



**HEALTH PRODUCTS
STEWARDSHIP
ASSOCIATION**

Annual Report to the Director

2016 Calendar Year

Submitted to: Director
Extended Producer Responsibility Programs
PO Box 9341, STN PROV GOVT
Victoria, BC V8W 9M1

Prepared by: Ginette Vanasse,
Executive Director
330-2255 St. Laurent Blvd.
Ottawa, ON K1G 4K3
613-723-7282

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1. EXECUTIVE SUMMARY

HPSA program continues to perform well despite a decrease (11.5%) in volume collected due to some changes in reporting disposal weight as well as the removing of extra packaging when returning medications for safe disposal from 100,174.1 (2015) to 88,673.3 (2016). The British Columbia Medications Return Program (BCMRP) continues to operate around 1,221 collection sites (1,186 in 2015), representing a total of 95% of eligible BC pharmacies.

- **Information:** The public continued to received information on proper medication disposal through a number of channels, including: easy-to-find links to pharmacies through the Recyclopedia app available on the Recycling Council of British Columbia's (RCBC) website, links to our program on the British Columbia Pharmacy Association's (BCPhA) website, and on the majority of Regional District and municipal websites, and through HPSA's website directory and integrated pharmacy search tool.
- **Promotion:** In 2016, HPSA continued to promoted our programs through the BC Pharmacy Association's Annual Medications Return Campaign. This spring campaign focused on media relations while providing BCPhA members with links to access promotional materials available at no cost through our Association. Over 145 pharmacies participated in the one month campaign while over 50 locations requested materials in one week alone. News releases, issued jointly with eight participating regional districts, were targeted to local media in each region, and interviews and photo ops arranged with participating Pharmacy members. Because of the age range of the target audience, the campaign focused on traditional media – print, radio and TV. Social media outlets, such as regional districts' Twitter and Facebook sites, were also used to supplement news releases.

Our program continues to focus on unused and expired medications from households and continues to offer multiple solutions to reflect local/regional differences. Permanent collection programs provide ongoing, year-round drop-off services for consumers.

Once approved, this report will be available on our website at www.healthsteward.ca.

Products within plan	Prescription drugs, over-the-counter drugs and natural health products
Program website	www.healthsteward.ca

Recycling Regulation Reference	Topic	Summary Report
Part 2, section 8(2)(a)	Public Education Materials and Strategies	The public is kept informed about proper medication disposal through a number of channels, including: easy-to-find links to pharmacies through the Recyclopedia app and web search available on the Recycling Council of British Columbia’s website, our own directory on HPSA’s website and on the majority of Regional District or Municipalities’ websites which link either directly to HPSA’s website or to the RCBC Recyclopedia App(see Appendix 1).
Part 2, section 8(2)(b)	Collection System	<p>Section 5 (1) (c) (iii) of the regulation requires that a plan must adequately provide for reasonable and free consumer access to collection facilities. Since 1997, HPSA has established a comprehensive network of permanent collection sites under the BCMRP where the public can conveniently return health products for responsible disposal. This network consists of community pharmacies as well as some clinics, hospitals, community centers and other collections sites with a significant volume of consumer returns. HPSA produces an annual District Summary Report (Section 7, Table 1) that shows the number of registered collection locations per capita by district and demonstrates the high level of consumer access and program coverage in B.C.</p> <p>The provincial average is 3,810 people per HPSA registered collection location.</p> <p>See Section 7</p>

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Recycling Regulation Reference	Topic	Summary Report
Part 2, section 8(2)(c)	<u>Product Environmental Impact Reduction, Reusability and Recyclability</u>	<i>n/a</i>
Part 2, section 8(2)(d)	<u>Pollution Prevention Hierarchy and Product / Component Management</u>	All products returned are disposed of through incineration.
Part 2, section 8(2)(e)	<u>Product Sold and Collected and Recovery Rate</u>	The quantity of products returned per capita is 0.019kg (or a total of 88,673.30 kg returned for destruction).
Part 2, section 8(2)(e.1)		See Appendix 2 for breakdown per regional district
Part 2, section 8(2)(f)	<u>Summary of Deposits, Refunds, Revenues and Expenses</u>	The BCMRP is fully funded by the health products industries. No fees, visible or otherwise, are passed on to the consumer. Appendix 6 for report from independent auditors

2. PROGRAM OUTLINE

The Health Products Stewardship Association (HPSA) is a not-for-profit industry stewardship organization that meets its obligations as outlined in the BC extra provincial Society Act, and files the required reports with the Corporate Property Registry Branch of the Ministry of Finance. HPSA has been registered with Industry Canada since 2000.

The HPSA has been appointed as the agency to meet producer's regulatory obligations as health products stewards. HPSA's role is to perform on behalf of each member certain duties required under the regulation. As of December 2016, HPSA's membership was established at 163 stewards (<http://www.healthsteward.ca/about-us/partners/brand-owners>). The Program is accountable to its members, the general public and the government of British Columbia through the Ministry of Environment. The Program performance is publically accountable through the annual report.

This program is designed to capture unused or expired medications from the residential sector. The Program includes both products clearly attributable to an existing steward, and orphan products (those that are no longer in production, the steward is no longer in business, or products purchased outside Canada).

- ✓ All prescriptions drugs
- ✓ Over-the-Counter Medications
- ✓ Natural Health Products

HPSA provides all collection containers and collateral materials, pays all shipping and responsible disposal costs, so there is **no cost to the public or collection sites to participate**. Collection systems are designed with user convenience and flexibility in mind.

The collection sites for the *Medications Return Program* are community pharmacies. Pharmacy managers interested in participating must complete a registration form. Details on the program are provided to ensure that the manager and their staff are knowledgeable on the program and its operations. All participating community pharmacies receive a guide containing instructions with information on the program for the public and containers.

3. PUBLIC EDUCATION MATERIALS AND STRATEGIES

HPSA's promotional and educational strategies are designed to ensure B.C. citizens know where and how to dispose of unused or expired medications.

A) Publicity

The Program has posters, brochures, flyers, rack cards, bookmarks, etc. that can quickly be supplied to participating pharmacies, special events or other associates including Regional District Service offices and municipalities. The brochures provide clear directions on what is accepted and not accepted in the BCMRP, how to return the unused or expired health products and where returns are accepted in an easy to understand manner. HPSA offers its support to health awareness events and health trade shows that advertise responsible disposal of unused or expired health products.

B) Printed Materials

Take-Aways: Brochures and point of purchase signage are distributed to pharmacies and other locations such as clinics and doctor's offices through a reorder system by fax or email, free of charge. Brochures are presently available in English, while bookmarks are available in four languages (English, French, Punjabi and Chinese). More than 22,000 bookmarks and brochures destined for the public were ordered by pharmacies in 2016.

Municipal Garbage and Recycling Calendars: HPSA continues to promote the B.C. Medications Return Program in the recycling calendars (5) published by Regional Districts and municipalities informing residents about municipal services. See appendix 1 for full details

Mail Outs: HPSA continues to provide promotional material to Regional Districts and municipalities or other groups/organizations interested in promoting the program.

News Bulletins: These are currently available on a quarterly basis to HPSA members. HPSA also provides a bi-annual e-bulletin for the community pharmacy managers.

Local Newspapers: HPSA has contributed to articles in community newspapers promoting the B.C. Medications Return Program. Other advertising and story initiatives take place during the Pharmacist Awareness Week, the Medications Return Campaign operated by the British Columbia Pharmacy Association and other health related events throughout the year.

C) Other Resources

Web Site: The HPSA website (www.healthsteward.ca) provides the public with information on the program and locations of collection sites for the disposal of health products. The site also provides a searchable database of participating pharmacies and details on products accepted by the program.

As HPSA continues to build the membership base, it can utilize the members' own promotional network to advertise the B.C. Medications Return Program. These initiatives are reported annually.

Consumer Information: Information on the safe use, storage and disposal of medications is provided to the consumer at the time of purchase and was published in various magazines such as the Seniors Information Directory and the Seniors Living Magazine.

Regional District Advertising: Links to either HPSA's homepage and pharmacy locator tool on the HPSA sponsored Recyclepedia App appeared on the websites of 26 Regional Districts.

Pharmacy Participation:

National Prescription Drug Drop-Off Day: HPSA partnered with the BCPhA , London Drugs , Vancouver Police Department and Metro Vancouver to urge the public to safely dispose of their medications. We held a media event at London Drugs on May 16 and issued a joint [media release](#) in Vancouver on the same day to encourage the public to bring unused or expired medications to select Vancouver police stations, community centres and London Drugs pharmacies at no charge from May 16 to 21.

LONDON DRUGS

London Drugs' website has a static link on all webpages for Medication Disposal (<http://www.londondrugs.com/Medication-Disposal/Medication-Disposal,default,pg.html>). Customers are reminded of the importance of properly disposing of their unused and expired medications through the Medications Return Program.

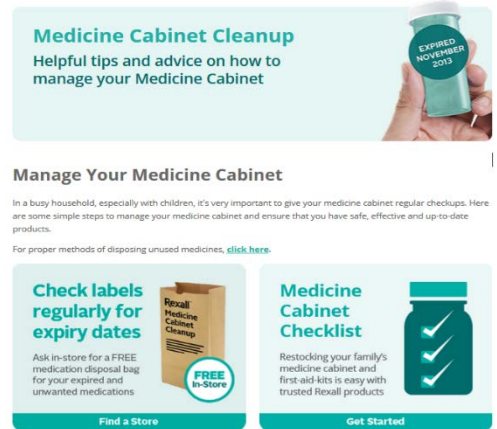
PHARMASAVE

Pharmasave stores participate in the HPSA programs and have the following program information on their website.

(http://www.pharmasave.com/default/0/healthfeatures_details.aspx?selectedhfid=48&selectedartid=48)

REXALL

During the months of March and April each year, Rexall promotes a medicine cabinet clean out with their customers by providing them with a disposal bag for unused and expired medications (see below) and a checklist designed to help consumers keep only useful medications in their home. The Rexall web site (www.rexall.ca/medicinecabinet) contains information for consumers on how to ensure they only have safe and effective medications in the medicine cabinet. Rexall stores are registered as collection locations in the HPSA programs.



Medicine Cabinet Cleanup
Helpful tips and advice on how to manage your Medicine Cabinet

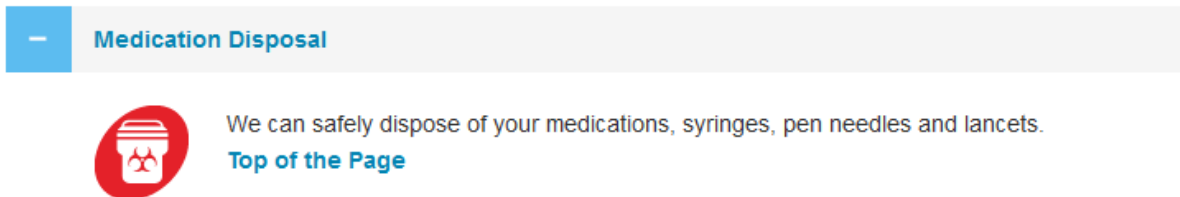
Manage Your Medicine Cabinet
In a busy household, especially with children, it's very important to give your medicine cabinet regular checkups. Here are some simple steps to manage your medicine cabinet and ensure that you have safe, effective and up-to-date products.
For proper methods of disposing unused medicines, [click here](#).

Check labels regularly for expiry dates
Ask in-store for a FREE medication disposal bag for your expired and unwanted medications. **FREE In-Store**
[Find a Store](#)

Medicine Cabinet Checklist
Restocking your family's medicine cabinet and first-aid kits is easy with trusted Rexall products. **Get Started**

SHOPPERS DRUG MART

In the provincial services section, British Columbians are reminded that they can safely dispose of their medications, syringes, pens, needles and lancets (<http://www1.shoppersdrugmart.ca/en/health-and-pharmacy/pharmacy-services/details?province=bc&service>)



Medication Disposal

We can safely dispose of your medications, syringes, pen needles and lancets.
[Top of the Page](#)

From July to December 2016 Shoppers Drug Mart partnered with the Partnership for a Drug-Free Canada for their largest medicine take-back campaign. With the new theme, "Teen Takers" and campaign "Secure Your Meds," a video was produced that discusses the dangers and reality of prescription drug and over-the-counter medicine abuse by teenagers. (Video: <https://www.youtube.com/watch?v=Cipn3z6VtUk>)

Teen Takers

D) Media coverage

In the media, during the Medications Return 2016 Campaign, comments were given by David Pavan (BCPhA past president), Martin Bruce (inspector with the VPD), Malcolm Brodie (chair of Metro Vancouver's Zero Waste Committee and Mayor of Richmond) and John Tse (vice president of pharmacy at London Drugs). The event received media coverage on CBC Radio, CTV News, News1130 and BCIT Evolution Radio.

This event was designed to coincide with National Prescription Drug Drop-Off Day on May 21, BCPhA members David Au, Michal Israel and Yan Xia volunteered their time to accept and count medication returned at community centres in Trout Lake and Kerrisdale for this event.

Fish can't say no to drugs video was launched on the same day as the media event and posted on our website and cross-promoted by the regional districts throughout BC. Video views: 392

Coverage was received in several regions including BCIT, On the Coast, CTV, Infotel.ca, Kelowna Now, News 1130, Kelowna Daily Courier, Nanaimo News Bulletin, Goldstream News Gazette and Bridge River Lillooet news.

The following Regional Districts issued press releases for the Medications Return Campaign

- Alberni-Clayoquot
- Capital Regional District
- Central Okanagan
- Nanaimo
- Northern BC
- Squamish-Lillooet

E) Sponsorship

RCBC Toll-Free and Recyclopedia Recycling Council of British Columbia’s “recycling hotline” service and the new on-line app version for the recycling information including medications.

The 2016 BC Medications Return Campaign The communications objectives of the 2016 Medications Return Campaign were:

- To promote the positive role community pharmacy plays in the safe disposal of medications.
- To encourage British Columbians to return unused and expired medications to their local pharmacies using proper return practices.
- To partner with other organizations – locally and around BC – to promote medications return in the media.

Because of the popularity of the 2015 video and the increased focus on social media and online content – we created another entertaining and educational video about medications return, using the same theme as the previous year. Partnering with the BCPhA and the Capital Regional District, HPSA provided funding for the creation of the *Fish can't say no to drugs* video which was released in May.



Ambassador Program

The annual Summer Ambassador Program began in May 2016 and marked the largest tour to date. Nine provincial product stewardship organizations came together under a unified banner with the goal of increasing overall recycling awareness and collection rates of all recyclables.

TOTAL REACH: 808,150

The most successful events were

- Khatsalano Festival
- Cloverdale Rodeo
- Sunset Beach Festival (Pride Week Vancouver)
- Abbotsford Air Show
- Collaborated with London Drugs on 3 store front events in: Victoria, Kelowna and Burnaby



4. COLLECTION SYSTEM AND FACILITIES

Since 2000, HPSA has increased the number of registered pharmacies from 575 to 1,221 representing 95% of licensed community pharmacies in the province. HPSA's collection location network consists of community pharmacies as well as some clinics, hospitals, community centers and other collections sites with a significant volume of consumer returns. HPSA provides promotional items (posters, brochures, flyers, etc.) for display and has a news bulletin circulated annually in the spring and fall (see Appendix 4). There is no charge to the consumer to return products. Community pharmacies currently participating in the program can be located by the public on the HPSA website at www.healthsteward.ca, or by accessing the Recycling Council of British Columbia's Recyclopedia app at www.rcbc.bc.ca. In addition:

- Pharmacies are a natural, logical and safe site for the public to return health products.
- Pharmacies offer easy access to those with special needs and varying degrees of personal mobility.
- Pharmacists are very knowledgeable about the dispensing of health products and provide advice on individual medical conditions and the proper use of health products.
- Many pharmacies are open during extended hours, offering a convenient place for consumer disposal year-round.
- The provincial average is 3,810 people per HPSA registered collection location.

5. PRODUCT ENVIRONMENTAL IMPACT REDUCTION, REUSABILITY AND RECYCLABILITY

The Canadian Council of Ministers of the Environment in their Extended Producer Responsibility Product Evaluation Tool proposed several criteria to measure the impact of pharmaceutical waste on human and environmental health.

The Pharmaceuticals and Personal Care Products (PPCP) Surveillance Network operated by Environment Canada since 2008 is designed to study the status of Pharmaceuticals and Personal Care Product pollutants in surface waters in Canada. PPCP comprise a diverse collection of thousands of chemical substances, including prescription and over-the-counter medications and is gathering information from past regional surveillance projects, such as studies on the distribution of acidic and neutral pharmaceuticals and veterinary drugs in Eastern Canada. For more information visit <https://www.ec.gc.ca/scitech/default.asp?lang=En&n=FDfE3DAA-1>

The bulk of human pharmaceuticals found in waterways most likely got there by way of sewage. It is questioned whether take-backs have any real environmental and safety benefit. Taking unused pharmaceuticals out of landfills might have only a small difference in the concentrations found in water. But take-back programs may help prevent leftover pharmaceuticals from being misused, diverted or illicitly used.

6. POLLUTION PREVENTION HIERARCHY AND PRODUCT / COMPONENT MANAGEMENT

The pollution prevention hierarchy requirements outlined in the *Recycling Regulation* to reduce the environmental impact are not feasible for pharmaceutical products; consequently, HPSA disposes of the waste at government-approved facilities through incineration.

7. PRODUCT SOLD AND COLLECTED AND RECOVERY RATE

Section 5 (1) (c) (iii) of the British Columbia Recycling Regulation requires that a plan must adequately provide for reasonable and free consumer access to collection facilities. HPSA produces an annual District Summary Report that shows the number of registered collection locations per capita by district and demonstrates the high level of consumer access and program coverage in B.C. A list of participating pharmacies can be found in Appendix 4.

Medications may have a long delay between the time of purchase and return and prescriptions drugs should be fully consumed unless otherwise directed by a health professional. The *Medications Return Program* collects medications; not the bottle or vial used to market the product or used to dispense the prescription. We recommend that containers be recycled by the consumer via the blue box program.

The quantity of products returned per capita was 0.019 kg representing 88,673.40 kg returned for disposal (Appendix 2). The highest rate of return was Metro Vancouver at 43,317.5 kg followed by Capital at 10,537.2 kg; the lowest rate was Mount Waddington at 132.4 kg. This is a 9.5% reduction of the per capita rate from 2015 (0.021) which can be explained in the reporting change from transported weight (which included containers) and the disposal weight (which excludes the containers).

Table 1 shows the Collection Location per Capita by regional districts.

Section 7, Table 1 2016 Collection Location per Capita by Regional Districts

Regional District	Volumes (KG)	Population (2016)	Area (km ²)	Population Density	Collection Locations (#)	Capita per location	Weight per Capita
Alberni-Clayoquot	408.0	44,671	6,588	4.71	13	3,436	0.009
Bulkley-Nechako	591.0	37,896	73,361	0.53	13	2,915	0.016
Capital	10,537.2	383,360	2,340	153.81	100	3,834	0.027
Cariboo	900.0	61,988	80,609	0.77	17	3,646	0.015
Central Kootenay	1,240.2	59,517	22,095	2.64	17	3,501	0.021
Central Okanagan	4,135.4	194,882	2,905	61.91	49	3,977	0.021
Columbia-Shuswap	844.8	51,366	28,929	1.75	14	3,669	0.016
Comox Valley	1,615.5	66,527	1,701	37.37	15	4,435	0.024
Cowichan Valley	1,957.4	83,739	3,475	23.12	21	3,988	0.023
East Kootenay	852.2	60,439	27,543	2.06	19	3,181	0.014
Fraser Valley	4,893.4	295,934	13,335	20.81	71	4,168	0.017
Fraser-Fort George	1,816.3	94,506	50,676	1.81	23	4,109	0.019
Kitimat-Stikine	658.0	37,367	104,461	0.36	9	4,152	0.018
Kootenay Boundary	828.8	31,447	8,082	3.85	14	2,246	0.026
Metro Vancouver	43,317.5	2,463,431	2,883	802.40	631	3,904	0.018
Mount Waddington	132.4	11,035	20,244	0.57	4	2,759	0.012
Nanaimo	4,072.9	155,698	2,038	71.93	44	3,539	0.026
North Okanagan	1,833.4	84,354	7,503	10.82	22	3,834	0.022
Okanagan-Similkameen	2,271.6	83,022	10,414	7.75	29	2,863	0.027
Peace River	624.6	62,942	117,391	0.51	16	3,934	0.010
Powell River	428.2	20,070	5,075	3.92	7	2,867	0.021
Skeena-Queen Charlotte	166.1	18,133	19,781	0.95	5	3,627	0.009
Squamish-Lillooet	531.7	42,665	16,310	2.34	13	3,282	0.012
Strathcona	1,054.5	44,671	18,278	2.37	14	3,191	0.024
Sunshine Coast	658.4	29,970	3,777	7.57	9	3,330	0.022
Thompson-Nicola	2,303.8	132,662	44,448	2.89	32	4,146	0.017
Totals	88,673.3	4,652,292	694,242	6.70	1,221	3,810	0.019

8. SUMMARY OF DEPOSITS, REFUNDS, REVENUES AND EXPENDITURES

Reference: Recycling Regulation – Part 2, Section 8(2)

n/a

9. PLAN PERFORMANCE

Reference: Recycling Regulation – Part 2, section 8(2)

(g) a comparison of the approved plan’s performance for the year with the performance requirements and targets in this regulation and the approved plan

Since 2012, HPSA has been operating under its 2012-2016 Stewardship Plan while awaiting approval. Below are the frame of reference for each performance target.

Performance Targets	2016 Results	Improvement Strategies
<p>A. Consumer Awareness [section 5 (1) (c) (iv)] Surveys will take place at specific intervals as the BCMRP further matures and are a tool used to help measure program performance and usage.</p> <p>A consumer awareness survey was developed in 2007 and used in 2010, 2013 and 2016.</p>	<p>Appendix 3 provides survey results</p>	<p>HPSA remains committed to continuous improvement and new consumer awareness and usage targets were developed for the 2017/2021 plan.</p>
<p>B. Number of Collection Points [section 5 (1) (c) (iii)]</p> <p>a) Contact existing pharmacies with ownership and/or manager changes on a quarterly basis.</p> <p>b) Contact pharmacies demonstrating a significant change in collection pattern.</p> <p>c) Contact new licensed community pharmacies on a quarterly basis as identified from lists obtained from the B.C. College of Pharmacists.</p>	<ul style="list-style-type: none"> Maintained participation rate above 95%. Maintain the capita serviced per location under 4,500. 	<p>HPSA continues to contact new community pharmacies on a quarterly basis to maintain participation rates above 95%.</p>
<p>C. Product Recovery Target HPSA revised plan to reach 95 tons on a three-year rolling average in year 7 of the Stewardship Plan.</p>	<p>Collected over 95 tons.</p>	<p>In 2016, we began reporting net weight sent for destruction. Containers are reusable and their tare weight (1.74 kgs) is no longer</p>

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		part of volume reported for destruction.
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Performance Targets	2016 Results	Improvement Strategies
<p>D. Promotion</p> <ul style="list-style-type: none"> a) Promotion of program in different media. b) Publicity on the webpages of 25 Regional Districts or municipalities. c) Track traffic to BC page and access to locations. d) Continue to work with communication firm for the promotion and advertising plan. e) Connect with pharmacists and help disseminate information on the program through the Ambassador or similar initiatives. f) Work with chain and independent pharmacies to increase the availability of collection bags for the public. g) Hold a minimum of 12 special events. 	<ul style="list-style-type: none"> a) Promotion of program through TV, Radio, Print, and Internet (see Section 3 for details). b) Promotion on the webpages of all Regional Districts c) 8,264 pageviews of BC specific content on HPSA's website and pharmacy locator tool updated monthly with new and deleted collection sites. d) Worked with communication firms regarding development of advertising and promotional materials. New promotional rack cards were developed adding to our free promotional material. e) 45 site visits through the Ambassador program and promotion through the BCPhA's magazine. Bi-annual newsletters to pharmacies with attached order forms for free promotional materials (see Appendix 4) f) Promotion at 25 community events. 	<p>HPSA continues to work to expand the scope of advertising and promotional activities. HPSA committed to participation in the 2016 BC Recycles Ambassador Tour and further site visits. HPSA has also created an employment opportunity, whether in house or by contract, to create, implement, and oversee the marketing and promotion strategy for the next five years.</p>
<p>E. Accessibility Indicators</p>	<ul style="list-style-type: none"> • Reported (See Section 7, Table 1) 	

Appendix 1. Municipal Garbage and Recycling Calendars

Regional Districts	Annual Calendars	Number of Calendars
Alberni - Clayoquat		
Bulkley - Nechako		
Capital		
Cariboo		
Central Kootenay		
Central Okanagan		
Columbia Shuswap		
Comox-Strathcona		
Cowichan Valley		
East Kootenay	Invemere	500
Fraser - Fort George		
Fraser Valley	Mission, Chilliwack	14,000 and 23,000
Metro Vancouver		
Central Coast		
Kitimat - Stikine		
Kootenay Boundary		
Mount Waddington		
Nanaimo		
North Okanagan		
Northern Rockies		
Okanagan - Similkameen	Penticton	16,000
Peace River	Peace River	17,500
Powell River		
Skeena-Queen Charlotte		
Squamish-Lillooet		
Strachcona		
Sunshine Coast		
Thompson-Nicola		

Appendix 2 Regional District Summary Report

District	Collected (Kgs)	Population	Per Capita
Alberni-Clayoquot	408.0	44,671	0.0091
Bulkley-Nechako	591.0	37,896	0.0156
Capital	10537.2	383,360	0.0275
Cariboo	900.0	61,988	0.0145
Central Kootenay	1240.2	59,517	0.0208
Central Okanagan	4135.4	194,882	0.0212
Columbia-Shuswap	844.8	51,366	0.0164
Comox Valley	1615.5	66,527	0.0243
Cowichan Valley	1957.4	83,739	0.0234
East Kootenay	852.2	60,439	0.0141
Fraser Valley	4893.4	295,934	0.0165
Fraser-Fort George	1816.3	94,506	0.0192
Kitimat-Stikine	658.0	37,367	0.0176
Kootenay Boundary	828.8	31,447	0.0264
Metro Vancouver	43317.5	2,463,431	0.0176
Mount Waddington	132.4	11,035	0.0120
Nanaimo	4072.9	155,698	0.0262
North Okanagan	1833.4	84,354	0.0217
Okanagan-Similkameen	2271.6	83,022	0.0274
Peace River	624.6	62,942	0.0099
Powell River	428.2	20,070	0.0213
Skeena-Queen Charlotte	166.1	18,133	0.0092
Squamish-Lillooet	531.7	42,665	0.0125
Strathcona	1054.5	44,671	0.0236
Sunshine Coast	658.4	29,970	0.0220
Thompson-Nicola	2303.8	132,662	0.0174
Totals	88,673	4,652,292	0.0191

Appendix 3 2016 Survey Results

This summary provides an overview of the results of a survey in British Columbia undertaken with 1,235 adults in September 2016.

British Columbians are fairly aware of pharmacy disposal options for unwanted medications, but there is room for improvement when it comes to usage of program. There is strong public willingness to participate once they are made aware, and no evident barriers. Experiences with our program, so far, have been very positive. There have been significant improvements in many areas since 2010. Awareness is generally better among women and older people, but there are no significant differences between regions of the province.

Awareness:

- Only seventy per cent of British Columbians report that they have, or usually have or use medications in their home. This is a significant decrease from the 2013 when 88% claimed to have medications at home.
- Just over under one-quarter of British Columbians (22 %) report that they have medications in their home that are no longer required. This is similar to the proportion who reported this situation in 2013 (23 %). There are no significant demographic or regional trends discernible in these results
- Top-of-mind awareness of pharmacy disposal for unwanted medications is now 72 per cent in British Columbia, up significantly from 57 per cent in 2013.
- When British Columbians are asked directly if they have used our program, amongst those that have medications 39% from 30% in 2013, and among those who have unwanted meds 43% up from 32 % in 2013.
- Overall, awareness that industry stewardship programs allow medications to be returned to pharmacies has grown since 2010 from 51 per cent to 75 per cent
- Finally, when asked how they had disposed of their unwanted medications in the past, 67 percent took them back to the pharmacy while 26% threw them away and 13% put them down the toilet/sink. Even though, 79 % are aware of a program for safe disposal and 90% perceive the program as convenient, this confirms that past behaviors are hard to change.

Appendix 4 BC Pharmacist Newsletter

HPSA News Bulletin

Spring | 2016



HEALTH PRODUCTS
STEWARDSHIP ASSOCIATION

Contact Info: info@healthsteward.ca | www.healthsteward.ca | ph: 1-844-535-8889
fax: 1-855-228-2099

What Can Be Returned?



MEDICATIONS
RETURN PROGRAM

ACCEPTED

Public returns, including

- ✓ Prescription medications
- ✓ Over-the-counter drugs
- ✓ Natural health products
- ✓ Inhalers

NOT ACCEPTED

- ✗ Commercial & institutional waste
- ✗ Sharps, needles, syringes & lancets
- ✗ Pharmacy stock & compounding waste
- ✗ Cosmetic products

HPSA
#330-2255 St. Laurent Blvd
Ottawa, ON K1G 4K3

2016 Re-Registration Campaign

HPSA will be undergoing its re-registration campaign for participating BCMRP collection location pharmacies.

To date we have received over 80% of the required updated registration forms and would like to thank those who have taken the time to complete and submit their forms. If you have not yet completed and submitted your registration form please do so as soon as possible. This will assist with the upgrading of our database which will increase our ability to improve services. This form can be found by visiting:

<http://www.healthsteward.ca/collection/british-columbia>

Promotional Awareness Growth

HPSA has once again partnered with the BCPhA and the Capital Regional District for the "Fish Can't Say No to Drugs" campaign. Keep your eyes open for a fun and informative ad coming soon! The HPSA has also hit the airwaves for the first time with our very own PSA. Readers can tune in to UBC campus radio to hear an informative message about the MRP. Furthermore, the BC Ambassadors program hits the road for four months again this summer, making stops at events all across the province!

2015 Weight Reports

2015 was another great year for returns in the province! Through our collection sites in British Columbia, we collected 7799 containers with a combined return weight over 100,000 Kilograms! Weight collected has increased in 2015 by 3.6%! Thank you for your ongoing participation in the BCMRP.

NEW TO THE PROGRAM?

* The Health Products Stewardship Association (HPSA) is a national industry stewardship organization(ISO) representing companies that introduce medications and medical sharps into the marketplace.

* All costs and expenses of the MRP program are covered by the brand owners of the health products industry.

* You can order program promotional materials at no cost by simply filling out a request form which can be found on our website at: www.healthsteward.ca/collection/british-columbia

* There is no minimum requirement for a pail pick up request.

* The minimum weight requirement for pails in a pick up is 10kg



HPSA NEWS

FALL 2016

BRITISH COLUMBIA



HEALTH PRODUCTS
STEWARDSHIP ASSOCIATION

HEALTH PRODUCT PACKAGING

The Health Products Stewardship Association (HPSA) would like to remind all pharmacies to please ensure that extra packaging is removed from unused and expired medications for disposal through the Medications Return Program.

All pills should be emptied from its original packaging and loosely disposed of into a Medications Return container. Liquids, creams, inhalers, etc. are the only exceptions to the "no original packaging" rule.

If a person returns medications in its original packaging, it is the pharmacist's responsibility to provide them with alternative options. Please be sure to remove all personal identification from additional packaging. Pharmacists are encouraged to then appropriately recycle all paper and plastic materials.

All pharmacies should have a "Take It Back" rack card, which outlines the proper steps of disposal. To ensure patients are correctly preparing unwanted medications to return, please be sure to provide them with this when applicable.

If you wish to order more rack cards to help you inform the public about HPSA programs and procedures, you can do so through HPSA's website: www.healthsteward.ca, free of charge.

BRITISH COLUMBIA MRP CONTAINERS



YES

Combined, loose tablets, and contained liquids or creams are accepted.



NO

Extra packaging, sharps materials, and free liquids or creams are not accepted.

SHARPS DISPOSAL

As you know, HPSA's Sharps Collection Program is not currently active in British Columbia. As such, sharps materials should not be accepted - under any circumstances - in the province.

Recently, HPSA has been advised that there have been a number of incidences where loose sharps materials have been disposed of through its Medications Return Program.

This is concerning as improperly packaged sharps materials, such as needles, are left exposed to the public — leaving everyone vulnerable and capable of being harmed by them.

HPSA relies on its participating pharmacies to play an active role in the ongoing public education and awareness efforts for its programs.

We ask that pharmacies provide staff with annual training about HPSA programs to ensure that information about the safe storage as well as the handling and management of unwanted medications and used sharps (where applicable) are readily available to the public.

If you have any questions about the B.C. Medications Return or Sharps Collection programs, please, feel free to contact our Programs Co-ordinator, Cassidy Johnson, via e-mail at cjohnson@healthsteward.ca.



ACCEPTED

- ✓ All pills, loose tablets
- ✓ Creams in original packaging
- ✓ Inhalers in original packaging
- ✓ Liquids in original packaging
- ✓ Creams in original packaging
- ✓ Creams in original packaging



SHARPS
COLLECTION PROGRAM

NOT ACCEPTED

- ✗ Sharps materials
- ✗ Sharps materials
- ✗ Sharps materials
- ✗ Sharps materials
- ✗ Sharps materials
- ✗ Sharps materials

Merry
CHRISTMAS AND A HAPPY
New Year

www.healthsteward.ca

Appendix 5 Collection Locations

108 Stop Pharmacy	Cloud Pharmacy	Drugstore Pharmacy #904
Aaronsons Pharmacy	Coastal Care Pharmacy	Dyck's Pharmacists (pandosy)
Advanced Care Specialty Pharmacy	Coastal Care Pharmacy #2	Dyck's Pharmacists (Springfield)
Agassiz Pharmacy	Columbia Prescription Xpress	Dyck's Pharmacists (St.Paul)
Albert Bay Drugs	Columbia Street Pharmacy	Eagle Valley Pharmacy Ltd
Alberto Pharmacy #1	Community Care Pharmacy #7164	Eagles Pharmacy
Alberto Pharmacy #2	Community Apothecary	East End Pharmacy
Aldergrove Community Pharmacy	Community Outreach Pharmacy	Eastside Pharmacy
Aldergrove Medical Pharmacy LT	Comox Rexall Drugstore #7102	Edmonds Pharmadrugs
All Care Pharmacy #2	Continental Pharmacy	Elements Compounding Pharmacy
Alouette Pharmacy	Continental Pharmacy #2	Elkford Drugstore
Alpine Drug Mart IDA	Coolaid Dispensary	Enderby Pharmacy and Wellness
Anchor Compounding Pharmacy	Cooper's Foods Pharmacy	ESQ-Westshore Health Unit VIHA
Anderson's Pharmacy No.1	Cooper's Foods Pharmacy #160	Estevan Pharmacy Limited
Andreen's Medicine Centre	Cordova Bay Pharmacy IDA	Evergreen Pharmacy
Anitas Pharmacy	Corning Drugs Ltd #1	Everwell Pharmacy
Armstrong Pharm & Wellness Ctr	Corning Drugs Ltd #2	Express Scripts Canada Pharmacy
Askews Pharmacy	Costco Pharmacy #051	Fairway Drug Mart
Aspen Remedy's Rx Pharmacy	Costco Pharmacy #054	Family Care Pharmac
Balanced Health Integrative Pharmacy	Costco Pharmacy #055	Family Care Pharmacy #2
Barriere IDA Pharmacy	Costco Pharmacy #059	Family Care Pharmacy #3
Barrys Drugs	Costco Pharmacy #1092	Family Care Pharmacy #4
BC Drug Pharmacy	Costco Pharmacy #155	Finlandia Pharmacy
Bellevue Pharmacy	Costco Pharmacy #158	Fleetwood Pharmacy Remedy'sRx
Bentall Pharmacy	Costco Pharmacy #161	Forbes Pharmacy
Bioscript Pharmacy	Costco Pharmacy #163	Forbes Pharmacy #040
Blacks Pharmacy	Costco Pharmacy #255	Forbes Pharmacy Burnside
Blueridge Pharmacy	Costco Pharmacy #256	Forbes Pharmacy Goldstream
Bond Street Pharmacy		Forbes Pharmacy IDA

Bonsor Pharmacy	Central Pharmacy	Cottonwood Pharmacy Remedy's RX
Boomer Drugs	Choices Pharmacy	Courtenay Pharmacy
Boundary Pharmacy	City Centre Pharmac Remedy's Rx	Cowrie Pharmacy
Bridge Pharmacy	Clearbrook Pharmacy	Cridge Family Pharmacy
Brookwood Remedy's RX	Clinic Drugstore	Crystal Pharm & Medical Supply
Bula Pharmacy	Cloud Pharmacy	Davies Prescriptions
Burke Mountain Pharmacy	Coastal Care Pharmacy	Dean Pharmacy
Burnaby Square Prescriptions Ltd	Coastal Care Pharmacy #2	Deep Cove Pharmacy
C.R.C Drugs	Columbia Prescription Xpress	Delta Prescription Clinic
Cambell River Health & Drug	Columbia Street Pharmacy	Donex Pharmacy & Department Store
Cambie Pharmasave #037	Community Care Pharmacy #7164	Downtown Clinic Pharmacy
Campus Medicine Ctr Pharmacy	Community Apothecary	Drug Smart Pharmacy #301
Candrug	Community Outreach Pharmacy	Drugland Pharmacy
Canpharm Drugs	Comox Rexall Drugstore #7102	Drugstore Pharmacy #1517
Capitol Hill Pharmacy	Continental Pharmacy	Drugstore Pharmacy #1519
Care and Cure Pharmacy	Continental Pharmacy #2	Drugstore Pharmacy #1525
Care In Motion Pharmacy	Coolaid Dispensary	Drugstore Pharmacy #1526
CareRx Vancouver	Cooper's Foods Pharmacy	Drugstore Pharmacy #1553
Ca.reville Pharmacy	Cooper's Foods Pharmacy #160	Drugstore Pharmacy #1555
Family Care Pharmac	Cordova Bay Pharmacy IDA	Drugstore Pharmacy #1558
Family Care Pharmacy #2	Corning Drugs Ltd #1	Drugstore Pharmacy #1562
Family Care Pharmacy #3	Corning Drugs Ltd #2	Drugstore Pharmacy #6708
Family Care Pharmacy #4	Costco Pharmacy #051	Drugstore Pharmacy #6722
Finlandia Pharmacy	Costco Pharmacy #054	Drugstore Pharmacy #6732
Fleetwood Pharmacy Remedy'sRx	Costco Pharmacy #055	Drugstore Pharmacy #6733
Forbes Pharmacy	Costco Pharmacy #059	Drugstore Pharmacy #6734
Carmi Remedy's Rx	Costco Pharmacy #1092	Drugstore Pharmacy #8551
Castlegar Community Pharmacy	Costco Pharmacy #155	Drugstore Pharmacy #8563
Cates Medicine Centre	Costco Pharmacy #158	Drugstore Pharmacy #8576
Cedar Park Pharmacy	Costco Pharmacy #161	Drugstore Pharmacy #8581
Central Drug	Costco Pharmacy #163	Drugstore Pharmacy #8585
Central Drug Store	Costco Pharmacy #255	Drugstore Pharmacy #8588
Central Drugs	Costco Pharmacy #256	Drugstore Pharmacy #904
Central Drugs - Beban Plaza	Costco Pharmacy #259	Dyck's Pharmacists (pandosy)
Central Drugs #02	Costco Pharmacy #548	Dyck's Pharmacists (Springfield)
Central Park Pharmacy	Costco Pharmacy #552	Dyck's Pharmacists (St.Paul)

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Eagle Valley Pharmacy Ltd	Fraser Pharmacy	Heart IDA Farfield Pharmacy
Eagles Pharmacy	Fraserview Pharmacy Ltd	Heights Pharmacy
East End Pharmacy	Front Street Pharmacy	Heritage Park Pharmacy
Eastside Pharmacy	Frontier Street Pharmacy - IDA	High Gate pharmacy Ltd
Edmonds Pharmadrugs	Fruitvale Pharmacy Ltd	Hillside Family Pharmacy
Elements Compounding Pharmacy	Gaetz Pharmacy	Hogarth's Clinic Pharmacy Ltd
Elkford Drugstore	Gain Pharmacy	Hollyburn Medicine Ctr Pharm
Enderby Pharmacy and Wellness	Garden Park Pharmacy	Home and Community Care
ESQ-Westshore Health Unit VIHA	Garlane Pharmacy #1	Hope Pharmacy
Estevan Pharmacy Limited	Garlane Pharmacy #2	Howe Sound Pharmacy Ltd
Evergreen Pharmacy	Garlane Prescriptions	Ideal Drug Mart Ltd
Everwell Pharmacy	Gateway Pharmacy	IGS Value Drug Mart
Express Scripts Canada Pharmacy	Generation Pharmacy	Imperial Pharmacy
Fairway Drug Mart	Gladwin Pharmacy	Ingram Clinic Pharmacy
Family Care Pharmac	Glen Pharmacy	Inwell Pharmacy Metrotown
Family Care Pharmacy #2	Glover Medicine Ctr Pharmacy	Island Health - Home & Community
Family Care Pharmacy #3	Glovers Medicine Centre Pharma	Island Pharmacy #06
Family Care Pharmacy #4	Golden Ears Pharmacy	Island Pharmacy #1
Finlandia Pharmacy	Gonzales Pharmacy	Island Pharmacy #10
Fleetwood Pharmacy Remedy'sRx	Good Health Pharmacy	Island Pharmacy #2
Forbes Pharmacy	Gourlays Golden Pharmacy	Island Pharmacy #3
Forbes Pharmacy #040	Grays Compounding Remedy RX	Island Pharmacy #4
Forbes Pharmacy Burnside	Grove Pharmacy	Island Pharmacy #5
Forbes Pharmacy Goldstream	Haney Pharmacy	Island Pharmacy #8
Forbes Pharmacy IDA	Happy Face Pharmacy Remedys Rx	JC Pharmacy
Forbes Pharmacy Millstream	Harbourview Drugstore	Jeffer's IDA Pharmacy
Forbes- Queen Charlotte	Hart Drug Mart	Jericho Pharmacy & Health Food
Fort Nelson Pharmacy	Harvard Pharmacy	Kaslo drugs Ltd
Fort Royal Pharmacy	Harvest Drive Pharmacy	Kent Pharmacy Ltd
Fort St John Phrm&Wellness Ctr	HealthPlus Pharmacy	Kerrisdale Pharmacy
Fortune Creek Pharmacy	Healthside Pharmacy	King George Medic Pharmacy
Fraser Heights Pharmacy Ltd	Heart IDA at Shelbourne Plaza	Kingston Pharmacy
Fraser Lake Medicine Centre	Heart IDA Cadboro Bay Pharmacy	Kingsway Pharmacy

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Kleo's Pharmacy Remedy's Rx	Loblaw Pharmacy #1528	London Drugs #02
Knights Medicine Centre	Loblaw Pharmacy #1531	London Drugs #03
Knowltons Drugstore	Loblaw Pharmacy #1532	London Drugs #04
Kootenay Boundary Reg Hosp Phm	Loblaw Pharmacy #1551	London Drugs #05
Kornak & Hamms Pharmacy	Loblaw Pharmacy #1552	London Drugs #06
Kripps Pharmacy	Loblaw Pharmacy #1554	London Drugs #07- Hastings
Krolls Surrey Pharmacy Ltd	Loblaw Pharmacy #1556	London Drugs #08
L & C Pharmacy & Nutrition House	Loblaw pharmacy #1557	London Drugs #09 - Guildford
La Vie Remedys Pharmacy	Loblaw Pharmacy #1559	London Drugs #10
Lake Country Remedy's RX	Loblaw Pharmacy #1560	London Drugs #11
Lakeside Medicine Centre	Loblaw Pharmacy #1561	London Drugs #12
Lakeside Pharmacy	Loblaw Pharmacy #1563	London Drugs #14
Lallicare Pharmacy #1	Loblaw Pharmacy #1564	London Drugs #15
Lallicare Pharmacy #2	Loblaw Pharmacy #4368	London Drugs #16
Lambert-Kipp Pharmacy Ltd	Loblaw Pharmacy #4369	London Drugs #17
Lancaster Prescriptions #4	Loblaw pharmacy #4382	London Drugs #18
Langdon Pharmacy	Loblaw Pharmacy #4399	London Drugs #19
Langley IDA Pharmacy	Loblaw Pharmacy #4534	London Drugs #25
Latoria Pharmacy	Loblaw Pharmacy #4590	London Drugs #28
Laurel Prescriptions	Loblaw pharmacy #4596	London Drugs #29
Lillooet IDA Pharmacy	Loblaw pharmacy #4612	London Drugs #35
Lincoln Pharmacy	Loblaw Pharmacy #4627	London Drugs #36
Lions Gate Pharmacy	Loblaw Pharmacy #4907	London Drugs #37
Living Room Pharmacy	Loblaw Pharmacy #4969	London Drugs #39
Loblaw Pharmacy #1518	Loblaw Pharmacy #4979	London Drugs #41
Loblaw Pharmacy #1520	Loblaw Pharmacy #4981	London Drugs #44 - Park Royal
Loblaw Pharmacy #1521	Loblaw Pharmacy #4983	London Drugs #46
Loblaw Pharmacy #1522	Loblaw pharmacy #4984	London Drugs #47
Loblaw Pharmacy #1523	Loblaw Pharmacy (T&T Market)	London Drugs #50
Loblaw Pharmacy #1524	Locks Prescription Pharma Ltd	London Drugs #51
Loblaw Pharmacy #1527	Logan Lake IDA Drugmart	London Drugs #52

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London Drugs #53	Main Prescriptions	Medicine Shoppe #221
London Drugs #54 -Tillicum Road	Main Station Pharmacy	Medicine Shoppe #231
London Drugs #55	Main Street Remedys RX	Medicine Shoppe #239
London Drugs #56	Mandasi Pharmacy	Medicine Shoppe #240
London Drugs #61	Mann's Prescription Pharmacy	Medicine Shoppe #253
London Drugs #67	Manshadi Pharmacy #2	Medicine Shoppe #254
London Drugs #70	Mar Mar Pharmacy	Medicine Shoppe #255
London Drugs #71	Marks Pharmacy	Medicine Shoppe #259
London Drugs #72	Marshall Pharmacy Ltd	Medicine Shoppe #268
London Drugs #73	Mary's pharmacy	Medicine Shoppe #281
London Drugs #74	McCallum Pharmacy	Medicine Shoppe #285
London Drugs #75	McCue Drugs	Medicine Shoppe #292
London Drugs #76	McKesson Spclty Prescript Svcs	Medicine Shoppe #309
London Drugs #77	Meadows Pharmacy	Medicine Shoppe #312
London Drugs #78	Medica Pharmacy Ltd.	Medicine Shoppe #321
London Drugs #80	Medical Centre Pharmacy	Medicine Shoppe #325
London Drugs #81	Medical Centre Prescriptions	Medicine Shoppe #332
London Drugs #82	Medical Tower Drugs LTD	Medicine Shoppe #333
London Drugs #85	Medicare Pharmacy	Medicine Shoppe #350
Lonsdale & 3rd Pharmacy	Medicine Centre #4	Medicine Shoppe #356
Lonsdale Pharmacy	Medicine Guru Pharmacy #2	Medicine Shoppe #361
Low Cost Western Pharmacy	Medicine Shoppe #116	Medicine Shoppe #369
Low Cost Western Pharmacy #2	Medicine Shoppe #142	Medicine Shoppe #379
Lumby Pharmacy	Medicine Shoppe #148	Medicine Shoppe Pharmacy #358
Lynnvalley Pharmacy	Medicine Shoppe #149	Medicine Shoppe Pharmacy #367
MacDonalds Prescriptions #3	Medicine Shoppe #156	Medicure Pharmacy
MacDonalds Prescriptions #4	Medicine Shoppe #163	Mediglen Pharmacy
MacDonalds Prescriptions #5	Medicine Shoppe #168	Medis Pharmacy
MacDonalds Prescriptions Ltd	Medicine Shoppe #169	Medisave Pharmacy #1
Maggie's Pharmacy	Medicine Shoppe #175	Medisave Pharmacy #3
Maillardville Rexall Drug #7110	Medicine Shoppe #195	Medisave Pharmacy #4

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Medisave Pharmacy #6	Nolans Pharmasave drugs #222	Peace Pharmacy
Medisave Pharmacy #7	North End Pharmacy Remedy's Rx	Peachland Pharmacy
Medlandia Compounding Pharmacy	North Shore Pharmacy	Pender Island Pharmacy
MedPure Natural Pharmacy	North West Pharmacy	Peninsula Health Unit
Memorial Compounding Medicine	Northburn Prescriptions Ltd	Peoples Drug Mart #027
Metrocare Pharmacy	Northmount Pharmacy Ltd	Peoples Drug Mart #043
Metropolitan Pharmacy	Northshore Drugstore Remedy's RX	Peoples Drug Mart #072
Minoru Pharmacy	Northview Pharmacy	Peoples Drug Mart #077
Miracle Prescriptions Remedy's Rx	Nurture Rx Pharmacy	Peoples Drug Mart #093
MJs Natural Pharmacy	Ocean Walk Pharmacy	Peoples Drug Mart #110
MJs Natural Pharmacy #2	OH pharmacy	Peoples Drug Mart #122
MJs Natural Pharmacy #3	Okanagan Pharmacy	Peoples Drug Mart #123
Morgan Creek Medicine Centre	Oliver Pharmacy Remedy's Rx	Peoples Drug Mart #128
Mount IDA Pharmacy	Omicare Pharmacy	Peoples Drug Mart #134
Munro's Sorrento Prescriptions	Orchard Remedy's Rx	Peoples Drug Mart #135
Nanaimo Home & Community Care	Otter Co-op Pharmacy	Peoples Drug Mart #137
Nanaimo Pharmacy	Out Reach Pharmacy	Peoples Drug Mart #139
Nanoose Medicine Centre	Overwaitea Pharmacy #16	Peoples Drug Mart #146
Naz's Pharmacy #3	Overwaitea Pharmacy #21	Peoples Drug Mart #168
Naz's Pharmacy #4	Overwaitea Pharmacy #219	Peoples Drug Mart #169
Naz's Pharmacy No. 5 Ltd.	Overwaitea Pharmacy #24	Peoples Drug Mart #180
Naz's Pharmacy No. 6 Ltd	Owl Drugs	Peoples Drug Mart #188
Naz's Prescription Plus Pharm #2	P & A Pharmacy Ltd	Peoples Drug Mart #193
Naz's Prescription Plus Pharma	Pacific Care Pharmacy	Peoples Drug Mart #239
Nelson Remedy's Rx	Pacific Pharmacy #1	Peoples Drug Mart #288
Nesters Pharmacy	Pacific Pharmacy #2	Peoples Drug Mart #301
Nesters Pharmacy SFU	Pacific Prescriptions #2	Peoples Drug Mart #317
New Life Pharmacy	Pandora Pharmacy	Peoples Drug Mart #321
Newgen Pharmachoice	Park Pacific Pharmacy	Peoples Drug Mart #334
Next Door Pharmacy	Parkridge IDA Pharmacy	Peoples Drug Mart #334
Nolans Clinic Pharmacy	PDC Pharmacy	Peoples Drug Mart #317

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Peoples Drug Mart #321	Pharmasave #042	Pharmasave #142
Peoples Drug Mart #334	Pharmasave #043	Pharmasave #148
Peoples Drug Mart #334	Pharmasave #057	Pharmasave #151
Peoples Drug Mart #356	Pharmasave #059	Pharmasave #154
Peoples Drug Mart #364	Pharmasave #060	Pharmasave #162
Peoples Drug Mart #369	Pharmasave #063	Pharmasave #178
Peoples Drug Mart #372	Pharmasave #065	Pharmasave #179
Peoples Drug Mart #374	Pharmasave #066	Pharmasave #181
Peoples Drug Mart #378	Pharmasave #071	Pharmasave #182
Peoples Drug Mart #379	Pharmasave #073	Pharmasave #183
Peoples Drug Mart #380	Pharmasave #077	Pharmasave #190
Peoples Drug Mart #388	Pharmasave #081	Pharmasave #198
Peoples Pharmacy #312	Pharmasave #082	Pharmasave #202
Peoples Pharmacy #325	Pharmasave #083	Pharmasave #203
Peoples Pharmacy #373	Pharmasave #084	Pharmasave #205
Peoples Pharmacy #384	Pharmasave #086	Pharmasave #206
Peoples Pharmacy #392	Pharmasave #089	Pharmasave #211
Peoples Pharmacy #398	Pharmasave #092	Pharmasave #213
PharmaChoice #007	Pharmasave #095	Pharmasave #214
Pharmachoice Maple Ridge Pharmacy	Pharmasave #097	Pharmasave #221
Pharmacists Clinic	Pharmasave #100	Pharmasave #230
Pharmacy Drugstore	Pharmasave #1008	Pharmasave #232
Pharmacy Drugstore #2	Pharmasave #102	Pharmasave #241
Pharmalife Pharmacy	Pharmasave #105	Pharmasave #242
Pharmasave #006	Pharmasave #106	Pharmasave #244
Pharmasave #008	Pharmasave #107	Pharmasave #246
Pharmasave #013	Pharmasave #108	Pharmasave #248
Pharmasave #021	Pharmasave #115	Pharmasave #249
Pharmasave #028	Pharmasave #120	Pharmasave #250
Pharmasave #032	Pharmasave #129	Pharmasave #253
Pharmasave #034	Pharmasave #139	Pharmasave #255

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Pharmasave #257	Pharmasave Health Centre #011	Pharmasave Oak Bay #152
Pharmasave #260	Pharmasave Health Centre #014	Pharmasave Shannon Mews #018
Pharmasave #264	Pharmasave Health Centre #015	Pharmasave Steveston Village
Pharmasave #265	Pharmasave Health Centre #016	Pharmatrust Pharmacy
Pharmasave #267	Pharmasave Health Centre #017	Pharmatrust Pharmacy #2
Pharmasave #270	Pharmasave Health Centre #020	Pharmawest Pharmacy
Pharmasave #274	Pharmasave Health Centre #022	Pharmcity Drugs #3
Pharmasave #275	Pharmasave Health Centre #024	Pharmasave Health Centre #045
Pharmasave #278	Pharmasave Health Centre #027	Phoenix Dispensary Ltd
Pharmasave #280	Pharmasave Health Centre #029	PHS Labpharma
Pharmasave #282	Pharmasave Health Centre #030	Pier Health Resource Centre
Pharmasave #284	Pharmasave Health Centre #038	Plaza Pharmacy
Pharmasave #285	Pharmasave Health Centre #049	Point Grey Pharmacy
Pharmasave #286	Pharmasave Health Centre #050	Pratts Compounding Pharmacy
Pharmasave #287	Pharmasave Health Centre #051	Prescription Hlth Studio Inc
Pharmasave #291	Pharmasave Health Centre #052	Price Choice Pharmacy
Pharmasave #295	Pharmasave Health Centre #058	Pricesmart Foods Pharmacy #2240
Pharmasave #298	Pharmasave Health Centre #061	Pricesmart Foods Pharmacy #2274
Pharmasave #67	Pharmasave Health Centre #064	Princeton Pharmacy
Pharmasave #79	Pharmasave Health Centre #080	Promontory Pharmacy
Pharmasave #87	Pharmasave Health Centre #094	Prosper Pharmacy
Pharmasave #96	Pharmasave Health Centre #098	Prosper Pharmacy NO.2
Pharmasave Gateway Crossing	Pharmasave Health Centre #099	Prosper Pharmacy NO.3
Pharmasave Health Center #056	Pharmasave Health Centre #1000	Pure Integrative Pharmacy #10
Pharmasave Health Centre #001	Pharmasave Health Centre #1007	Pure Integrative Pharmacy #16
Pharmasave Health Centre #002	Pharmasave Health Centre #1099	Pure Integrative Pharmacy #18
Pharmasave Health Centre #003	Pharmasave Health Centre #130	Pure Integrative Pharmacy #4
Pharmasave Health Centre #004	Pharmasave Health Centre #167	Pure Integrative Pharmacy #5
Pharmasave Health Centre #005	Pharmasave Health Centre #207	Pure Integrative Pharmacy #6
Pharmasave Health Centre #007	Pharmasave Health Centre #012	Pure Integrative Pharmacy #9
Pharmasave Health Centre #010	Pharmasave Newton # 91	Pure Pharmacy Health Centre #01

HPSA 2016 Report to Director, Extended Producer Responsibility Programs

Quadra Maple Pharmacy	Remedy's Rx #261	Rexall Drug Store #7157
Quadra Village Drug Mart	Remedy's RX #298	Rexall Drug Store #7158
Qualicum Medicine Centre	Remedy's Rx #366	Rexall Drug Store #7159
Queens Apothecary Ltd	Remedy's Rx #367	Rexall Drug Store #7160
Queensborough Community Pharma	Remedy's Rx Ridgeway Pharmacy	Rexall Drug Store #7161
R.E.A.C.H. Centre Pharmacy	Remedy's SRX North Ave. Pharmacy	Rexall Drug Store #7162
Regency Medicine Centre #2	Rexall #7127	Rexall Drug Store #7169
Regency Medicine Centre #6	Rexall #7167	Rexall Drug Store #7170
Regency Prescriptions #1	Rexall #7168	Rexall Drug Store #7175
Regency Prescriptions #3	Rexall #7171	Rexall Drug Store #7177
Remedy's Rx #261	Rexall #7174	Rexall Drug Store #7180
Remedy's RX #298	Rexall Drug Store #7103	Rexall Drug Store #7181
Remedy's Rx #366	Rexall Drug Store #7104	Rexall Drug Store #7182
Remedy's Rx #367	Rexall Drug Store #7106	Rexall Drug Store #7185
Remedy's Rx Ridgeway Pharmacy	Rexall Drug Store #7107	Rexall Drug Store #7187
Remedy's SRX North Ave. Pharmacy	Rexall Drug Store #7109	Rexall Drug Store #7193
Rexall #7127	Rexall Drug Store #7111	Rexall Drug Store #7194
Rexall #7167	Rexall Drug Store #7114	Rexall Drug Store #7195
Rexall #7168	Rexall Drug Store #7116	Rexall Drug Store Royal #7149
Rexall #7171	Rexall Drug Store #7117	Rexall Pharmacy #7136
Rexall #7174	Rexall Drug Store #7121	Rexall Pharmacy #7163
Quadra Maple Pharmacy	Rexall Drug Store #7122	Richmond Medical Pharmacy
Quadra Village Drug Mart	Rexall Drug Store #7123	Ritecare Pharmacy
Qualicum Medicine Centre	Rexall Drug Store #7125	Robins Pharmacy
Queens Apothecary Ltd	Rexall Drug Store #7126	Roots Pharmacy
Queensborough Community Pharma	Rexall Drug Store #7128	Royal City Drugs
R.E.A.C.H. Centre Pharmacy	Rexall Drug Store #7129	Royal Oak Health Unit
Regency Medicine Centre #2	Rexall Drug Store #7133	RX R US Pharmacy
Regency Medicine Centre #6	Rexall Drug Store #7139	RX Ram Pharmacy Specialists
Regency Prescriptions #1	Rexall Drug Store #7152	Rx Ram Pharmacy Specialists
Regency Prescriptions #3	Rexall Drug Store #7154	SafeMed Pharmacy

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Safeway Food & Drug Pharma #007	Safeway Food & Drug Pharma #38	Saigon Pharmacy
Safeway Food & Drug Pharma #082	Safeway Food & Drug Pharma #42	Salmon Arm Prescription Centre
Safeway Food & Drug Pharma #1	Safeway Food & Drug Pharma #43	Salt Spring Pharmacy
Safeway Food & Drug Pharma #109	Safeway Food & Drug Pharma #44	Sams Pharmacy
Safeway Food & Drug Pharma #110	Safeway Food & Drug Pharma #47	Sandell IDA Pharmacy
Safeway Food & Drug Pharma #114	Safeway Food & Drug Pharma #4900	Satnam Pharmacy
Safeway Food & Drug Pharma #121	Safeway Food & Drug Pharma #4908	Save-On-Foods #918
Safeway Food & Drug Pharma #122	Safeway Food & Drug Pharma #4942	Save-On-Foods #963
Safeway Food & Drug Pharma #123	Safeway Food & Drug Pharma #4963	Save-On-Foods Pharmacy
Safeway Food & Drug Pharma #126	Safeway Food & Drug Pharma #53	Save-On-Foods Pharmacy #2207
Safeway Food & Drug Pharma #127	Safeway Food & Drug Pharma #58	Save-On-Foods Pharmacy #2208
Safeway Food & Drug Pharma #133	Safeway Food & Drug Pharma #59	Save-On-Foods Pharmacy #2210-W
Safeway Food & Drug Pharma #14	Safeway Food & Drug Pharma #62	Save-On-Foods Pharmacy #2213
Safeway Food & Drug Pharma #140	Safeway Food & Drug Pharma #70	Save-On-Foods Pharmacy #2215
Safeway Food & Drug Pharma #142	Safeway Food & Drug Pharma #71	Save-On-Foods Pharmacy #2221
Safeway Food & Drug Pharma #144	Safeway Food & Drug Pharma #76	Save-On-Foods Pharmacy #2228
Safeway Food & Drug Pharma #148	Safeway Food & Drug Pharma #78	Save-On-Foods Pharmacy #2235
Safeway Food & Drug Pharma #153	Safeway Food & Drug Pharma #84	Save-On-Foods Pharmacy #2242
Safeway Food & Drug Pharma #159	Safeway Food & Drug Pharma #88	Save-On-Foods Pharmacy #2249
Safeway Food & Drug Pharma #161	Safeway Food & Drug Pharma #89	Save-On-Foods Pharmacy #2263
Safeway Food & Drug Pharma #162	Safeway Food & Drug Pharma #90	Save-On-Foods Pharmacy #902
Safeway Food & Drug Pharma #165	Safeway Food & Drug Pharma #92	Save-On-Foods Pharmacy #903
Safeway Food & Drug Pharma #170	Safeway Food & Drug Pharma #93	Save-On-Foods Pharmacy #904
Safeway Food & Drug Pharma #184	Safeway Food & Drug Pharma #99	Save-On-Foods Pharmacy #907
Safeway Food & Drug Pharma #193	Safeway Food & Drug Pharma #820	Save-On-Foods Pharmacy #909
Safeway Food & Drug Pharma #196	Safeway Pharmacy #4904	Save-On-Foods Pharmacy #910
Safeway Food & Drug Pharma #198	Safeway Pharmacy #4906	Save-On-Foods Pharmacy #912
Safeway Food & Drug Pharma #2	Safeway Pharmacy #4919	Save-On-Foods Pharmacy #915
Safeway Food & Drug Pharma #2271	Safeway Pharmacy #4949	Save-On-Foods Pharmacy #916
Safeway Food & Drug Pharma #23	Safeway Pharmacy #4967	Save-On-Foods Pharmacy #919
Safeway Food & Drug Pharma #33	Safeway Pharmacy #4972	Save-On-Foods Pharmacy #921

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Save-On-Foods Pharmacy #922	Save-On-Foods Pharmacy #972	Shoppers Drug Mart #0209
Save-On-Foods Pharmacy #924	Save-On-Foods Pharmacy #973	Shoppers Drug Mart #0210
Save-On-Foods Pharmacy #928	Save-On-Foods Pharmacy #975	Shoppers Drug Mart #0211
Save-On-Foods Pharmacy #929	Save-On-Foods Pharmacy #977	Shoppers Drug Mart #0212
Save-On-Foods Pharmacy #930	Save-On-Foods Pharmacy #979	Shoppers Drug Mart #0213
Save-On-Foods Pharmacy #931	Save-On-Foods Pharmacy #980	Shoppers Drug Mart #0214
Save-On-Foods Pharmacy #932	Save-On-Foods Pharmacy #981	Shoppers Drug Mart #0216
Save-On-Foods Pharmacy #933	Save-On-Foods Pharmacy #983	Shoppers Drug Mart #0217
Save-On-Foods Pharmacy #935	Save-On-Foods Pharmacy #984	Shoppers Drug Mart #0219
Save-On-Foods Pharmacy #936	Save-On-Foods Pharmacy #985	Shoppers Drug Mart #0221
Save-On-Foods Pharmacy #937	Save-On-Foods Pharmacy #987	Shoppers Drug Mart #0222
Save-On-Foods Pharmacy #939	Save-On-Foods Pharmacy #988	Shoppers Drug Mart #0223
Save-On-Foods Pharmacy #943	Save-On-Foods Pharmacy #989	Shoppers Drug Mart #0225
Save-On-Foods Pharmacy #946	Save-On-Foods Pharmacy #990	Shoppers Drug Mart #0226
Save-On-Foods Pharmacy #947	Save-on-foods Pharmacy #991	Shoppers Drug Mart #0227
Save-On-Foods Pharmacy #948	Save-On-Foods Pharmacy #992	Shoppers Drug Mart #0228
Save-On-Foods Pharmacy #951	Save-On-Foods Pharmacy #993	Shoppers Drug Mart #0230
Save-On-Foods Pharmacy #952	Save-On-Foods Pharmacy #995	Shoppers Drug Mart #0231
Save-On-Foods Pharmacy #955	Save-On-Foods Pharmacy #996	Shoppers Drug Mart #0232
Save-On-Foods Pharmacy #956	Save-On-Foods Pharmacy #999	Shoppers Drug Mart #0233
Save-On-Foods Pharmacy #957	Scott Road Pharmacy	Shoppers Drug Mart #0234
Save-On-Foods Pharmacy #959	Script Care Pharmacy	Shoppers Drug Mart #0236
Save-On-Foods Pharmacy #962	Seabird Pharmacy	Shoppers Drug Mart #0237
Save-On-Foods Pharmacy #963	Service Plus #3	Shoppers Drug Mart #0238
Save-On-Foods Pharmacy #965	Shawnigan Lake Peoples Phrm #304	Shoppers Drug Mart #0239
Save-On-Foods Pharmacy #966	Shoppers Drug Mart #0201	Shoppers Drug Mart #0241
Save-On-Foods Pharmacy #967	Shoppers Drug Mart #0202	Shoppers Drug Mart #0242
Save-On-Foods Pharmacy #968	Shoppers Drug Mart #0203	Shoppers Drug Mart #0243
Save-On-Foods Pharmacy #969	Shoppers Drug Mart #0204	Shoppers Drug Mart #0244
Save-On-Foods Pharmacy #970	Shoppers Drug Mart #0205	Shoppers Drug Mart #0246
Save-On-Foods Pharmacy #971	Shoppers Drug Mart #0208	Shoppers Drug Mart #0248

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Shoppers Drug Mart #0251	Shoppers Drug Mart #0291	Shoppers Drug Mart #2211
Shoppers Drug Mart #0252	Shoppers Drug Mart #2102	Shoppers Drug Mart #2212
Shoppers Drug Mart #0253	Shoppers Drug Mart #2107	Shoppers Drug Mart #2213
Shoppers Drug Mart #0254	Shoppers Drug Mart #2109	Shoppers Drug Mart #2214
Shoppers Drug Mart #0255	Shoppers Drug Mart #2112	Shoppers Drug Mart #2215
Shoppers Drug Mart #0257	Shoppers Drug Mart #2113	Shoppers Drug Mart #2216
Shoppers Drug Mart #0258	Shoppers Drug Mart #2115	Shoppers Drug Mart #2217
Shoppers Drug Mart #0260	Shoppers Drug Mart #2121	Shoppers Drug Mart #2218
Shoppers Drug Mart #0261	Shoppers Drug Mart #2122	Shoppers Drug Mart #2221
Shoppers Drug Mart #0262	Shoppers Drug Mart #2123	Shoppers Drug Mart #2222
Shoppers Drug Mart #0263	Shoppers Drug Mart #2125	Shoppers Drug Mart #2223
Shoppers Drug Mart #0265	Shoppers Drug Mart #2126	Shoppers Drug Mart #2224
Shoppers Drug Mart #0266	Shoppers Drug Mart #2127	Shoppers Drug Mart #2225
Shoppers Drug Mart #0267	Shoppers Drug Mart #2131	Shoppers Drug Mart #2226
Shoppers Drug Mart #0268	Shoppers Drug Mart #2133	Shoppers Drug Mart #2227
Shoppers Drug Mart #0269	Shoppers Drug Mart #2139	Shoppers Drug Mart #2231
Shoppers Drug Mart #0271	Shoppers Drug Mart #2141	Shoppers Drug Mart #2234
Shoppers Drug Mart #0272	Shoppers Drug Mart #2143	Shoppers Drug Mart #2235
Shoppers Drug Mart #0273	Shoppers Drug Mart #2153	Shoppers Drug Mart #2236
Shoppers Drug Mart #0275	Shoppers Drug Mart #2156	Shoppers Drug Mart #2237
Shoppers Drug Mart #0276	Shoppers Drug Mart #2158	Shoppers Drug Mart #2238
Shoppers Drug Mart #0277	Shoppers Drug Mart #2160	Shoppers Drug Mart #2239
Shoppers Drug Mart #0278	Shoppers Drug Mart #2200	Shoppers Drug Mart #2241
Shoppers Drug Mart #0279	Shoppers Drug Mart #2201	Shoppers Drug Mart #2243
Shoppers Drug Mart #0280	Shoppers Drug Mart #2203	Shoppers Drug Mart #2244
Shoppers Drug Mart #0281	Shoppers Drug Mart #2204	Shoppers Drug Mart #2245
Shoppers Drug Mart #0283	Shoppers Drug Mart #2205	Shoppers Drug Mart #2246
Shoppers Drug Mart #0286	Shoppers Drug Mart #2207	Shoppers Drug Mart #2248
Shoppers Drug Mart #0287	Shoppers Drug Mart #2208	Shoppers Drug Mart #2249
Shoppers Drug Mart #0288	Shoppers Drug Mart #2209	Shoppers Drug Mart #2250
Shoppers Drug Mart #0290	Shoppers Drug Mart #2210	Shoppers Drug Mart #2251

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Shoppers Drug Mart #2252	Shoppers Drug Mart #2299	Sunset Pharmacy Ltd
Shoppers Drug Mart #2254	Shoppers Drug Mart #274	Super Grocer & Pharmacy
Shoppers Drug Mart #2255	Shoppers Drug Mart #3005	Super-Care Pharmacy
Shoppers Drug Mart #2256	Shoppers Drug Mart #3007	Surlang MedCentre
Shoppers Drug Mart #2257	Shoppers Drug Mart #3076	Tabor Pharmacy
Shoppers Drug Mart #2259	Shoppers Drug Mart #3077	Tang's Prescription Remedy's Rx
Shoppers Drug Mart #2260	Shoppers Drug Mart #3079	The Drive Pharmacy
Shoppers Drug Mart #2264	Shoppers Drug Mart #3082	Third Ave Evergreen Pharmacy
Shoppers Drug Mart #2266	Shoppers Simply Pharmacy #3087	Thrifty Foods and Pharmacy #06
Shoppers Drug Mart #2267	Sidney Pharmacy #2	Thrifty Foods and Pharmacy #10
Shoppers Drug Mart #2270	Silvermere Pharmacy	Thrifty Foods and Pharmacy #13
Shoppers Drug Mart #2271	Silvermere Pharmacy #2 Ltd	Thrifty Foods and Pharmacy #16
Shoppers Drug Mart #2273	Similkameen Pharmacy	Thrifty Foods and Pharmacy #19
Shoppers Drug Mart #2274	Sina Pharmacy	Thrifty Foods and Pharmacy #23
Shoppers Drug Mart #2275	Skaha Remedy's Rx Pharmacy	Thrifty Foods and Pharmacy #24
Shoppers Drug Mart #2276	Somerset Pharmacy Services	Thrifty Foods and Pharmacy #27
Shoppers Drug Mart #2277	Southland Pharmacy	Thrifty Foods and Pharmacy #29
Shoppers Drug Mart #2279	Sparwood Remedy's Rx	Tsawwassen Pharmacy
Shoppers Drug Mart #2282	Squamish Pharmacy	Unicare Pharmacy
Shoppers Drug Mart #2283	St Anthony's Clinic Pharmacy #2	Universal Pharmacy
Shoppers Drug Mart #2284	St Pauls Hospital	University Heights Pharmacy
Shoppers Drug Mart #2285	Sterling Centre Remedy's Rx	University Pharmacy
Shoppers Drug Mart #2287	Steveston Pharmacy	Urban Fare Pharmacy #914
Shoppers Drug Mart #2288	STS Pain Pharmacy	Valley Evergreen Pharmacy
Shoppers Drug Mart #2289	Sukhs Pharmacy	Vancouver Pharmacy - The Lux
Shoppers Drug Mart #2290	Sullivan Pharmacy Inc	Vancouver Police Dept 2
Shoppers Drug Mart #2291	Summerland Medicine Centre	Victoria Compounding Pharmacy
Shoppers Drug Mart #2292	Suncoast Pharmacy	Victoria Health Unit Clinical
Shoppers Drug Mart #2294	Suncoast Pharmacy #15	View Pharmacy
Shoppers Drug Mart #2295	Sunnyside Evergreen Pharmacy	Village Pharmacy
Shoppers Drug Mart #2297	Sunrise Pharmacy Ltd	Vital Health Pharmacy

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Viva Care Pharmacy	Wal-Mart Pharmacy #3098	Wescana Pharmacy #09
Viva Med Pharmacy	Wal-Mart Pharmacy #3109	Wescana Pharmacy #1
Viva Med Pharmacy #02	Wal-Mart Pharmacy #3158	West 10th Medical Pharmacy
Wal-Mart #1205	Wal-Mart Pharmacy #3163	West Coast Pharmacy
Wal-Mart #1207	Wal-Mart Pharmacy #3167	West End Medicine Centre
Wal-Mart #1208	Wal-Mart Pharmacy #3169	Westbank Remedy's Rx Pharmacy
Wal-Mart Pharmacy #1011	Wal-Mart Pharmacy #3183	Westin Pharmacy and Medical Spl
Wal-Mart Pharmacy #1015	Wal-Mart Pharmacy #3188	White Rock Pharmacy
Wal-Mart Pharmacy #1018	Wal-Mart Pharmacy #3199	Willowbrook Pharmacy
Wal-Mart Pharmacy #1036	Wal-Mart Pharmacy #3651	Wilson Pharmacy
Wal-Mart Pharmacy #1077	Wal-Mart Pharmacy #3652	Winfield IDA Pharmacy
Wal-Mart Pharmacy #1093	Wal-Mart Pharmacy #3661	Yale Pharmacy
Wal-Mart Pharmacy #1100	Wal-Mart Pharmacy #5776	Yale Road Pharmacy
Wal-Mart Pharmacy #1104	Wal-Mart Pharmacy #5777	York Pharmacy
Wal-Mart Pharmacy #1106	Wal-Mart Pharmacy #5834	Your Community Pharmacy
Wal-Mart Pharmacy #1112	Wal-Mart Pharmacy #5838	Yyoung Medicine Mart
Wal-Mart Pharmacy #1113	Wal-Mart Pharmacy #5853	YYoung Medicine Mart Main
Wal-Mart Pharmacy #1119	Wellness Pharmacy #08	
Wal-Mart Pharmacy #1143	Wellness Pharmacy #2	
Wal-Mart Pharmacy #1192	Wellness Pharmacy #3	
Wal-Mart Pharmacy #1206	Wellness Pharmacy #6	
Wal-Mart Pharmacy #3008	Wellness Pharmacy 1	
Wal-Mart Pharmacy #3019	Wellness Pharmacy No. 4 Ltd	
Wal-Mart Pharmacy #3025	Wellness Pharmacy No. 5	
Wal-Mart Pharmacy #3040	Wellness Pharmacy No. 7 Ltd	
Wal-Mart Pharmacy #3042	Wescana Pharmacy #02	
Wal-Mart Pharmacy #3057	Wescana Pharmacy #03	
Wal-Mart Pharmacy #3059	Wescana Pharmacy #04	
Wal-Mart Pharmacy #3060	Wescana Pharmacy #05	
Wal-Mart Pharmacy #3070	Wescana Pharmacy #06	
Wal-Mart Pharmacy #3072	Wescana Pharmacy #07	

Appendix 6 Independence Assurance Report



2016 INDEPENDENT REASONABLE ASSURANCE REPORT FOR SELECTED NON-FINANCIAL INFORMATION

We have been engaged by Health Products Stewardship Association's (the "Stewardship Agency") to perform a reasonable assurance engagement in respect of the following information (the "Subject Matter"), detailed within the Stewardship Agency's annual report to the Ministry of Environment and in Appendix 1 and 2, for the year ending December 31, 2016:

- The location of collection facilities, and any changes in the number and location of collection facilities from the previous report in accordance with Section 8(2)(b) of B.C. Regulation 449/2004 (the Recycling Regulation);
- The description of how the recovered product was managed in accordance with the pollution prevention hierarchy in accordance with Section 8(2)(d) of the Recycling Regulation;
- The total amount of the producer's product sold and collected and, if applicable, the producer's recovery rate in accordance with Section 8(2)(e) of the Recycling Regulation; and,
- Performance for the year in relation to approved targets under Section 8(2), (b), (d) and (e) in accordance with Section 8(2)(g) of the Recycling Regulation.

Our reasonable assurance engagement does not constitute a legal determination on the Stewardship Agency's compliance with Section 8(2)(b), (d), and (e) of the Recycling Regulation.

Responsibilities

Preparation and fair presentation of the Subject Matter in accordance with the evaluation criteria as listed in Appendix 1 is the responsibility of the Stewardship Agency's management. Management is also responsible for such internal control as management determines is necessary to enable the preparation of the Subject Matter such that it is free from material misstatement. The suitability of the evaluation criteria is the responsibility of management. Furthermore management is responsible for preparation of suitable evaluation criteria in accordance with the Third Party Assurance Requirements for Non-Financial Information in Annual Reports – 2016 Reporting Year dated February 2017 ("Assurance requirements") as specified by the Director under section 8(2)(h) of the Recycling Regulation of the Province of British Columbia.

Our responsibility is to express an opinion on the Subject Matter based on the procedures we have performed and the evidence we have obtained.

Evaluation Criteria

The evaluation criteria presented in Appendix 1 are an integral part of the Subject Matter and address the relevance, completeness, reliability, neutrality, and understandability of the Subject Matter.

Scope of the Assurance Procedures

We carried out our reasonable assurance engagement in accordance with the International Standard on Assurance Engagements 3000 (ISAE 3000) published by the International Federation of Accountants. This Standard requires, amongst others, that the assurance team possesses the specific knowledge, skills and professional competencies needed to understand and audit the information included within the Subject Matter, and that they comply with specific requirements to ensure their independence.

A reasonable assurance engagement includes examining, on a test basis, evidence supporting the amounts and disclosures within the Subject Matter. The procedures selected depend on our judgement, including the assessment of the risks of material misstatement in the Subject Matter due to omissions, misrepresentations and errors. In making those risk assessments, we consider internal control relevant to the entity's preparation and fair presentation of the Subject Matter in order to design assurance procedures that are appropriate in the circumstances, but not for the purpose of expressing a conclusion on the effectiveness of the entity's internal control. A reasonable assurance engagement also includes assessing the evaluation criteria used and significant estimates made by management, as well as evaluating the overall presentation of the Subject Matter. The main elements of our work were:

Applicable Criteria

The following evaluation criteria was applied to the assessment of the location of collection facilities, and any changes in the number and location of collection facilities from the previous report in accordance with Section 8(2)(b) of the Recycling Regulation

1. We obtained a list of all of the Collection Facilities from the Association as at December 31, 2016.
2. We randomly selected 30 Collection Facilities in accordance with the Sample Size General Guidance suggested.
3. To test the completeness of the listing, we selected 30 Collection Facilities in accordance with the Sample Size General Guidance suggested. We traced these from the clients listing to Appendix 5 in the annual report. We obtained the historical data for the total number of Collection Facilities for the past 3 years as reported by the Association in the annual reports and investigated the reasons for the fluctuation.

The following criteria was applied to the description of how the recovered product was managed in accordance with the pollution hierarchy in accordance with Section 8 (2) (d) of the Recycling Regulation:

1. All of the product is collected by one company, Stericycle.
2. We obtained their monthly invoices, which contain a breakdown of the total product collected by weight. The report is broken down by dates and locations
3. All of the product is sent for incineration. Nothing is recovered or sold.
4. We obtained the quarterly Certificates of Destruction provided by Stericycle.

The following criteria was applied to the total amount of the producer's product sold and collected, and if applicable, the Stewardship's Agency's recovery rate in accordance with Section 8(2)(g) of the Recycling Regulation.

1. None of the recovered product is sold or recovered.
2. All of the product is collected by one company, Stericycle.
3. We obtained their monthly invoices, which contain a breakdown of the total product collected by weight. The report is broken down by dates and locations

Summary of Work Performed

The following is a summary of the work performed on the assessment of the location of collection facilities, and any changes in the number and location of collection facilities from the previous report in accordance with Section 8(2)(b) of the Recycling Regulation

We obtained a list of all of the Collection Facilities from the Association as at December 31, 2016.

The listing stated 1221 facilities, matching the number in the 2016 annual report.

We randomly selected 30 Collection Facilities in accordance with the Sample Size General Guidance suggested. Registration forms were not available for some of the locations. In 2015 management started the process of obtaining forms for all locations. Of the 30 selected, 2 did not have a form available. For those with a form, the form agreed to the clients listing.

We obtained the historical data for the total number of Collection Facilities for the past 3 years as reported by the Association in the annual reports: (2016 – 1221, 2015 – 1186, 2014 – 1160). The fluctuation over the 3 year period is 5%, and is because of a general increase in the number of sites. This was confirmed by comparing the list of collection facilities for 2016, 2015, and 2014.

The following is a summary of the work done on the description of how the recovered product was managed in accordance with the pollution hierarchy in accordance with Section 8 (2) (d) of the Recycling Regulation:

- 1. All of the product is collected by one company, Stericycle.*
- 2. We obtained their monthly invoices, which contain a breakdown of the total product collected by weight. The report is broken down by dates and locations*
- 3. All of the product is sent for incineration. Nothing is recovered or sold.*
- 4. We obtained the quarterly Certificates of Destruction provided by Stericycle. We agreed this to the monthly invoices, and investigated and variances.*
- 5. During the year it was found that Stericycle had been overbilling the Association regarding disposal weights. We obtained the Associations calculations to correct for this, and ensured that the calculations were reasonable and that the amounts reported in the annual report reflected the revised total.*

The following is a summary of the work done total amount of the producer's product sold and collected, and if applicable, the Stewardship's Agency's recovery rate in accordance with Section 8(2)(g) of the Recycling Regulation.

- 1. All of the product is collected by one company, Stericycle.*
- 2. We obtained their monthly invoices, which contain a breakdown of the total product collected by weight. The report is broken down by dates and locations*

Significant Inherent Limitations

There is no significant inherent limitations.

Emphasis of Matter

Without qualifying our opinion, we draw your attention to Appendix 2 which describe why certain items not required by the Assurance Requirements have been excluded.

Conclusion

In our opinion, the Subject Matter for the year ended December 31, 2016 presents fairly, in all material respects, in accordance with the evaluation criteria listed in Appendix 1:

OHCI LLP.

OUSELEY HANVEY CLIPSHAM DEEP LLP
Licensed Public Accountants

Ottawa, Ontario
June 14, 2017

Appendix 1

The location of collection facilities, and any changes in the number and location of collection facilities from the previous report in accordance with Section 8(2)(b) of the Recycling Regulation.

Specific disclosures in the annual stewardship report for which evaluation criteria were developed	
Disclosure per Annual Report	Reference
Total number of collection locations in 2016 – 1,221	Pages 1, 10 Section 7, Table 1 Appendix 5
Total number of collection site in 2016 was 1,221, total number in 2015 was 1,186 – an increase of 3%	Page 1
“The British Columbia Medications Return Program (BCMRP) continues to operate around 1,221 collection sites, representing a total of 95% of eligible BC pharmacies.”	Section 1: Executive Summary (page 1)
“Since 2000, HPSA has increased the number of registered pharmacies from 575 to 1,221 representing 95% of licensed community pharmacies in the province. HPSA’s collection location network consists of community pharmacies as well as some clinics, hospitals, community centers and other collections sites with a significant volume of consumer returns.”	Section 4: Collection System and Facilities (page 10)

The following evaluation criteria were applied to the assessment of the location of collection facilities, and any changes in the number and location of collection facilities from the previous report in accordance with Section 8(2)(b) of the Recycling Regulation:

- “Collection facilities” depots that have a signed contract with the Stewardship Agency for the collection of medications during the reporting period of January 1 – December 31, 2016.
- The Stewardship Agency maintains a listing of all collection facilities for the program, including the location of the collection facility, the total of which agrees to the number of collection facilities as disclosed in the Annual Report.
- The change in number of collection facilities is calculated by comparing the current number of collection facilities, a sum of all of the collection facilities that have a signed contract within a given reporting year and those that closed within the same reporting year, to the number of collection facilities reported in the prior reporting year.

Appendix 1

The description of how the recovered product was managed in accordance with Section 8 (2)(e) of the Recycling Regulation

Specific disclosures in the annual stewardship report for which evaluation criteria were developed	
Disclosure per Annual Report	Reference
<ul style="list-style-type: none"> All of the product is sent for incineration at government-approved facilities. 	Page 11

The following criteria was applied to the description of how the recovered product was managed in accordance with the pollution hierarchy in accordance with Section 8 (2) (d) of the Recycling Regulation:

- All of the product is sent for incineration. Nothing is recovered or sold.
- All of the product is collected by one company, Stericycle.
- We obtained their monthly invoices, which contain a breakdown of the total product collected by weight. The report is broken down by dates and locations
- We obtained the quarterly Certificates of Destruction provided by Stericycle. We compared the totals on the Certificates of Destruction to the monthly invoices to ensure that they are consistent.
- We agreed this total to the Annual Report for the reporting period January 1 – December 31, 2016. All of the products was incinerated.
- During the year it was found that Stericycle had been overbilling the Stewardship. We obtained the Stewardship Agency’s calculations to correct for this, and ensured that the calculations were reasonable and that the amounts reported in the annual report reflected the revised total.

Appendix 1

The description of the total amount of the producer’s product collected, in accordance with Section 8 (2)(e) of the Recycling Regulation.

Specific disclosures in the annual stewardship report for which evaluation criteria were developed	
Disclosure per Annual Report	Reference
88,673.3 kg was collected in 2016.	Pages 1, 12 Section 7, Table 1 Appendix 2: Regional District Summary Report
The quantity of products returned per capita is 0.019kg (or a total of 88,673.30 kg returned for destruction).	Section 1, Table (page 3)
“The quantity of products returned per capita was 0.019 kg representing 88,673.40 kg returned for disposal (Appendix 2).”	Section 7: Product Sold and Collected and Recovery Rate (page 12)

The following criteria was applied to the description of the total amount of the producer’s product collected in accordance with Section 8 (2)(e) of the Recycling Regulation.

- All of the product is collected by one company, Stericycle.
- We obtained their monthly invoices, which contain a breakdown of the total product collected by weight. The report is broken down by dates and locations
- We agreed this total to the Annual Report for the reporting period January 1 – December 31, 2016.
- During the year it was found that Stericycle had been overbilling the Stewardship Agency. We obtained the Stewardship Agency’s calculations to correct for this, and ensured that the calculations were reasonable and that the amounts reported in the annual report reflected the revised total.

Appendix 2

Product sold and recovery rate

The Stewardship Agency has not reported the recovery rate for the year in accordance with 8(2)(e) of the Recycling Regulations for the year ended December 31, 2016 as the approved stewardship plan does not outline the requirement to report recovery rates. If the stewardship program does not report a recovery rate in the approved plan, assurance for producer's product sold data is not required as outlined in the Assurance Requirements.

Performance Targets

The Stewardship Agency has not reported its performance for the year in relation to approved targets under 8 (2) (b), (d) and (e) in accordance with 8(2)(g) of the Recycling Regulation for the year ended December 31, 2016 as the Stewardship Agency is not required to report this to the Director as there are no targets set in the approved stewardship plan for these sections applicable to the reporting year.