



**HEALTH PRODUCTS  
STEWARDSHIP  
ASSOCIATION**

# **Annual Report to the Director**

## **2017 Calendar Year**

**Submitted to:** Director  
Extended Producer Responsibility Programs  
PO Box 9341, STN PROV GOVT  
Victoria, BC V8W 9M1

**Prepared by:** Ginette Vanasse,  
Executive Director  
330-2255 St. Laurent Blvd.  
Ottawa, ON K1G 4K3

**June 30<sup>th</sup>, 2018**

---

CONTENTS

<b>1. EXECUTIVE SUMMARY .....</b>	<b>1</b>
<b>2. PROGRAM OUTLINE.....</b>	<b>4</b>
<b>3. PUBLIC EDUCATION MATERIALS AND STRATEGIES .....</b>	<b>5</b>
A) Publicity .....	5
B) Printed Materials.....	5
C) Other Resources.....	6
D) Media coverage.....	7
E) Sponsorship.....	8
<b>4. COLLECTION SYSTEM AND FACILITIES .....</b>	<b>9</b>
<b>5. POLLUTION PREVENTION HIERARCHY AND PRODUCT / COMPONENT MANAGEMENT .....</b>	<b>9</b>
<b>6. PRODUCT SOLD AND COLLECTED AND RECOVERY RATE .....</b>	<b>10</b>
<b>7. SUMMARY OF DEPOSITS, REFUNDS, REVENUES AND EXPENDITURES .....</b>	<b>12</b>
<b>8. PLAN PERFORMANCE.....</b>	<b>12</b>
Appendix 1. Municipal Garbage and Recycling Calendars .....	14
Appendix 2 Regional District Summary Report.....	15
Appendix 3 BC Pharmacist Newsletter .....	16
Appendix 4 Collection Locations .....	19
Appendix 5 Independence Assurance Report.....	33

## 1. EXECUTIVE SUMMARY

HPSA program shows continuous improvement through an increase on volume of products returned per capita from 0.0191 to 0.0198kg, representing a 7% increase in collection, or 91,980.01 kg of post-consumer pharmaceuticals returned for responsible disposal. The British Columbia Medications Return Program (BCMRP) continues to operate around 1,254 collection sites ( 1,221 in 2016), representing a total of 95% of eligible BC pharmacies.

- **Information:** The public continued to received information on proper medication disposal through a number of channels, including: easy-to-find links to pharmacies through the Recyclopedia app available on the Recycling Council of British Columbia's (RCBC) website, links to our program on the British Columbia Pharmacy Association's (BCPhA) website, and on the majority of Regional District and municipal websites, and through HPSA's website directory and integrated pharmacy search tool.
- **Promotion:** In 2017, HPSA continued to promoted our programs through the Capital Regional District (CRD) Medication return Campaign and the National Drug Free kids Campaign for family with teenagers. This campaigns were launched between May-September focusing on tt proper storage and disposal of expired and unused medication. News releases, billboard posters and radio adds in local media as well as interviews and photo ops were arranged with participating pharmacy. Because of the age range of the target audience, the campaign focused on traditional media – print, radio and TV. Social media outlets, such as CRD regional districts' Twitter and Facebook sites, were also used to supplement these news releases.

Our program continues to focus on unused and expired medications from households and continues to offer multiple solutions to reflect local/regional differences. Permanent collection programs provide ongoing, year-round drop-off services for consumers.

Once approved, this report will be available on our website at [www.healthsteward.ca](http://www.healthsteward.ca).

Products within plan	Prescription drugs, over-the-counter drugs and natural health products
Program website	<a href="http://www.healthsteward.ca">www.healthsteward.ca</a>

Recycling Regulation Reference	Topic	Summary Report
<b>Part 2, section 8(2)(a)</b>	<a href="#">Public Education Materials and Strategies</a>	The public is kept informed about proper medication disposal through a number of channels, including: easy-to-find links to pharmacies through the Recyclopedia app and web search available on the Recycling Council of British Columbia’s website, our own directory on HPSA’s website and on the majority of Regional District or Municipalities’ websites which link either directly to HPSA’s website or to the RCBC Recyclopedia App(see Appendix 1).
<b>Part 2, section 8(2)(b)</b>	<a href="#">Collection System</a>	Section 5 (1) (c) (iii) of the regulation requires that a plan must adequately provide for reasonable and free consumer access to collection facilities. Since 1997, HPSA has established a comprehensive network of permanent collection sites under the BCMRP where the public can conveniently return health products for responsible disposal. This network consists of community pharmacies as well as some clinics, hospitals, community centers and other collections sites with a significant volume of consumer returns. HPSA produces an annual District Summary Report (Appendix 2) that shows the number of registered collection locations per capita by district and demonstrates the high level of consumer access and program coverage in B.C.  The provincial average is 3,810 people per HPSA registered collection location.

HPSA 2017 Report to Director, Extended Producer Responsibility Programs

Recycling Regulation Reference	Topic	Summary Report
<b>Part 2, section 8(2)(c)</b>	<u>Product Environmental Impact Reduction, Reusability and Recyclability</u>	<i>n/a</i>
<b>Part 2, section 8(2)(d)</b>	<u>Pollution Prevention Hierarchy and Product / Component Management</u>	All products returned are disposed of through incineration.
<b>Part 2, section 8(2)(e)</b>	<u>Product Sold and Collected and Recovery Rate</u>	The quantity of products returned per capita is 0.019kg (or a total of 91,980.01 kg returned for destruction).
<b>Part 2, section 8(2)(e.1)</b>		See Section 7 ,Table 1 for breakdown per regional district
<b>Part 2, section 8(2)(f)</b>	<u>Summary of Deposits, Refunds, Revenues and Expenses</u>	The BCMRP is fully funded by the health products industries. No fees, visible or otherwise, are passed on to the consumer.  Appendix 6 for report from independent auditors

## 2. PROGRAM OUTLINE

The Health Products Stewardship Association (HPSA) is a not-for-profit industry stewardship organization that meets its obligations as outlined in the BC extra provincial Society Act, and files the required reports with the Corporate Property Registry Branch of the Ministry of Finance. HPSA has been registered with Industry Canada since 2000.

The HPSA has been appointed as the agency to meet producer's regulatory obligations as health products stewards. HPSA's role is to perform on behalf of each member certain duties required under the regulation. As of December 2017, HPSA's membership was established at 159 stewards (<http://www.healthsteward.ca/about-us/partners/brand-owners>). The Program is accountable to its members, the general public and the government of British Columbia through the Ministry of Environment. The Program performance is publically accountable through the annual report.

This program is designed to capture unused or expired medications from the residential sector. The Program includes both products clearly attributable to an existing steward, and orphan products (those that are no longer in production, the steward is no longer in business, or products purchased outside Canada).

- ✓ All prescriptions drugs
- ✓ Over-the-Counter Medications
- ✓ Natural Health Products

HPSA provides all collection containers and collateral materials, pays all shipping and responsible disposal costs, so there is **no cost to the public or collection sites to participate**. Collection systems are designed with user convenience and flexibility in mind.

The collection sites for the *Medications Return Program* are community pharmacies. Pharmacy managers interested in participating must complete a registration form. Details on the program are provided to ensure that the manager and their staff are knowledgeable on the program and its operations. All participating community pharmacies receive a guide containing instructions with information on the program and containers.

### 3. PUBLIC EDUCATION MATERIALS AND STRATEGIES

HPSA's promotional and educational strategies are designed to ensure B.C. citizens know where and how to dispose of unused or expired medications.

#### A) Publicity

The Program has posters, brochures, flyers, rack cards, bookmarks, etc. that can quickly be supplied to participating pharmacies, special events or other associates including Regional District Service offices and municipalities. The brochures provide clear directions on what is accepted and not accepted in the BCMRP, how to return the unused or expired health products and where returns are accepted in an easy to understand manner. HPSA offers its support to health awareness events and health trade shows that advertise responsible disposal of unused or expired health products.

#### B) Printed Materials

**Take-Aways:** Brochures and point of purchase signage are distributed to pharmacies and other locations such as clinics and doctor's offices through a reorder system by fax or email, free of charge. Brochures are presently available in English, while bookmarks are available in four languages (English, French, Punjabi and Chinese). More than 20,000 bookmarks and brochures destined for the public were ordered by pharmacies in 2017.

**Municipal Garbage and Recycling Calendars:** HPSA continues to promote the B.C. Medications Return Program in the recycling calendars (5) published by Regional Districts and municipalities informing residents about municipal services. See appendix 1 for full details

**Mail Outs:** HPSA continues to provide promotional material to Regional Districts and municipalities or other groups/organizations interested in promoting the program.

**News Bulletins:** These are currently available on a quarterly basis to HPSA members. HPSA also provides a bi-annual e-bulletin for the community pharmacy managers.

**Local Newspapers:** HPSA has contributed to articles in community newspapers promoting the B.C. Medications Return Program. Other advertising and story initiatives take place during Capital Regional districts the Medications Return Campaign operated by the British Columbia Pharmacy Association and other health related events throughout the year.



## C) Other Resources

**Web Site:** The HPSA website ([www.healthsteward.ca](http://www.healthsteward.ca)) provides the public with information on the program and locations of collection sites for the disposal of health products. The site also provides a searchable database of participating pharmacies and details on products accepted by the program.

**Consumer Information:** Information on the safe use, storage and disposal of medications is provided to the consumer at the time of purchase and was published in various magazines such as the Seniors Information Directory and the Seniors Living Magazine.

**Regional District Advertising:** Links to either HPSA's homepage and pharmacy locator tool on the HPSA sponsored Recyclepedia App appeared on the websites of 26 Regional Districts.

### Pharmacy Participation:

#### LONDON DRUGS

London Drugs' website has a static link on all webpages for Medication Disposal ([http://www.londondrugs.com/Medication-Disposal/Medication-Disposal\\_default\\_pg.html](http://www.londondrugs.com/Medication-Disposal/Medication-Disposal_default_pg.html)). Customers are reminded of the importance of properly disposing of their unused and expired medications through the Medications Return Program.

#### PHARMASAVE

Pharmasave stores participate in the HPSA programs and have the following program information on their website.

(<https://pharmasave.com/blog/pharmasave-safely-disposes-of-your-unused-or-expired-drugs/>)

#### REXALL

Rexall promotes a medicine cabinet clean out with their customers by providing them with a disposal bag for unused and expired medications (see below) and a checklist designed to help consumers keep only useful medications in their home. The Rexall web site (<https://www.rexall.ca/pharmacy/medicationtakeback>) contains information for consumers on how to ensure they only have safe and effective medications in the medicine cabinet. Rexall stores are registered as collection locations in the HPSA programs.

**Medicine Cabinet Cleanup**  
Helpful tips and advice on how to manage your Medicine Cabinet

**Manage Your Medicine Cabinet**  
In a busy household, especially with children, it's very important to give your medicine cabinet regular checkups. Here are some simple steps to manage your medicine cabinet and ensure that you have safe, effective and up-to-date products.  
For proper methods of disposing unused medicines, [click here](#).

**Check labels regularly for expiry dates**  
Ask in-store for a FREE medication disposal bag for your expired and unwanted medications  
**FREE In-Store**  
Find a Store

**Medicine Cabinet Checklist**  
Restocking your family's medicine cabinet and first-aid-kits is easy with trusted Rexall products  
**Get Started**

## SHOPPERS DRUG MART

In the provincial services section, British Columbians are reminded that they can safely dispose of their medications, syringes, pens, needles and lancets. SDM and LLC partnered with the Drug Free Kids Canada and HPSA on a national campaign to secure medications in the home and to clean-out Canada's households of unused and expired prescription drugs. The campaign featured print, web and television advertising.

(<http://www1.shoppersdrugmart.ca/en/health-and-pharmacy/pharmacy-services/details?province=bc&service>)

### D) Media coverage

Throughout the year of 2017, HPSA continues its effort to increase the knowledge and exposure of the importance of safely disposing expired or unused medication. During the 2017 campaigns, the program received extra coverage from print ads, Radio and as well as TV broadcasts.

The circulation of 2 new videos were made possible through the Capital Regional District during and after their spring campaign. What originally started out to be a 3 month long campaign (May, June and July) that was to visit over 100 participating pharmacies unfortunately got shorted to only 6 short weeks. Within that time frame there were many sources of media coverage taking place, 2 of the biggest reach were the bus wrap (as seen in the image) and a van wrap that continued to promote the program until summer 2018. During the 6 week duration, the CRD were able to promote the program at 35 locations reaching 1049 residents in their region.

Because of the popularity of the 2015 and 2016 video "Fish can't say no to drugs", the strategy was to find a new angle to promote the ongoing campaign – we created another entertaining and educational video about medications return, using the same theme as the previous year. Partnering with the Capital Regional District, HPSA provided funding for the 2017 "clean water begins at home" campaign that ran from May 1<sup>st</sup> – July 27<sup>th</sup>.



What you put  
down the drain matters!



[www.crd.bc.ca/cleanwater](http://www.crd.bc.ca/cleanwater)

**CRD**  
Making a difference...together

HPSA through Drug Free Kids also sponsored a national campaign to help keep our kids safe. The campaign creative focused on encouraging parental action and return all leftovers drugs to their local pharmacy.



This campaign transforms a very simple message into a powerful one – of the things we hand down to our children, lets make sure our prescription drugs aren't one of them. The campaign featured print, web and television advertising.

**The following Regional Districts issued press releases for the National Medications Return Campaign**

- Alberni-Clayoquot
- Capital Regional District
- Central Okanagan
- Nanaimo
- Northern BC
- Squamish-Lillooet

## E) Sponsorship

**RCBC Toll-Free and Recyclopedia** Recycling Council of British Columbia's "recycling hotline" service and the new on-line app version for the recycling information including medications.

**BC Recyclopedia Smart Phone App** Recycling Council of British Columbia's app available for iPhone and Android devices provides users a list of the 10 nearest locations to drop off items.

**The 2017 BC Medications Return Campaign** The communications objectives of the 2017 Medications Return Campaign were:

- To promote the positive role community pharmacy plays in the safe disposal of medications.
- To encourage British Columbians to return unused and expired medications to their local pharmacies using proper return practices.

- To partner with other organizations – locally and around BC – to promote medications return in the media.

Because of the popularity of the 2015 and 2016 video “*Fish can’t say no to drugs*”, the strategy was to find a new angle to promote the ongoing campaign – we created another entertaining and educational video about medications return, using the same theme as the previous year. Partnering with the Capital Regional District, HPSA provided funding for the 2017 “*clean water begins at home*” campaign that ran from May 1<sup>st</sup> – July 27<sup>th</sup>

#### 4. COLLECTION SYSTEM AND FACILITIES

Since 2000, HPSA has increased the number of registered pharmacies from 575 to 1,254 representing 95.5% of licensed community pharmacies in the province. HPSA’s collection location network consists of community pharmacies as well as some clinics, hospitals, community centers and other collections sites with a significant volume of consumer returns. HPSA provides promotional items (posters, brochures, flyers, etc.) for display and has a news bulletin circulated annually in the spring and fall (see Appendix 4). There is no charge to the consumer to return products. Community pharmacies currently participating in the program can be located by the public on the HPSA website at [www.healthsteward.ca](http://www.healthsteward.ca), or by accessing the Recycling Council of British Columbia’s Recyclopedia app at [www.rcbc.bc.ca](http://www.rcbc.bc.ca). In addition:

- Pharmacies are a natural, logical and safe site for the public to return health products.
- Pharmacies offer easy access to those with special needs and varying degrees of personal mobility.
- Pharmacists are very knowledgeable about the dispensing of health products and provide advice on individual medical conditions and the proper use of health products.
- Many pharmacies are open during extended hours, offering a convenient place for consumer disposal year-round.
- The provincial average is 3,810 people per HPSA registered collection location.

#### 5. POLLUTION PREVENTION HIERARCHY AND PRODUCT / COMPONENT MANAGEMENT

The pollution prevention hierarchy requirements outlined in the *Recycling Regulation* to reduce the environmental impact are not feasible for pharmaceutical products; consequently, HPSA disposes of the waste at government-approved facilities through incineration.

## 6. PRODUCT SOLD AND COLLECTED AND RECOVERY RATE

Section 5 (1) (c) (iii) of the British Columbia Recycling Regulation requires that a plan must adequately provide for reasonable and free consumer access to collection facilities. HPSA produces an annual District Summary Report that shows the number of registered collection locations per capita by district and demonstrates the high level of consumer access and program coverage in B.C. A list of participating pharmacies can be found in Appendix 4.

Medications may have a long delay between the time of purchase and return and prescriptions drugs should be fully consumed unless otherwise directed by a health professional. The *Medications Return Program* collects medications; not the bottle or vial used to market the product or used to dispense the prescription. We recommend that containers be recycled by the consumer via the blue box program.

The quantity of products returned per capita was 0.0198 kg representing 91,980.01 kg returned for disposal (Appendix 2). The highest rate of return was Nanaimo at 0.0302 kg followed by Capital at 0.0301kg; the lowest rate was East Kootenay at 0.0149 kg. This is a 0.7% increase of the per capita rate from 2016 (0.0191) which can be explained in the reporting change from transported weight (which included containers) and the disposal weight (which excludes the containers).

Table 1 shows the Collection Location per Capita by regional districts.

**Section 7, Table 1 2017 Collection Location per Capita by Regional Districts**

<b>District</b>	<b>Collected (Kgs)</b>	<b>Population</b>	<b>Per Capita</b>
Alberni-Clayoquot	568.21	30981	0.0183
Bulkley-Nechako	636.52	37896	0.0168
Capital	11531.81	383360	0.0301
Cariboo	968.84	61988	0.0156
Central Kootenay	1543.84	59517	0.0259
Central Okanagan	3882.82	198201	0.0196
Columbia-Shuswap	847.11	51366	0.0165
Comox Valley	1523.22	66527	0.0229
Cowichan Valley	2005.54	83739	0.0239
East Kootenay	900.03	60439	0.0149
Fraser Valley	5020.41	295934	0.0170
Fraser-Fort George	1656.02	94506	0.0175
Kitimat-Stikine	784	37367	0.0210
Kootenay Boundary	690.62	31447	0.0220
Metro Vancouver	43931.75	2463431	0.0178
Mount Waddington	242.3	11035	0.0220
Nanaimo	4707.91	155698	0.0302
North Okanagan	1993	89747	0.0222
Okanagan-Similkameen	2295.75	83022	0.0277
Peace River	779.7	62942	0.0124
Powell River	428.7	20070	0.0214
Skeena-Queen Charlotte	327.5	18133	0.0181
Squamish-Lillooet	655.1	42665	0.0154
Strathcona	986.21	44671	0.0221
Sunshine Coast	574.3	29970	0.0192
Thompson-Nicola	2498.8	132663	0.0188
<b>Grand Total</b>	<b>91,980.01</b>	<b>4,647,315.00</b>	<b>0.0198</b>

## 7. SUMMARY OF DEPOSITS, REFUNDS, REVENUES AND EXPENDITURES

**Reference:** Recycling Regulation – Part 2, Section 8(2)

*n/a*

## 8. PLAN PERFORMANCE

**Reference:** Recycling Regulation – Part 2, section 8(2)

(g) a comparison of the approved plan’s performance for the year with the performance requirements and targets in this regulation and the approved plan

Since 2012, HPSA has been operating under its 2012-2016 Stewardship Plan while awaiting approval. Below are the frame of reference for each performance target.

Performance Targets	2017 Results	Improvement Strategies
<p><b>A. Consumer Awareness</b>                      [section 5 (1) (c) (iv)]                      Surveys will take place at specific intervals as the BCMRP further matures and are a tool used to help measure program performance and usage.</p>	<p>Survey scheduled for 2018</p>	<p>HPSA remains committed to continuous improvement and new consumer awareness and usage targets were presented in the 2017/2021 program plan.</p>
<p><b>B. Number of Collection Points</b>                      [section 5 (1) (c) (iii)]</p> <p>a) Contact existing pharmacies with ownership and/or manager changes on a quarterly basis.</p> <p>b) Contact pharmacies demonstrating a significant change in collection pattern.</p> <p>c) Contact new licensed community pharmacies on a quarterly basis as identified from lists obtained from the B.C. College of Pharmacists.</p>	<ul style="list-style-type: none"> <li>• Maintained participation rate above 95%.</li> <li>• Maintain the capita serviced per location under 4,500.</li> </ul>	<p>HPSA continues to contact new community pharmacies on a quarterly basis to maintain participation rates above 95%.</p>
<p><b>C. Product Recovery Target</b>                      HPSA revised plan (2017-2021) to reach 95 tons on a three-year rolling average in year 5 of the Stewardship Plan.</p>	<p>Collected over 91 tons.</p>	<p>In 2017, we are reporting net weight sent for destruction. Containers are reusable and their tare weight (1.74 kgs) is no longer part of volume reported for destruction.</p>

HPSA 2017 Report to Director, Extended Producer Responsibility Programs

Performance Targets	2017 Results	Improvement Strategies
<p><b>D. Promotion</b></p> <ul style="list-style-type: none"> <li>a) Promotion of program in different media.</li> <li>b) Publicity on the webpages of 26 Regional Districts or municipalities.</li> <li>c) Track traffic to BC page and access to locations.</li> <li>d) Continue to work with communication firm for the promotion and advertising plan.</li> <li>e) Connect with pharmacists and help disseminate information on the program through the SABC or similar initiatives.</li> <li>f) Work with chain and independent pharmacies to increase the availability of collection bags for the public.</li> <li>g) Hold a minimum of 12 special events.</li> </ul>	<ul style="list-style-type: none"> <li>a) Promotion of program through TV, Radio, Print, and Internet (see Section 3 for details).</li> <li>b) Promotion on the webpages of all Regional Districts</li> <li>c) 15,400 page views of BC specific content on HPSA's website and pharmacy locator tool updated monthly with new and deleted collection sites.</li> <li>d) Worked with communication firms regarding development of advertising and promotional materials. New promotional rack cards were developed adding to our free promotional material.</li> <li>e) Promotion at 35 community events.</li> </ul>	<p>HPSA continues to work to expand the scope of advertising and promotional activities. HPSA has also created contracted out services to create, implement, and oversee the marketing and promotion strategy for the next five years.</p>
<p><b>E. Accessibility Indicators</b></p>	<ul style="list-style-type: none"> <li>• Reported (Appendix 2)</li> </ul>	



## Appendix 1. Municipal Garbage and Recycling Calendars

Regional Districts	Annual Calendars	Number of Calendars
Alberni - Clayoquat		
Bulkley - Nechako		
Capital		
Cariboo		
Central Kootenay		
Central Okanagan		
Columbia Shuswap		
Comox-Strathcona		
Cowichan Valley		
East Kootenay	Invemere	500
Fraser - Fort George		
Fraser Valley	Mission, Chilliwack	14,000 and 23,000
Metro Vancouver		
Central Coast		
Kitimat - Stikine		
Kootenay Boundary		
Mount Waddington		
Nanaimo		
North Okanagan		
Northern Rockies		
Okanagan - Similkameen	Penticton	17,000
Peace River	Peace River	16,000
Powell River		
Skeena-Queen Charlotte		
Squamish-Lillooet		
Strachcona		
Sunshine Coast		
Thompson-Nicola		

## Appendix 2 Regional District Summary Report

Regional District	2017 Volumes	Population (2016)	Area (km <sup>2</sup> )	Population Density	Collection Locations (#)	Capita serviced per location
	(kgs)					
Alberni-Clayoquot	568.21	30981	13654	2.269	13	2,383
Bulkley-Nechako	636.52	37896	15101	2.510	14	2,707
Capital	11531.81	383360	170157	2.253	101	3,796
Cariboo	968.84	61988	26699	2.322	17	3,646
Central Kootenay	1543.84	59517	27016	2.203	17	3,501
Central Okanagan	3882.82	198201	82667	2.398	51	3,886
Columbia-Shuswap	847.11	51366	22454	2.288	14	3,669
Comox Valley	1523.22	66527	29573	2.250	16	4,158
Cowichan Valley	2005.54	83739	35272	2.374	21	3,988
East Kootenay	900.03	60439	25863	2.337	19	3,181
Fraser Valley	5020.41	295934	108393	2.730	75	3,946
Fraser-Fort George	1656.02	94506	38600	2.448	24	3,938
Kitimat-Stikine	784	37367	14822	2.521	9	4,152
Kootenay Boundary	690.62	31447	14339	2.193	14	2,246
Metro Vancouver	43931.75	2463431	960894	2.564	653	3,772
Mount Waddington	242.3	11035	4850	2.275	4	2,759
Nanaimo	4707.91	155698	68904	2.260	44	3,539
North Okanagan	1993	89747	38057	2.358	22	4,079
Okanagan-Similkameen	2295.75	83022	37673	2.204	29	2,863
Peace River	779.7	62942	24264	2.594	15	4,196
Powell River	428.7	20070	9412	2.132	7	2,867
Skeena-Queen Charlotte	327.5	18133	7413	2.446	6	3,022
Squamish-Lillooet	655.1	42665	16416	2.599	13	3,282
Strathcona	986.21	44671	19610	2.278	15	3,191
Sunshine Coast	574.3	29970	13995	2.141	9	3,330
Thompson-Nicola	2498.8	132663	55504	2.390	32	4,146
<b>Grand Total</b>	<b>91,980.01</b>	<b>4,647,315.00</b>	<b>188,1602</b>	<b>61.336</b>	<b>1254</b>	<b>90,242</b>

## Appendix 3 BC Pharmacist Newsletter



# NEWS

Bulletin for pharmacists in British Columbia — Fall 2017

### DRUG FREE KIDS

## CAMPAIGN AIMS TO KEEP 'ABUSABLE' MEDICATIONS AWAY FROM TODAY'S TEENS

### PHARMACISTS PLAY KEY ROLE

As a pharmacy participating in HPSA Medications Return Program we would like to provide you with some information on a National Medications Take-back Campaign which went 'live' in October and continues until mid-January 2018.

HPSA partnered with Drug Free Kids Canada - as well as selected member chains - to expand this awareness campaign on the dangers of prescription medications in the home to all of HPSA's 5,000-plus partici-

*See 'Canadian' page 2*

#### Campaign

#### Quick Facts

**To keep our kids safe.** More than 300,000 Canadian teens are misusing prescription drugs.

**To engage your customers.** More clients returning leftover medicines means more potential buying customers. Associate your brand as supporting a worthy cause and demonstrate environmental stewardship.

**To protect our environment.** One third of householders get rid of their prescription drugs by flushing them in the toilet or throwing them in the garbage.

## Getting the word out



One of two vehicles used to promote HPSA's Medications Take-Back Programs.

## AMBASSADOR PROGRAM PROMOTES TAKE-BACK MEDS PROGRAM

The Ambassador Program has had another successful campaign!

We actively been promoting Medications Take-Back Programs at events and

tradeshows by distributing our promotional material and speaking to the public about the program. We once again placed our logo on three

*See 'Ambassador' page 2*

## NEW APP FINDS MEDS DROP-OFF LOCATIONS

The Recycling Council of BC (RCBC) wants all British Columbians to know that information on recycling is right at their fingertips with the free BC Recyclepedia phone app.

The BC Recyclepedia app is a quick and simple tool that helps users find drop-off locations and recycling options specific to their communities.

Through your smart phone's GPS system,

the app provides a list and map of the 10 closest drop-off options for a variety of recyclable materials, including medications.

"The Recyclepedia app is a great resource for BC residents," said RCBC CEO Brock Macdonald.

"It covers all provincial program recycla-

*See 'Novel' page 2*

## Canadian teens focus of Drug Free Kids campaign

(Continued from page 1)

pating pharmacies.

With your help in promoting returns to pharmacies during the campaign, we hope to substantially increase the returns and reduce the amount of “abusable” drugs available to Canadian teens.

The goal of the campaign is to encourage

Canadians to clean their households of unused and expired prescription drugs, as well as over-the-counter (OTC) medicine, and to drop them off at their local pharmacy.

The call to action in our messages is:

“Lock up or turn in your prescription drugs. Learn More at [SecureYourMeds.ca](http://SecureYourMeds.ca)”

To download highly compelling advertising campaign material aimed at raising parents’ awareness of the dangers of teenagers misusing prescription drugs (including Opiates), you must register your pharmacy with HPSA using the following link:

<http://www.healthsteward.ca/form/campaign-signup>

The process is simple and will provide us with information on how to prepare for the next national campaign in the fall of 2018.



### Novel phone app finds ‘Take-back’ locations

(Continued from page 1)

bles, and most other materials people want to recycle.”

The BC Recyclepedia app is available as a free download from the Android and Apple stores. A link is provided from the RCBC website at [www.rcbc.ca](http://www.rcbc.ca).

For those who don’t have a smart phone, RCBC provides an online version of the BC Recyclepedia app on the council’s web site.

As well, it continues to offer the BC Recycling Hotline service at 1-800-667-4321 toll free in BC or 604-732-9253 in the Lower Mainland.

Operators are ready to answer any questions on waste, disposal, and recycling Monday to Friday, 9 am to 4 pm.

Meanwhile, a national version of the app, called Canada Recyclepedia, has been developed for use across Canada. It, too, is available free for download at Apple and Android stores.



### Pharmacists team up with BC district to promote Meds Return Program

This past summer the Capital Region District (CRD) coordinated a campaign focusing on outreach activities in pharmacies throughout the CRD to inform the public about the Medications Return Program and drugs that can be returned through our participating pharmacy network.

#### Service/Supply Requests Now Online

Pharmacists are encouraged to make their “Service and Supply Requests” online through HPSA’s website rather than faxing the request form.

“Using the online form will make the process more efficient and ensure requests are handled promptly,” said Adrien Landry, HPSA’s Director of Operations. “Once the request is received, a courier vehicle will be dispatched to perform the supply and pickup at the pharmacist’s location within 10 business days.”

To access the new online form, please click the following link:

<http://www.healthsteward.ca/form/bc-service-and-supply-request>

The CRD team worked with pharmacists, the local health authority and travelled to different pharmacies to set up displays, handed out promotional material such as stickers and bags for returning meds and information sheets.

TV commercials, as well as radio ads, were broadcast across the region during the summer .

#### Ambassador Program spreads the word

(Continued from page 1)

sides of two wrapped vans which travelled to various events during the summer.

In addition, one of the vans will remain wrapped with our logo until the end of May 2018.



# NEWS ///

May 9, 2017

For immediate release:

## **BC PHARMACISTS HELP RESIDENTS SAFELY DESTROY 88.7 TONNES OF HOUSEHOLD PHARMACEUTICAL WASTE**

Ottawa –Pharmacists in British Columbia helped residents safely destroy 88.7 tonnes of expired or unused medications in 2016, reports the Health Product Stewardship Association (HPSA) which manages the Medications Return Program in the province.

“Our aim is to help Canadians easily dispose of their unwanted medications rather than see these items flushed down the toilet or thrown into the garbage where they can damage the environment or endanger others,” said Ginette Vanasse, Executive Director of HPSA. The industry-funded program is celebrating its 20<sup>th</sup> successful year under HPSA’s tutelage.

In a recent survey of 1,200 British Columbians, 88 per cent said they had medications in their home. Twenty-two per cent said they had medications they no longer needed or might not use.

“We understand people’s concern about keeping these medications around the house where they may be misused or endanger family members and pets.” Ms. Vanasse said.

HPSA’s recovery and disposal programs are available free of charge and taking advantage of them is as simple as dropping by to see your nearest pharmacist.

“Of those surveyed, 90 per cent said they completely trusted the Medications Return Program,” said Ms. Vanasse. “This speaks volumes for the 1,221 pharmacists involved in our program in British Columbia. Their role and the trust they have earned with their customers is vital in helping residents deal with household pharmaceutical waste in a safe and environmentally responsible manner.”

The Health Products Stewardship Association is a not-for-profit, industry-funded association responsible for the safe management and disposal of unwanted medications and sharps devices. In addition to British Columbia, HPSA manages similar programs in Manitoba, Ontario and Prince Edward Island.

30

**Reference:**

Ginette Vanasse

(613) 723-7282

[gvanasse@healthsteward.ca](mailto:gvanasse@healthsteward.ca)

[www.healthsteward.ca](http://www.healthsteward.ca)

## Appendix 4 Collection Locations

108 Stop Pharmacy	Aaronsons Pharmacy	Ackroyd Pharmacy
Advanced Care Specialty Pharmacy	Agassiz Pharmacy	Albert Bay Drugs
Alberto Pharmacy #1	Alberto Pharmacy #2	Aldergrove Community Pharmacy
Aldergrove Medical Pharmacy LT	All Care Pharmacy #2	Alouette Pharmacy
Alpine Drug Mart IDA	Anchor Compounding Pharmacy	Anderson's Pharmacy No.1
Andreen's Medicine Centre	Anitas Pharmacy	Armstrong Pharm & Wellness Ctr
Askews Pharmacy	Aspen Remedy's Rx Pharmacy	Balanced Health Integrative Pharmacy
Barriere IDA Pharmacy	Barrys Drugs	BC Drugs Pharmacy
Bellevue Pharmacy	Bentall Pharmacy	Beyond Pharmacy
Biopro Biologics Pharmacy	Bioscript Pharmacy	Blacks Pharmacy
Blueridge Pharmacy	Bond Street Pharmacy	Bonsor Pharmacy
Boomer Drugs	Boundary Pharmacy	Brookwood Remedy's RX
Bula Pharmacy	Burke Mountain Pharmacy	Burnaby Square Prescriptions Ltd
C.R.C Drugs	Cambell River Health & Drug	Cambie Pharmasave #037
Campus Medicine Ctr Pharmacy	Candrug	Canpharm Drugs
Capitol Hill Pharmacy	Care and Cure Pharmacy	Care In Motion Pharmacy
CareRx Vancouver	Careville Pharmacy	Carmi Remedy's Rx
Cascade Pharmacy	Castlegar Community Pharmacy	Cates Medicine Centre
Cedar Hills Drug Mart #100	Central Drug	Central Drug Store
Central Drugs	Central Drugs - Beban Plaza	Central Drugs #02
Central Park Pharmacy	Central Pharmacy	Choices Pharmacy
City Centre Pharmacy Remedy's Rx	Clayton Heights Pharmacy	Clearbrook Pharmacy
Clinic Drugstore	Cloud Pharmacy	Coastal Care Pharmacy
Coastal Care Pharmacy #2	Columbia Prescription Xpress	Columbia Street Pharmacy
Community Care Pharmacy #7164	Community Apothecary	Community Outreach Pharmacy
Comox Rexall Drugstore #7102	Continental Pharmacy	Continental Pharmacy #2
Coolaid Dispensary	Cooper's Foods Pharmacy	Cooper's Foods Pharmacy #160
Cordova Bay Pharmacy IDA	Corning Drugs Ltd #1	Corning Drugs Ltd #2
Costco Pharmacy #051	Costco Pharmacy #054	Costco Pharmacy #055

HPSA 2017 Report to Director, Extended Producer Responsibility Programs

Costco Pharmacy #059	Costco Pharmacy #1092	Costco Pharmacy #155
Costco Pharmacy #158	Costco Pharmacy #161	Costco Pharmacy #163
Costco Pharmacy #255	Costco Pharmacy #256	Costco Pharmacy #259
Costco Pharmacy #548	Costco Pharmacy #552	Cottonwood Pharmacy Remedy's RX
Courtenay Pharmacy	Cove Pharmacy	Cowrie Pharmacy
Cridge Family Pharmacy	Crystal Pharm & Medical Supply	Davies Prescriptions
Dean Pharmacy	Deep Cove Pharmacy	Delta Prescription Clinic
Donex Pharmacy & Department Store	Downtown Clinic Pharmacy	Drug Smart Pharmacy #301
Drugland Pharmacy	Drugstore Pharmacy #1517	Drugstore Pharmacy #1519
Drugstore Pharmacy #1525	Drugstore Pharmacy #1526	Drugstore Pharmacy #1553
Drugstore Pharmacy #1555	Drugstore Pharmacy #1558	Drugstore Pharmacy #1562
Drugstore Pharmacy #6708	Drugstore Pharmacy #6722	Drugstore Pharmacy #6732
Drugstore Pharmacy #6733	Drugstore Pharmacy #6734	Drugstore Pharmacy #8551
Drugstore Pharmacy #8563	Drugstore Pharmacy #8576	Drugstore Pharmacy #8581
Drugstore Pharmacy #8585	Drugstore Pharmacy #8588	Drugstore Pharmacy #9047
Dyck's Pharmacists (pandosy)	Dyck's Pharmacists (Springfield)	Dyck's Pharmacists (St.Paul)
Eagle Valley Pharmacy Ltd	East End Pharmacy	Eastside Pharmacy
Edmonds Pharmadrugs	Elements Compounding Pharmacy	Elkford Drugstore
Enderby Pharmacy and Wellness Centre	ESQ-Westshore Health Unit VIHA	Estevan Pharmacy Limited
Evergreen Pharmacy	Everwell Pharmacy	Express Scripts Canada Pharmacy
Fairway Drug Mart	Family Care Pharmacy	Family Care Pharmacy #2
Family Care Pharmacy #3	Family Care Pharmacy #4	Finlandia Pharmacy
Fleetwood Pharmacy Remedy'sRx	Forbes Pharmacy	Forbes Pharmacy #040
Forbes Pharmacy Burnside	Forbes Pharmacy Goldstream	Forbes Pharmacy IDA
Forbes Pharmacy Millstream	Forbes- Queen Charlotte Islands Pharmacy	Fort Nelson Pharmacy
Fort Royal Pharmacy	Fort St John Phrm&Wellness Ctr	Fortune Creek Pharmacy
Fraser Heights Pharmacy Ltd	Fraser Lake Medicine Centre	Fraser Pharmacy
Fraserview Pharmacy Ltd	Frontier Street Pharmacy - IDA	Fruitvale Pharmacy Ltd
Gaetz Pharmacy	Gain Pharmacy	Garden Park Pharmacy
Garden Park Pharmacy NO .2	Garlane Pharmacy #1	Garlane Pharmacy #2
Garlane Prescriptions	Garrison Pharmacy	Gateway Pharmacy

## HPSA 2017 Report to Director, Extended Producer Responsibility Programs

Generation Pharmacy	Gladwin Pharmacy	Glen Pharmacy
Glover Medicine Ctr Pharmacy	Glovers Medicine Centre Pharma	Golden Ears Pharmacy
Gonzales Pharmacy	Good Health Pharmacy	Gordon Head/ Oak Bay Community Health Services
Gourlays Golden Pharmacy	Grays Compounding Remedy RX	Grove Pharmacy
Guildford Drug Ltd	Haney Pharmacy	Happy Face Pharmacy Remedys Rx
Harbourside PharmaChoice	Harbourview Drugstore	Hart Drug Mart
Harvard Pharmacy	Harvest Drive Pharmacy	Health One Pharmacy
HealthPlus Pharmacy	Healthside Pharmacy	Heart IDA at Shelbourne Plaza
Heart IDA Cadboro Bay Pharmacy	Heart IDA Farfield Pharmacy	Heights Pharmacy
Heritage Park Pharmacy	High Gate pharmacy Ltd	Hillcrest Pharmacy
Hillside Family Pharmacy	Hogarths Clinic Pharmacy Ltd	Hollyburn Medicine Ctr Pharm
Home and Community Care	Homelinx Pharmacy	Hope Pharmacy
Howe Sound Pharmacy Ltd	Icare Remedy's Rx	Ideal Drug Mart Ltd
IGS Value Drug Mart	Imperial Pharmacy	Indigo Pharmacy
Ingram Clinic Pharmacy	Inwell Pharmacy Metrotown	Island Health - Home & Community Care
Island Pharmacy #06	Island Pharmacy #1	Island Pharmacy #10
Island Pharmacy #2	Island Pharmacy #3	Island Pharmacy #4
Island Pharmacy #5	JC Pharmacy	Jeffs IDA Pharmacy
Jericho Pharmacy & Health Food Store	Kaslo drugs Ltd	Kent Pharmacy Ltd
Kerrisdale Pharmacy	King George Medic Pharmacy	Kingston Pharmacy
Kingsway Pharmacy	Kleo's Pharmacy Remedy's Rx	Knights Medicine Centre
Knowltons Drugstore	Kootenay Boundary Reg Hosp Phm	Kornak & Hamms Pharmacy
Kripps Pharmacy	Krolls Surrey Pharmacy Ltd	L & C Pharmacy & Nutrition House
La Vie Remedys Pharmacy	Lake Country Remedy's RX	Lakeside Medicine Centre
Lakeside Pharmacy	Lallicare Pharmacy #1	Lallicare Pharmacy #2
Lambert-Kipp Pharmacy Ltd	Lancaster Prescriptions #1	Lancaster Prescriptions #2
Lancaster Prescriptions #4	Langdon Pharmacy	Langley IDA Pharmacy
Latoria Pharmacy	Laurel Prescriptions	Lillooet IDA Pharmacy
Lincoln Pharmacy	Lions Gate Pharmacy	Living Room Pharmacy
Loblaw Pharmacy #1518	Loblaw Pharmacy #1520	Loblaw Pharmacy #1521
Loblaw Pharmacy #1522	Loblaw Pharmacy #1523	Loblaw Pharmacy #1524



HPSA 2017 Report to Director, Extended Producer Responsibility Programs

Loblaw Pharmacy #1527	Loblaw Pharmacy #1528	Loblaw Pharmacy #1531
Loblaw Pharmacy #1532	Loblaw Pharmacy #1551	Loblaw Pharmacy #1552
Loblaw Pharmacy #1554	Loblaw Pharmacy #1556	Loblaw pharmacy #1557
Loblaw Pharmacy #1559	Loblaw Pharmacy #1560	Loblaw Pharmacy #1561
Loblaw Pharmacy #1563	Loblaw Pharmacy #1564	Loblaw Pharmacy #4368
Loblaw Pharmacy #4369	Loblaw pharmacy #4382	Loblaw Pharmacy #4399
Loblaw Pharmacy #4534	Loblaw Pharmacy #4590	Loblaw Pharmacy #4596
Loblaw Pharmacy #4612	Loblaw Pharmacy #4627	Loblaw Pharmacy #4907
Loblaw Pharmacy #4979	Loblaw Pharmacy #4981	Loblaw Pharmacy #4983
Loblaw pharmacy #4984	Loblaw Pharmacy (T&T Market)	Locks Prescription Pharma Ltd
Logan Lake IDA Drugmart	London Drugs #02	London Drugs #03
London Drugs #04	London Drugs #05	London Drugs #06
London Drugs #07- Hastings	London Drugs #08	London Drugs #09 - Guildford
London Drugs #10	London Drugs #11	London Drugs #12
London Drugs #14	London Drugs #15	London Drugs #16
London Drugs #17	London Drugs #18	London Drugs #19
London Drugs #25	London Drugs #28	London Drugs #29
London Drugs #35	London Drugs #36	London Drugs #37
London Drugs #39	London Drugs #41	London Drugs #42
London Drugs #44 - Park Royal	London Drugs #46	London Drugs #47
London Drugs #50	London Drugs #51	London Drugs #52
London Drugs #53	London Drugs #54 -Tillicum Road	London Drugs #55
London Drugs #56	London Drugs #61	London Drugs #67
London Drugs #70	London Drugs #71	London Drugs #72
London Drugs #73	London Drugs #74	London Drugs #75
London Drugs #76	London Drugs #77	London Drugs #78
London Drugs #80	London Drugs #81	London Drugs #82
London Drugs #85	Lonsdale & 3rd Pharmacy	Lonsdale Pharmacy
Low Cost Western Pharmacy	Low Cost Western Pharmacy #2	Lumby Pharmacy
Lynnvalley Pharmacy	MacDonalds Prescriptions #3	MacDonalds Prescriptions #4
MacDonalds Prescriptions #5	MacDonalds Prescriptions Ltd	Maggie's Pharmacy

## HPSA 2017 Report to Director, Extended Producer Responsibility Programs

Maillardville Rexall Drug Store #7110	Main Prescriptions	Main Station Pharmacy
Main Street Remedys RX	Mandasi Pharmacy	Mann's Prescription Pharmacy
Manshadi Pharmacy #2	Mar Mar Pharmacy	Marks Pharmacy
Marshall Pharmacy Ltd	Mary's pharmacy	Masset Pharmasave #076
McCallum Pharmacy	McCue Drugs	McKesson Spclty Prescript Svcs
Meadows Pharmacy	Medica Pharmacy Ltd.	Medical Centre Pharmacy
Medical Centre Prescriptions	Medical Tower Drugs LTD	Medicare Pharmacy
Medicine Centre #4	Medicine Guru Pharmacy #2	Medicine Shoppe #116
Medicine Shoppe #142	Medicine Shoppe #148	Medicine Shoppe #149
Medicine Shoppe #156	Medicine Shoppe #163	Medicine Shoppe #168
Medicine Shoppe #169	Medicine Shoppe #175	Medicine Shoppe #195
Medicine Shoppe #221	Medicine Shoppe #231	Medicine Shoppe #239
Medicine Shoppe #240	Medicine Shoppe #253	Medicine Shoppe #254
Medicine Shoppe #255	Medicine Shoppe #259	Medicine Shoppe #268
Medicine Shoppe #281	Medicine Shoppe #285	Medicine Shoppe #292
Medicine Shoppe #309	Medicine Shoppe #312	Medicine Shoppe #321
Medicine Shoppe #325	Medicine Shoppe #332	Medicine Shoppe #333
Medicine Shoppe #350	Medicine Shoppe #352	Medicine Shoppe #356
Medicine Shoppe #361	Medicine Shoppe #369/ China Creek Pharmacy LTD	Medicine Shoppe #379
Medicine Shoppe Pharmacy #358	Medicine Shoppe Pharmacy #367	Medicure Pharmacy
Mediglen Pharmacy	Medis Pharmacy	Medisave Pharmacy #1
Medisave Pharmacy #3	Medisave Pharmacy #4	Medisave Pharmacy #6
Medisave Pharmacy #7	Medlandia Compounding Pharmacy	Medplus Pharmacy #8
MedPure Natural Pharmacy	Med-X Pharmacy	Memorial Compounding Medicine Ctr
Metrocare Pharmacy	Metropolitan Pharmacy	Minoru Pharmacy
Miracle Prescriptions Remedy's Rx	MJs Natural Pharmacy	MJs Natural Pharmacy #2
MJs Natural Pharmacy #3	Morgan Creek Medicine Centre	Mount IDA Pharmacy
Munro's Sorrento Prescriptions	Nanaimo Pharmacy	Nanoose Medicine Centre
Naz's Pharmacy #3	Naz's Pharmacy #4	Naz's Pharmacy No. 5 Ltd.
Naz's Pharmacy No. 6 Ltd	Naz's Prescription Plus Pharm #2	Naz's Prescription Plus Pharma
Nelson Remedy's Rx	Nesters Pharmacy	Nesters Pharmacy SFU

HPSA 2017 Report to Director, Extended Producer Responsibility Programs

New Life Pharmacy	Newgen Pharmachoice	Next Door Pharmacy
Nolans Clinic Pharmacy	Nolans Pharmasave drugs #222	North End Pharmacy Remedy's Rx
North Shore Pharmacy	North West Pharmacy	Northburn Prescriptions Ltd
Northmount Pharmacy Ltd	Northshore Drugstore Remedy's RX	Northview Pharmacy
Nurture Rx Pharmacy	Ocean Walk Pharmacy	OH pharmacy
Okanagan Pharmacy	Oliver Pharmacy Remedy's Rx	Omnicare Pharmacy
Orchard Remedy's Rx	Otter Co-op Pharmacy	Out Reach Pharmacy
Overwaitea Pharmacy #16	Overwaitea Pharmacy #21	Overwaitea Pharmacy #219
Overwaitea Pharmacy #24	Owl Drugs	P & A Pharmacy Ltd
Pacific Care Pharmacy	Pacific Pharmacy #1	Pacific Pharmacy #2
Pacific Prescriptions & medical supplies #2	Pandora Pharmacy	Park Pacific Pharmacy
Parkridge IDA Pharmacy	PDC Pharmacy	Peace Pharmacy
Peachland Pharmacy	Pender Island Pharmacy	Peninsula Health Unit
Peoples Drug Mart #072	Peoples Drug Mart #077	Peoples Drug Mart #110
Peoples Drug Mart #122	Peoples Drug Mart #128	Peoples Drug Mart #134
Peoples Drug Mart #135	Peoples Drug Mart #137	Peoples Drug Mart #146
Peoples Drug Mart #169	Peoples Drug Mart #180	Peoples Drug Mart #188
Peoples Drug Mart #193	Peoples Drug Mart #239	Peoples Drug Mart #288
Peoples Drug Mart #301	Peoples Drug Mart #317	Peoples Drug Mart #321
Peoples Drug Mart #334	Peoples Drug Mart #344	Peoples Drug Mart #356
Peoples Drug Mart #369	Peoples Drug Mart #374	Peoples Drug Mart #378
Peoples Drug Mart #379	Peoples Drug Mart #380	Peoples Drug Mart #388
Peoples Pharmacy #312	Peoples Pharmacy #325	Peoples Pharmacy #372
Peoples Pharmacy #373	Peoples Pharmacy #384	Peoples Pharmacy #392
Peoples Pharmacy #398	PG Gateway Pharmacy	PharmaChoice #007
Pharmachoice #9045	Pharmachoice #9062	Pharmachoice Maple Ridge Pharmacy
Pharmachoice South Slope	Pharmacists Clinic	Pharmacy Drugstore
Pharmacy Drugstore #2	Pharmalife Pharmacy	Pharmasave #006
Pharmasave #008	Pharmasave #013	Pharmasave #021
Pharmasave #026	Pharmasave #028	Pharmasave #032
Pharmasave #034	Pharmasave #042	Pharmasave #043

HPSA 2017 Report to Director, Extended Producer Responsibility Programs

Pharmasave #057	Pharmasave #059	Pharmasave #060
Pharmasave #063	Pharmasave #065	Pharmasave #066
Pharmasave #071	Pharmasave #073	Pharmasave #077
Pharmasave #081	Pharmasave #082	Pharmasave #083
Pharmasave #084	Pharmasave #086	Pharmasave #089
Pharmasave #092	Pharmasave #095	Pharmasave #097
Pharmasave #100	Pharmasave #1001	Pharmasave #1002 -Bridge Pharmacy
Pharmasave #1008	Pharmasave #102	Pharmasave #105
Pharmasave #106	Pharmasave #107	Pharmasave #108
Pharmasave #1100	Pharmasave #115	Pharmasave #120
Pharmasave #129	Pharmasave #139	Pharmasave #142
Pharmasave #148	Pharmasave #151	Pharmasave #154
Pharmasave #162	Pharmasave #178	Pharmasave #179
Pharmasave #181	Pharmasave #182	Pharmasave #183
Pharmasave #190	Pharmasave #198	Pharmasave #202
Pharmasave #203	Pharmasave #205	Pharmasave #206
Pharmasave #211	Pharmasave #213	Pharmasave #214
Pharmasave #221	Pharmasave #230	Pharmasave #232
Pharmasave #241	Pharmasave #242	Pharmasave #244
Pharmasave #246	Pharmasave #248	Pharmasave #249
Pharmasave #250	Pharmasave #253	Pharmasave #255
Pharmasave #257	Pharmasave #260	Pharmasave #264
Pharmasave #265	Pharmasave #267	Pharmasave #270
Pharmasave #275	Pharmasave #276	Pharmasave #278
Pharmasave #280	Pharmasave #282	Pharmasave #284
Pharmasave #285	Pharmasave #286	Pharmasave #287
Pharmasave #291	Pharmasave #295	Pharmasave #298
Pharmasave #67	Pharmasave #79	Pharmasave #87
Pharmasave #96	Pharmasave Gateway Crossing	Pharmasave Health Center #056
Pharmasave Health Centre #001	Pharmasave Health Centre #002	Pharmasave Health Centre #003
Pharmasave Health Centre #004	Pharmasave Health Centre #005	Pharmasave Health Centre #007

HPSA 2017 Report to Director, Extended Producer Responsibility Programs

Pharmasave Health Centre #010	Pharmasave Health Centre #011	Pharmasave Health Centre #014
Pharmasave Health Centre #015	Pharmasave Health Centre #016	Pharmasave Health Centre #017
Pharmasave Health Centre #020	Pharmasave Health Centre #022	Pharmasave Health Centre #024
Pharmasave Health Centre #027	Pharmasave Health Centre #029	Pharmasave Health Centre #030
Pharmasave Health Centre #038	Pharmasave Health Centre #049	Pharmasave Health Centre #050
Pharmasave Health Centre #051	Pharmasave Health Centre #052	Pharmasave Health Centre #058
Pharmasave Health Centre #061	Pharmasave Health Centre #064	Pharmasave Health Centre #080
Pharmasave Health Centre #094	Pharmasave Health Centre #098	Pharmasave Health Centre #099
Pharmasave Health Centre #1000	Pharmasave Health Centre #1007	Pharmasave Health Centre #1011
Pharmasave Health Centre #1099	Pharmasave Health Centre #130	Pharmasave Health Centre #167
Pharmasave Health Centre #207	Pharmasave Health Centre #012	Pharmasave Newton # 91
Pharmasave Oak Bay #152	Pharmasave Shannon Mews #018	Pharmasave Steveston Village
Pharmatrust Pharmacy	Pharmatrust Pharmacy #2	Pharmawest Pharmacy
Pharmcity Drugs #3	Pharmasave Health Centre #045	Phoenix Dispensary Ltd
PHS Labpharma	Pier Health Resource Centre	Platinum Care Pharmacy
Plaza Pharmacy	Point Grey Pharmacy	Pratts Compounding Pharmacy
Prescription Hlth Studio Inc	Pricesmart Foods Pharmacy #2240	Pricesmart Foods Pharmacy #2274
Princeton Pharmacy	Promontory Pharmacy	Prosper Pharmacy
Prosper Pharmacy N0.2	Prosper Pharmacy N0.3	Pure Integrative Pharmacy #10
Pure Integrative pharmacy #17	Pure Integrative Pharmacy #18	Pure Integrative Pharmacy #21
Pure Integrative Pharmacy #23	Pure Integrative Pharmacy #4	Pure Integrative Pharmacy #5
Pure Integrative Pharmacy #6	Pure Integrative Pharmacy #9	Pure Pharmacy Health Centre #01
Quadra Maple Pharmacy	Quadra Village Drug Mart	Qualicum Medicine Centre
Queens Apothecary Ltd	Queensborough Community Pharma	R.E.A.C.H. Centre Pharmacy
Rainforest Wellness Pharmacy	Regency Medicine Centre #2	Regency Medicine Centre #6
Regency Prescriptions #1	Reid Street Pharmacy	Remedy's Rx #261
Remedy's RX #298	Remedy's Rx #366	Remedy's Rx #367
Remedy's Rx Ridgeway Pharmacy	Remedy's SRX North Ave. Pharmacy	Revolution Pharmacy
Rexall #7127	Rexall #7167	Rexall #7171
Rexall #7174	Rexall Drug Store #7103	Rexall Drug Store #7104
Rexall Drug Store #7107	Rexall Drug Store #7111	Rexall Drug Store #7114

HPSA 2017 Report to Director, Extended Producer Responsibility Programs

Rexall Drug Store #7116	Rexall Drug Store #7117	Rexall Drug Store #7121
Rexall Drug Store #7122	Rexall Drug Store #7123	Rexall Drug Store #7126
Rexall Drug Store #7128	Rexall Drug Store #7129	Rexall Drug Store #7133
Rexall Drug Store #7139	Rexall Drug Store #7152	Rexall Drug Store #7154
Rexall Drug Store #7157	Rexall Drug Store #7158	Rexall Drug Store #7159
Rexall Drug Store #7160	Rexall Drug Store #7161	Rexall Drug Store #7162
Rexall Drug Store #7169	Rexall Drug Store #7170	Rexall Drug Store #7175
Rexall Drug Store #7177	Rexall Drug Store #7181	Rexall Drug Store #7182
Rexall Drug Store #7185	Rexall Drug Store #7187 (Courtenay)	Rexall Drug Store #7191
Rexall Drug Store #7193	Rexall Drug Store #7194	Rexall Drug Store #7195
Rexall Drug Store Royal Centre #7149	Rexall Pharmacy #7131	Rexall Pharmacy #7136
Rexall Pharmacy #7163	Richmond Medical Pharmacy	Ritecare Pharmacy
Robins Pharmacy	Royal City Drugs	Royal Oak Health Unit
Rutland Medical Pharmacy	Rx Drug Mart #1000	Rx Drug Mart #1001
Rx Drug Mart #1002	Rx Drug Mart #1003	RX R US Pharmacy
RX Ram Pharmacy Specialists	Rx Ram Pharmacy Specialists Millstone	SafeMed Pharmacy
Safeway Food & Drug Pharma #007	Safeway Food & Drug Pharma #082	Safeway Food & Drug Pharma #1
Safeway Food & Drug Pharma #109	Safeway Food & Drug Pharma #110	Safeway Food & Drug Pharma #114
Safeway Food & Drug Pharma #121	Safeway Food & Drug Pharma #122	Safeway Food & Drug Pharma #123
Safeway Food & Drug Pharma #126	Safeway Food & Drug Pharma #127	Safeway Food & Drug Pharma #133
Safeway Food & Drug Pharma #14	Safeway Food & Drug Pharma #140	Safeway Food & Drug Pharma #142
Safeway Food & Drug Pharma #144	Safeway Food & Drug Pharma #148	Safeway Food & Drug Pharma #153
Safeway Food & Drug Pharma #159	Safeway Food & Drug Pharma #161	Safeway Food & Drug Pharma #162
Safeway Food & Drug Pharma #165	Safeway Food & Drug Pharma #170	Safeway Food & Drug Pharma #184
Safeway Food & Drug Pharma #193	Safeway Food & Drug Pharma #196	Safeway Food & Drug Pharma #198
Safeway Food & Drug Pharma #2	Safeway Food & Drug Pharma #2271	Safeway Food & Drug Pharma #23
Safeway Food & Drug Pharma #33	Safeway Food & Drug Pharma #38	Safeway Food & Drug Pharma #42
Safeway Food & Drug Pharma #43	Safeway Food & Drug Pharma #44	Safeway Food & Drug Pharma #47
Safeway Food & Drug Pharma #4900	Safeway Food & Drug Pharma #4908	Safeway Food & Drug Pharma #4942
Safeway Food & Drug Pharma #4963	Safeway Food & Drug Pharma #53	Safeway Food & Drug Pharma #58
Safeway Food & Drug Pharma #59	Safeway Food & Drug Pharma #62	Safeway Food & Drug Pharma #70

## HPSA 2017 Report to Director, Extended Producer Responsibility Programs

Safeway Food & Drug Pharma #71	Safeway Food & Drug Pharma #76	Safeway Food & Drug Pharma #78
Safeway Food & Drug Pharma #84	Safeway Food & Drug Pharma #88	Safeway Food & Drug Pharma #89
Safeway Food & Drug Pharma #90	Safeway Food & Drug Pharma #92	Safeway Food & Drug Pharma #93
Safeway Food & Drug Pharma #99	Safeway Food & Drug Pharmacy #820	Safeway Pharmacy #4904
Safeway Pharmacy #4906	Safeway Pharmacy #4919	Safeway Pharmacy #4949
Safeway Pharmacy #4967	Safeway Pharmacy #4972	Safeway Pharmacy #4977
Saigon Pharmacy	Salmon Arm Prescription Centre	Salt Spring Pharmacy
Sams Pharmacy	Sandell IDA Pharmacy	Satnam Pharmacy
Save-On-Foods #918	Save-On-Foods #963	Save-On-Foods Pharmacy
Save-On-Foods Pharmacy #2207	Save-On-Foods Pharmacy #2208	Save-On-Foods Pharmacy #2210-W
Save-On-Foods Pharmacy #2213	Save-On-Foods Pharmacy #2215	Save-On-Foods Pharmacy #2221
Save-On-Foods Pharmacy #2228	Save-On-Foods Pharmacy #2235	Save-On-Foods Pharmacy #2242
Save-On-Foods Pharmacy #2249	Save-On-Foods Pharmacy #2263	Save-On-Foods Pharmacy #902
Save-On-Foods Pharmacy #903	Save-On-Foods Pharmacy #904	Save-On-Foods Pharmacy #907
Save-On-Foods Pharmacy #909	Save-On-Foods Pharmacy #910	Save-On-Foods Pharmacy #912
Save-On-Foods Pharmacy #915	Save-On-Foods Pharmacy #916	Save-On-Foods Pharmacy #919
Save-On-Foods Pharmacy #921	Save-On-Foods Pharmacy #922	Save-On-Foods Pharmacy #924
Save-On-Foods Pharmacy #928	Save-On-Foods Pharmacy #929	Save-On-Foods Pharmacy #930
Save-On-Foods Pharmacy #931	Save-On-Foods Pharmacy #932	Save-On-Foods Pharmacy #933
Save-On-Foods Pharmacy #935	Save-On-Foods Pharmacy #936	Save-On-Foods Pharmacy #937
Save-On-Foods Pharmacy #939	Save-On-Foods Pharmacy #943	Save-On-Foods Pharmacy #946
Save-On-Foods Pharmacy #947	Save-On-Foods Pharmacy #948	Save-On-Foods Pharmacy #951
Save-On-Foods Pharmacy #952	Save-On-Foods Pharmacy #955	Save-On-Foods Pharmacy #956
Save-On-Foods Pharmacy #957	Save-On-Foods Pharmacy #959	Save-On-Foods Pharmacy #962
Save-On-Foods Pharmacy #963	Save-On-Foods Pharmacy #965	Save-On-Foods Pharmacy #966
Save-On-Foods Pharmacy #967	Save-On-Foods Pharmacy #968	Save-On-Foods Pharmacy #969
Save-On-Foods Pharmacy #970	Save-On-Foods Pharmacy #971	Save-On-Foods Pharmacy #972
Save-On-Foods Pharmacy #973	Save-On-Foods Pharmacy #975	Save-On-Foods Pharmacy #977
Save-On-Foods Pharmacy #979	Save-On-Foods Pharmacy #980	Save-On-Foods Pharmacy #981
Save-On-Foods Pharmacy #983	Save-On-Foods Pharmacy #984	Save-On-Foods Pharmacy #985
Save-On-Foods Pharmacy #987	Save-On-Foods Pharmacy #988	Save-On-Foods Pharmacy #989

HPSA 2017 Report to Director, Extended Producer Responsibility Programs

Save-On-Foods Pharmacy #990	Save-on-foods Pharmacy #991	Save-On-Foods Pharmacy #992
Save-On-Foods Pharmacy #993	Save-On-Foods Pharmacy #995	Save-On-Foods Pharmacy #996
Save-On-Foods Pharmacy #999	Scott Road Pharmacy	Seabird Pharmacy
Service Plus #3	Shawnigan Lake Peoples Phrm #304	Shoppers Drug Mart #0201
Shoppers Drug Mart #0202	Shoppers Drug Mart #0203	Shoppers Drug Mart #0204
Shoppers Drug Mart #0205	Shoppers Drug Mart #0208	Shoppers Drug Mart #0209
Shoppers Drug Mart #0210	Shoppers Drug Mart #0211	Shoppers Drug Mart #0212
Shoppers Drug Mart #0213	Shoppers Drug Mart #0214	Shoppers Drug Mart #0216
Shoppers Drug Mart #0217	Shoppers Drug Mart #0219	Shoppers Drug Mart #0221
Shoppers Drug Mart #0222	Shoppers Drug Mart #0223	Shoppers Drug Mart #0225
Shoppers Drug Mart #0226	Shoppers Drug Mart #0227	Shoppers Drug Mart #0228
Shoppers Drug Mart #0230	Shoppers Drug Mart #0231	Shoppers Drug Mart #0232
Shoppers Drug Mart #0233	Shoppers Drug Mart #0234	Shoppers Drug Mart #0236
Shoppers Drug Mart #0237	Shoppers Drug Mart #0238	Shoppers Drug Mart #0239
Shoppers Drug Mart #0241	Shoppers Drug Mart #0242	Shoppers Drug Mart #0243
Shoppers Drug Mart #0244	Shoppers Drug Mart #0246	Shoppers Drug Mart #0248
Shoppers Drug Mart #0251	Shoppers Drug Mart #0252	Shoppers Drug Mart #0253
Shoppers Drug Mart #0254	Shoppers Drug Mart #0255	Shoppers Drug Mart #0257
Shoppers Drug Mart #0258	Shoppers Drug Mart #0260	Shoppers Drug Mart #0261
Shoppers Drug Mart #0262	Shoppers Drug Mart #0263	Shoppers Drug Mart #0265
Shoppers Drug Mart #0266	Shoppers Drug Mart #0267	Shoppers Drug Mart #0268
Shoppers Drug Mart #0269	Shoppers Drug Mart #0271	Shoppers Drug Mart #0272
Shoppers Drug Mart #0273	Shoppers Drug Mart #0275	Shoppers Drug Mart #0276
Shoppers Drug Mart #0277	Shoppers Drug Mart #0278	Shoppers Drug Mart #0279
Shoppers Drug Mart #0280	Shoppers Drug Mart #0281	Shoppers Drug Mart #0283
Shoppers Drug Mart #0286	Shoppers Drug Mart #0287	Shoppers Drug Mart #0288
Shoppers Drug Mart #0290	Shoppers Drug Mart #0291	Shoppers Drug Mart #2102
Shoppers Drug Mart #2107	Shoppers Drug Mart #2109	Shoppers Drug Mart #2112
Shoppers Drug Mart #2113	Shoppers Drug Mart #2115	Shoppers Drug Mart #2121
Shoppers Drug Mart #2122	Shoppers Drug Mart #2123	Shoppers Drug Mart #2125
Shoppers Drug Mart #2126	Shoppers Drug Mart #2127	Shoppers Drug Mart #2131



HPSA 2017 Report to Director, Extended Producer Responsibility Programs

Shoppers Drug Mart #2133	Shoppers Drug Mart #2139	Shoppers Drug Mart #2141
Shoppers Drug Mart #2143	Shoppers Drug Mart #2144	Shoppers Drug Mart #2153
Shoppers Drug Mart #2156	Shoppers Drug Mart #2158	Shoppers Drug Mart #2160
Shoppers Drug Mart #2161	Shoppers Drug Mart #2200	Shoppers Drug Mart #2201
Shoppers Drug Mart #2203	Shoppers Drug Mart #2204	Shoppers Drug Mart #2205
Shoppers Drug Mart #2207	Shoppers Drug Mart #2208	Shoppers Drug Mart #2209
Shoppers Drug Mart #2210	Shoppers Drug Mart #2211	Shoppers Drug Mart #2212
Shoppers Drug Mart #2213	Shoppers Drug Mart #2214	Shoppers Drug Mart #2215
Shoppers Drug Mart #2216	Shoppers Drug Mart #2217	Shoppers Drug Mart #2218
Shoppers Drug Mart #2221	Shoppers Drug Mart #2222	Shoppers Drug Mart #2223
Shoppers Drug Mart #2224	Shoppers Drug Mart #2225	Shoppers Drug Mart #2226
Shoppers Drug Mart #2227	Shoppers Drug Mart #2228	Shoppers Drug Mart #2230
Shoppers Drug Mart #2231	Shoppers Drug Mart #2234	Shoppers Drug Mart #2235
Shoppers Drug Mart #2236	Shoppers Drug Mart #2237	Shoppers Drug Mart #2238
Shoppers Drug Mart #2239	Shoppers Drug Mart #2241	Shoppers Drug Mart #2243
Shoppers Drug Mart #2244	Shoppers Drug Mart #2245	Shoppers Drug Mart #2246
Shoppers Drug Mart #2247	Shoppers Drug Mart #2248	Shoppers Drug Mart #2249
Shoppers Drug Mart #2250	Shoppers Drug Mart #2251	Shoppers Drug Mart #2252
Shoppers Drug Mart #2254	Shoppers Drug Mart #2255	Shoppers Drug Mart #2256
Shoppers Drug Mart #2257	Shoppers Drug Mart #2259	Shoppers Drug Mart #2260
Shoppers Drug Mart #2264	Shoppers Drug Mart #2266	Shoppers Drug Mart #2267
Shoppers Drug Mart #2270	Shoppers Drug Mart #2271	Shoppers Drug Mart #2273
Shoppers Drug Mart #2274	Shoppers Drug Mart #2275	Shoppers Drug Mart #2276
Shoppers Drug Mart #2277	Shoppers Drug Mart #2279	Shoppers Drug Mart #2282
Shoppers Drug Mart #2283	Shoppers Drug Mart #2284	Shoppers Drug Mart #2285
Shoppers Drug Mart #2287	Shoppers Drug Mart #2288	Shoppers Drug Mart #2289
Shoppers Drug Mart #2290	Shoppers Drug Mart #2291	Shoppers Drug Mart #2292
Shoppers Drug Mart #2294	Shoppers Drug Mart #2295	Shoppers Drug Mart #2297
Shoppers Drug Mart #2299	Shoppers Drug Mart #274	Shoppers Drug Mart #3005
Shoppers Drug Mart #3007	Shoppers Drug Mart #3076	Shoppers Drug Mart #3077
Shoppers Drug Mart #3079	Shoppers Drug Mart #3082	Shoppers Drug Mart #2118

HPSA 2017 Report to Director, Extended Producer Responsibility Programs

Shoppers Simply Pharmacy #3087	Sidney Pharmacy #2	Silvermere Pharmacy
Silvermere Pharmacy #2 Ltd	Similkameen Pharmacy	Sina Pharmacy
Skaha Remedy's Rx Pharmacy	Somerset Pharmacy Services	Southland Pharmacy
Sparwood Remedy's Rx	Squamish Pharmacy	St Anthony's Clinic Pharmacy #2
St Pauls Hospital	Sterling Centre Remedy's Rx	Steveston Pharmacy
STS Pain Pharmacy	Sukhs Pharmacy	Sullivan Pharmacy Inc
Summerland Medicine Centre	Suncoast Pharmacy	Suncoast Pharmacy #15
Sunnyside Evergreen Pharmacy	Sunrise Pharmacy Ltd	Sunset Pharmacy Ltd
Super Grocer & Pharmacy	Super Pharmacy	Super-Care Pharmacy
Surlang MedCentre	Tabor Pharmacy	Tang's Prescription Remedy's Rx
Terra Nova Pharmachoice	The Drive Pharmacy	Third Ave Evergreen Pharmacy
Thrifty Foods and Pharmacy #06	Thrifty Foods and Pharmacy #10	Thrifty Foods and Pharmacy #13
Thrifty Foods and Pharmacy #16	Thrifty Foods and Pharmacy #19	Thrifty Foods and Pharmacy #23
Thrifty Foods and Pharmacy #24	Thrifty Foods and Pharmacy #27	Thrifty Foods and Pharmacy #29
Thrifty Foods Pharmacy #9481	Total Care Pharmacy	Tsawwassen Pharmacy
Tumbler Ridge Pharmacy	Turtle Bay Pharmacy	Unicare Pharmacy
Universal Pharmacy	University Heights Pharmacy	University Pharmacy
Urban Fare Pharmacy #914	Valley Evergreen Pharmacy	Vancouver Pharmacy - The Lux
Vancouver Police Dept 2	Vanderhoof Medicine Centre	Victoria Compounding Pharmacy
Victoria Health Unit Clinical Pharmacy	View Pharmacy	Village Pharmacy
Vital Health Pharmacy	Viva Care Pharmacy	Viva Med Pharmacy
Viva Med Pharmacy #02	Wal-Mart #1205	Wal-Mart #1207
Wal-Mart #1208	Wal-Mart Pharmacy #1011	Wal-Mart Pharmacy #1015
Wal-Mart Pharmacy #1018	Wal-Mart Pharmacy #1036	Wal-Mart Pharmacy #1077
Wal-Mart Pharmacy #1093	Wal-Mart Pharmacy #1100	Wal-Mart Pharmacy #1104
Wal-Mart Pharmacy #1106	Wal-Mart Pharmacy #1112	Wal-Mart Pharmacy #1113
Wal-Mart Pharmacy #1119	Wal-Mart Pharmacy #1143	Wal-Mart Pharmacy #1181
Wal-Mart Pharmacy #1192	Wal-Mart Pharmacy #1206	Wal-Mart Pharmacy #3008
Wal-Mart Pharmacy #3019	Wal-Mart Pharmacy #3025	Wal-Mart Pharmacy #3040
Wal-Mart Pharmacy #3042	Wal-Mart Pharmacy #3057	Wal-Mart Pharmacy #3059
Wal-Mart Pharmacy #3060	Wal-Mart Pharmacy #3070	Wal-Mart Pharmacy #3072

## HPSA 2017 Report to Director, Extended Producer Responsibility Programs

Wal-Mart Pharmacy #3098	Wal-Mart Pharmacy #3109	Wal-Mart Pharmacy #3158
Wal-Mart Pharmacy #3163	Wal-Mart Pharmacy #3167	Wal-Mart Pharmacy #3169
Wal-Mart Pharmacy #3183	Wal-Mart Pharmacy #3188	Wal-Mart Pharmacy #3199
Wal-Mart Pharmacy #3651	Wal-Mart Pharmacy #3652	Wal-Mart Pharmacy #3661
Wal-Mart Pharmacy #5776	Wal-Mart Pharmacy #5777	Wal-Mart Pharmacy #5834
Wal-Mart Pharmacy #5838	Wal-Mart Pharmacy #5853	Wellness Pharmacy #08
Wellness Pharmacy #2	Wellness Pharmacy #3	Wellness Pharmacy #6
Wellness Pharmacy 1	Wellness Pharmacy No. 4 Ltd	Wellness Pharmacy No. 5
Wellness Pharmacy No. 7 Ltd	Wescana Pharmacy #02	Wescana Pharmacy #03
Wescana Pharmacy #05	Wescana Pharmacy #06	Wescana Pharmacy #07
Wescana Pharmacy #09	Wescana Pharmacy #1	West 10th Medical Pharmacy
West Coast Pharmacy	West End Medicine Centre	Westbank Remedy's Rx Pharmacy
Westin Pharmacy and Medical Supplies LTD	Westwood Pharmacy	White Rock Pharmacy
Willowbrook Pharmacy	Wilson Pharmacy	Winfield IDA Pharmacy
Winmed Pharmacy	Yale Pharmacy	Yale Road Pharmacy
YNP Dunbar Pharmacy	York Pharmacy	Your Community Pharmacy
Yyoung Medicine Mart	YYoung Medicine Mart Main	Pharmasave#1106

## Appendix 5 Independence Assurance Report

### INDEPENDENT PRACTITIONER'S REASONABLE ASSURANCE REPORT ON SECTION 8(2)(b), (d), (e) AND (g) OF THE B.C REGULATION 449/2004 (Recycling Regulation)

To the Ministry of the Environment and Climate Change Strategy

We have been engaged by Health Products Stewardship Association to undertake a reasonable assurance engagement in respect of the following information, detailed within Health Products Stewardship Association's annual report to the Ministry of Environment and Climate Change Strategy and in the accompanying Appendix 1 and 2 for the year ending December 31, 2017:

- The location of collection facilities, and any changes in the number and location of collection facilities from the previous report in accordance with Section 8(2)(b) of B.C Regulation 449/2004 (Recycling Regulation);
- The description of how the recovered product was managed in accordance with the pollution prevention hierarchy in accordance with Section 8(2)(d) of the Recycling Regulation;
- The total amount of the producer's product sold and collected and, if applicable, the producer's recovery rate in accordance with Section 8(2)(e) of the Recycling Regulation; and,
- Performance for the year in relation to approved targets under Section 8(2)(b), (d) and (e) in accordance with Section 8(2)(g) of the Recycling Regulation.

#### *Management's Responsibility*

Management is responsible for the preparation of the annual report comprising the information required by section 8(2)(b), (d), (e) and (g) of the Recycling Regulation in accordance with applicable criteria set out in Appendix 1 of this report. This responsibility includes the design, implementation and maintenance of internal control relevant to the preparation of Health Products Stewardship Association's annual report that is free from material misstatement, whether due to fraud or error.

#### *Our Responsibility*

Our responsibility is to express a reasonable assurance opinion on Health Products Stewardship Association's annual report and accompanying Appendix 1 and 2 based on the evidence we have obtained. We conducted our reasonable assurance engagement in accordance with Canadian Standard on Assurance Engagements 3000, *Attestation engagements other than audits or reviews of historical financial information*. This standard requires that we plan and perform this engagement to obtain reasonable assurance about whether Health Products Stewardship Association's annual report is fairly stated, in all material respects.

Reasonable assurance is a high level of assurance, but is not a guarantee that an engagement conducted in accordance with this standard will always detect a material instance of non-compliance with specified requirements when it exists. Instances of non-compliance can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the decisions of users of our report. A reasonable assurance compliance reporting engagement involves performing procedures to obtain evidence about Health Products Stewardship Association's annual report compliance with specified requirements. The nature, timing and extent of procedures selected depend on our professional judgment, including an assessment of the risks of material misstatement of the annual report, whether due to fraud or error and involve obtaining evidence about the annual report.

**Marcil Lavallée**

#### OTTAWA

400-1420 place Blair Place  
Ottawa ON K1J 9L8

T 613 745-8387  
F 613 745-9584

#### BHD / IAPA

Nos partenaires canadiens et internationaux  
Our Canadian and International Partners

Comptables professionnels agréés  
Chartered Professional Accountants

[Marcil-Lavallee.ca](http://Marcil-Lavallee.ca)

A reasonable assurance engagement also includes assessing the suitability in the circumstances of management's use of applicable criteria, applied as explained in Appendix 1 of this report, as the basis for preparing information required by Section 8(2)(b), (d), (e) and (g) of the Recycling Regulation; evaluating the appropriateness of quantification methods and reporting policies used, and the reasonableness of estimates made by management; and evaluating the overall presentation of the annual report.

We believe the evidence we obtained is sufficient and appropriate to provide a basis for our opinion. Relevant information required by Section 8(2)(b), (d), (e) and (g) of the Recycling Regulation is set out in Appendix 1 and 2 of this report.

#### ***Our Independence and Quality Control***

We have complied with the relevant rules of professional conduct / code of ethics applicable to the practice of public accounting and related to assurance engagements, issued by various professional accounting bodies, which are founded on fundamental principles of integrity, objectivity, professional competence and due care, confidentiality and professional behaviour.

The firm applies Canadian Standard on Quality Control 1, *Quality Control for Firms that Perform Audits and Reviews of Financial Statements, and Other Assurance Engagements* and, accordingly, maintains a comprehensive system of quality control, including documented policies and procedures regarding compliance with ethical requirements, professional standards and applicable legal and regulatory requirements.

#### ***Basis for Qualified Opinion***

As discussed in Appendix 1 of this report, quantification is subject to inherent limitation because our assessment of the total weight of all of the pharmaceuticals that were collected at the collection locations and the total weight of all pharmaceutical that were incinerated is strictly based on the information provided by the collection service providers.

In addition, as discussed in Appendix 2 of this report, Health Products Stewardship Association has not reported the recovery rate and its performance for the year ending December 31, 2017 and, therefore, we are unable to express an opinion on these items.

#### ***Qualified Opinion***

In our opinion, except for the effects of the matters described in the Basis for Qualified Opinion paragraph, Health Products Stewardship Association's annual report for the year ended December 31, 2017, is fairly stated, in all material respects.

*Purpose of Statement*

Health Products Stewardship Association's annual report has been prepared to report to the Ministry of the Environment and Climate Change Strategy and is not intended to be and should not be used for any other purpose.

*Marcil Lavallée*

Chartered Professional Accountants, Licensed Public Accountants  
Ottawa, Ontario

July 9, 2018

## HEALTH PRODUCTS STEWARDSHIP ASSOCIATION

APPENDIX 1  
DECEMBER 31, 2017

4

### 1. COLLECTION FACILITIES

The location of collection facilities, and any changes in the number and location of collection facilities from the previous report in accordance with Section 2(2)(b) of the Recycling Regulation.

Specific disclosures in Health Products Stewardship Association's annual report for which evaluation criteria were developed	
Disclosure per Annual Report	Reference
Total number of collection locations in 2017 – 1,254	Pages 1 and 9 Appendix 2: Regional District Summary Report Appendix 4: Collection Locations
The British Columbia Medications Return Program (BCMRP) continues to operate around 1,254 collection sites (1,221 in 2016), representing a total of 95% of eligible BC pharmacies.	Section 1: Executive Summary (page 1)
Since 2000, HPSA has increased the number of registered pharmacies from 575 to 1,254 representing 95.5% of licensed community pharmacies in the province.	Section 4: Collection System and Facilities (page 9)

The following evaluation criteria were applied to the assessment of the location of collection facilities, and any changes in the number and location of collection facilities from the previous report in accordance with Section 8(2)(b) of the Recycling Regulation:

- Collections facilities are facilities that have a signed contract with Health Products Stewardship Association for the collection of medications during the reporting period of January 1<sup>st</sup> to December 31, 2017.
- Health Products Stewardship Association maintains a listing of all collection facilities for the program, including the location of the collection facility, the total of which agrees to the number of collection facilities as disclosed in the Annual Report.
- The change in number of collection facilities is calculated by comparing the current number of collection facilities, a sum of all of the collection facilities that have a signed contract within a given reporting year and those that closed within the same reporting year, to the number of collection facilities reported in the prior reporting year.

**HEALTH PRODUCTS STEWARDSHIP ASSOCIATION**

**APPENDIX 1  
DECEMBER 31, 2017**

**5**

**2. POLLUTION PREVENTION HIERARCHY**

The description of how the recovered product was managed in accordance with Section 8(2)(d) of the Recycling Regulation.

Specific disclosures in Health Products Stewardship Association’s annual report for which evaluation criteria were developed	
<b>Disclosure per Annual Report</b>	<b>Reference</b>
HPSA disposes of the waste at government approved facilities through incineration.	Page 9

The following evaluation criteria were applied to the description of how the recovered product was managed in accordance with the pollution hierarchy in accordance with Section 8(2)(d) of the Recycling Regulation:

- All of the product is collected by one company, Stericycle.
- We obtained their monthly invoices, which contains a breakdown of the total product collected by weight. The report is broken down by dates and locations.
- We obtained the quarterly Certificates of Destruction provided by Stericycle. We compared the totals on the Certificates of Destruction to the monthly invoices to ensure that they are consistent.
- We reported this total to the Annual Report for the reporting period January 1<sup>st</sup> to December 31, 2017. As per the Certificates of Destruction the total product collected was incinerated.

As established by management, there is an unavoidable risk of material misstatements due that we consider it impractical to introduce surveillance controls on the data produced by the collection service providers (Stericycle) and on their control activities. Our statement on the total weight of pharmaceutical waste is strictly based on the information provided by the collection service providers.



## HEALTH PRODUCTS STEWARDSHIP ASSOCIATION

APPENDIX 1  
DECEMBER 31, 2017

6

### 3. PRODUCT COLLECTION

The description of the total amount of the producer’s product collected, in accordance with Section 8(2)(e) of the Recycling Regulation.

Specific disclosures in Health Products Stewardship Association’s annual report for which evaluation criteria were developed	
Disclosure per Annual Report	Reference
91,980.01 kg was collected in 2017	Pages 1, 3 and 10 Section 7, Table 1 Appendix 2: Regional District Summary Report
HPSA program shows continuous improvement through an increase on volume of products returned per capita from 0.0191 to 0.0198kg, representing a 7% increase in collection, or 91,980.01 kg of post-consumer pharmaceuticals returned for responsible disposal.	Section 1: Executive Summary (page 1)
The quantity of products returned per capita was 0.0198 kg representing 91,980.01 kg returned for disposal (Appendix 2).	Section 1: Table (page 3) Section 6: Product sold and collected and recovery rate (page 10)

The following evaluation criteria were applied to the description of the total amount of producer’s product accordance with Section 8(2)(e) of the Recycling Regulation:

- All of the product is collected by one company, Stericycle.
- We obtained their monthly invoices, which contains a breakdown of the total product collected by weight. The report is broken down by dates and locations.
- We reported this total to the Annual Report for the reporting period January 1<sup>st</sup> to December 31, 2017.

As established by management, there is an unavoidable risk of material misstatements due that we consider it impractical to introduce surveillance controls on the data produced by the collection service providers (Stericycle) and on their control activities. Our statement on the total weight of pharmaceutical collected is strictly based on the information provided by the collection service providers.

## **HEALTH PRODUCTS STEWARDSHIP ASSOCIATION**

### **APPENDIX 2**

**DECEMBER 31, 2017**

7

---

#### **Product sold and recovery rate**

Health Products Stewardship Association has not reported the recovery rate for the year in accordance with 8(2)(e) of the Recycling Regulations for the year ended December 31, 2017 as the approved stewardship plan does not outline the requirement to report recovery rates. If the stewardship program does not report a recovery rate in the approved plan, assurance for producer's product sold data is not required as outlined in the Assurance Requirements.

#### **Performance Targets**

Health Products Stewardship Association has not reported its performance for the year in relation to approved targets under 8(2)(b), (d) and (e) in accordance with 8(2)(g) of the Recycling Regulation for the year ended December 31, 2017 as Health Products Stewardship Association is not required to report this to the Director as there are no targets set in the approved stewardship plan for these sections applicable to the reporting year.