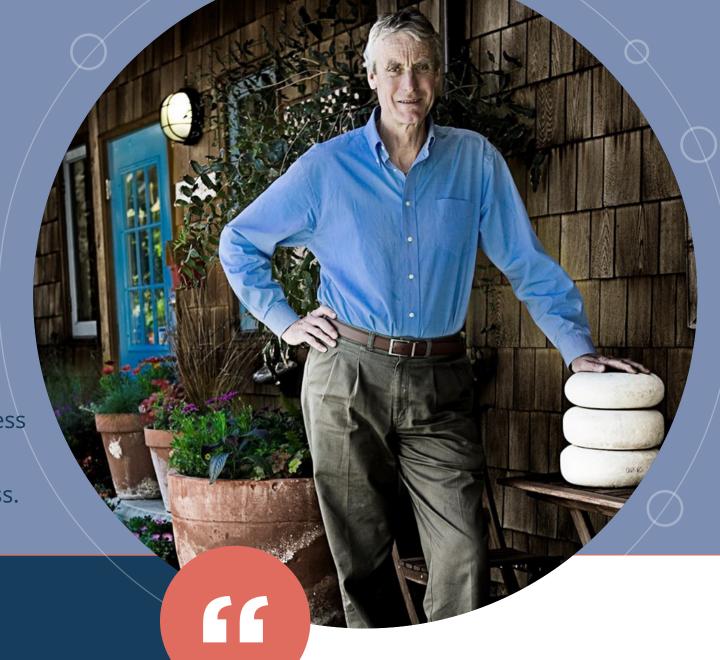
BC Lean for Food Processors:

A Success Story

The BC Lean Program provides cost-shared funding to hire a professional Lean consultant to visit businesses, provide training and coaching, and assess opportunities to streamline operating procedures, with a goal of increasing production capacity and labour productivity, and strengthening the business.



Business Overview

Established in 1996, Salt Spring Island Cheese uses traditional methods and all-natural ingredients to produce goat cheese. Salt Spring Island Cheese makes an assortment of goat cheese and specializes in unique and enticing packaging. They are a family owned and operated company with a team dedicated to the highest quality. The business has experienced significant changes in both product design and production methods in the past three to four years.

Goals for the Lean Participant

Salt Spring Island Cheese wanted to engage a qualified consultant to conduct Lean training for its management and frontline staff. This training and process improvement session would help them to:

- Eliminate waste and improve efficiency in production processes
- 2 Reduce overall production costs and improve profitability





Results and Benefits of the Project

As a result of conducting data analysis, developing a diagram for suppliers, inputs-outputs, processes, and customers, in combination with Lean implementation coaching and training, the business expected labour cost savings, an 8% increase in hourly throughput and a reduction in processing time by optimizing shift schedules. Additionally, the company intends to implement further visual performance indicators and to modify its batch size to better match the processing capacities of each of the steps of its production.

Taking part in the BC Lean
Program was a huge benefit for
our small cheese company. We
chose to focus on only one part of
one of our product lines, and we
made significant improvements
to that process. We also learned
a lot of valuable lessons that
have helped us improve many
other facets of our business.
I would highly recommend
other small BC manufacturers
take part in the program.

- SALT SPRING ISLAND CHEESE
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