

## **SUMMARY: FILE REVIEW**

### **Of the Critical Injury of a Youth known to the Director in 2020**

#### Circumstances of the Critical Injury

This review examined the case files of an Indigenous youth who was critically injured. The child and their family were receiving services at the time of the critical injury.

#### Findings

Formal joint case management did not occur between the different teams providing services to the family. The absence of clear communication between the teams contributed to the child's needs not being addressed in a timely manner. Planning occurred for the child's cultural permanency; however, planning was inconsistent for the child's legal and physical permanency.

Prior to the case review being finalized, the two involved teams co-developed a joint case management plan for the child and their family, which included concurrent planning.

#### Actions

Leadership from the Policy branch and the Quality Assurance team developed an action plan to retire the current practice directive and create two policies, one for file transfer and one for joint case management.

**The review was completed in January 2021. The above action plan is due for full implementation in September 2021.**