



ACCREDITED AGENCIES LIST

Currently, there are **240** agencies that receive \$500,000 or more in contract funding from MCFD and/or CLBC and are accredited. In addition, there are **6** agencies that receive less than \$500,000 in MCFD and/or CLBC contract funding that are not required to be accredited and have done so voluntarily and at their own expense. For a list of all 247 agencies please visit:
www2.gov.bc.ca/gov/accredited-agencies-listing.

Additionally, there are **2** accredited MCFD provincial services. For a list of these programs please visit:
<https://www2.gov.bc.ca/gov/content/family-social-supports/data-monitoring-quality-assurance/information-for-service-providers/accreditation/accredited-mcfd-provincial-programs>

ACCREDITATION PROGRAM UPDATE

Jessica McGregor is on leave until September 2022. In her absence, Iryna Kaplun is the acting Accreditation Analyst. Please contact Iryna via email or phone at the contact information below if you have any questions or concerns.

SITE SURVEYS DURING COVID-19

Since November 2020, CARF and COA have been conducting virtual accreditation site surveys under contract with MCFD. This change in service delivery was approved following completion of a Privacy Impact Assessment (PIA). This practice will continue until it is safe to restart the on-site survey process again.

The virtual site survey process still only applies to reaccrediting organizations. MCFD and/or CLBC funded newly accrediting organizations are not eligible for a virtual site survey.

On-site mock surveys have resumed at organization's request. Virtual mentorship is also available in the interim, so please contact Iryna Kaplun for more information about the MCFD Accreditation Mentor Network.

CONTACT COA

Andreas Stocker, Senior Accreditation Coordinator, can be reached at 1-212-871-1949 or astocker@coanet.org

CONNECT WITH COA

Website: <https://coanet.org/>
Newsletter signup: <https://coanet.org/newsletter/>
Facebook: www.facebook.com/councilonaccreditation
Twitter: https://twitter.com/coa_news
LinkedIn: <https://www.linkedin.com/company/council-on-accreditation>

EXPLORE COA'S BLOG

Visit COA's blog (<https://coanet.org/blog/>) for trends, best practices, and innovation in the human services field. Subscribe to get a monthly roundup of the latest blog posts delivered directly to your inbox.

MERGER WITH THE ALLIANCE FOR STRONG FAMILIES AND COMMUNITIES UPDATE

Extensive integration efforts continue as Alliance and COA prepare for launch of new organization. Along with the development and board approval of its new vision, mission, and core values, the Alliance-COA team continues to make significant progress on a wide range of integration objectives designed to fuel the success of its newly integrated organization, as it awaits final approval from the office of the New York State attorney general.

SPARK 2021

Join COA at [SPARK 2021](#), a three-day virtual learning experience that will activate the power of the social sector. It also signals an exciting new era for COA and the sector, as they will be launching their new organization during the opening session.

Alliance-COA SPARK 2021 will be held Oct. 12-14. For more information and registration please visit the [SPARK 2021](#).

Amanda Armstrong
Manager of Quality Assurance
Phone: 778-362-7108

Iryna Kaplun
Accreditation Analyst
Phone: 778-698-3885

Karen Madison
Team Assistant
Phone: 778-698-5023

COA INTRODUCTION WEBINARS

COA offers a complimentary live 30-minute webinar twice a month to provide an introduction to the Council on Accreditation (COA) and their accreditation process for organizations seeking accreditation for the first time.

For more information about upcoming offerings of this webinar, please visit: <https://coanet.org/events/>

Please note that MCFD does not cover the cost of webinars.



CONTACT CARF

The CARF Canada phone number is 1-888-281-6531. Penny Gagnon, Chief Advisor, can be reached at extension 2199, or at pgagnon@carf.org.

CARF RESOURCE SPECIALISTS

Ron Tran is the Resource Specialist for the Employment and Community Services (ECS) Standards Manual. Ron can be reached at extension 7071 or rtran@carf.org. Shar Whitmire is the Resource Specialist for the Child and Youth Services (CYS) and Behavioral Health (BH) Standards Manuals. Shar can be reached at extension 7154 or swhitmire@carf.org.

ACCESS TO CARF PUBLICATIONS

Organizations covered by the MCFD Accreditation policy can access CARF publications via the CARF Customer Connect Portal at: <http://customerconnect.carf.org>. These publications include standards manuals, survey preparation workbooks and the Accreditation Sourcebook.

2021 CARF TRAINING

For more information about upcoming training, please contact Penny Gagnon at pgagnon@carf.org.

A full list of all 2021 training events is available here: <http://www.carf.org/Events/>.

A list of Canadian events is available for download at: <http://www.carf.org/Events/DownloadEventsSchedules/>.

IN-PERSON TRAINING EVENTS

In-person CARF training events are still on hold for the Fall due to COVID-19 restrictions.

Achieving and Maintaining CARF Accreditation in ECS, BH, & CYS and Advanced Performance Measurement trainings are tentatively scheduled for February/March 2022 in Vancouver. If there are still restrictions in place at that time, modifications may be considered, such as reducing class sizes and offering an additional session.

CARF will update the event pages as frequently as possible, including relevant webinar opportunities. **Please note that MCFD does not cover the cost of webinars.**

MOCK SURVEYS

Did you know CARF surveyors can achieve continuing education points by conducting MCFD / CLBC mock surveys? For more information, please contact Debby Holloway at 1-888-281-6531 extension 7125.

STANDARDS MANUAL CHANGES

Organizations must familiarize themselves with relevant changes in the standards manual every year. Changes to the 2021 standards manuals are in effect for surveys starting July 1, 2021. Please contact your resource specialist (Ron Tran or Shar Whitmire) with any standards interpretation questions.

Amanda Armstrong
Manager of Quality Assurance
Phone: 778-362-7108

Iryna Kaplun
Accreditation Analyst
Phone: 778-698-3885

Karen Madison
Team Assistant
Phone: 778-698-5023