

SUMMARY: FILE REVIEW

Of a Critical Injury of a Youth Known to the Director in 2019

Circumstances of the Critical Injury

The review examined the case files of an Indigenous youth who was critically injured. The youth and their family were receiving services at the time of the critical injury.

Findings

The director assessed several child protection reports in relation to the parent's ability to keep the youth safe. When protection responses were initiated, the director responded promptly and in collaboration with other service partners to address the youth's safety and well-being. During one protection response, record keeping did not reflect how each of the safety concerns were addressed, and services ended without first confirming the youth's participation with another ministry program. Upon receiving a new child protection report, the director ended involvement without understanding which actions the parent was taking to keep their child safe. The services that were provided to the youth in relation to their specific health needs were culturally relevant, consistent with their needs and done in collaboration with other service partners.

Actions

The involved Service Delivery Area leadership and the Quality Assurance team developed an action plan to review the positive practice with the involved staff, as well as discuss the importance of the following: thorough correspondence and recording practices; notifying others of the outcome of the protection response; and, gathering detailed information in assessing child protection reports.

The review was completed in January 2021. The above action plan was fully implemented in February 2021.