Subject: BRM Program Services

Dear Client,

We are following the advice of Public Health Officials closely to keep British Columbians as safe as possible and mitigate the impacts of COVID-19. Temporarily, we are not providing services in person in order to limit the spread of COVID-19 to the public and our employees.

We will continue to maintain our full suite of programs services and will do the utmost to ensure that your inquiries and claims are processed as efficiently as possible. Please use the following information to contact staff about any questions or assistance you require:

**Production Insurance/Agricultural Wildlife Program/Western Livestock Price Insurance Program:**

- Abbotsford: 1-888-221-7141  
  ProductionInsurance.Abbotsford@gov.bc.ca
- Cranbrook: 1-888-332-3352  
  ProductionInsurance.Cranbrook@gov.bc.ca
- Dawson Creek: 1-877-772-2200  
  ProductionInsurance.DawsonCreek@gov.bc.ca
- Fort St. John: 1-888-822-1345  
  ProductionInsurance.FtStJohn@gov.bc.ca
- Kamloops: 1-888-823-3355  
  ProductionInsurance.Kamloops@gov.bc.ca
- Kelowna: 1-888-332-3352  
  ProductionInsurance.Kelowna@gov.bc.ca
- Oliver: 1-888-812-8811  
  ProductionInsurance.Oliver@gov.bc.ca
- Williams Lake 1-800-474-6133  
  ProductionInsurance.WilliamsLake@gov.bc.ca

**AgriStability**

- Phone: 1-877-343-2767
- Fax: 250-712-3269 or 1-877-605-8467
- Email: agristability@gov.bc.ca

**General Inquiries**

- Phone: 1-888-332-3352
- Email: brmb.claims.administration@gov.bc.ca
- Website: http://gov.bc.ca/agribusinessriskmanagement

If you are not enrolled in AgriStability, there is still time to enroll for 2020 before the April 30th, 2020 deadline. The AgriStability program provides agricultural producers a whole-farm risk management tool that protects against large declines which threaten the viability of their farm and are beyond their capacity to manage. New AgriStability participants must complete and submit the New Participant Information and Declaration form to the AgriStability Administration by scanning and emailing, faxing or mail on or before April 30th, 2020.

Thank you for your patience and understanding. Please check our website regularly, as we will keep it updated with new service information as these measures are temporary and being re-evaluated weekly.

Regards,