ACCREDITED AGENCIES LIST
Currently, there are 246 agencies that receive $500,000 or more in contract funding from MCFD and/or CLBC and are accredited. In addition, there are 6 agencies that receive less than $500,000 in MCFD and/or CLBC contract funding that are not required to be accredited and have done so voluntarily and at their own expense. For a list of all 252 agencies please visit: www2.gov.bc.ca/gov/accredited-agencies-listing.

Additionally, there are 2 accredited MCFD provincial services. For a list of these programs please visit: https://www2.gov.bc.ca/gov/content/family-social-supports/data-monitoring-quality-assurance/information-for-service-providers/accreditation/accredited-mcfd-provincial-programs

Congratulations to Boys and Girls Clubs of Central Vancouver Island for achieving accreditation for the first time!

ACCREDITATION POLICY REMINDER
A reminder that the MCFD accreditation policy applies to both MCFD and CLBC contracted service providers receiving $500,000 or more in annual funding from MCFD and/or CLBC, therefore all services that are funded by MCFD or CLBC must be accredited.

If your organization provides MCFD or CLBC funded services that were not included in your last accreditation application and survey, you will need to include them the next time around. Please contact your accreditation body as soon as possible to inform them of these additional services, and to discuss the applicable standards.

For more information about the MCFD Accreditation policy, please visit: https://www2.gov.bc.ca/gov/content/family-social-supports/data-monitoring-quality-assurance/information-for-service-providers/accreditation/accreditation-policy

If you have any questions about the MCFD Accreditation policy, please contact Jessica McGregor at jessica.mcgregor@gov.bc.ca.

MCFD VOLUNTEER MENTOR NETWORK
The MCFD Accreditation Team continues to support new and reaccrediting agencies with the accreditation process. In addition to facilitating training opportunities offered by the accreditation bodies, the Accreditation Team connects newly accrediting organizations with volunteer mentors through the MCFD Volunteer Mentor Network. Mentors are highly qualified professionals who volunteer their time and expertise to support accrediting and accredited organizations in BC. Volunteer mentors provide valuable services, including: reviewing an organization’s progress in preparing for accreditation; providing consultation on how the organization is conforming to accreditation standards; and conducting mock site surveys.

We are seeking new volunteer mentors to join our network. If you are interested in becoming a volunteer mentor, please contact Jessica McGregor at jessica.mcgregor@gov.bc.ca.

CONTACT COA
The COA phone number is 1-866-262-8088. Andreas Stocker, Accreditation Coordinator, can be reached at extension 288 or astocker@coanet.org.

Sabrina Harris, Supervisor of Accreditation Programs, has transitioned from her role at COA as of February 21st. Andreas Stocker will be the new primary point of contact for organizations in BC.

Connect with COA
Facebook: www.facebook.com/councilonaccreditation
Twitter: https://twitter.com/coa_news
LinkedIn: https://www.linkedin.com/company/council-on-accreditation

Explore COA’s blog
COA’s blog, Interpretation, can now be found at https://www.coablog.org/. Subscribe to receive a monthly roundup of the latest blog posts: https://www.coablog.org/subscribe/

2020 STANDARDS UPDATES
The 2020 edition of the Standards for Canadian organizations are now available at: https://coanet.org/canadian-standards/.

If you would like to learn more about the 2020 updates, you can view a webinar recording here: https://vimeo.com/councilonaccreditation/review/385525876/. A pdf summary of the standards changes can also be found here: https://storage.pardot.com/212652/163337/COA_2020_Edition_2.22.2020_Update.pdf.

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Team Assistant
Phone: 778-698-5023

Website: www2.gov.bc.ca/gov/content/family-social-supports/data-monitoring-quality-assurance/information-for-service-providers/accreditation
Toll Free Number: 1-877-291-9210
General Email: mcf.accreditationUC@gov.bc.ca
WEBSITE AND BRANDING UPDATES
In December 2019, COA updated their website, logo and accreditation seal. Please contact Kelsey Risbrudt at krisbrudt@coanet.org if you have any questions about the new materials, or if you are a COA accredited organization and have not yet received an email with the new seal.

BENCHMARKING PROGRAM
COA has updated their benchmarking program for accredited organizations. To register for a webinar explaining the updates, please visit: https://coanet.org/events/. A recording of the webinar will also be available after February 20th.

COA CONFERENCE
COA’s 2020 conference will be held at the New York Marriott at the Brooklyn Bridge on August 9-11, 2020. Pre-conference events begin August 7, 2020.

Conference registration is now open at: https://www.coacon.org/registration/. For more information about the conference itself, please visit: www.coacon.org.

TRAINING AND RESOURCES
For more information about COA’S trainings and resources, please visit: http://coa.force.com/coasite/eventsearch.

CONTACT CARF
The CARF Canada phone number is 1-888-281-6531. Penny Gagnon, Chief Advisor, can be reached at extension 3008, or at pqagnon@carf.org.

CARF Resource Specialists
Ron Tran is the Resource Specialist for the Employment and Community Services (ECS) Standards Manual. Ron can be reached at extension 7071 or rtran@carf.org. Shar Whitmire is the Resource Specialist for the Child and Youth Services (CYS) and Behavioral Health (BH) Standards Manuals. Shar can be reached at extension 7154 or swhitmire@carf.org.

ACCESS TO CARF PUBLICATIONS
The 2020 CARF standards manuals are now available. Organizations covered by the MCFD Accreditation policy can access CARF publications via the CARF Customer Connect Portal at: http://customerconnect.carf.org. These publications include standards manuals, survey preparation workbooks and the Accreditation Sourcebook.

2020 CARF TRAINING
For more information about upcoming training, please contact Penny Gagnon at 1-888-281-6531 extension 3013 or pqagnon@carf.org. A full list of all 2020 training events is available here: http://www.carf.org/Events/. A list of Canadian events is available for download at: http://www.carf.org/Events/DownloadEventsSchedules/.

In-Person Events
CARF Canada Advanced Performance Measurement training will be held May 4 – 6, 2020 in Vancouver. Your registration fees may be covered by MCFD however you must be pre-approved because MCFD-funded spaces are limited. For pre-approval, please contact Karen Madison at karen.madison@gov.bc.ca. To register for the event, please visit: http://www.cvent.com/events/carf-canada-advanced-performance-measurement/event-summary-b2cc5029c81479a8746389f9ff2149e.aspx

Achieving and Maintaining CARF Accreditation in ECS, BH, & CYS training will be held May 19-20, 2020 in Vancouver. Your registration fees may be covered by MCFD; however, pre-registration approval is required because MCFD-funded spaces are limited. For pre-approval, please contact Karen Madison at karen.madison@gov.bc.ca. To register for the event, please visit: http://www.cvent.com/events/achieving-and-maintaining-carf-accreditation-in-ecs-bh-cys/event-summary-c704650c67f94af0abfa427c62bbede3e.aspx

MOCK SURVEYS
Did you know CARF surveys can achieve continuing education points by conducting MCFD / CLBC mock surveys? Please contact Deborah Boykins at 1-888-281-6531 extension 7125, or dboykins@carf.org for more information.

ASPIRE STANDARDS UPDATES
The new ASPIRE sections 1.M. Performance Measurement and Management and 1.N. Performance Improvement are now available in the 2020 CARF standards manuals. These standards will be in effect for surveys starting July 1, 2020.

Since it is important for all organizations to familiarize themselves with changes in the standards manual, please contact your resource specialist (Ron Tran or Shar Whitmire) with any standards interpretation questions.

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