



**HEALTH PRODUCTS**  
STEWARDSHIP ASSOCIATION

British Columbia Medications Return  
Program

# Annual Report

*on the*  
*for the period of*

January 1, 2023– December 31, 2023

**Submitted to:**

Director  
Extended Producer Responsibility Programs  
PO Box 9341, STN PROV GOVT  
Victoria, BC V8W 9M1

**Prepared by:**

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**June 30, 2024**

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# I. CEO's Letter

I am pleased to present the annual report for the Health Products Stewardship Association (HPSA) for the year 2023. The year 2023 has been a pivotal one for the Health Products Stewardship Association (HPSA) as we continue our mission to consumer returns and responsible disposal of health products.

Since the programs' inception in 2007, HPSA has been dedicated to managing the British Columbia Medications Return Program (BCMRP) for Pharmaceuticals (prescription drugs, non-prescription drugs and natural health products).

HPSA continues to operate in accordance with British Columbia's Recycling Regulation (B.C. Reg. 449/2004) ("Regulation") under the province's Environmental Management Act, the latest approved British Columbia Medications Return Program ("BCMRP") Plan and the subsequent proposed BCMRP Plan submitted to the Ministry. The most recent amendments to the proposed BCMRP plan was submitted to the Director in January 2021.

In 2023, HPSA expanded its reach and impact by collaborating with **1,244** pharmacies across British Columbia. Through this network, we were able to collect **105,097** kilograms of pharmaceuticals waste in 2023.

These programs are intricately crafted to guarantee the appropriate packaging, handling, transportation, and disposal of unused or expired Pharmaceuticals received from the public in a secure, compliant, and environmentally conscious manner.

Looking ahead, HPSA remains committed to its mission of promoting the BCMRP program and protecting public health and the environment. We will continue to collaborate with stakeholders, expand our programs, and implement innovative strategies to further our impact and achieve our goals. In addition to crafting our communication strategies and activities based on the 2023 survey outcomes, we also focused on educating the consumer on the proper safe disposal methods of unwanted medications and used medical sharps.

We extend our sincere gratitude to our members, partners, stakeholders, and more specifically the pharmacy community for their continued support and collaboration in the BCMRP Program. Together, we will continue to make a positive difference in the health and well-being of citizen and the environment.

Thank you for your continued support and partnership.

**Terri Drover**  
President and CEO



|                      |   |
|----------------------|---|
| Products within plan | Prescription drugs, over-the-counter drugs, and natural health products |
| Program website      | <a href="http://www.healthsteward.ca">www.healthsteward.ca</a>          |

| Recycling Regulation Reference | Topic                                     | Summary Report  |
|--------------------------------|---|---|
| Part 2, section 8(2)(a)        | Public Education Materials and Strategies | <p>The public continued to receive information on proper pharmaceutical return and disposal through a number of channels, including easy-to-find links to pharmacies through our Instagram link tree in the bio, HPSA's geolocator on healthsteward.ca website and by province page <a href="https://healthsteward.ca/pharmacists/provinces/british-columbia/">https://healthsteward.ca/pharmacists/provinces/british-columbia/</a> .</p> <p><b>Regional outreach and initiatives:</b><br/> HPSA conducted a joint campaign with Metro Vancouver's municipality for public awareness. The Campaign reached 100,000 unique customers on socials and more than 1 million impressions on its outdoor campaign. The purpose of the campaign was to raise awareness among the public about the potential risks associated with improper disposal of medications, such as environmental pollution and accidental ingestion by children. In addition, Disposal guides and brochures have been handed out to each of the participating collection locations to distribute to their consumers.</p> |



| Recycling Regulation Reference | Topic                    | Summary Report  |
|--------------------------------|--------------------------|---|
| <b>Part 2, section 8(2)(b)</b> | <u>Collection System</u> | <p>Section 5 (1) (c) (iii) of the regulation requires that a plan must adequately provide for reasonable and free consumer access to collection facilities.</p> <p>Since 2007, HPSA has established a comprehensive network of permanent collection sites under the BCMRP where the public can conveniently return pharmaceuticals. This network consists of community pharmacies. HPSA produces a Regional District Summary Report that shows the number of registered collection location sites per capita by district and demonstrates the high level of consumer access and program coverage in B.C. In 2023, there were <b>1,244</b> retail pharmacies registered with HPSA.</p> <p>In 2023, HPSA undertook a GIS analysis to support the assessment of consumer access to Collection Location Sites. The analysis indicated a high level of accessibility with a population coverage of <b>98.5%</b>. The next analysis will be conducted in 2025.</p> <p>HPSA continued its partnership with BC First Nations Recycling Initiative (FNRI) with the view to support remote communities.</p> |

| Recycling Regulation Reference | Topic  | Summary Report  |
|--------------------------------|--|---|
| <b>Part 2, section 8(2)(c)</b> | <u>Product Environmental Impact Reduction, Reusability and Recyclability</u> | <p><i>n/a</i></p> <p><b>Reusability and recyclability are not applicable to pharmaceuticals as it would pose an unacceptable health risk to the public.</b></p> |

| Recycling Regulation Reference | Topic  | Summary Report  |
|--------------------------------|--|---|
| <b>Part 2, section 8(2)(d)</b> | <u>Pollution Prevention Hierarchy and Product / Component Management</u> | <p><b>All pharmaceuticals collected are disposed of through incineration.</b></p> |

| Recycling Regulation Reference | Topic | Summary Report |
|--------------------------------|-------|----------------|
|--------------------------------|-------|----------------|

|                                  |   |   |
|----------------------------------|---|---|
| <b>Part 2, section 8(2)(e)</b>   | <u>Product Sold and Collected and Recovery Rate</u> | In 2023, the quantity of pharmaceuticals collected for disposal was <b>105,097 kg</b> |
| <b>Part 2, section 8(2)(e.1)</b> |   | See <a href="#">Appendix 2</a> for a breakdown of collection per regional district    |

| <b>Recycling Regulation Reference</b> | <b>Topic</b>   | <b>Summary Report</b>   |
|---------------------------------------|--|---|
| <b>Part 2, section 8(2)(f)</b>        | <u>Summary of Deposits, Refunds, Revenues and Expenses</u> | <p><b>The BCMRP is 100% funded by producers that are members of HPSA.</b></p> <p><b>No fees, visible or otherwise, are passed on to the consumer.</b></p> <p>See <a href="#">Appendix 6</a> for the 2023 non-financial report from independent auditors</p> |

## II. Program Outline

The Health Products Stewardship Association (HPSA) is a not-for-profit industry stewardship organization that meets its obligations as outlined in the BC extra-provincial Society Act, and files the required reports with the Corporate Property Registry Branch of the Ministry of Finance. HPSA has been registered with Industry Canada since 2000.

HPSA has been appointed as the agency to meet pharmaceutical producers' regulatory obligations as established by BC *Recycling Regulation* 449/2004. HPSA performs certain duties required under the regulation on behalf of its members. As of December 2023, HPSA's membership was established at **126 stewards** ([Appendix 1](#)). The Program is accountable to its members, the general public, and British Columbia government through the Ministry of Environment and Climate Change Strategy. The BCMRP performance is publicly accountable through the annual report.

The BCMRP is designed to capture unused and/or expired Pharmaceuticals from the residential sector. The Program includes products clearly attributable to an existing steward as well as orphan products (Pharmaceuticals that are no longer in production or the producer is no longer in business or Pharmaceuticals were purchased outside of Canada) and "free riders" (Pharmaceuticals produced, imported, or distributed by a manufacturer or a retailer that is not a registered member of HPSA).

### Accepted Pharmaceuticals

- ✓ All prescription drugs
- ✓ Non-prescription drugs
- ✓ Natural Health Products

HPSA provides all collection containers and collateral materials and pays all shipping and disposal costs. There is **no cost to the public or collection sites to participate**. The BC collection system has been designed with user convenience and flexibility in mind.

The collection sites for the *British Columbia Medications Return Program* are community pharmacies. Pharmacy managers interested in participating must complete and sign a Collection Location Agreement. Details on the Program are provided to ensure that the manager and staff are knowledgeable on the

Program and its operations. All participating community pharmacies receive a guide containing instructions with information on the Program for the public and handling of the medication containers.

### III. Public Education Materials and Strategies

HPSA's promotional and educational strategies are designed to ensure B.C. residents know where and how to return unused and/or expired medications.

#### A. Conventional Outreach campaigns:

##### Provincial and National Campaigns

During 2023, HPSA initiated its bi-annual survey into consumer behavior, aiming to delve into the disposal methods adopted by Canadians for their surplus medications. The study outcomes provided insightful revelations concerning consumer awareness, highlighting the subsequent findings:

- **58%** of households in British Columbia with unwanted medications are informed about appropriate and safe disposal methods.
- **46%** of households with unwanted medications know where to return them.
- Pharmacies serve as the primary information source, with **54%** of individuals in British Columbia aware of disposal options learning about them from pharmacists or drugstores and **17%** from friends and Family members.

Additionally, younger Canadians, across Canada, display lower awareness levels compared to older demographics; 81% of individuals aged 55 and above are familiar with safe disposal methods, while only 50% of those aged 35-54 and 33% of those aged 18-34 demonstrate similar awareness.

The next HPSA consumer survey is scheduled for March 2025 and will be reported in the 2026 Annual Report.

#### **How-to” Informational Assets for Pharmacists**

HPSA conducted a survey on the pharmacists preferred educational assets in the previous year. Based on the survey results, HPSA created a top of demanded assets: *How to dispose of medications posters and cards, How to dispose of medications prescription bag stuffers and stickers*. Examples of the assets are provided in [Appendix 3](#). Assets were delivered to 606 collection locations in Metro Vancouver.

In addition to these informational assets, all HPSA collection locations received various materials upon registration. This includes:

- [A Pharmacist's Guide – Medications Return Program](#)

Pharmacists are always able to order promotional materials from HPSA at no additional cost.

#### **“How-to” Consumer Videos**

A pair of animated video guides were promoted to explain the simple steps consumers can take to safely dispose of their unwanted medications. The videos were shared on HPSA's YouTube channel and can also be found on the “Consumer” page of the HPSA website. The video instructions are also screened at many pharmacies. The “How-to” video could be found on HPSA's webpage, under this link:

- [A guide to safely disposing of unwanted medications](#)

## Outdoor Campaign

In June 2023, to create broader awareness of safe medication disposal, the campaign included out of home advertising in a few key markets in Metro Vancouver. The digital display ads included a simple call to action for consumers to return unwanted medications to a local pharmacy and was positioned in **9** locations in Metro Vancouver with **1,185,138** impressions, calculated by measuring the traffic with daily effective circulation.



## B. Digital Outreach Campaigns

### Website

Each quarter, more than **15,000** visitors come to the HPSA website. The top keywords visitors search include: HPSA, Medications, Return medications, drop off locations...‘can I return medication to pharmacy?’

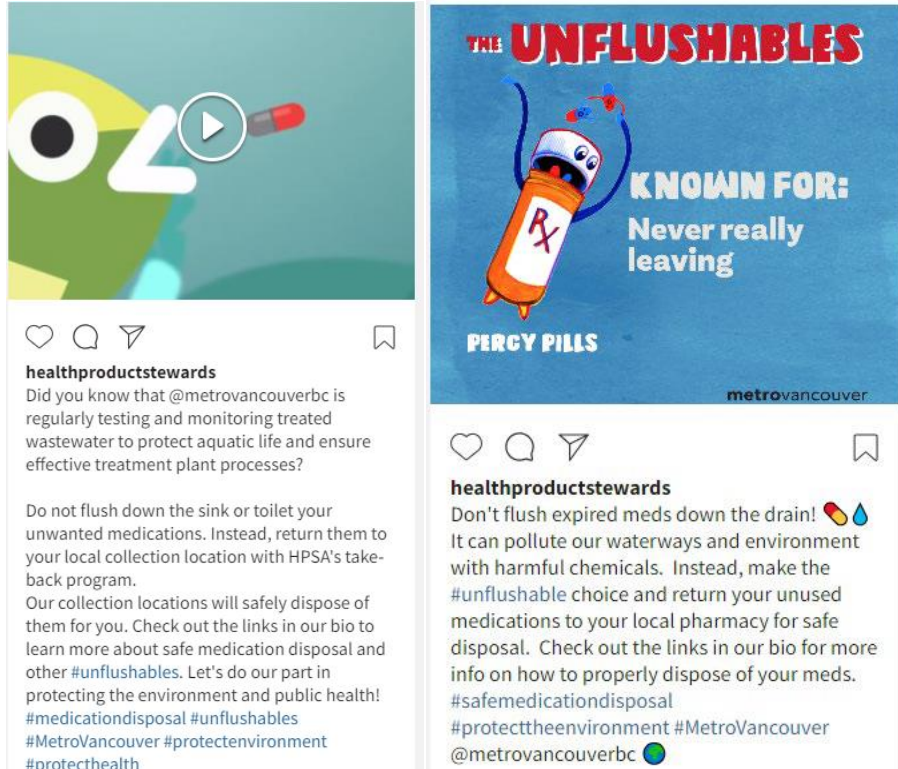
The HPSA website is home to a wealth of information, including details about how and where consumers can bring their unwanted pharmaceuticals. [An easy-to-use interactive map](#) prompts visitors to enter their postal code and the map displays nearby drop-off collection locations.

### Social Media

In 2023, HPSA’s social media strategy continued to focus on delivering consistent, high-quality content to various audiences. This social media engagement took advantage of dynamic formats, such as video and audio. HPSA also designed content pillars to spread awareness on the importance of the BCMRP.



As part of the campaign strategy, the consumers were also targeted through social media pages. Over 20 different organic social posts were published across HPSA's social channels (Facebook, LinkedIn and Instagram). The campaign posts earned a total of 100,000 impressions.



Sample of social media post

### Social Channel Performance

- 2,931 engagements across Instagram, the consumer-oriented platform
- Average of 90% increase in followers

### Notable Insights

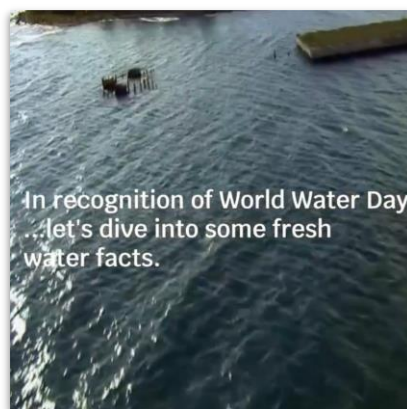
- HPSA content continued to exceed industry benchmarks, surpassing average engagement rates across all channels.
- Consistent content led to a significant increase in engagement on Facebook and LinkedIn. Meanwhile, highly visual content and carousel/video formats encouraged higher levels of engagement on Instagram.
- Targeted posts per province
- Posts promoting an upcoming panel or speaking engagement earned the highest level of engagement on LinkedIn.
- Content featuring HPSA executives yielded the highest engagement on Facebook.

In addition to organic (unpaid) social media content, HPSA paid to promote select posts on Facebook, LinkedIn, and Instagram over the year. This included during campaign periods and top awareness moments, such as National Drug Drop Off Month and Earth Day.

Paid social media promotion is a powerful tool to expand HPSA audience and strategically target people based on their geography, demographic, or other qualifiers.

**Paid National campaigns included:**

- World Water Day: To commemorate World Water Day, HPSA published content related to the importance of keeping waterways clean. This includes providing consumers with the resources and information needed to dispose of unwanted medications safely.
- Region-Specific Data: Leveraging data collected from British Columbia, and other provinces videos were shared on HPSA’s social channels to highlight the impact of returned medications on the environment and the continued importance on keeping their communities and waterways clean. The content was boosted on Instagram to create greater visibility and awareness of the HPSA take-back program.



## IV. Collection System and Accessibility

Community pharmacies currently participating in the Program can be located by the public on HPSA ‘s geolocator map available on its website at <https://healthsteward.ca/find-a-collection-location/>

2023 Accessibility Measure:

In order to ensure that the Program provides "reasonable" consumer access to collection facilities, as required under Section 5 (1) (c) (iii) of the Regulation, HPSA undertook a study of its accessibility in British Columbia. The GIS analysis of coverage for the Province of British Columbia was completed in November 2023 to support the assessment of consumer access to Collection Location Sites (retail pharmacies participating in the HPSA network). The scenario model chosen was slightly different to that of the SABC accessibility criteria with the drive time shorter. HPSA will be conducting an updated accessibility analysis in 2025.

| <b>Urban</b>   | <b>Rural</b>   |
|--|--|
| Percentage of Population within a 30 minute drive of a Collection Site | Percentage of Population within a 45 minute/60 km drive of a Collection Site |
| Urban area defined by StatsCan Census Metropolitan Area (CMA)          | Rural Area defined as areas outside of a CMA                                 |

At the time of the study, HPSA had 1,238 Collection Location Sites registered with the Association. Of those, 929 are urban locations (75 more than in 2020) with the remaining 309 located in rural areas (79 less than in 2020). Using this collection network, population coverage within the drive time distances was calculated. Drive time circles were used for this calculation.

Results:

|                                  | Population within Drive Time | Total Population | Accessibility |
|----------------------------------|------------------------------|------------------|---------------|
| Rural Coverage<br>(45 mn, 60 km) | 1,176,323                    | 1,199,561        | 98.1%         |
| Urban Coverage<br>(30mn drive)   | 3,748,686                    | 3,801,318        | 98.6%         |
| <b>Total Provincial Coverage</b> | <b>4,925,009</b>             | <b>5,000,879</b> | <b>98.5%</b>  |

In order to calculate the statistics, the locations and population coverage of the 1,238 pharmacies were analyzed. The 2021 Canadian Census was the basis for the calculations. As the table indicates, provincial population coverage was 98.5%. The Rural classification had 98.1% coverage. Urban results indicate full coverage at 98.5% of possible population. Both of these measures indicate a high level of accessibility.

## V. Pollution Prevention Hierarchy and Product/Component Management

The pollution prevention hierarchy requirements outlined in the *Recycling Regulation* to reduce the environmental impact are not applicable for pharmaceuticals: due to their nature and inherent health and safety risks, there is no reuse or recycling option available for these products.

In 2023, HPSA disposed 100% of the unused and expired Pharmaceuticals collected in British Columbia through incineration at the Waste to Energy site in Burnaby (British Columbia).

## VI. Products Sold and Collected and Recovery Rate

HPSA produces a Regional District Summary Report - see [Appendix 2](#) - that shows the number of registered collection location sites per capita by Regional District and demonstrates the high level of consumer access and program coverage in British Columbia.

Medications may have a long delay between the time of purchase and return and prescription drugs should be fully consumed unless otherwise directed by a health professional. The *Medications Return Program* collects medications, not the bottle or vial used to market the product or used to dispense the prescription. HPSA recommends that containers be recycled by the consumer via the provincial blue box program.

In 2023, the average volume of post-consumer pharmaceuticals returned per capita was **0.0191 kg** representing a total volume of **105.097 kg** of pharmaceuticals returned for disposal. The highest volume of return for a regional district was Metro Vancouver at **51,043 kg** followed by Capital at **13,242 kg**.

Table 1 shows 2023 Volume collected per capita by regional districts:

***Table 1***

| <b>Regional District</b>  | <b>2023 Volume (kg)</b> | <b>2023 Population*</b> | <b>Volume Per Capita (kg)</b> |
|---------------------------|-------------------------|-------------------------|-------------------------------|
| Alberni-Clayoquot         | 690.2                   | 35,891                  | 0.0192                        |
| Bulkley-Nechako           | 560.6                   | 39,370                  | 0.0142                        |
| Capital                   | 13,241.8                | 453,425                 | 0.0292                        |
| Cariboo                   | 1,140.0                 | 66,291                  | 0.0172                        |
| Central Kootenay          | 1,734.1                 | 67,129                  | 0.0258                        |
| Central Okanagan          | 4,191.1                 | 246,789                 | 0.0170                        |
| Columbia-Shuswap          | 942.1                   | 61,505                  | 0.0153                        |
| Comox Valley              | 1,698.6                 | 77,706                  | 0.0219                        |
| Cowichan Valley           | 2,221.0                 | 94,941                  | 0.0234                        |
| East Kootenay             | 1,128.3                 | 70,741                  | 0.0159                        |
| Fraser Valley             | 6,169.4                 | 353,301                 | 0.0175                        |
| Fraser-Fort George        | 1,900.6                 | 104,141                 | 0.0183                        |
| Kitimat-Stikine           | 732.6                   | 40,558                  | 0.0181                        |
| Kootenay Boundary         | 718.9                   | 35,189                  | 0.0204                        |
| Metro Vancouver           | 51,043.4                | 2,971,064               | 0.0172                        |
| Mount Waddington          | 344.9                   | 11,425                  | 0.0302                        |
| Nanaimo                   | 4,724.9                 | 183,039                 | 0.0258                        |
| North Okanagan            | 2,306.5                 | 98,529                  | 0.0234                        |
| Northern Rockies          | 0.0                     | 4,632                   | 0.0000                        |
| Okanagan-Similkameen      | 2,593.0                 | 94,533                  | 0.0274                        |
| Peace River               | 393.5                   | 65,487                  | 0.0060                        |
| Quathet (ex Powell River) | 503.7                   | 22,768                  | 0.0221                        |
| Skeena-Queen Charlotte    | 245.2                   | 19,133                  | 0.0128                        |
| Squamish-Lillooet         | 952.0                   | 54,923                  | 0.0173                        |
| Strathcona                | 1,264.1                 | 51,676                  | 0.0245                        |
| Sunshine Coast            | 976.5                   | 34,104                  | 0.0286                        |
| Thompson-Nicola           | 2,679.7                 | 156,094                 | 0.0172                        |
| <b>Grand Total</b>        | <b>105,096.70</b>       | <b>5,514,384</b>        | <b>0.0191</b>                 |

\*Source: Statistics Canada and Demographic Analysis Section, BC Stats, Ministry of Citizens' Services, Government of British Columbia (May 2024).

## VII. Summary of Deposit, Refund, Revenues and Expenditures

Reference: Recycling Regulation – Part 2, Section 8(2)(f)

The BCMRP is 100% funded by [126 pharmaceutical producers](#) that are members of HPSA. No fee, visible or otherwise, is passed on to the consumers. HPSA’s audited Financial Statements are not province specific. However, a financial report for BC can be made available upon request.

## VIII. Plan Performance

Reference: Recycling Regulation – Part 2, section 8(2)(g)

Below are the frames of reference for each performance target.

| Performance Targets  | 2023 Results  | Improvement Strategies  |
|--|---|---|
| <p><b>A. Consumer Awareness</b><br/>[section 5 (1) (c) (iv)]<br/>Surveys have taken place in 2023 and will be taking place again in 2026</p>   | <p>See, as reference, HPSA 2023 consumer behavior survey extracts in <a href="#">Appendix 4</a></p>   | <p>HPSA remains committed to continuous improvement and updated consumer awareness and usage targets. HPSA will be participating in the 2024 SABC Insight Survey.</p> |
| <p><b>B. Number of Collection Points</b><br/>[section 5 (1) (c) (iii)]</p> <p>a) Contact existing pharmacies with ownership and/or manager changes on a quarterly basis.</p> <p>b) Contact pharmacies demonstrating a significant change in collection pattern.</p> <p>c) Contact new licensed community pharmacies on a quarterly basis as identified from lists obtained from the B.C. College of Pharmacists.</p> | <ul style="list-style-type: none"> <li>• <b>1,244</b> collection location sites</li> <li>• Participation rate at <b>82.9%</b>.</li> <li>• Capita serviced per location under 5,000 (except for Kitimat-Stikine).</li> </ul> | <p>HPSA continues to contact new community pharmacies regularly to ensure participation rate reaches 95%.</p>   |
| <p><b>C. Product Recovery Target</b><br/>HPSA to monitor absolute collection of used and pharmaceuticals.</p>  | <p>In 2023, HPSA collected <b>105,097 kg</b> of pharmaceuticals.</p>  |   |

| Performance Targets  | 2023 Results   | Improvement Strategies  |
|--|--|---|
| <p><b>D. Promotion</b></p> <p>a) Promotion of Program in different media.</p> <p>b) Publicity on the webpages of 25 Regional Districts or municipalities.</p> <p>c) Track traffic to BC page and access to locations.</p> <p>d) Continue to work with communication firm for the promotion and advertising plan.</p> <p>e) Connect with pharmacists and help disseminate information on the Program through the Ambassador or similar initiatives.</p> <p>f) Work with chain and independent pharmacies to increase the availability of collection bags for the public.</p> <p>g) Hold a minimum of 12 special events.</p> | <p>a) Website and Social Media Strategy (see <a href="#">Section 3</a> for details).</p> <p>b) HPSA's promotion on the Regional Districts' webpages</p> <p>c) Earned, paid and social media campaigns covered by Black Press News Network in BC and largely syndicated across the whole province. The story has been shared across over <b>62 news outlets</b>.</p> <p>d) <a href="#">Kelowna Capital News</a> (syndicated story) - <b>10K impressions</b></p> <p>e) <a href="#">Abbotsford News</a> (syndicated story) - <b>55K impressions</b></p> <p>f) <a href="#">Trail Daily Times</a> (syndicated story) - <b>40K impressions</b></p> <p>g) <a href="#">Victoria News</a> (syndicated story) - <b>30K impressions</b></p> <p>h) <a href="#">Penninsula News Review</a> (syndicated story) - <b>20K impressions</b></p> <p>i) <a href="#">The Chilliwack Progress</a> (syndicated story) - <b>31K impressions</b></p> <p>j) <a href="#">Saanich News</a> (syndicated story) - <b>50K impressions</b></p> | <p>HPSA continued to work to expand the scope of advertising and promotional activities</p> |
| <p><b>E. Accessibility Indicators</b></p>  | <ul style="list-style-type: none"> <li>Reported (<a href="#">Appendix 2</a> – Regional District Summary Report)</li> </ul>   |   |

## Appendix 1 - HPSA Members – BCMRP

AA Pharma Inc.  
AbbVie Corporation  
Accord Healthcare  
Advanced Orthomolecular Research (AOR)  
Advantage Solutions  
Alcon Canada Inc.  
Amgen Canada Inc.  
Amway Canada Corporation  
Apotex Inc.  
Aralez Pharmaceuticals Canada Inc.  
Arcutis Biotherapeutics Inc.  
Astellas Pharma Canada Inc.  
AstraZeneca Canada Inc.  
Atrium Innovations Inc  
Auro Pharma Inc  
Bausch + Lomb Corporation  
Bausch Health, Canada Inc.  
Baxter Canada  
Bayer Inc.  
BGP Pharma (Mylan)  
Bioforce Canada Inc.  
Biogen Canada Inc  
BioSyent Pharma Inc.  
Blistex Corporation  
Body Plus Nutritional Products Inc.  
Boehringer Ingelheim Canada Ltd.  
  
Boiron Canada  
Bristol-Myers Squibb  
Canadian Custom Packaging Company  
Celex Laboratories Inc.  
Church & Dwight Canada  
Cipher Pharmaceuticals Inc.  
Clorox Company of Canada Ltd.  
Costco Wholesale Canada  
D Drops Company  
Dr. Reddy's Laboratories  
Duchesnay  
Duchesnay  
Eisai  
  
Eli Lilly Canada Inc.  
EXZELL PHARMA IN  
Ferring Inc.

Fresenius Kabi Canada Ltd.  
Galderma Canada Inc.  
General Nutrition Centres Canada  
Generic Medical Partners Inc.  
Gilead Sciences Canada Inc.  
GlaxoSmithKline Inc.  
Haleon  
Health First Network Association Inc.  
Herbalife of Canada  
HLS Therapeutics  
HPI Health Products/Lakota  
Imperial Tobacco Canada Limited  
Indivior Canada  
Jamieson Laboratories  
Jamp Pharma Corporation  
Janssen Inc.  
Laboratoires Atlas Inc.  
Leadiant Biosciences Inc.  
Leo Pharma Inc.  
Les Laboratoires Nicar Inc.  
Loblaw Companies Ltd.  
London Drugs Limited  
Lundbeck Canada Inc.  
Mannatech Incorporated  
Marcan Pharmaceuticals Inc.  
McKesson Canada  
McNeil Consumer Healthcare - a Division of  
Johnson & Johnson  
Mead Johnson Nutrition (Canada) Co.  
Medexus Inc.  
Merck Canada Inc.  
Mint Pharmaceuticals Inc  
Mylan Pharmaceuticals ULC  
Natural Factors Nutritional Products Ltd.  
Nature's Sunshine Products of Canada Ltd.  
Nestle Canada Inc  
New Chapter Canada Inc.  
Novartis Pharmaceutical Canada Inc.  
Novo Nordisk  
Omega Alpha Pharmaceuticals Inc.  
  
Organika Health Products Inc.  
Organon Canada Inc  
Otsuka Canada Pharmaceuticals Inc.

Paladin Labs Inc.  
Pascoe Canada Inc  
Pattison Food Group Ltd.  
Pfizer Canada Inc.  
Pharmasave Drugs Ltd  
Pharmascience Inc.  
Platinum Naturals Ltd  
Procter & Gamble Inc.  
Procter & Gamble Inc.  
Purdue Pharma  
Puresource Corp  
RB Health Canada Inc.  
RB Health Canada Inc.  
Rexall Pharmacy Group Ltd.  
Roche Canada Ltd. - Hoffmann  
Sandoz Canada  
Sanis Health Inc.  
Sanofi Consumer Health  
Seaford Pharmaceuticals  
Servier Canada Inc.  
Shaklee Canada Inc.  
Shoppers Drug Mart Inc.  
Sivem Pharmaceuticals ULC  
Sobeys National (Mississauga)  
St. Francis Herb Farm  
Sterimax Inc.  
  
Sunovion Pharmaceuticals Inc.  
Takeda Canada Inc.  
Tanta Pharmaceuticals Inc.  
Taro Pharmaceuticals Inc.  
Teva Canada / Novopharm  
UCB Canada Inc.  
UniPHARM Wholesale Drugs  
USANA Health Sciences  
Valeo Pharma Inc  
Vertex Pharmaceuticals Incorporated  
Virbac Corporation  
Vita Health Products Inc.  
Wal-Mart Canada Corp  
WellSpring Pharmaceutical Canada  
Corp.  
Westcoast Naturals  
WN Pharmaceuticals Ltd.

## Appendix 2 – Regional District Summary report

| Regional District         | 2023 Volume (kg) | 2023 Population* | Area (km <sup>2</sup> )* | Population Density | Collection Locations (#) | Capita serviced per location |
|---------------------------|------------------|------------------|--------------------------|--------------------|--------------------------|------------------------------|
| Alberni-Clayoquot         | 690.2            | 35,891           | 6,588                    | 5.45               | 10                       | 3,589                        |
| Bulkley-Nechako           | 560.6            | 39,370           | 73,361                   | 0.54               | 9                        | 4,374                        |
| Capital                   | 13,241.8         | 453,425          | 2,340                    | 193.77             | 105                      | 4,318                        |
| Cariboo                   | 1,140.0          | 66,291           | 58,858                   | 1.13               | 14                       | 4,735                        |
| Central Kootenay          | 1,734.1          | 67,129           | 22,095                   | 3.04               | 18                       | 3,729                        |
| Central Okanagan          | 4,191.1          | 246,789          | 2,905                    | 84.95              | 55                       | 4,487                        |
| Columbia-Shuswap          | 942.1            | 61,505           | 28,929                   | 2.13               | 13                       | 4,731                        |
| Comox Valley              | 1,698.6          | 77,706           | 1,701                    | 45.68              | 19                       | 4,090                        |
| Cowichan Valley           | 2,221.0          | 94,941           | 3,475                    | 27.32              | 22                       | 4,316                        |
| East Kootenay             | 1,128.3          | 70,741           | 27,543                   | 2.57               | 18                       | 3,930                        |
| Fraser Valley             | 6,169.4          | 353,301          | 13,335                   | 26.49              | 88                       | 4,015                        |
| Fraser-Fort George        | 1,900.6          | 104,141          | 50,676                   | 2.06               | 21                       | 4,959                        |
| Kitimat-Stikine           | 732.6            | 40,558           | 104,461                  | 0.39               | 8                        | 5,070                        |
| Kootenay Boundary         | 718.9            | 35,189           | 8,082                    | 4.35               | 9                        | 3,910                        |
| Metro Vancouver           | 51,043.4         | 2,971,064        | 2,883                    | 1,030.55           | 640                      | 4,642                        |
| Mount Waddington          | 344.9            | 11,425           | 20,244                   | 0.56               | 4                        | 2,856                        |
| Nanaimo                   | 4,724.9          | 183,039          | 2,038                    | 89.81              | 45                       | 4,068                        |
| North Okanagan            | 2,306.5          | 98,529           | 7,503                    | 13.13              | 21                       | 4,692                        |
| Northern Rockies          | -                | 4,632            | 85,111                   | 0.05               | 2                        | 2,316                        |
| Okanagan-Similkameen      | 2,593.0          | 94,533           | 10,414                   | 9.08               | 28                       | 3,376                        |
| Peace River               | 393.5            | 65,487           | 117,391                  | 0.56               | 14                       | 4,678                        |
| Quathet (ex Powell River) | 503.7            | 22,768           | 5,075                    | 4.49               | 7                        | 3,253                        |
| Skeena-Queen Charlotte    | 245.2            | 19,133           | 19,781                   | 0.97               | 5                        | 3,827                        |
| Squamish-Lillooet         | 952.0            | 54,923           | 16,310                   | 3.37               | 13                       | 4,225                        |
| Strathcona                | 1,264.1          | 51,676           | 18,278                   | 2.83               | 14                       | 3,691                        |
| Sunshine Coast            | 976.5            | 34,104           | 3,777                    | 9.03               | 10                       | 3,410                        |
| Thompson-Nicola           | 2,679.7          | 156,094          | 44,448                   | 3.51               | 32                       | 4,878                        |
| <b>Grand Total</b>        | <b>105,096.7</b> | <b>5,514,384</b> | <b>757,602</b>           | <b>7.08</b>        | <b>1,244</b>             | <b>4,433</b>                 |

\*Source: Statistics Canada and Demographic Analysis Section, BC Stats, Ministry of Citizens' Services, Government of British Columbia (May 2024)



## Appendix 3 – Samples of HPSA Materials

 **HEALTH PRODUCTS**  
STEWARDSHIP ASSOCIATION

### How Consumers Can Return Unwanted Medications

 **Step 1**  
Identify unwanted medications by checking the expiry dates and consulting with your doctor. Always ensure your medications are stored in a locked area.

 **Step 2**  
Transfer medications such as tablets into a clear bag but keep liquids and creams in their original containers while removing your personal information. Do not mix sharps and medications.

 **Step 3**  
Find a local participating pharmacy on the Drop-Off Location Map.

Let's build a healthier and safer environment together.  
[www.healthsteward.ca](http://www.healthsteward.ca)  
FOR CONSUMER USE ONLY



 **HEALTH PRODUCTS**  
STEWARDSHIP ASSOCIATION

### How Consumers Can Return Used Medical Sharps

 **Step 1**  
Pick up a sharps container from your local participating pharmacy (subject to availability) or purchase one from a retailer.

 **Step 2**  
After use, place used medical sharps in the provided container, ensuring the stack of sharps stay below the lid closure line.

 **Step 3**  
Permanently close the container following the instructions and return it to the pharmacy.

Let's build a healthier and safer environment together.  
[www.healthsteward.ca](http://www.healthsteward.ca)  
FOR CONSUMER USE ONLY



 **Step 1**  
Identify unwanted medications by checking the expiry dates and consulting with your doctor. Always ensure your medications are stored in a locked area.

 **Step 2**  
Transfer medications such as tablets into a clear bag, but keep liquids and creams in their original containers while removing your personal information. Do not mix sharps and medications.

 **Step 3**  
Find a local participating pharmacy on the Drop-Off Location Map.

 **Step 1**  
Pick up a sharps container from your local participating pharmacy (subject to availability) or purchase one from a retailer.

 **Step 2**  
After use, place used medical sharps in the provided container, ensuring the stack of sharps stay below the lid closure line.

 **Step 3**  
Permanently close the container following the instructions and return it to the pharmacy.

### Unaided Believe Know What Safe to Do (Unaided) x Region (All Respondents)

|                                 | TOTAL             |                   | BC              |                 | MB              |                 | ON              |                 | PEI             |                 |
|---------------------------------|-------------------|-------------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|
|                                 | 2023<br>(n=1,941) | 2021<br>(n=1,615) | 2023<br>(n=401) | 2021<br>(n=403) | 2023<br>(n=577) | 2021<br>(n=309) | 2023<br>(n=664) | 2021<br>(n=602) | 2023<br>(n=299) | 2021<br>(n=301) |
| <b>NET – ALL MEDICINE</b>       | <b>75% ▼</b>      | <b>82%</b>        | <b>75%</b>      | <b>80%</b>      | <b>75%</b>      | <b>79%</b>      | <b>74% ▼</b>    | <b>83%</b>      | <b>81%</b>      | <b>87%</b>      |
| <b>SUBNET – All Rx medicine</b> | <b>71% ▼</b>      | <b>79%</b>        | <b>70% ▼</b>    | <b>77%</b>      | <b>73%</b>      | <b>76%</b>      | <b>71% ▼</b>    | <b>80%</b>      | <b>77%</b>      | <b>86%</b>      |
| <i>Rx medication</i>            | <i>68% ▼</i>      | <i>78%</i>        | <i>67% ▼</i>    | <i>76%</i>      | <i>71%</i>      | <i>75%</i>      | <i>69% ▼</i>    | <i>79%</i>      | <i>61% ▼</i>    | <i>84%</i>      |
| <i>Rx lotions/ointments</i>     | <i>59% ▼</i>      | <i>69%</i>        | <i>57% ▼</i>    | <i>67%</i>      | <i>61%</i>      | <i>64%</i>      | <i>59% ▼</i>    | <i>69%</i>      | <i>69%</i>      | <i>78%</i>      |
| <b>OTC medication</b>           | <b>61% ▼</b>      | <b>69%</b>        | <b>57% ▼</b>    | <b>67%</b>      | <b>62%</b>      | <b>63%</b>      | <b>62% ▼</b>    | <b>70%</b>      | <b>70%</b>      | <b>72%</b>      |
| <b>Natural health products</b>  | <b>53% ▼</b>      | <b>60%</b>        | <b>49% ▼</b>    | <b>57%</b>      | <b>52%</b>      | <b>52%</b>      | <b>54% ▼</b>    | <b>62%</b>      | <b>60%</b>      | <b>62%</b>      |

### Location Awareness x Region

| MEDICINE<br>(All respondents) | TOTAL             |                   | BC              |                 | MB              |                 | ON              |                 | PEI             |                 |
|-------------------------------|-------------------|-------------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|
|                               | 2023<br>(n=1,941) | 2021<br>(n=1,600) | 2023<br>(n=401) | 2021<br>(n=398) | 2023<br>(n=577) | 2021<br>(n=306) | 2023<br>(n=664) | 2021<br>(n=598) | 2023<br>(n=299) | 2021<br>(n=298) |
| Claimed location awareness    | 49% ▼             | 56%               | 47%             | 53%             | 51%             | 49%             | 49% ▼           | 57%             | 52% ▼           | 66%             |
| Proven location awareness     | 47% ▼             | 55%               | 46%             | 53%             | 48%             | 48%             | 47% ▼           | 56%             | 50% ▼           | 65%             |





| MEDICINE<br>(Usually have item) | TOTAL             |                   | BC              |                 | MB              |                 | ON              |                 | PEI             |                 |
|---------------------------------|-------------------|-------------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|
|                                 | 2023<br>(n=1,881) | 2021<br>(n=1,546) | 2023<br>(n=392) | 2021<br>(n=379) | 2023<br>(n=552) | 2021<br>(n=292) | 2023<br>(n=647) | 2021<br>(n=583) | 2023<br>(n=290) | 2021<br>(n=292) |
| Claimed location awareness      | 49% ▼             | 55%               | 48%             | 53%             | 51%             | 50%             | 49% ▼           | 57%             | 53% ▼           | 66%             |
| Proven location awareness       | 47% ▼             | 55%               | 46%             | 52%             | 49%             | 49%             | 48% ▼           | 56%             | 50% ▼           | 65%             |

### Source of Awareness of Collection Locations x Region (Among Those Aware Where to Take Each)

| MEDICINE                                   | TOTAL             |                 | BC              |                 | MB              |                 | ON              |                 | PEI             |                 |
|--|-------------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|
|  | 2023<br>(n=1,038) | 2021<br>(n=904) | 2023<br>(n=188) | 2021<br>(n=218) | 2023<br>(n=315) | 2021<br>(n=149) | 2023<br>(n=342) | 2021<br>(n=328) | 2023<br>(n=193) | 2021<br>(n=209) |
| Pharmacy/drug store/pharmacist             | 53% ▼             | 60%             | 54%             | 53%             | 44%             | 60%             | 53% ▼           | 62%             | 65%             | 69%             |
| Friends/family/word of mouth               | 19%               | 20%             | 17%             | 22%             | 22%             | 24%             | 20%             | 19%             | 20%             | 23%             |
| Advertising/media/news, etc. <sup>§§</sup> | 17%               | n/a             | 18%             | n/a             | 19%             | n/a             | 16%             | n/a             | 23%             | n/a             |
| Doctor/nurse/other medical professional    | 15%               | 18%             | 9%              | 14%             | 17%             | 15%             | 17%             | 19%             | 17%             | 11%             |
| Internet/websites                          | 11% ▼             | 15%             | 14%             | 14%             | 6%              | 10%             | 10% ▼           | 16%             | 11%             | 16%             |
| Hospital                                   | 5%                | 6%              | 4%              | 5%              | 5%              | 4%              | 5%              | 6%              | 10% ▲           | 4%              |

# Awareness of How to Take to Collection x Region



|   |                    | TOTAL             |                   | BC              |                 | MB              |                 | ON              |                 | PEI             |                 |
|---|--------------------|-------------------|-------------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|
|   |                    | 2023<br>(n=1,941) | 2021<br>(n=1,615) | 2023<br>(n=401) | 2021<br>(n=403) | 2023<br>(n=577) | 2021<br>(n=309) | 2023<br>(n=664) | 2021<br>(n=602) | 2023<br>(n=299) | 2021<br>(n=301) |
| <br><b>TABLETS/PILLS</b>     | Original container | 70% ▼             | 75%               | 65%             | 71%             | 75%             | 80%             | 72%             | 76%             | 75%             | 80%             |
|   | Bag                | 15%               | 13%               | 20% ▲           | 14%             | 9%              | 9%              | 14%             | 14%             | 17%             | 11%             |
|   | Other              | 2% ▲              | 1%                | 4% ▲            | 1%              | 0%              | 1%              | 2%              | 1%              | 2%              | 1%              |
|   | Not sure           | 12%               | 11%               | 11%             | 15%             | 15%             | 11%             | 12%             | 10%             | 5%              | 8%              |
| <br><b>LIQUIDS</b>           | Original container | 76%               | 78%               | 73%             | 74%             | 77%             | 82%             | 76%             | 79%             | 84%             | 84%             |
|   | Bag                | 9% ▲              | 6%                | 12% ▲           | 6%              | 5%              | 6%              | 8%              | 6%              | 7%              | 5%              |
|   | Other              | 2%                | 2%                | 3%              | 1%              | 0%              | 0%              | 1%              | 2%              | 2%              | 1%              |
| <br><b>POWDERS</b>           | Original container | 72%               | 75%               | 66% ▼           | 72%             | 74%             | 77%             | 74%             | 76%             | 80%             | 78%             |
|   | Bag                | 11% ▲             | 8%                | 17% ▲           | 9%              | 7%              | 8%              | 10%             | 8%              | 10%             | 10%             |
|   | Other              | 1%                | 1%                | 4% ▲            | <1%             | 0%              | 1%              | 1%              | 1%              | 3%              | 0%              |
| <br><b>OINTMENTS/LOTIONS</b> | Original container | 74%               | 77%               | 72%             | 74%             | 77%             | 79%             | 75%             | 78%             | 6               | 81%             |
|   | Bag                | 10%               | 8%                | 13% ▲           | 8%              | 5%              | 7%              | 9%              | 8%              | 11%             | 8%              |
|   | Other              | 1%                | 1%                | 2%              | 1%              | <1%             | <1%             | 1%              | 2%              | 1%              | 0%              |
|   | Not sure           | 15%               | 14%               | 13%             | 17%             | 18%             | 14%             | 15%             | 13%             | 7%              | 11%             |

## Appendix 5 – BC Collection Sites

|                                  |                                |   |
|----------------------------------|--------------------------------|---|
| Fraser Pharmacy                  | Pharmasave #182                | Costco Pharmacy #1092                       |
| Safeway Pharmacy #4925           | Grace Pharmacy                 | Cordova Bay Pharmacy                        |
| London Drugs #56                 | Wal-Mart Pharmacy #3059        | Shoppers Drug Mart #2141                    |
| Medicine Shoppe #163 -<br>Surrey | Wal-Mart Pharmacy #3060        | Shoppers Drug Mart #2276                    |
| FreshCo Pharmacy #4269           | Southland Pharmacy             | LG Pharmacy                                 |
| Pharmasave Health Centre<br>#002 | Save-On-Foods Pharmacy<br>#988 | Pure Integrative Pharmacy #18               |
| Drugstore Pharmacy #8588         | Saigon Pharmacy                | Family Care Pharmacy #2                     |
| Shoppers Drug Mart #0263         | Safeway Pharmacy #4941         | Metrocare Pharmacy                          |
| Estevan Pharmacy Limited         | Loblaw Pharmacy #1563          | Wal-Mart Pharmacy #1112                     |
| Shoppers Drug Mart #0258         | Save-On-Foods #918             | Fort Royal Pharmacy                         |
| London Drugs #55                 | Safeway Pharmacy #4934         | Princeton Pharmacy                          |
| MacDonalds Prescriptions<br>#5   | Bain's Pharmacy                | Shoppers Drug Mart #2288                    |
| Medicine Shoppe #168             | Island Pharmacy #2             | Medisave Pharmacy #7                        |
| Safeway Pharmacy #4909           | Shoppers Drug Mart #2249       | Save-On-Foods Pharmacy #981                 |
| Island Pharmacy #10              | Safeway Pharmacy #4967         | Pharmasave Health Centre #064               |
| FreshCo Pharmacy #4270           | Shoppers Drug Mart #2274       | Medicine Guru                               |
| Alert Bay Drugs                  | Peoples Drug Mart #134         | Choices Pharmacy                            |
| Pharmasave #257                  | Fraser Heights Pharmacy Ltd    | Save-on-Foods Pharmacy # 916 -<br>Sapperton |
| Pharmasave #102                  | Safeway Pharmacy #4960         | Pharmachoice #9045                          |
| Pricesmart Foods #2281           | Freshco Pharmacy #4257         | Medicine Shoppe #321                        |
| Rexall #7110                     | Shoppers Drug Mart #0227       | Pharmasave #089 Tabor Plaza                 |
| Rx Drug Mart #1000               | Shoppers Drug Mart #0231       | Pacific Pharmacy #2                         |
| Pharmasave #213                  | Shoppers Drug Mart #248        | Suncoast Pharmacy                           |
| Shoppers Drug Mart #0214         | Rexall Drug Store #7114        | Safeway Food & Drug Pharma #082             |
| Pharmasave #106                  | Gateway Pharmacy               | Family Care Pharmacy #3                     |
| Central Drugs - Dunsmuir         | Central Drugs - Brickyard      | MJs Natural Pharmacy #3                     |
| Central Park Pharmacy            | Pharmachoice Pharmacy<br>#9063 | Medicine Shoppe #325                        |

|                                  |                                 |                                   |
|----------------------------------|---------------------------------|-----------------------------------|
| PharmaChoice #9062               | Shoppers Drug Mart #0228        | Shoppers Drug Mart #2252          |
| Shoppers Drug Mart #290          | Shoppers Drug Mart #2237        | Inwell Pharmacy Metrotown         |
| Shopper Drug Mart # 291          | Safeway Pharmacy #4936          | Shoppers Drug Mart #2243          |
| Shoppers Drug Mart #255          | Save-On-Foods Pharmacy #965     | Pharmasave #081                   |
| Shoppers Drug Mart # 237         | Save-On-Foods Pharmacy #935     | Broadway Pharmasave #73           |
| Low Cost Western Pharmacy        | Save-On-Foods Pharmacy #2216    | Pharmasave #086                   |
| Save-On-Foods Pharmacy #2207     | London Drugs #47                | YPS Denman Pharmacy               |
| Shoppers Drug Mart #0210         | Drugstore Pharmacy #1562        | Save-On-Foods Pharmacy #940       |
| Nelson Clinic Pharmacy           | Safeway Food & Drug Pharma #161 | Pharmasave # 026                  |
| Save-On-Foods Pharmacy #962      | Scott Road Pharmacy             | Shoppers Drug Mart #2109          |
| Shoppers Drug Mart #281          | Costco Pharmacy # 54            | Pharmasave Health Centre #098     |
| Shoppers Drug Mart #2133         | Save-On-Foods Pharmacy #984     | Pharmasave #1002 -Bridge Pharmacy |
| Sidney Pharmacy II               | Costco Pharmacy # 158           | Medicine Shoppe #333              |
| Barriere IDA Pharmacy            | Lallicare Pharmacy #1           | Forbes Pharmacy #1007             |
| Safeway Food & Drug Pharma #4963 | Save-On-Foods Pharmacy #921     | Express Scripts Canada Pharmacy   |
| Tsawwassen Pharmacy              | Shoppers Drug Mart #2267        | Coal Harbour Pharmacy             |
| Shoppers Drug Mart #3007         | Nester's Pharmacy Ltd           | Pharmcity Drugs #3                |
| Laurel Prescriptions             | Village Pharmacy                | Askew's Pharmacy                  |
| Safeway Pharmacy #4903           | Safeway Pharmacy #4901          | YYoung Medicine Mart Main         |
| Shoppers Drug Mart #2282         | Shoppers Simply Pharmacy #3082  | Agassiz Pharmacy                  |
| Pharmasave #115                  | Steveston Pharmacy              | Shoppers Drug Mart #2297          |
| London Drugs #16                 | Central Drugs - Beban Plaza     | Golden Ears Pharmacy              |
| Fort Nelson Pharmacy             | Save-On-Foods Pharmacy #2242    | Sullivan Pharmacy Inc             |
| Fruitvale IDA Pharmacy           | Northmount Pharmacy Ltd         | The Pharmacy West End             |
| Pharmasave #120                  | Downtown Clinic Pharmacy        | Rexall Drug Store #7157           |
| Healthside Pharmacy              | Central Drugs - Lantzville      | Pharmasave #082                   |
| Skaha Rexall Pharmacy #7179      | Wal-Mart Pharmacy #3098         | Salt Spring Pharmacy              |
| Gonzales Pharmacy                | Save-On-Foods Pharmacy #2208    | Grove Pharmacy                    |

|                                  |  |                                |
|----------------------------------|--|--------------------------------|
| Shoppers Drug Mart #2222         | Safeway Food & Drug<br>Pharma #4900    | Willowbrook Pharmacy           |
| Ashcroft IDA Pharmacy            | Rexall #7102                           | Wal-Mart Pharmacy #1119        |
| Save-On-Foods Pharmacy<br>#990   | Pharmasave Health Centre #<br>001      | Shoppers Drug Mart #2264       |
| Shoppers Drug Mart #2121         | Peoples Drug Mart #147                 | Cloud Pharmacy                 |
| Peachland Pharmacy               | Kripps Healthcare Rx                   | Medicine Shoppe #332           |
| Howe Sound Pharmacy Ltd          | Pharmasave #214                        | Sparwood Remedy's Rx           |
| Alberto Pharmacy No.1            | Safeway Pharmacy #4932                 | Evergreen Pharmacy             |
| Save-On-Foods #923 -<br>Tillicum | Safeway Food & Drug<br>Pharma #23      | Westin Pharmacy LTD.           |
| Shoppers Drug Mart #2122         | Garlane Pharmacy Ltd.                  | Family Care Pharmacy #4        |
| Pharmasave #250                  | Save-On-Foods Pharmacy<br>#987         | Squamish Pharmacy              |
| London Drugs #17                 | Pharmasave #255                        | University Heights Pharmacy    |
| Rexall #7149                     | Shoppers Drug Mart #2212               | The Drive Pharmacy             |
| Save-On-Foods Pharmacy<br>#963   | Shoppers Drug Mart #0287               | Thrifty Foods and Pharmacy #29 |
| Corning Drugs Ltd #2             | Gladwin Pharmacy                       | Sterling Centre Remedy's Rx    |
| Third Ave Evergreen<br>Pharmacy  | Suncoast Pharmacy #15                  | Rexall #7159                   |
| Pharmasave #79                   | London Drugs #12                       | Manshadi Pharmacy #2           |
| Shoppers Drug Mart #2257         | Pharmasave #1100                       | Latoria Pharmacy               |
| Boomer Drugs                     | Shoppers Drug Mart #274                | Yale Road Pharmacy             |
| Loblaw Pharmacy #1518            | Pharmasave #043                        | Loblaw Pharmacy #1532          |
| Locks Prescription Pharma<br>Ltd | Aaronson's Pharmacy (Cook<br>St.) Ltd. | Medlandia Compounding Pharmacy |
| London Drugs #02                 | Shoppers Drug Mart #0273               | BC Drugs Pharmacy              |
| London Drugs #35                 | London Drugs #14                       | Pharmasave #095                |
| Shoppers Drug Mart #2107         | Save-On-Foods Pharmacy<br>#2213        | Admirals Pharmasave #285       |
| Shoppers Drug Mart #0275         | Heart IDA Farfield Pharmacy            | Wal-Mart Pharmacy #1113        |
| Medical Centre Pharmacy          | Pharmasave Health Centre<br>#010       | Pharmasave Health Centre #049  |
| Safeway Pharmacy #4902           | Shoppers Drug Mart #0286               | Garrison Pharmacy              |
| Rexall Drug Store #7170          | Minoru Pharmacy                        | JC Pharmacy                    |
| Shoppers Drug Mart #2208         | Pharmasave #008                        | Shoppers Drug Mart #2143       |
| Drugstore Pharmacy #1517         | Wal-Mart Pharmacy #3070                | Tang's Prescriptions           |

|                                 |                                |                                |
|---------------------------------|--------------------------------|--------------------------------|
| Rexall #7171                    | Pratts Compounding Pharmacy    | Grays Compounding Remedy RX    |
| Pharmasave #006                 | West 10th Medical Pharmacy     | Pharmasave #287                |
| Shoppers Drug Mart #2260        | London Drugs #15               | Pure Integrative Pharmacy #27  |
| Somerset Pharmacy Services      | Pharmasave #249                | Remedy's Rx #367               |
| McCue Pharmacy                  | Shoppers Drug Mart #0276       | Courtenay Pharmacy             |
| London Drugs #36                | Kornak & Hamms Pharmacy        | London Drugs #85               |
| Pharmasave Health Centre #015   | Shoppers Drug Mart #2125       | Pharmasave Health Centre #005  |
| Rexall #7121                    | Rexall #7104                   | Loblaw Pharmacy #4590          |
| Medicine Shoppe #195            | Pharmasave #075-Telepharmacy   | Langdon Pharmacy               |
| Drugstore Pharmacy #1519        | Safeway Pharmacy #4964         | Cridge Family Pharmacy         |
| Pharmasave #211                 | Simples Drugs                  | Vital Health Pharmacy          |
| Pharmasave #246                 | Loblaw Pharmacy #4980          | Shoppers Drug Mart #2289       |
| Pharmasave #198                 | Loblaw Pharmacy #1522          | Rexall #7161                   |
| Fort St John Phrm&Wellness Ctr  | Kingstons Pharmacy             | Shoppers Drug Mart #2131       |
| Pharmasave Oak Bay #152         | Shoppers Drug Mart #0260       | Pharmasave #100                |
| Nolan's Pharmasave Drugs #222   | Pharmasave Health Centre #011  | Anchor Compounding Pharmacy    |
| Costco Pharmacy # 51            | Wal-Mart Pharmacy #3183        | Save-On-Foods Pharmacy #2210-W |
| Shoppers Drug Mart #0219        | Save-On-Foods Pharmacy #957    | HealthPlus Pharmacy #2         |
| London Drugs #37                | Save-On-Foods Pharmacy #903    | Shoppers Drug Mart #2254       |
| Shoppers Drug Mart #0278        | Medicine Shoppe #169           | Pure Integrative Pharmacy #17  |
| Shoppers Drug Mart #2224        | Manshadi Pharmacy              | Wal-Mart Pharmacy #1100        |
| Wilson Pharmacy                 | Save-On-Foods Pharmacy #922    | Medicine Shoppe #350           |
| Edmonds Pharmacy                | Omnicare Pharmacy              | Safeway Pharmacy #4976         |
| IGS Value Drug Mart             | Loblaw pharmacy #1557          | Pure Pharmacy #24              |
| London Drugs #18                | Freshco Pharmacy #4256         | Naz's Pharmacy #3              |
| Health Hub                      | Yale Pharmacy                  | Rainforest Wellness Pharmacy   |
| Mednow Pharmacy                 | Thrifty Foods and Pharmacy #13 | Innomar Pharmacy               |
| Safeway Food & Drug Pharma #165 | Abby Pharmacy                  | Shoppers Drug Mart #2139       |

|                                  |   |  |
|----------------------------------|---|--|
| Shoppers Drug Mart #2207         | Pharmasave #202                         | Shoppers Drug Mart #2113                     |
| Save-On-Foods Pharmacy #2235     | Jeff's IDA Pharmacy                     | Heritage Park Pharmacy                       |
| Dyck's Pharmacists (Springfield) | Save-On-Foods Pharmacy #996             | Cottonwood Pharmacy Remedy's RX              |
| Shoppers Drug Mart # 2248        | Remedy's RX #298                        | Shoppers Drug Mart #2241                     |
| Save-On-Foods Pharmacy #954      | Bonsor Pharmacy                         | Community Apothecary                         |
| Pharmasave #296                  | Medicine Shoppe #175 (The)              | Loblaw Pharmacy #4399                        |
| Rexall #7177                     | Pharmasave #022                         | Pharmasave #067                              |
| Hogarths Clinic Pharmacy Ltd     | Cool-Aid Dispensary                     | Fleetwood Pharmacy Remedy'sRX                |
| Shoppers Drug Mart #2217         | Loblaw Pharmcy #1526                    | Lonsdale Pharmacy                            |
| Salmo Valley Pharmacy            | Pharmasave #162                         | Shoppers Drug Mart # 2245                    |
| London Drugs #19                 | Shoppers Drug Mart #0269                | Shoppers Drug Mart #2115                     |
| Fraser Canyon Pharmacy #312      | Wal-Mart Pharmacy #3163                 | Pharmasave Heath Centre # 012 - Langley City |
| Shoppers Drug Mart #2123         | Wal-Mart Pharmacy #3169                 | Central Lonsdale Pharmacy                    |
| Shoppers Drug Mart #0223         | Wal-Mart Pharmacy #3199                 | Lonsdale & 3rd Pharmacy                      |
| Heart IDA at Shelbourne Plaza    | London Drugs #61                        | Mt. Lehman Pharmacy Ltd.                     |
| Loblaw Pharmacy #1520            | Shoppers Drug Mart #0277                | Aspen Remedy's Rx Pharmacy                   |
| Medical Centre Prescriptions     | Wal-Mart Pharmacy #3188                 | Shoppers Drug Mart #2112                     |
| Sunset Pharmacy Ltd              | Shoppers Drug Mart #2200                | Healthcare Pharmacy #2                       |
| Loblaw Pharmacy #4981            | Shoppers Drug Mart #2201                | Carmi Remedy'sRx                             |
| Shoppers Drug Mart #2259         | Pharmasave #87                          | Shoppers Drug Mart #2287                     |
| London Drugs #25                 | Drugstore Pharmacy #1525                | Miracle Prescriptions Remedy's Rx            |
| Shoppers Drug Mart #0271         | Save-On-Foods Pharmacy #983             | Medicine Shoppe Pharmacy #358                |
| Safeway Pharmacy #4955           | Gourlay's Golden Pharmacy               | Wellness Pharmacy No.6                       |
| Safeway Food & Drug Pharma #4968 | Nakusp Pharmachoice                     | Promontory Pharmacy                          |
| Rx Drug Mart #1001               | Save-On-Foods Pharmacy #970             | Pharmasave Health Centre #017                |
| MacDonalds Prescriptions #3      | Save-On-Foods Pharmacy #992- Willoughby | Capitol Hill Pharmacy                        |
| MacDonald's Prescriptions #4     | Loblaw Pharmacy #1556                   | Peace Pharmacy                               |
| MacDonalds Prescriptions #2      | Shoppers Drug Mart #2203                | Longevity Compounding Pharmacy               |



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| Rexall #7187                           | Wescana Pharmacy #03               | Oval Integrative Pharmacy                      |
| Wal-Mart Pharmacy #3109                | UVIC Campus Pharmacy               | Save-On-Foods Pharmacy #947                    |
| Pharmasave #190                        | Save-On-Foods Pharmacy #982        | Pier Health Resource Centre                    |
| Black's Pharmacy                       | Wellness Pharmacy No.8             | Rx Ram Pharmacy Specialists (Millstone)        |
| Wal-Mart Pharmacy #3057                | Loblaw Pharmacy #4613              | New Denver Community Pharmacy and Telepharmacy |
| Shoppers Drug Mart #2215               | Fraser PharmaChoice                | Pharmasave Health Centre #094                  |
| Logan Lake IDA Pharmacy & Telepharmacy | Thrifty Foods and Pharmacy #19     | Wellness Pharmacy NO.3                         |
| Mann's Prescription Pharmacy           | Parkridge Pharmacy & Health Centre | Shafa Pharmacy                                 |
| Pharmasave #148                        | Save-On-Foods Pharmacy #2217       | Homelinx Pharmacy                              |
| New West Pharmachoice                  | Save-On-Foods Pharmacy #2214       | Medicine Shoppe #361                           |
| Pharmasave #205                        | Wal-Mart Pharmacy #3651            | Elkford I.D.A Pharmacy                         |
| Wal-Mart Pharmacy #3025                | Similkameen Pharmacy               | The Pharmacy Langley                           |
| Davies Prescriptions                   | Shoppers Drug Mart #2236           | Aldergrove Medical Pharmacy LT                 |
| Pricesmart Foods Pharmacy #2274        | Island Pharmacy #8                 | Terra Nova PharmaChoice                        |
| Rexall Drug Store #7169                | Apex Pharmacy                      | Gordon Head Pharmacy                           |
| Pharmasave #139                        | Pharmasave Health Centre #024      | Peoples Pharmacy #377                          |
| Loblaw Pharmacy #1521                  | Pharmawest Pharmacy                | Seabird Pharmacy                               |
| Freshco Pharmacy #4252                 | Harbourview Drugstore              | Queens Apothecary Ltd                          |
| London Drugs #03                       | North West Pharmacy                | We Care Pharmacy                               |
| Safeway Food & Drug Pharma #4918       | New Life Pharmacy                  | Pharmasave Health Centre #1110                 |
| Shoppers Drug Mart #2218               | Loblaw Pharmacy #4612              | My Pharmacy                                    |
| Valley Evergreen Pharmacy              | Burnaby Square Pharmacy            | King George Medic Pharmacy                     |
| Wal-Mart Pharmacy #3008                | Shoppers Drug Mart #2213           | Town Centre Pharmacy                           |
| Rexall Pharmacy #7136                  | Shoppers Drug Mart #3076           | Dean Pharmacy                                  |
| Pharmachoice Pharmacy #9072            | Meadows Pharmacy                   | Fortune Creek Pharmacy                         |
| Boundary Pharmacy                      | Drugstore Pharmacy #1558           | Pharmasave #230                                |
| London Drugs #39                       | Loblaw Pharmacy #1554              | Super-Care Pharmacy                            |
| Pharmasave #280                        | Save-On-Foods Pharmacy #2289       | Powell River Pharmacy                          |

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| Save-On-Foods Pharmacy #919     | Shoppers Drug Mart #2221      | Wilson Pharmacy                   |
| Medical Tower Drugs LTD         | Shoppers Drug Mart #2211      | Ritecare Pharmacy                 |
| Safeway Pharmacy #4919          | Loblaws Pharmacy #1553        | C.R.C Drugs                       |
| Safeway Food & Drug Pharma #140 | Loblaw Pharmacy #4627         | Kleo's Pharmacy Remedy's Rx       |
| Pharmasave #178                 | Wal-Mart Pharmacy #5777       | Rexall Pharmacy #7163             |
| Pharmasave # 108                | Save-On-Foods Pharmacy #948   | Northview Pharmacy                |
| London Drugs #04                | Shoppers Drug Mart #2204      | The Medicine Shoppe Pharmacy #367 |
| Lakeside Pharmacy               | Shoppers Drug Mart #2223      | Pure Integrative Pharmacy #19     |
| Shoppers Drug Mart #2256        | Rexall #7174                  | Clayton Heights Pharmacy          |
| Pharmasave #107                 | Pharmasave #253               | Collingwood Pharmacy              |
| Safeway Food & Drug Pharma #53  | Wal-Mart Pharmacy #5776       | HealthRX Pharmacy                 |
| Rx Drug Mart #1002              | Eastside Pharmacy             | SafeMed Pharmacy                  |
| London Drugs #28                | Wal-Mart Pharmacy #5834       | Save-On-Foods Pharmacy #985       |
| Pharmasave #105                 | Safeway Pharmacy #4912        | Continental Pharmacy #2           |
| London Drugs #41                | Save-On-Foods Pharmacy #929   | Shoppers Drug Mart #2227          |
| Shoppers Drug Mart #2228        | Morgan Creek Medicine Centre  | Wal-Mart Pharmacy #1192           |
| Lancaster Prescriptions #4      | Pharmasave Health Centre #003 | Pharmasave #21                    |
| Shoppers Drug Mart #0253        | Loblaw Pharmacy #4983         | Platinum Care Pharmacy            |
| Shoppers Drug Mart #0211        | Save-On-Foods Pharmacy #979   | Wal-Mart Pharmacy #1206           |
| Cates Medicine Centre           | Pharmasave #1025              | Wal-Mart #1205                    |
| Shoppers Drug Mart #0234        | Pharmasave #028               | Wal-Mart #1207                    |
| Shoppers Drug Mart #0246        | Medisave Pharmacy #4          | Wal-Mart #1208                    |
| Shoppers Drug Mart #0272        | Langley IDA Pharmacy          | Naz's Pharmacy #4                 |
| Shoppers Drug Mart #2127        | Save-On-Foods Pharmacy #967   | Med-X Pharmacy Ltd.               |
| Save-On-Foods Pharmacy #909     | Save-On-Foods Pharmacy #933   | Forbes Pharmacy                   |
| Shoppers Drug Mart #0201        | Shoppers Drug Mart #2238      | PharmaChoice Maple Ridge Pharmacy |
| Shoppers Drug Mart #0205        | Winfield IDA Pharmacy         | Chemmart Pharmacy                 |
| Pharmasave #206                 | Mark's Marine Pharmacy        | Northshore Drugstore Remedy's RX  |

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| Shoppers Drug Mart #0222         | Maggie's Pharmacy                             | Save-On-Foods Pharmacy #995 - Pitt Meadows |
| Shoppers Drug Mart #0232         | Save-On-Foods Pharmacy #907                   | Shoppers Drug Mart #2210                   |
| Delta Prescription Clinic        | Shoppers Drug Mart #2226                      | Dawson Pharmacy                            |
| Pharmasave #1106                 | Memorial Compounding Pharmacy                 | The Village Pharmacy                       |
| Shoppers Drug Mart #0251         | Save-On-Foods Pharmacy #939                   | Coastal Care Pharmacy # 2                  |
| Safeway Pharmacy #4973           | Drugstore Pharmacy #1555                      | Okanagan Pharmacy                          |
| Shoppers Drug Mart #0265         | Salmon Arm Prescription Centre                | Peoples Pharmacy                           |
| Shoppers Drug Mart #0280         | Shoppers Drug Mart #2246                      | Pharmasave #018                            |
| Shoppers Drug Mart #0225         | London Drugs #67                              | Brookwood Remedy'sRX                       |
| Safeway Food & Drug Pharma #4958 | Rage's Pharmacy                               | Garden Park Pharmacy #2                    |
| Pharmasave #151                  | Pure Integrative Pharmacy #10                 | Hillcrest Pharmacy                         |
| Shoppers Drug Mart #221          | Wal-Mart Pharmacy #1011                       | We Care Pharmacy # 3                       |
| Shoppers Drug Mart #0233         | Wal-Mart Pharmacy #5838                       | Loblaws Pharmacy #1551                     |
| Shoppers Drug Mart #257          | Pharmasave Health Centre # 027                | The Pharmacy Kitsilano (Pharmachoice)      |
| Shoppers Drug Mart #0217         | Wal-Mart Pharmacy #1018                       | Medicine Shoppe #379                       |
| London Drugs #42                 | Forbes Pharmacy Millstream                    | Cowrie Pharmacy                            |
| Regency Medicine Centre          | Medicine Shoppe #221                          | Shoppers Drug Mart #2161                   |
| Pharmasave #232                  | Pharmasave #265                               | Shoppers Drug Mart #2160                   |
| Shoppers Drug Mart #0244         | Costco Pharmacy #259                          | Save-on-foods Pharmacy #991                |
| Shoppers Drug Mart #208          | Pharmasave Health Centre #029                 | Pure Integrative Pharmacy #21              |
| Lancaster Prescriptions #1       | McKesson Spclty Prescript Svcs                | Pharmasave Health Center #1008 - Metrotown |
| Shoppers Drug Mart # 230         | Safeway Pharmacy #4911                        | Indigo Pharmacy Group                      |
| Shoppers Drug Mart #262          | Strathcona Pharmacy                           | Biopro Biologics Pharmacy                  |
| Heart IDA Cadboro Bay Pharmacy   | Island Pharmacy #3                            | Guildford Drug Ltd                         |
| Shoppers Drug Mart #0216         | London Drugs #70                              | Wal-Mart Pharmacy #3652                    |
| Eagle Valley Pharmacy Ltd        | Medicare Pharmacy                             | PharmaChoice South Slope                   |
| Shoppers Drug Mart #0212         | Pacific Prescriptions & Medical Supplies No.2 | Hillside Family Pharmacy                   |
| Summerland Guardian Pharmacy     | The Pharmacy Westview                         | Healthcare Pharmacy                        |

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| Shoppers Drug Mart #0203              | Naz's Pharmacy No. 5                | Dundas Pharmacy                            |
| Shoppers Drug Mart #279               | Careville Pharmacy<br>Fleetwood     | Thrifty Foods and Pharmacy #9481           |
| Shoppers Drug Mart # 226              | Shoppers Simply Pharmacy<br>#2285   | Pharmasave #276                            |
| Safeway Pharmacy #4916                | Lougheed Pharmacy                   | Express Care Pharmacy                      |
| Rexall #7111                          | Continental Pharmacy                | Rose Valley Pharmacy Remedy's Rx           |
| Shoppers Drug Mart #0242              | Glovers Medicine Centre<br>Pharma   | Safeway Pharmacy #4977                     |
| Safeway Pharmacy #4928                | Safeway Food & Drug<br>Pharma #4917 | Wal-Mart Pharmacy #1181                    |
| Mary's pharmacy                       | McCallum Pharmacy                   | Pharmasave Heath Centre #1010              |
| Shoppers Drug Mart #0252              | Loblaw Pharmacy #4616               | Pharmasave Health Centre #1011             |
| Owl Drugs                             | Loblaw Pharmacy #1531               | Cascade Pharmacy                           |
| Shoppers Drug Mart #0202              | Shoppers Drug Mart #2216            | Reid Street Pharmacy                       |
| Safeway Food & Drug<br>Pharma #4942   | Shoppers Drug Mart #2250            | YNP Dunbar Pharmacy                        |
| Safeway Pharmacy #4956                | Shoppers Drug Mart #2273            | 49TH PARALLEL PHARMACY                     |
| Save-On-Foods Pharmacy<br>#968        | Shoppers Drug Mart #3077            | Rutland Medical Pharmacy                   |
| Shoppers Drug Mart #2153              | Main Station Pharmacy               | Turtle Bay Pharmacy                        |
| Forbes Pharmacy - Queen<br>Charlotte  | RX Counter                          | Davie Pharmacy                             |
| Nolann's Pharmacy                     | HealthPlus Pharmacy                 | Shoppers Drug Mart #288                    |
| Save-On-Foods Pharmacy<br>#924        | Ackroyd Pharmacy                    | Pure Integrative Pharmacy #23              |
| Naz's Prescription Plus<br>Pharmacy   | Shoppers Drug Mart #2239            | PG Gateway Pharmacy                        |
| Campbell River Health &<br>Drug Store | Pharmasave #260                     | Better Me Pharmacy                         |
| Pharmasave #244                       | Family Care Pharmacy                | Bell Pharmacy                              |
| London Drugs #50                      | Surlang MedCentre                   | Townline Pharmacy                          |
| Loblaw Pharmacy #1523                 | Nanoose Pharmacy                    | Winmed Pharmacy                            |
| Loblaw Pharmacy #1564                 | Glover Remedy's Rx 1011             | Save-On-Foods Pharmacy #2224               |
| Costco Pharmacy # 163                 | Living Room Pharmacy                | Shoppers Drug Mart #2247                   |
| Harvard Pharmacy                      | Island Pharmacy #06                 | Nester's Pharmacy & Wellness -<br>Squamish |
| Super Grocer & Pharmacy               | Columbia Prescription X-<br>press   | Chilliwack Pharmacy                        |
| Loblaw Pharmacy #1559                 | Low Cost Western Pharmacy<br># 2    | Fraser Outreach Pharmacy                   |

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| Save-On-Foods Pharmacy #952      | Save-On-Foods Pharmacy #2215               | Shoppers Drug Mart #2144          |
| Medicine Shoppe #148             | Save-On-Foods Pharmacy #930                | Brookwood Remedy's Rx Pharmacy #2 |
| Costco Pharmacy # 59             | Pharmasave Health Centre #080              | Shoppers Drug Mart                |
| Pharmasave Health Centre #1000   | Wellness Pharmacy No. 4                    | Wallace Pharmacy Ltd.             |
| PDC Pharmacy                     | Otter Co-op Pharmacy                       | Shoppers Drug Mart #2118          |
| Costco Pharmacy # 55             | Pharmasave #1101                           | Sardis pharmacy                   |
| London Drugs #51                 | Shoppers Drug Mart #2251                   | Pocketpills                       |
| Pharmasave #242                  | Shoppers Drug Mart #2279                   | Vanderhoof Medicine Centre        |
| Loblaws Pharmacy #1560           | Costco Pharmacy #552                       | Imperial Neighbourhood Pharmacy   |
| Drugstore Pharmacy #6722         | London Drugs #71                           | Central Drugs - Pacific Station   |
| Medicine Shoppe #240             | Shoppers Drug Mart #2205                   | Save on Foods Pharmacy # 2227     |
| Save-On-Foods Pharmacy #928      | Cranbrook IDA Pharmacy                     | Pharmacy Apoteka                  |
| Save-On-Foods Pharmacy #966      | Lincoln Pharmacy & Coquitlam Travel Clinic | Pharmasave Willowbrook# 1017      |
| Rexall Drug Store #7103          | Shoppers Drug Mart #2277                   | PRO-HEALTH PHARMACY # 2           |
| Loblaws Pharmacy #1524           | Wal-Mart Pharmacy #1015                    | Pinetree Pharmacy                 |
| London Drugs #52                 | Pheonix Pharmasave #037                    | Shoppers Drug Mart #2263          |
| Save-On-Foods Pharmacy #969      | Prosper Pharmacy NO.3                      | Best Care Pharmacy                |
| Costco Pharmacy # 155            | MJs Natural Pharmacy #2                    | Scottcare Pharmacy                |
| Safeway Pharmacy #4948           | Save-On-Foods Pharmacy #2228               | Dyck's Pharmacists IDA (Glenmore) |
| Costco Pharmacy # 161            | The Pharmacy Main Street (Pharmachoice)    | Pharmasave #294 Orchards Walk     |
| Thrifty Foods and Pharmacy #9464 | Wellness Pharmacy No. 5                    | Save-On-Foods Pharmacy #2225      |
| Safeway Pharmacy #4939           | Pharmasave #96                             | Indigo Pharmacy Commercial        |
| Kroll's Surrey Pharmacy Ltd      | Pandora Pharmacy                           | Tablet Pharmacy                   |
| Shoppers Drug Mart # 238         | London Drugs #72                           | Wal-Mart Pharmacy #1213           |
| Shoppers Drug Mart #0267         | Loblaws pharmacy #4382                     | Landmark Pharmacy                 |
| Safeway Pharmacy #4913           | Fraser Lake Medicine Centre                | Pure Integrative Pharmacy #25     |
| Shoppers Drug Mart #0254         | Universal Pharmacy                         | Pure Integrative Pharmacy #26     |
| Save-On-Foods Pharmacy #977      | Care N Cure Pharmacy                       | Save on Foods Pharmacy #2246      |

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| Marks Pharmacy                     | Medicine Shoppe #268               | Mountain View Pharmacy<br>(Pharmachoice) |
| Shoppers Drug Mart #213            | London Drugs #73                   | Hub Pharmacy                             |
| Loblaws Pharmacy #4614             | Pharmasave #32                     | Seymour Pharmacy                         |
| Pharmasave Health Centre<br>#1022  | ULTRACARE GUARDIAN<br>PHARMACY #2  | Fort Royal Pharmacy Oak Bay              |
| Lambert-Kipp Pharmacy<br>Ltd       | Pharmasave Health Centre<br>#038   | Medicine Shoppe #402                     |
| Safeway Pharmacy #4931             | Shoppers Drug Mart #2266           | Wellness Pharmacy No.9                   |
| PharmaChoice #007                  | Medicine Shoppe #253               | Cridge Family Pharmacy 2                 |
| Pharmasave Health Centre<br>#207   | Rexall Drug Store #7126            | Thrifty Foods Pharmacy #9480             |
| London Drugs #05                   | Hardy Bay Drug Store               | Save-On-Foods Pharmacy #2244             |
| Harvest Drive Pharmacy             | Crystal Pharm & Medical<br>Supply  | Save-On-Foods Pharmacy #2202             |
| London Drugs #06                   | Pharmasave #284                    | All Cure Pharmacy                        |
| Save-On-Foods Pharmacy<br>#980     | Shoppers Drug Mart #2158           | London Drugs No. 88                      |
| Save-On-Foods Pharmacy<br>#932     | Shoppers Drug Mart #2299           | Otter Co-Op Pharmacy (Mt.<br>Lehman)     |
| Safeway Food & Drug<br>Pharma #126 | Burke Mountain Pharmacy            | Pharmacy 24 No. 2                        |
| Corning Drugs Ltd.                 | Pharmasave #278                    | Community Outreach Pharmacy              |
| Shoppers Drug Mart #2231           | London Drugs #75                   | Pharmasave Gladwin                       |
| Save-On-Foods Pharmacy<br>#943     | Aldergrove Community<br>Pharmacy   | Medicine Shoppe Pharmacy #406            |
| Safeway Pharmacy #4906             | London Drugs #74                   | DUNCAN PHARMACY                          |
| Safeway Pharmacy #4920             | Gain Pharmacy                      | Wellness Pharmacy #13                    |
| Shoppers Drug Mart #0204           | Shoppers Drug Mart #2271           | Pharmasave Health Centre #1023           |
| Safeway Pharmacy #4980             | Pure Pharmacy Health<br>Centre #01 | Save On Foods Pharmacy #2250             |
| Shoppers Drug Mart #0261           | Save-On-Foods Pharmacy<br>#910     | Pharmachoice Pharmacy # 9072             |
| Safeway Pharmacy #4979             | Save-On-Foods Pharmacy<br>#937     | Pharmasave Lions Gate                    |
| London Drugs #44 - Park<br>Royal   | Pharmasave #267                    | LifeConnect Pharmacy                     |
| Rx Drug Mart #1003                 | Script Care Pharmacy               | Medicine Shoppe #409                     |
| Hart Drug Mart                     | Lynnvalley Pharmacy                | Seymour Pharmacy #2                      |
| Save-On-Foods Pharmacy<br>#951     | Medicine Shoppe #259               | Shoppers Drug Mart #2100                 |

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| Phoenix Pharmacy                        | Save-On-Foods Pharmacy #942    | London Drugs #90                     |
| London Drugs #07- Hastings              | Rexall Drug Store #7182        | Save on foods Pharmacy #2252         |
| Service Plus #3                         | Rexall Drug Store #7152        | Pharmasave #1020                     |
| Kaslo drugs Ltd                         | Shoppers Drug Mart #2292       | Katzie Pharmacy                      |
| Safeway Pharmacy #4924                  | Rexall #7127                   | Balanced Health Integrative Pharmacy |
| Central Drugs - Dufferin                | Costco Pharmacy #548           | Little Prairie Pharmacy              |
| Pharmasave #248                         | Forbes Pharmacy Goldstream     | Pure Integrative Pharmacy #29        |
| Save-On-Foods Pharmacy #946             | Pharmasave #034                | We Care Pharmacy #2                  |
| Save-On-Foods Pharmacy #915 - Cranbrook | Shoppers Drug Mart #2283       | Barnet Pharmacy                      |
| Costco Pharmacy #255                    | City Centre Remedy'sRx         | Pharmasave Riverbend 1033            |
| Loblaw Pharmacy #1527                   | Mount IDA Pharmacy             | PeerConnect Pharmacy                 |
| Loblaw Pharmacy #4534                   | Thrifty Foods and Pharmacy #23 | Pharmasave # 1029                    |
| Wal-Mart Pharmacy #3167                 | Shoppers Drug Mart #2275       | Guardian Sunstone Pharmacy           |
| Safeway Pharmacy #4974                  | Wal-Mart Pharmacy #5853        | Forbes Pharmacy Sooke                |
| Loblaw Pharmacy #6708                   | Wescana Pharmacy #06           | Pharmasave Cumberland #1015          |
| Save-On-Foods Pharmacy #904             | Shoppers Drug Mart #3079       | Otter Co-op at Parallel Pharmacy     |
| Costco Pharmacy #256                    | London Drugs #76               | Pharmasave Aberdeen                  |
| Loblaw Pharmacy #6732                   | Wal-Mart Pharmacy #1093        | Eagle Landing Pharmacy               |
| Save-On-Foods Pharmacy #973             | Pharmsave Health Centre #045   | Care First Pharmacy                  |
| Save-On-Foods Pharmacy #971             | Shoppers Drug Mart #2290       | Well Pharmacy                        |
| Thrifty Foods and Pharmacy #06          | Naz's Pharmacy #2              | Lifecare Pharmacy                    |
| Pharmasave Health Centre #020           | Wellness Pharmacy #2           | Cridge Family Pharmacy 3             |
| Island Pharmacy #7                      | Save-On-Foods Pharmacy #2263   | Medicine Shoppe #414                 |
| Country Grocer Pharmacy                 | Shoppers Drug Mart #2291       | Medicine Shoppe #415                 |
| Urban Fare Pharmacy #7614               | Safeway Pharmacy #4908         | RX Peoples Pharmacy                  |
| Cove Pharmacy                           | Medicine Shoppe Pharmacy #254  | Enhance RX                           |
| London Drugs #54 -Tillicum Road         | Thrifty Foods Pharmacy #9471   | Montrose Pharmacy                    |

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| London Drugs #53               | Pharmasave Health Centre #099 | Whole Health Pharmacy               |
| Shoppers Drug Mart #0241       | Lallicare Pharmacy #2         | Pharmachoice Langford Pharmacy      |
| Wellness Pharmacy              | Robins Pharmacy               | Joe's Family Pharmacy               |
| Drugstore Pharmacy #6734       | Wal-Mart Pharmacy #1104       | Easecare Pharmacy                   |
| Save-On-Foods Pharmacy #902    | Nanaimo Pharmacy              | Oceanside Pharmacy                  |
| Medicine Shoppe #156           | Pure Integrative Pharmacy #4  | Clayton Heights Care First Pharmacy |
| Wal-Mart Pharmacy #3158        | Shoppers Drug Mart #2270      | Shoppers Drug Mart Store #2262      |
| Munro's Sorrento Prescriptions | Pharmasave # 056              | Columbia River Pharmacy             |
| Pharmasave #203                | Imperial Pharmacy #2          | Shoppers Drug Mart Store #2134      |
| Loblaw Pharmacy #1528          | Pharmasave #1021              | Pure Integrative Pharmacy #31       |
| Pharmasave #154                | Shoppers Drug Mart #2255      | Pharmasave #1016                    |
| Rexall #7175                   | Alouette Pharmacy             | Total Care RX                       |
| London Drugs #46               | Pharmasave Health Centre #059 | Two Nice Guys Pharmacy              |
| Kerrisdale Pharmacy            | Medicine Shoppe #281          | Uptown Drugs Peoples Pharmacy       |
| Shoppers Drug Mart #0268       | Shoppers Drug Mart #2244      | Central Drugs - Colville            |
| Point Grey Pharmacy            | Pharmasave Health Centre #051 | Pharmasave #1088                    |
| Victoria Compounding Pharmacy  | Silvermere Pharmacy #2        | Save-On-Foods Pharmacy #2237        |
| London Drugs #08               | Silveremere Pharmacy          | Pharmasave Kensington               |
| London Drugs #09 - Guildford   | Shoppers Drug Mart #2294      | Budget Pharmacy                     |
| Rexall #7137                   | Island Pharmacy #4            | North Road Pharmasave               |
| Finlandia Pharmacy             | Save-On-Foods Pharmacy #2221  | Prime Cure Pharmacy                 |
| Loblaws Pharmacy #4617         | Save-On-Foods Pharmacy #993   | Weldon Pharmacy                     |
| Shoppers Drug Mart #2156       | London Drugs #77              | Parksville Pharmacy                 |
| Pender Island Pharmacy         | Shoppers Drug Mart #2295      | Tablet Pharmacy Qualicum            |
| London Drugs #29               | Shoppers Drug Mart #2225      | Pharmasave #1037                    |
| Frontier Street Pharmacy I.D.A | London Drugs #78              | Save-on-Foods Pharmacy #2255        |
| Pharmasave #142                | Pure Integrative Pharmacy #5  | GOOD FAITH PHARMACY                 |
| Rexall Drug Store #7117        | Shoppers Drug Mart #2234      | Pharmasave Abbott St                |



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| Shoppers Drug Mart #0283               | Pharmacy Drugstore               | Granville Pharmacy                           |
| Save-On-Foods Pharmacy #936            | Save-On-Foods Pharmacy #2249     | Kiwi Pharmacy & Wellness                     |
| Save-On-Foods Pharmacy                 | London Drugs #80                 | French Creek Pharmacy                        |
| Save-On-Foods Pharmacy #931            | Peninsula IDA Pharmacy           | GAETZ PHARMASAVE                             |
| Shoppers Drug Mart #0236               | Pacific Pharmacy #1              | Healing Pharmacy                             |
| Safeway Pharmacy #4972                 | Safeway Food & Drug Pharma #4970 | Urban Care Pharmacy                          |
| Golden Family Pharmacy                 | Wal-Mart Pharmacy #1106          | Wal-Mart Pharmacy #1214                      |
| Medicine Shoppe #116                   | Pharmasave #275                  | Juniper Pharmacy                             |
| Island Pharmacy #1                     | Thrifty Foods and Pharmacy #24   | Pharmasave Northwoods Village                |
| Canpharm Drugs                         | Deep Cove Pharmacy               | Divine Pharmacy                              |
| Medicine Shoppe #255                   | St Georges Pharmacy              | SafeMed Pharmacy Mountain Hwy                |
| Jericho Pharmacy & Health Food Store   | Mediglen Pharmacy                | Metrolife Pharmacy                           |
| Armstrong Pharmacy and Wellness Centre | WellCare Rx                      | Healthmart Pharmacy                          |
| Ingram Clinic Pharmacy                 | London Drugs #81                 | MOUNTAIN & PESTLE PHARMACY                   |
| Shoppers Drug Mart #2284               | Nester's Pharmacy SFU            | Pillway                                      |
| Andreen's Pharmacy                     | Save-On-Foods Pharmacy #975      | PINNACLE PHARMACY                            |
| Forbes Pharmacy IDA                    | Pharmasave Health Centre #058    | Rexall #7141                                 |
| Harbourside PharmaChoice               | Pure Integrative Pharmacy #9     | Shoppers Drug Mart #2149                     |
| Rexall Drug Store #7139                | Medis Pharmacy                   | Save on Foods Pharmacy # 2285                |
| Shoppers Drug Mart #0239               | Bioscript Pharmacy               | Pure Integrative Pharmacy # 33               |
| Yyoung Medicine Mart                   | Thrifty Foods and Pharmacy #10   | Medicine Shoppe # 419                        |
| Donex Pharmacy & Department Store      | Wal-Mart Pharmacy #1077          | Lifecare Pharmacy # 2                        |
| Pharmasave James Bay #130              | Care In Motion Pharmacy          | We Pharmacy                                  |
| Lumby I.D.A. Pharmacy                  | Pharmasave #291                  | Purple Pharmacy                              |
| St Anthony's Clinic Pharmacy #2        | Pharmasave #065                  | NEIGHBOURLY BC CENTRAL FILL SOLUTIONS # 1055 |
| Pharmasave #129                        | Elements Compounding Pharmacy    | Joe's Specialty Pharmacy                     |
| Pharmasave Health Centre #007          | London Drugs #82                 | Pulse Pharmacy                               |

|                                      |                                |                                      |
|--------------------------------------|--------------------------------|--------------------------------------|
| Lakeside Medicine Centre             | Shoppers Drug Mart #2126       | COMOX VALLEY PHARMACY                |
| Wal-Mart Pharmacy #3040              | Pharmasave #282                | Joe's Specialty Pharmacy - Vancouver |
| Pharmasave #221                      | Oliver Pharmacy Remedy's Rx    | Pure Integrative Pharmacy # 35       |
| Shoppers Drug Mart #0209             | Medisave Pharmacy #6           | Good Cure Pharmacy                   |
| Ridgeway Pharmacy                    | Loblaw Pharmacy #1552          | I.D.A. FAMILY DRUG MART              |
| Safeway Pharmacy #4933               | Rexall Drug Store #7128        | True Pharmacy                        |
| P & A Pharmacy Ltd                   | Loblaw Pharmacy #4979          | MODERN PHARMACY                      |
| Rexall #7194                         | Pharmasave Health Centre #052  | PHARMASAVE # 1043                    |
| London Drugs #10                     | Queensborough Community Pharma | JAMIE'S PHARMACY                     |
| London Drugs #11                     | Beta Pharmacy                  | Common Good Pharmacy                 |
| Shoppers Drug Mart #2214             | Dyck's Pharmacists (Pandosy)   | The Health Depot                     |
| Loblaw Pharmacy #1561                | Rexall #7122                   | RISE CHC PHARMACY                    |
| Rexall Drug Store #7181              | Columbia St. Pharmacy          | CityMed Pharmacy                     |
| Save-On-Foods Pharmacy #955          | Pharmacy 24                    | Hastings Pharmacy                    |
| Enderby Pharmacy and Wellness Centre | Pharmalife Pharmacy            | Inlet Pharmacy Ltd.                  |
| Wal-Mart Pharmacy #3019              | Pharmacy Drugstore #2          | Pivot RX # 2                         |
| Wal-Mart Pharmacy #3072              | Shoppers Simply Pharmacy #3087 | Garibaldi Pharmacy                   |
| Wal-Mart Pharmacy #3042              | York Pharmacy                  | St.Raphael Pharmacy                  |
| Shoppers Drug Mart #2209             | Medicine Shoppe #312           | Pure Integrative Pharmacy #36        |
| Pharmasave Health Centre #016        | Shoppers Drug Mart #2235       | Pharmasave Lonsdale                  |
| Save-On-Foods Pharmacy #999          | Pharmacy 24 No 5               | Heart Pharmacy At Esquimalt          |
| Newgen PharmaChoice                  | Pharmasave #057                | Pricesmart Foods Pharmacy #2280      |
| Marshall Pharmacy                    | Pharmasave # 42                | Tablet Pharmacy                      |
| Save-On-Foods Pharmacy #956          | Rexall #7193                   | Rx Pharmachoice Pharmacy             |
| Shoppers Drug Mart #0243             | Quadra Maple Pharmacy          | Gold River Telepharmacy #9060        |
| University Pharmacy                  | Pharmasave Steveston Village   |                                      |

## Appendix 6 – Auditor’s report

### INDEPENDENT PRACTITIONER’S REASONABLE ASSURANCE REPORT ON SECTION 8(2)(b), (d), (e) AND (g) OF THE B.C REGULATION 449/2004 (Recycling Regulation)

To the Ministry of the Environment and Climate Change Strategy

We have been engaged by Health Products Stewardship Association to undertake a reasonable assurance engagement in respect of the following information (collectively, “the information”), detailed within Health Products Stewardship Association’s annual report to the Ministry of Environment and Climate Change Strategy and in the accompanying Appendix 1 and 2 for the year ending December 31, 2023:

- The location of collection facilities, and any changes in the number and location of collection facilities from the previous report in accordance with Section 8(2)(b) of B.C Regulation 449/2004 (Recycling Regulation);
- The description of how the recovered product was managed in accordance with the pollution prevention hierarchy in accordance with Section 8(2)(d) of the Recycling Regulation;
- The total amount of the producer’s product sold and collected and, if applicable, the producer’s recovery rate in accordance with Section 8(2)(e) of the Recycling Regulation; and,
- Performance for the year in relation to approved targets under Section 8(2)(b), (d) and (e) in accordance with Section 8(2)(g) of the Recycling Regulation.

#### **Management’s Responsibility**

Management is responsible for the preparation of the annual report comprising the information required by section 8(2)(b), (d), (e) and (g) of the Recycling Regulation in accordance with applicable criteria set out in Appendix 1 of this report. This responsibility includes the design, implementation and maintenance of internal control relevant to the preparation of Health Products Stewardship Association’s annual report that is free from material misstatement, whether due to fraud or error.

#### **Our Responsibility**

Our responsibility is to express a reasonable assurance opinion on Health Products Stewardship Association’s information. We conducted our reasonable assurance engagement in accordance with Canadian Standard on Assurance Engagements 3000, *Attestation engagements other than audits or reviews of historical financial information*. This standard requires that we plan and perform this engagement to obtain reasonable assurance about whether Health Products Stewardship Association’s information is fairly stated, in all material respects.

Reasonable assurance is a high level of assurance but is not a guarantee that an engagement conducted in accordance with this standard will always detect a material misstatement when it exists. Misstatement can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the decisions of users of our report. The nature, timing and extent of procedures selected depend on our professional judgment, including an assessment of the risks of material misstatement, whether due to fraud or error, and involve obtaining evidence about the preparation of management’s statement in accordance with the applicable criteria.



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Chartered Professional Accountants



A reasonable assurance engagement also includes assessing the suitability in the circumstances of management's use of applicable criteria, applied as explained in Appendix 1 of this report, as the basis for preparing information required by Section 8(2)(b), (d), (e) and (g) of the Recycling Regulation; evaluating the appropriateness of quantification methods and reporting policies used, and the reasonableness of estimates made by management; and evaluating the overall presentation of the information detailed within the annual report and accompanying Appendix 1 and 2.

We believe the evidence we obtained is sufficient and appropriate to provide a basis for our opinion. Relevant information required by Section 8(2)(b), (d), (e) and (g) of the Recycling Regulation is set out in Appendix 1 and 2 of this report.

***Our Independence and Quality Management***

We have complied with the relevant rules of professional conduct / code of ethics applicable to the practice of public accounting and related to assurance engagements, issued by various professional accounting bodies, which are founded on fundamental principles of integrity, objectivity, professional competence and due care, confidentiality and professional behaviour.

The firm applies Canadian Standard on Quality Management 1, *Quality Management for Firms that Perform Audits or Reviews of Financial Statements, or Other Assurance or Related Services Engagements*, which requires the firm to design, implement and operate a system of quality management, including policies or procedures regarding compliance with ethical requirements, professional standards and applicable legal and regulatory requirements.

***Basis for Qualified Opinion***

As discussed in Appendix 1 of this report, quantification is subject to inherent limitation because our assessment of the total weight of all of the pharmaceuticals that were collected at the collection locations and the total weight of all pharmaceuticals that were incinerated is strictly based on the information provided by the collection service providers.

In addition, as discussed in Appendix 2 of this report, Health Products Stewardship Association has not reported the recovery rate and its performance for the year ending December 31, 2023 and, therefore, we are unable to express an opinion on these items.

***Qualified Opinion***

In our opinion, except for the effects of the matters described in the Basis for Qualified Opinion paragraph, Health Products Stewardship Association's information for the year ended December 31, 2023, is prepared, in all material respects, in accordance with the applicable criteria.

***Purpose of the Information***

Health Products Stewardship Association's information has been prepared to report to the Ministry of the Environment and Climate Change Strategy and is not intended to be and should not be used for any other purpose.

*Marcil Lavallée*

Chartered Professional Accountants, Licensed Public Accountants

Ottawa, Ontario  
June 28, 2024

**Marcil Lavallée**

## HEALTH PRODUCTS STEWARDSHIP ASSOCIATION

APPENDIX 2  
DECEMBER 31, 2023

3

### 1. COLLECTION FACILITIES

The location of collection facilities and any changes in the number and location of collection facilities from the previous report in accordance with Section 2(2)(b) of the Recycling Regulation.

| Specific disclosures in Health Products Stewardship Association's annual report for which evaluation criteria were developed  |   |
|---|---|
| Disclosure per Annual Report  | Reference   |
| Total number of collection locations in 2023 – 1,244  | Pages 3, 5 and 13<br>Appendix 2: Regional District Summary Report (page 16) |
| In 2023, a total of 1,244 BC retail pharmacies or 82.9% of total accredited pharmacies in British Columbia were registered as HPSA collection sites (3.0% increase from 2022) | Page 13   |

The following evaluation criteria were applied to the assessment of the location of collection facilities, and any changes in the number and location of collection facilities from the previous report in accordance with Section 8(2)(b) of the Recycling Regulation:

- Collections facilities are facilities that have a signed contract with Health Products Stewardship Association for the collection of medications during the reporting period of January 1\* to December 31, 2023.
- Health Products Stewardship Association maintains a listing of all collection facilities for the program, including the location of the collection facility, the total of which agrees to the number of collection facilities as disclosed in the Annual Report.
- The change in number of collection facilities is calculated by comparing the current number of collection facilities, a sum of all of the collection facilities that have a signed contract within a given reporting year and those that closed within the same reporting year, to the number of collection facilities reported in the prior reporting year.

Marcil Lavallée

## 2. POLLUTION PREVENTION HIERARCHY

The description of how the recovered product was managed in accordance with Section 8(2)(d) of the Recycling Regulation.

|  |                  |
|--|------------------|
| Specific disclosures in Health Products Stewardship Association's annual report for which evaluation criteria were developed |                  |
| <b>Disclosure per Annual Report</b>  | <b>Reference</b> |
| In 2023, HPSA disposed of 100% of pharmaceuticals collected in BC through incineration                                       | Page 11          |

The following evaluation criteria were applied to the description of how the recovered product was managed in accordance with the pollution hierarchy in accordance with Section 8(2)(d) of the Recycling Regulation:

- All of the products are collected by one company: Environmental 360 Solutions Ltd. (previously known as Whitecap Environment Services).
- We obtained their monthly invoices, which contains a breakdown of the total product collected by weight. The report is broken down by dates and locations.
- We obtained the Waste Tickets from the City of Burnaby and compared the totals of the Certificates of Destruction and the Waste Tickets to the monthly invoices to ensure that they are consistent.
- We reported this total to the Annual Report for the reporting period January 1<sup>st</sup> to December 31, 2023. As per the Certificates of Destruction the total product collected was incinerated.

As established by management, there is an unavoidable risk of material misstatements due that we consider it impractical to introduce surveillance controls on the data produced by the collection service providers Environmental 360 Solutions Ltd. (previously known as Whitecap Environment services) and on their control activities. Our statement on the total weight of pharmaceutical waste is strictly based on the information provided by the collection service providers.

Marcil Lavallée

### 3. PRODUCT COLLECTION

The description of the total amount of the producer's product collected, in accordance with Section 8(2)(e) of the Recycling Regulation.

| Specific disclosures in Health Products Stewardship Association's annual report for which evaluation criteria were developed  |   |
|---|---|
| Disclosure per Annual Report  | Reference   |
| In 2023, the quantity of pharmaceuticals collected for disposal was 105,097 kg  | Pages 3, 6, 12 and 13<br>Appendix 2: Regional District Summary Report (page 16) |
| In 2023, the average volume of post-consumer pharmaceuticals returned per capita was 0.0191 kg representing a total volume of 105,097 kg of pharmaceuticals returned for disposal. The highest volume of return for a regional district was Metro Vancouver at 51,043 kg. | Section 7: Table 1 (page 12)  |

The following evaluation criteria were applied to the description of the total amount of producer's product accordance with Section 8(2)(e) of the Recycling Regulation:

- All of the product is collected by one company, Environmental 360 Solutions Ltd. (previously known as Whitecap Environment services).
- We obtained their monthly invoices, which contains a breakdown of the total product collected by weight. The report is broken down by dates and locations.
- We reported this total to the Annual Report for the reporting period January 1<sup>st</sup> to December 31, 2023.

As established by management, there is an unavoidable risk of material misstatements due that we consider it impractical to introduce surveillance controls on the data produced by the collection service providers Environmental 360 Solutions Ltd. (previously known as Whitecap Environment services) and on their control activities. Our statement on the total weight of pharmaceutical collected is strictly based on the information provided by the collection service providers.

#### Product sold and recovery rate

Health Products Stewardship Association has not reported the recovery rate for the year in accordance with 8(2)(e) of the Recycling Regulations for the year ended December 31, 2023 as the approved stewardship plan does not outline the requirement to report recovery rates. If the stewardship program does not report a recovery rate in the approved plan, assurance for producer's product sold data is not required as outlined in the Assurance Requirements.

#### Performance Targets

Health Products Stewardship Association has not reported its performance for the year in relation to approved targets under 8(2)(b), (d) and (e) in accordance with 8(2)(g) of the Recycling Regulation for the year ended December 31, 2023 as Health Products Stewardship Association is not required to report this to the Director as there are no targets set in the approved stewardship plan for these sections applicable to the reporting year.

Marcil Lavallée