homebuyers and stronger measures to crack down on housing speculation. Additionally, we will implement a middle-class income tax cut that will put \$1,000 back into the pockets of BC households, every year.
- **Strengthen healthcare** by expanding access to family doctors and recruiting and training more health professionals, ensuring that every British Columbian can access the care they need, no matter where they live. We will also increase access to addictions treatment and provide help for people whose struggles require intensive supports.

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- **Make our neighbourhoods and communities safer** by working with law enforcement to keep guns off our streets, crack down on organized crime, and address repeat offenders. We will reduce street disorder by getting people access to the services and resources they need.
- **Build a sustainable, clean economy** with good jobs across BC by working closely with business, workers and communities to attract global investments, bring certainty for business and ensuring that all British Columbians benefit from economic growth - not just those at the top.

Essential to our path towards a more prosperous future is continuing as a leader on tackling climate change. The cost of inaction is not just environmental, it's also economic. The transition to a low-carbon future represents a generational opportunity we must seize, not abandon.

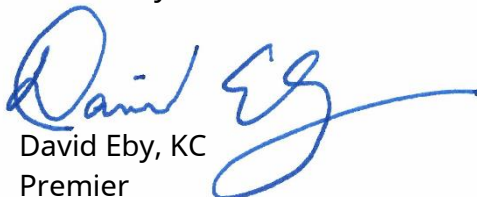
This work will be enabled and accelerated by advancing true, lasting, and meaningful reconciliation with Indigenous peoples. Reconciliation is not just a priority—it is foundational to our collective future. Our government will strengthen our relationships with Indigenous communities in tangible, measurable ways that benefit all communities across the province.

Achieving these goals will take time. Governing is a process that requires patience, hard work, and a commitment to listening and learning from British Columbians from all walks of life and different perspectives. In a province as diverse as BC, it does not mean we will always agree - but we do share a common future in one of the most extraordinary places in the world.

As a member of the Executive Council, you must uphold the highest standards of ethical conduct and professionalism, work within your ministry budgets and hiring plans, and establish a collaborative working relationship with the public service. Serving as an elected representative is a privilege, and it is a responsibility we must carry out with integrity and a deep commitment to the people of British Columbia.

I look forward to working with you in the months and years ahead.

Yours truly,

A handwritten signature in blue ink, appearing to read 'David Eby', with a long horizontal flourish extending to the right.

David Eby, KC
Premier