

Summary: Child and Family Practice Review of a Critical Injury to a Child Known to the Director in 2021

Circumstances of the Critical Injury

The review examined the services provided to a child who was critically injured. The child and their family received services at the time of the critical injury.

Findings

The practitioner engaged with the family to address the identified safety concerns while also supporting connection and attachment between the child and their family. Concurrent planning for the child occurred. At times, the assessments did not accurately capture the risks posed to the child, and some of the steps required to address the concerns were not completed.

Prior to the review being finalised, policies and guides related to issues identified through the review were updated and reviewed with the involved staff.

Actions

The involved Service Delivery Area leadership and the Quality Assurance team developed an action plan to review policies and dispute resolution processes related to the issues identified in the review.

The review was completed in May 2023. The above action plan was fully implemented in June 2023.