



# Mineral Titles *Information Update*

## No. 19 – Mineral Titles Online and Government Internet Systems Availability

Revision Date: November 4, 2015

Title holders are reminded of the risks associated with waiting until the expiry date of their claim when registering exploration and development work or making a payment instead of exploration and development. Unforeseen events do happen that may prevent you from registering your exploration work or payment, and forfeiture of title could result.

With the implementation of Mineral Titles Online (MTO) in January 2005, all title acquisition and maintenance of title is required to be registered online by the client. MTO was developed on the corporate government model of shared resources through the use of common internet technology, digital mapping and e-commerce. MTO relies on a number of computer servers to push and pull resource data between the various access points within the government corporate natural resource sector. While government systems support groups work hard to ensure full accessibility of the system, events may occur that make MTO unavailable for use.

The MTO system may not always be available 24 hours a day, seven days a week. There may be some service interruptions from time to time, and it is not reasonable to expect that any computer system will be free from failure at all times.

Mineral Titles Online reflects and allows the operation of section 35(1) of the Mineral Tenure Act, which states that a claim forfeits if exploration and development work or payment instead of work has not been registered by the end of the expiry date.

Each title holder should take steps to protect the integrity of their titles and one of the best ways to do that is to **register your exploration and development work or payment instead of exploration and development at least a few business days prior to the expiry date**. That will allow you to contact the Mineral Titles Branch in the event of some system issue preventing you from registering your exploration assessment work or payment instead of work. It is important to recognize that MTO is not supported on a 24 hour – 7 day a week basis. Staff assistance is only available 0830 – 1200 and 1300 to 1630 on regular business days.

If you are unsuccessful due to a government system problem in registering your exploration assessment work or payment instead of work during regular business hours, for assistance call the Mineral Titles Branch Helpdesk at 1-866-616-4999 (toll free in B.C.) or 604-660-2672 (Lower Mainland or outside B.C.). If you are unsuccessful with your registration after hours, send an email with the dates and times of your attempts to complete your registration to [Mineral.Titles@gov.bc.ca](mailto:Mineral.Titles@gov.bc.ca). The emails will not be read until the next regular business day.

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In the event of a discrepancy between this information and the provisions in the *Mineral Tenure Act* and Regulation, the provisions in the statute and regulations will apply.

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Mineral Titles

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