



March 13, 2020

Dear Contracted Residential Agency:

The Ministry of Children and Family Development is proactively responding to COVID-19, ensuring caregivers, youth, service providers, partners and our staff have the information they need.

Dr. Bonnie Henry, Provincial Health Officer, is providing daily updates on the COVID-19 virus and its impact in British Columbia.

As a key support agency, ensure that you have the appropriate health and safety measures in place and you are providing the latest reliable information to staff to care for children and youth living in the resource.

If possible, please post information that is reliable on your Web site with regular updates from:

- [BC Center of Disease Control](#)
- [Health Link Web site](#)
- [Health Canada Information](#)

Call the Provincial Centralized Screening to report any children, youth, caregivers, or staff who are confirmed to have COVID-19 at 1 800 663-9122.

Over the coming week, the ministry will continue to provide updates and directions on the [ministry Web site](#).

As always, connect with your agency contract liaison or resource social worker at any time, for any reason, if you need support for your staff or the children in your home.

Sincerely,

Teresa Dobmeier
Assistant Deputy Minister
Service Delivery Division

Cory Heavener
Assistant Deputy Minister and
Provincial Director of Child Welfare