



March 13, 2020

Dear Youth Support Organization:

The Ministry of Children and Family Development is proactively responding to COVID-19, ensuring caregivers, youth, service providers, partners and our staff have the information they need.

With all the information currently circulating about the coronavirus, COVID-19, we want to you to stay healthy and provide you reliable information.

Please review and frequently check the below links for credible, accurate and up-to-date information:

- [BC Center for Disease Control](#)
- [Health Link Web site](#)
- [Health Canada Information](#)

Dr. Bonnie Henry, Public Health Officer, has recently asked all British Columbians to “do their part to prevent the transmission of infections in our communities and in our health-care system.”

You can stay healthy and prevent the spread of infections by:

- washing your hands often with soap and water for at least 20 seconds;
- avoiding touching your eyes, nose or mouth with unwashed hands;
- avoiding close contact with people who are sick;
- coughing or sneezing into your sleeve and not your hands;
- staying home if you are sick to avoid spreading illness to others.

Should you suspect that you are ill as a result of COVID-19, contact your health care provider or call 811.

If you are on Independent Living Agreement or have a Youth Agreement and are confirmed to have COVID-19, please call Provincial Centralized Screening at 1 800 663-9122.

Over the coming week, the ministry will continue to provide updates and directions on the [ministry Web site](#).

Sincerely,

Teresa Dobmeier
Assistant Deputy Minister
Service Delivery Division

Cory Heavener
Assistant Deputy Minister and
Provincial Director of Child Welfare