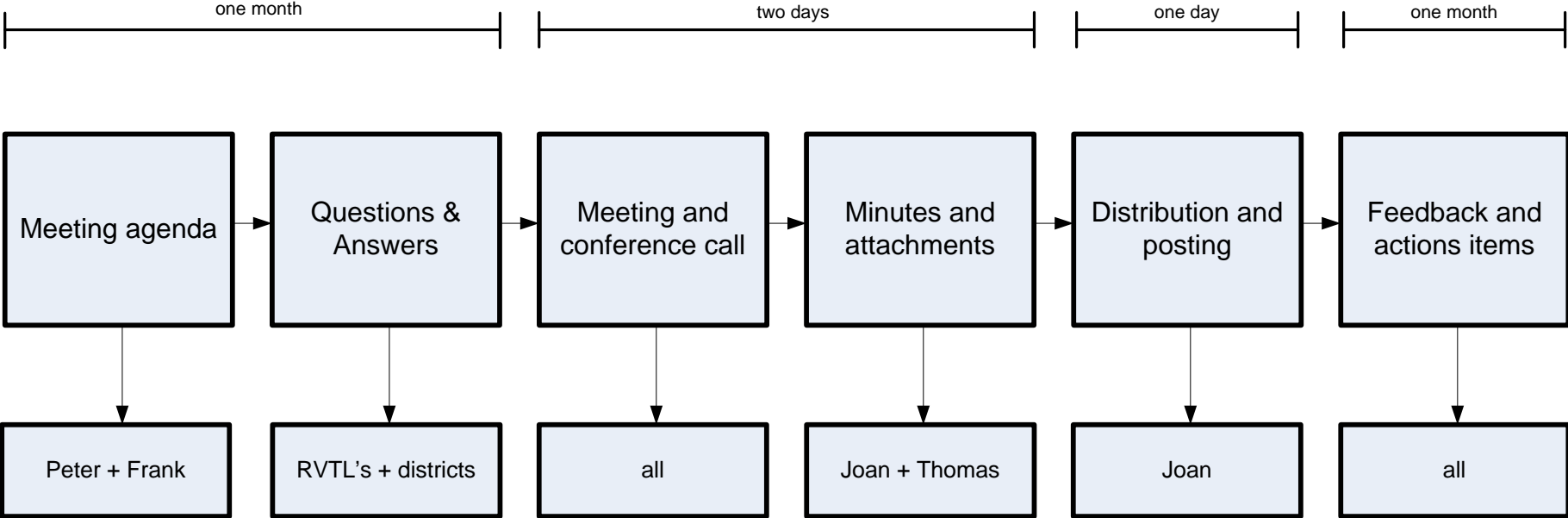


# RSM Monthly Conference Call – Process Map (Level 1)



Time Frame: one week

Version 1.1  
 Owner: Thomas Chen  
 03 January 2008

# RSM Monthly Conference Call – Process Map (Level 2)

