

ACCREDITATION UPDATE

August 2024

ACCREDITED AGENCIES LIST

Currently, there are **253** agencies that receive \$500,000 or more in contract funding from the Ministry of Children and Family Development (MCFD) and/or Community Living British Columbia (CLBC) and are accredited. Additionally, there are **three** agencies that receive less than \$500,000 in MCFD and/or CLBC contract funding that are not required to be accredited and have done so voluntarily and at their own expense. Visit the MCFD Accreditation [website](#) to see all **256 accredited agencies**.

Congratulations to an organization that recently accredited for the first time:

- ◇ Coastal Mountain Child & Youth Services Ltd.

ACCREDITATION POLICY UPDATE

The Accreditation Program [policy](#) was updated May 7, 2024. The main purpose was to provide clarity on roles/responsibilities and oversight/monitoring measures. There is no change to the work of CARF and Social Current (COA) with MCFD and/or CLBC funded agencies.

The impact on agencies is minimal, though important clarification/language was added to two main areas:

1. The maximum length of an extension that will now be granted, especially for newly accrediting organizations, and
2. The consequences for not achieving or maintaining accreditation within the prescribed timeframe (2 years after being notified).

For an overview of the changes, please see the [Q&A sheet](#) or recording of the live [Accreditation Policy Info Session](#).

If you have questions or concerns about the policy changes, please contact: Kyle Liu, Manager of the Operational Quality Assurance Policy, kyle.x.liu@gov.bc.ca, or Kate Frieson, Senior Policy Analyst, catherine.frieson@gov.bc.ca.

STANDARDS AND PROGRAMS REMINDER

A reminder that **all services funded by MCFD and/or CLBC must be accredited during every accreditation site survey**.

If you have questions about your organization's MCFD contracts, please contact Jessica McGregor (info below) or your MCFD contract manager. If you have questions about CLBC contracts, please contact your CLBC contract manager.

Jessica McGregor
Accreditation Analyst
Phone: 778-698-8188

Karen Madison
Team Assistant
Phone: 778-698-5023

For questions about the standards or accreditation body policies, please contact your accreditation body. Contact information can be found in the CARF and COA updates.



CONTACT COA ACCREDITATION

Andreas Stocker, Manager of Accreditation, can be reached at 1-212-871-1949 (direct line), toll free at 1-800-221-3726 (say "Andreas Stocker") or at: astocker@social-current.org

PROGRAM ACCREDITATION

As of April 1, 2023, only MCFD and/or CLBC funded services are required to be accredited or reaccredited. This change applies to both newly accrediting and reaccrediting organizations. **Services not funded by MCFD and/or CLBC may be added at the organization's own expense.** There will be no change to the support organizations receive, or their access to the online portal and peer mentorship.

Additionally, please remember that **all services funded by MCFD and/or CLBC must be accredited**.

TRAINING AND CONFERENCES

****Please note that MCFD does not cover the cost of webinars or conferences****

Introductory webinars, virtual IAT and PQI training

COA Accreditation, a service of Social Current, offers [monthly complimentary live 30-minute webinars](#) providing an introduction to COA Accreditation for organizations seeking accreditation for the first time.

COA Accreditation is also offering virtual [Intensive Accreditation Training \(IAT\) Performance and Quality Improvement \(PQI\)](#) in December along with in-person sessions in October at the SPARK 2024 conference. For more information about these and other upcoming offerings, please visit: <https://www.social-current.org/events>.

SPARK 2024

[Registration](#) is now open for SPARK 2024, October 21 – 22, 2024 in Denver, Colorado. This in-person event will include important conversations around challenges organizations are facing and showcase insight and expertise from the field. There will also be practical tools for implementing innovative practice, policy, and research. Pre-conference sessions are also available, and will cover topics such as

ACCREDITATION UPDATE

August 2024

professional development, training, and volunteer appreciation.

SOCIAL CURRENT NEWSLETTER

Stay current with *The Current*. [Subscribe](#) to this biweekly e-newsletter offering up-to-date information on Social Current, webinars and conferences, COA Accreditation, and helpful tools and resources.



CONTACT CARF

The CARF Canada phone number is 1-888-281-6531.

- Penny Gagnon, Chief Advisor, extension 2199 or pgagnon@carf.org.
- John Richer, Resource Specialist, Employment and Community Services, extension 7112 or jricher@carf.org.
- Shar Whitmire, Resource Specialist, Child and Youth Services (CYS) and Behavioral Health (BH) Standards Manuals, extension 7154 or swhitmire@carf.org.

ACCESS TO CARF PUBLICATIONS

Organizations covered by the MCFD Accreditation policy can access CARF publications via the [CARF Customer Connect Portal](#). These publications include standards manuals, survey preparation workbooks and the Accreditation Sourcebook.

STANDARDS MANUAL CHANGES

Organizations must familiarize themselves with relevant changes in the standards manual every year. Changes to the 2024 standards manuals are in effect for surveys starting July 1, 2024 – June 30, 2025. Please contact your resource specialist (Shar Whitmire or John Richer) with any standards interpretation questions.

Additionally, please remember that **all services funded by MCFD and/or CLBC must be accredited**. Please contact your CARF Resource Specialist to confirm you are still applying the most appropriate standards to your MCFD and/or CLBC funded services.

TRAINING

A full list of all 2024 training events is available [here](#). Canadian training events can be found on the "Training Calendar" under "Event Type" (on the lefthand side).

Please note that MCFD does not cover the cost of webinars.

In-person Training Events

[September 23 – 24, 2024](#) - *Achieving and Maintaining CARF Accreditation in ECS, BH, & CYS* (Vancouver, BC).

[October 22 – October 24, 2024](#) - *Advanced Performance Measurement* (Vancouver, BC).

Your registration fees for in-person training events may be covered by MCFD. MCFD funded spaces for MCFD and/or CLBC funded organizations are limited and pre-registration approval is required. For questions about registration and/or MCFD approval please contact Karen Madison at karen.madison@gov.bc.ca.

If you are not already on the CARF training event mailout list, please email kmcnally@carf.org with the following information: your organization's name and address, your own name, email address and phone number, and which standards manuals (i.e. CYS, ECS, BH, etc.) your organization applies. You will be added to the list for future notifications.

MOCK SURVEYS

Did you know CARF surveyors can achieve continuing education points by conducting MCFD/CLBC mock surveys? For more information, please contact Debby Holloway at 1-888-281-6531 extension 7125.

Jessica McGregor
Accreditation Analyst
Phone: 778-698-8188

Karen Madison
Team Assistant
Phone: 778-698-5023