



AGENDA

Community Social Services – Innovation and Sustainability Roundtable

April 24, 2014 10:00am – 4:30pm & April 25, 2014 8:30am – 3:00pm
 Westin Wall Centre, Vancouver Airport, 3099 Corvette Way, Richmond BC

DAY 1	Topics and Discussion Points	Who	Time
1. Welcome and Opening of the Session	<ul style="list-style-type: none"> • Acknowledgement of the Traditional Territory 	<u>Facilitators</u> Jennifer Charlesworth and Bill Reid	10:00 – 10:30
2. Overview of the Session Agenda and Logistics		Facilitators	10:30 – 10:35
3. Framing the Rationale, Purpose and Expectations for the Roundtable	<ul style="list-style-type: none"> • Interview with Co-leads: <ol style="list-style-type: none"> a. What do you consider to be the imperatives for addressing the long-term sustainability of the community social services sector? b. What role do you see this Roundtable playing? c. As we carry forward over the rest of today and into tomorrow with the various discussions, what falls within and outside of the sphere of influence? d. What should we all strive toward achieving, starting with and then following this Roundtable? 	<u>Co-Leads</u> Mark Sieben (Deputy Minister MCFD) David Vipond (Director of Negotiations and Human Resources, BCGEU) David Young (Chief Executive Officer, Sources Community Resource Centres)	10:35 – 11:30

DAY 1		Topics and Discussion Points	Who	Time
4. Reflections on the Morning and Setting the Context for the Afternoon			Facilitators	11:30 – 12:00
		Lunch		12:00 – 12:45
5. Defining the Change that Has Occurred and to be Pursued	<ul style="list-style-type: none"> • Focus questions: <ul style="list-style-type: none"> a. What is already in place to build on? b. What additional change should we aim to achieve? c. What will be different as the result of the change? • Strategic theme: <ul style="list-style-type: none"> a. Service Design – Changing the way both government and the sector deploy our resources through more efficient service models that produce better results for vulnerable individuals and families b. Government Procurement - Developing more effective and efficient approaches to procurement c. Contracting – Creating a more efficient and effective government approach to funding, contracting and accountability d. Operational Efficiency – Creating viable scale and resilient services through inter-agency cooperation like shared services, business process efficiency and combining efforts including combining operations which reduce cost of services e. Sustainable Workforce– Identifying and reducing manageable benefits costs including workplace safety, STIIP, LTD and others, along with the strategic management of human resources f. Social innovation – Creating new partnerships and innovative approaches to improve services and utilize social finance options to leverage new sources of investment/more effective use of assets g. Strategic Relationship - Building and sustaining a lasting strategic relationship between government, the sector and the unions 	Facilitators and Table Leads	12:45 – 3:15	
		Afternoon Break		3:15 - 3:45
6. Report Out on Changes to Pursue			Table Leads	3:45 - 4:15
7. Closing of Day One			Facilitators	4:15 - 4:30

DAY 2	Topics and Discussion Points		Time
8. Welcome and Opening of Day Two		Facilitators	8:30 - 9:00
9. Advancing the Change: <i>Doing the Reality Check</i>	<ul style="list-style-type: none"> • Participant table discussions on: <ul style="list-style-type: none"> a. What are the conditions for success? b. What can get in the way? c. What will it take to move forward? 	Facilitators and Table Leads	9:00 - 10:15
Mid-Morning Break			10:15 – 10:45
10. Advancing the Change: <i>Picking the Areas of Focus</i>	<ul style="list-style-type: none"> • Participant identification of: <ul style="list-style-type: none"> a. 100 day priorities b. Fall of 2014 priorities c. Fiscal year end priorities 	Facilitators	10:45 – 12:00
Lunch			12:00 – 12:45
11. Advancing the Change: <i>Considering the Who, When, and Demonstration of Success</i>	<ul style="list-style-type: none"> • Participant table discussions on: <ul style="list-style-type: none"> a. Who would be best positioned to provide the leadership on advancing the areas of priority that have been discussed? <ul style="list-style-type: none"> ○ Led by government? ○ Led by the community social services sector? ○ Led by a collaborative of government and the community social services sector? b. What would be key milestones for gauging progress? c. In what other ways can we keep track of, and report on, success? 	Facilitators and Table Leads	12:45 – 2:30
12. Closing of the Roundtable	<ul style="list-style-type: none"> • Co-lead affirmation of the commitment to action and resourcing along with next steps 	Co-Leads	2:30 – 3:00