

ACCREDITED AGENCIES LIST

Currently, there are **233** agencies that receive \$500,000 or more in contract funding from MCFD and/or CLBC and are accredited. In addition, there are **7** agencies that receive less than \$500,000 in MCFD and/or CLBC contract funding that are not required to be accredited, and have done so voluntarily and at their own expense. For a list of these 240 agencies please visit:

www2.gov.bc.ca/gov/accredited-agencies-listing

If you would like your agency to be included on the Accredited Agencies list, please contact Amber Cornthwaite, Accreditation Analyst, at Amber.Cornthwaite@gov.bc.ca

MCFD VOLUNTEER MENTOR NETWORK

The MCFD Accreditation Team continues to support new and reaccrediting agencies through the accreditation process. In addition to facilitating training opportunities offered by the accreditation organizations, the Accreditation Team connects newly accrediting organizations with volunteer mentors through the MCFD Volunteer Mentor Network.

Mentors are highly qualified professionals who volunteer their time and expertise to support accrediting and accredited organizations in B.C. Volunteer mentors provide valuable services, including: reviewing an organization's progress in preparing for accreditation; providing consultation on how the organization is conforming to accreditation standards; and conducting mock site surveys.

We are seeking new volunteer mentors to join our network. If you are interested in becoming a volunteer mentor, please contact Jessica McGregor at jessica.mcgregor@gov.bc.ca CARF surveyors who volunteer to do mock surveys can achieve continuing education points with CARF Canada.



CONTACT COA

The COA phone number is 1-866-262-8088. Sabrina Harris, Senior Accreditation Coordinator, can be reached at extension 277 or sharris@coanet.org. Tobi Harrington Murch, Director of Volunteer Engagement, can be reached at extension 272 or tmurch@coanet.org.

Please join COA on Facebook:

www.facebook.com/councilonaccreditation

SUBSCRIBE TO COA'S BLOG

Did you know COA has a blog? With a focus on trends, best practices and innovation, COA's blog, [Interpretation](#), provides quality improvement strategies you can use to address issues impacting your work. Featured content offers practical advice and shared experience from subject matter experts across the human services field.

[Subscribe to the blog](#) for a monthly roundup of the latest posts delivered right to your inbox.

SHARE YOUR EXPERIENCE ON COA'S WEBSITE

When someone takes the time to talk about a positive experience, it speaks volumes. COA is working toward showcasing more of our accredited organizations on our website. If you're interested in being featured in a testimonial about your experience with COA and the accreditation process, please contact Emily Brush at ebrush@coanet.org.

COA TRAININGS AND WEBINARS

COA delivers an array of training courses in a variety of methods that are both personalized and readily accessible. COA offers a variety of web-based, self-paced, and customized trainings. Please view COA's trainings at <http://coanet.org/trainings-resources/trainings-and-resources-overview/>



CONTACT CARF

The CARF Canada phone number is 1-888-281-6531. Penny Gagnon, Chief Advisor, can be reached at extension 3008 or pgagnon@carf.org

ACCESS TO CARF PUBLICATIONS

CARF publications, specifically the Standards Manuals, Survey Preparation Workbooks, and Accreditation Sourcebook, are available to organizations through the MCFD contract with CARF, via the CARF Customer Connect portal at <http://customerconnect.carf.org>.

CARF Customer Connect allows organizations to access CARF information at any time, facilitates the ongoing relationship with CARF, and is the primary location for documents and communication regarding an organizations' survey. CARF grants Customer Connect access to the designated key contact in each organization. Once the key contact is logged

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on, he or she may grant access to others in the organization via the Administration link.

How to log on to CARF Connect

In the “please log on” dialogue box, enter your organization’s unique User ID and Password. Once logged on, the publications section may be found near the bottom of the homepage. Click on the publication title to open, or download, the file or folder. Saving to a local drive allows ready access and the ability to add notes. The PDF documents allow only comments and notes to be added. The RTF (Word) files are in a zipped folder and can be used with most word processing programs.

Please clear the browser’s cache often to allow CARF Customer Connect to implement all updates automatically. Instructions for this step are found on the login page. Be sure to use Internet Explorer versions 9 – 11 and remember the download of publications is only for the internal administrative purposes of permitted users.

Please contact your CARF Resource Specialist if you have questions about accessing the CARF publications.

2018 CARF TRAINING

The Achieving and Maintaining CARF Accreditation trainings are tentatively scheduled to be held in March and September 2018. The Advanced Performance Measurement trainings are tentatively scheduled to be held in April and October 2018.

WEBINARS

Please note that the cost for webinars is not covered by MCFD.

For organizations wanting an introductory look at the standards, the CARF Canada ECS/BH/CYS 101 Webinar on March 22, 2018 is recommended and for those looking for a refresher and updates on changes to the standards, the CARF Canada ECS/BH/CYS 202 Webinar on November 6, 2018 is recommended.

There are various webinar registration options: a live webinar, a live webinar plus a recording, or a recording only. Recorded webinars are available 2 business days after the live webinar at www.carf.org/catalogue (select webinar recordings in left hand column – general interest/cross cadre recordings). Access to a webinar recording is available for the calendar year of purchase. While there is no limit on the number of organizational staff who may view the purchased recording, it is for your organization’s internal use only.

For more information about upcoming training, please contact Lauren Stavert at 1-888-281-6531 ext. 3013 or lstavert@carf.org. For information regarding 2018 training events, please visit: <http://www.carf.org/Events/>

MOCK SURVEYS

Did you know CARF surveyors can achieve continuing education points by conducting MCFD / CLBC mock surveys? Please contact Deborah Boykins at 1-888-281-6531 ext. 7125 or dboykins@carf.org for more information.

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