



HEALTH PRODUCTS
STEWARDSHIP ASSOCIATION



MEDICATIONS
RETURN PROGRAM

Annual Report

on the

British Columbia Medications Return Program

for the period of

January 1, 2020 – December 31, 2020

Submitted to:

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I. Executive Summary

The HPSA was established in 1999 as a federal not-for-profit profit corporation with an all-industry board consisting of brand owners of prescription drugs, non-prescription drugs, natural health products and medical sharps. The HPSA is a producer responsibility organization (PRO) that manages extended producer responsibility (EPR) medications and sharp collection programs in Canada.

Since 1997, the Health Products Stewardship Association (HPSA) has been managing, on behalf of its members, the British Columbia Medications Return Program (BCMRP) for Pharmaceuticals (prescription drugs, non-prescription drugs and natural health products) that are sold in the province of British Columbia through the "consumer/residential" waste stream. HPSA has leveraged its experience as a national PRO to bring promotion and education, material collection, end of life material management and regulatory knowledge to the BCMRP.

The program operates pursuant to the requirement of British Columbia Recycling Regulation (B.C. Reg. 449/2004) ("Regulation") under the Province's Environmental Mangement Act, as well as the Proposed British Columbia Medications Program Plan submitted to the Ministry covering January 1, 2012 to December 3, 2016. The latest amended proposed BCMRP plan was submitted to the Director in January 2021.

The BCMRP is designed to ensure that collection location sites are available throughout the province so that any unused and/or expired Pharmaceuticals returned by the public can, at no cost to the public, be properly collected, packaged, handled, transported and disposed of in a safe, compliant and environmentally responsible manner.

2020 has been a challenging year due to the pandemic. Although collected weights have decreased from 2019 (-6%), the collection network remained strong and even grew: in 2020, a total of 1,280 BC retail pharmacies or 92.15% of total accredited pharmacies in British Columbia were registered as HPSA collection sites (+ 5% from 2019).

HPSA would like to express its gratitude to the pharmacy community for supporting the BCMRP during these challenging times.

This report is available on our website at www.healthsteward.ca

Products within plan	Prescription drugs, over-the-counter drugs and natural health products
Program website	www.healthsteward.ca

Recycling Regulation Reference	Topic	Summary Report
Part 2, section 8(2)(a)	<i>Public Education Materials and Strategies</i>	<p>The public continued to receive information on proper pharmaceutical return and disposal through a number of channels, including easy-to-find links to pharmacies through the Recyclepedia app available on HPSA and the Recycling Council of British Columbia's (RCBC) website, HPSA's geolocator on the healthsteward.ca website and on the majority of Regional District or Municipalities' websites which link either directly to HPSA's website or to the RCBC Recyclepedia App.</p> <p>National Campaigns: National Drug Drop-off Month (August 2020) Partnership with Drugs Free Kids Canada and the Institute for Safe Medication Practices Canada.</p> <p>Regional outreach and initiatives: Inclusion of the BCMRP within the BC Recycle curbside recycling guides (265,298 guides distributed).</p>

Recycling Regulation Reference	Topic	Summary Report
Part 2, section 8(2)(b)	<i>Collection System</i>	<p>Section 5 (1) (c) (iii) of the regulation requires that a plan must adequately provide for reasonable and free consumer access to collection facilities.</p> <p>Since 1997, HPSA has established a comprehensive network of permanent collection sites under the BCMRP where the public can conveniently return pharmaceuticals. This network consists of community pharmacies. HPSA produces a Regional District Summary Report (<i>Appendix 2</i>) that shows the number of registered collection location sites per capita by district and demonstrates the high level of consumer access and program coverage in B.C.</p> <p>In 2020, HPSA undertook a GIS analysis to support the assessment of consumer access to Collection Location Sites. The analysis indicated a high level of accessibility with a population coverage of 99.2%.</p> <p>HPSA continued its partnership with BC First Nations Recycling Initiative (FNRI) with the view to support communities interested in starting a medication return program. In 2020, FNRI visited 16 Indigenous communities.</p>

Recycling Regulation Reference	Topic	Summary Report
Part 2, section 8(2)(c)	<i>Product Environmental Impact Reduction, Reusability and Recyclability</i>	<i>n/a</i> Reusability and recyclability is not applicable to pharmaceuticals as it would pose an unacceptable health risk to the public.

Recycling Regulation Reference	Topic	Summary Report
Part 2, section 8(2)(d)	<i>Pollution Prevention Hierarchy and Product / Component Management</i>	All pharmaceuticals collected are disposed of through incineration.

Recycling Regulation Reference	Topic	Summary Report
Part 2, section 8(2)(e)	<i>Product Sold and Collected and Recovery Rate</i>	In 2020, the quantity of pharmaceuticals collected for disposal was 93,905.5 kg
Part 2, section 8(2)(e.1)		See <i>Appendix 2</i> for a breakdown of collection per regional district

Recycling Regulation Reference	Topic	Summary Report
Part 2, section 8(2)(f)	<i>Summary of Deposits, Refunds, Revenues and Expenses</i>	The BCMRP is 100% funded by producers that are members of HPSA. No fees, visible or otherwise, are passed on to the consumer. See <i>Appendix 6</i> for the 2020 report from independent auditors

II. Program Outline

The Health Products Stewardship Association (HPSA) is a not-for-profit industry stewardship organization that meets its obligations as outlined in the BC extra provincial Society Act, and files the required reports with the Corporate Property Registry Branch of the Ministry of Finance. HPSA has been registered with Industry Canada since 2000.

HPSA has been appointed as the agency to meet pharmaceutical producer's regulatory obligations as established by BC *Recycling Regulation 449/2004*. On behalf of its members, HPSA performs certain duties required under the regulation. As of December 2020, HPSA's membership was established at 132 stewards (*Appendix 1*). The Program is accountable to its members, the general public and the government of British Columbia through the Ministry of Environment and Climate Change Strategy. The BCMRP performance is publicly accountable through the annual report.

The BCMRP is designed to capture unused and/or expired Pharmaceuticals from the residential sector. The Program includes products clearly attributable to an existing steward as well as orphan products (Pharmaceuticals that are no longer in production or the producer is no longer in business or Pharmaceuticals that were purchased outside of Canada) and "free riders" (Pharmaceuticals produced, imported or distributed by a manufacturer or a retailer that is not a registered member of HPSA).

Accepted Pharmaceuticals

- ✓ All prescription drugs
- ✓ Non-prescription drugs
- ✓ Natural Health Products

HPSA provides all collection containers and collateral materials and pays all shipping and disposal costs. There is ***no cost to the public or collection sites to participate***. The BC collection system has been designed with user convenience and flexibility in mind.

The collection sites for the *British Columbia Medications Return Program* are community pharmacies. Pharmacy managers interested in participating must complete and sign a Collection Location Agreement. Details on the program are provided to ensure that the manager and staff are knowledgeable on the program and its operations. All participating community pharmacies receive a guide containing instructions with information on the program for the public and handling of the medication containers.

III. Public Education Materials and Strategies

HPSA's promotional and educational strategies are designed to ensure B.C. residents know where and how to return unused and/or expired consumer health products.

A. Collection Location Sites

Upon registration, all HPSA collection location sites receive a package that contains the following consumer-related educational materials:

- Rack cards titled "Take It Back" and bookmarks titled "Don't Throw It Out" provide information on how the public should safely store and how and where to return unused and/or expired Pharmaceuticals (see [here](#)).
- A Pharmacist's Guide – Medications Return Program. The Guide can be viewed [here](#).

Promotional material order forms are available online [here](#), enabling participating pharmacies and outside organizations such as municipalities and doctors' offices to order educational materials to be made available to the public.

Municipal Calendars: HPSA continues to promote the B.C. Medications Return Program in the recycling calendars published by regional districts and municipalities informing residents about municipal services.

In 2020, HPSA participated in the BC recycling guides with Recycle BC. A total of 265,298 calendars were distributed to Vancouver, North Vancouver, West Vancouver, RD of Central Kootenay, RD of Kootenay Boundary, RD of North Okanagan, Coquitlam, Prince George. In addition HPSA specifically place advertisement in District of Mission, Chilliwack and Penticton Recycling brochures reaching 40,000 households.

B. Website and Social Media

In 2020, HPSA continued its website "refresh" with an emphasis on regularly updating its Frequently Asked Questions section and improving the website's functionalities to better support prospective and existing collection sites. HPSA added a news banner to the website's front page to make information more accessible for consumers and pharmacies. The news banner is updated regularly with the latest news for the public and other stakeholders.

HPSA is also tracking the ranking and search engine optimization of the webpage. The web page currently has organic keywords that take consumers directly to the HPSA web page: "can I return medication to pharmacy", "returning medication".

One of HPSA's bilingual website's great functionality is its participating retail pharmacy locator tool for consumers, which allows visitors to enter their postal code to access a drop-down menu that provides the address and contact information of the nearest collection site. The searchable Collection Site Finder is at www.healthsteward.ca.

HPSA continues to post and keep its Facebook account current, using this social media platform to share best practices, HPSA videos, events (National Drug Drop-Off Month), articles and events from other health partners (such as the Community Pharmacist Network, ISMP or Drug Free Kids Canada).

As HPSA sees the value of growing its organization through social media, it is now present on additional social media platforms such as LinkedIn and Twitter. HPSA places efforts in growing the follower base and engaging with our stakeholders and the public. Industry-related organizations and professionals as well as consumers are present on the platforms mentioned above and this is reflected on post impressions and engagement.



HPSA's Twitter account is regularly mentioned and retweeted by various audience groups, from pharmacists to consumers and has an engagement rate of 3.7 %, which is fairly high for the industry.

Top mention earned 16 engagements

 **Recycling Council of BC**
@RecyclingBC · Mar 5

This week's recycling haiku on **#HaikuFriday**:

Expired medicine
take to local pharmacy
do not flush or trash

DYK [@HPSAStewardship](#) Medications Return Program takes back old natural health products as well? ow.ly/yr1D50DRqLy
Give us a call for your closest pharmacy! 

 pic.twitter.com/zCAqtog8u1



Top Tweet earned 632 impressions

Did you know that in **#Ontario** and **#BritishColumbia**, you may also **#takeback** unused or expired **#medication** for companion animals?
You can find a drop-off location at healthsteward.ca
#dropofflocation #hpsa #medicationreturn
twitter.com/cahi_icsa/stat...

 3  3

[View Tweet activity](#) [View all Tweet activity](#)

C. National Campaigns

1) Institute for Safe Medication Practices Canada

In 2020, HPSA continued to work closely with the Institute for Safe Medication Practices Canada (ISMP), on empowering patients, families and healthcare providers with knowledge about risks of unused consumer medications and the disposal mechanisms available to them; on standardizing approaches to the disposal of unused medications in the home, using identified preferred practices; and on integrating messaging about medication returns into patient education materials in order to engage patients and families, and encourage the use of returns programs.

ISMP Canada used a variety of materials, messages and platforms to reinforce the message that safe management and disposal of unused, expired or unwanted products is important for patient safety, community safety and has a positive impact on our environment. Examples include:

- An ISMP Canada safety bulletin and consumer newsletter including educational messages about safe storage and disposal practices and medication returns programs.
- Information about safe storage and disposal of medications was included in a Digital Poster Campaign in 300 doctors' office waiting rooms across Canada. The information card reached an audience of more than 6 million people, with more than 23 million impressions, over a 12-month period.

Below an overview of HPSA and ISMP Canada collaborative work undertaken in 2020.



**Health Products Stewardship Association (HPSA) and
ISMP Canada Collaborative Work 2020**



Knowledge translation of safe storage and disposal of home medications with the aim of increasing uptake of returns programs



Leading Operational Practice Recognition

Canadian Home Care Association identified HPSA programs in an evidence synthesis.



Best Practice Recognition

Canadian Journal of Pain publication identified the Opioids for pain after surgery patient resource as a best practice example in a Consensus Statement. The resource includes guidance for unused consumer medications.



Medical Student Education

Association of Faculties of Medicine of Canada education module for medical students includes the HPSA interactive map for locations that accept returns.



Patient Resource

CADTH helped distribute the opioid agonist therapy safety resource that includes guidance for unused consumer medications.



Consumer Newsletter

Provides information sent to 23,000 contacts about emerging issues during COVID-19 and includes a link to the HPSA website that shares supportive guidance from Health Canada for post-consumer returns.

ISMP Canada/HPSA together reached the following National Organizations in 2020:

- Canadian Deprescribing Network
- Canadian Patient Safety Institute
- Canadian Pharmacists Association
- Canadian Home Care Association
- Canadian Society of Hospital Pharmacists
- Diabetes Canada
- IDS Canada
- Patients Canada
- Patients for Patient Safety Canada
- Parachute Canada

2) Drug Free Kids Canada

HPSA's partnership with Drug Free Kids Canada continued in 2020. The not-for-profit has been drawing attention to prescription drug abuse and the need to keep children safe by calling on Canadians to drop-off unwanted Pharmaceuticals at their local pharmacies for safe disposal. In addition to TV, radio, digital and print executions, an array of social executions and shareable content, including lighthearted GIFs were developed and deployed in daily posts.

The "Pill Fairy Campaign" 2.0 - 2020

National Drug Drop-Off (NDD) Month – August 3 - September 1, 2020

- Total Users 11,738 (an increase of 38% from the previous year)
- Total Website Sessions: 12,954 (an increase of 35% from the previous year)
- 432 sessions per day during National Drug Drop-Off Month

Campaign extended period - August 3, 2020 -January 31, 2021

- Total Users 110,843 (an increase of 58% from previous year)
- Total Website Sessions: 125,840 (691 sessions/day)
- Total page views: 172,425

Campaign related pages – (Home Page /Return your Meds page)

- Total 19,405 views - 106 views of pages related to the campaign per day
- Campaign related pages - 12% of total site
- Pill Fairy Landing page rating = #13 – 1.5% of users come to the site through this landing page
- 807 users clicked on locate pharmacies
- 255 users clicked the Health Steward drop-off map



IV. Collection System and Accessibility

Community pharmacies currently participating in the program can be located by the public on the HPSA website at www.healthsteward.ca, or by accessing the Recycling Council of British Columbia's Recyclepedia app at www.rcbc.bc.ca. A list of all HPSA Collection Location Sites for 2020 can be found in [Appendix 5](#).

In order to ensure that the program provides "reasonable" consumer access to collection facilities, as required under Section 5 (1) (c) (iii) of the Regulation, HPSA undertook a study of its accessibility in British Columbia. The GIS analysis of coverage for the Province of British Columbia was completed in November 2020 to support the assessment of Consumer Access to Collection Location Sites (retail pharmacies participating in the HPSA network). The scenario model chosen was slightly different to that of the SABC accessibility criteria with the drive time shorter.

Accessibility Measure:

<i>Urban</i>	<i>Rural</i>
Percentage of Population within an 18 minute/15 km drive of a Collection Site	Percentage of Population within a 38 minute/50 km drive of a Collection Site
Urban area defined by StatsCan Census Metropolitan Area (CMA)	Rural Area defined as areas outside of a CMA

At the time of the study, HPSA had 1,242 Collection Location Sites registered with the Association. Of those, 854 are urban locations with the remaining 388 located in rural areas. Using this collection network, population coverage within the drive time distances was calculated. Drive time circles were used for this calculation.

Results:

	Population within Drive Time	Total Population	Accessibility
Rural Coverage (38 mn, 50 km)	1,407,534	1,441,454	97.6%
Urban Coverage (18 km, 15 km)	3,204,728	3,206,601	99.9%
Total Provincial Coverage	4,612,262	4,648,055	99.2%

In order to calculate the statistics, the locations and population coverage of the 1,242 pharmacies were analyzed. The 2016 Canadian Census was the basis for the calculations. As the table indicates, provincial population coverage was 99.2%. The Rural classification had 97.6% coverage. Urban results indicate full coverage at 99.9% of possible population. Both of these measures indicate a high level of accessibility.

V. Pollution Prevention Hierarchy and Product/Component Management

The pollution prevention hierarchy requirements outlined in the *Recycling Regulation* to reduce the environmental impact are not applicable for pharmaceuticals: due to their nature and inherent health and safety risks, there is no reuse or recycling option available for these products.

In 2020, HPSA disposed 100% of the unused and expired Pharmaceuticals collected in British Columbia through incineration at Suez (Alberta).

VI. Products Sold and Collected and Recovery Rate

HPSA produces an Regional District Summary Report - see [Appendix 2](#) - that shows the number of registered collection location sites per capita by Regional District and demonstrates the high level of consumer access and program coverage in British Columbia.

Medications may have a long delay between the time of purchase and return and prescription drugs should be fully consumed unless otherwise directed by a health professional. The *Medications Return Program* collects medications, not the bottle or vial used to market the product or used to dispense the prescription. HPSA recommends that containers be recycled by the consumer via the provincial blue box program.

In 2020, the average volume of post-consumer pharmaceuticals returned per capita was 0.0179 kg representing a total volume of 93,905.5 kg of pharmaceuticals returned for disposal. The highest volume of return for a regional district was Metro Vancouver at 44,087.60 kg followed by Capital at 10,963.70 kg. Table 1 shows 2020 Volume collected per capita by regional districts.

Table 1 (following page)

Regional District	2020 Collected (Kgs)	Population (2018)*	Volume per capital collected (in kg)
Alberni-Clayoquot	570.10	33,241	0.0172
Bulkley-Nechako	556.70	40,059	0.0139
Capital	10,963.70	413,406	0.0265
Cariboo	1,381.50	65,312	0.0212
Central Coast	-	3,505	0.0000
Central Kootenay	1,485.20	62,668	0.0237
Central Okanagan	4,335.30	208,852	0.0208
Columbia-Shuswap	849.30	55,465	0.0153
Comox Valley	1,759.10	71,535	0.0246
Cowichan Valley	2,217.90	90,380	0.0245
East Kootenay	969.20	64,004	0.0151
Fraser Valley	6,155.70	319,120	0.0193
Fraser-Fort George	1,567.90	100,359	0.0156
Kitimat-Stikine	762.50	39,263	0.0194
Kootenay Boundary	703.00	33,149	0.0212
Metro Vancouver	44,087.60	2,654,226	0.0166
Mount Waddington	155.60	11,594	0.0134
Nanaimo	4,260.00	167,156	0.0255
North Okanagan	1,778.40	89,738	0.0198
Northern Rockies	-	5,524	0.0000
Okanagan-Similkameen	2,722.00	88,545	0.0307
Peace River	507.70	65,901	0.0077
Powell River	416.60	21,358	0.0195
Skeena-Queen Charlotte	195.00	18,814	0.0104
Squamish-Lillooet	551.20	45,393	0.0121
Strathcona	1,322.90	48,127	0.0275
Sunshine Coast	526.20	31,977	0.0165
Thompson-Nicola	3,104.90	142,299	0.0218
Grand Total	93,905.20	4,990,970	0.0179
*2018 Sub-Provincial Population Estimates (BC stats)			

VII. Summary of Deposit, Refund, Revenues and Expenditures

Reference: Recycling Regulation – Part 2, Section 8(2)(f)

The BCMRP is 100% funded by 132 pharmaceutical producers that are members of HPSA. No fee, visible or otherwise, is passed on to the consumer.

HPSA's audited Financial Statements are not province specific. However, financial report for BC can be made available to the government upon request.

VIII. Plan Performance

Reference: Recycling Regulation – Part 2, section 8(2)(g)

Since 2012, HPSA has been operating under the 2012-2016 Proposed Stewardship Plan while awaiting for approval of the 2018 proposed BCMRP proposed plan.

Below are the frames of reference for each performance target.

Performance Targets	2020 Results	Improvement Strategies
<p>A. Consumer Awareness [section 5 (1) (c) (iv)] Surveys will take place at specific intervals as the BCMRP further matures and are a tool used to help measure program performance and usage.</p>	<p>See, as reference, SABC 2020 Insight Survey extracts in <i>Appendix 4</i></p>	<p>HPSA remains committed to continuous improvement and updated consumer awareness and usage targets. HPSA will be participating in the 2022 SABC Insight Survey.</p>
<p>B. Number of Collection Points [section 5 (1) (c) (iii)]</p> <ol style="list-style-type: none"> Contact existing pharmacies with ownership and/or manager changes on a quarterly basis. Contact pharmacies demonstrating a significant change in collection pattern. Contact new licensed community pharmacies on a quarterly basis as identified from lists obtained from the B.C. College of Pharmacists. 	<ul style="list-style-type: none"> 1,280 collection location sites Participation rate at 92.15%. Maintained the capita serviced per location under 4,500. 	<p>HPSA continues to contact new community pharmacies regularly to ensure participation rate reaches 95%.</p>
<p>C. Product Recovery Target HPSA to monitor absolute collection of used and pharmaceuticals.</p>	<p>In 2019, HPSA collected 93,905.50 kg of pharmaceuticals.</p>	<p>HPSA is reporting net weight sent for destruction. Containers are reusable and their tare weight (1.74 kg) is no longer part of volume reported for destruction.</p>

Performance Targets	2020 Results	Improvement Strategies
<p>D. Promotion</p> <ul style="list-style-type: none"> a) Promotion of program in different media. b) Publicity on the webpages of 25 Regional Districts or municipalities. c) Track traffic to BC page and access to locations. d) Continue to work with communication firm for the promotion and advertising plan. e) Connect with pharmacists and help disseminate information on the program through the Ambassador or similar initiatives. f) Work with chain and independent pharmacies to increase the availability of collection bags for the public. g) Hold a minimum of 12 special events. 	<ul style="list-style-type: none"> a) Website and Social Media Strategy (see <i>Section 3</i> for details). b) HPSA’s promotion on the Regional Districts’ webpages c) Partnership with Drug Free Kids Canada (National Drug Drop-Off Month and the Pill Fairy Campaign) d) Partnership with ISMP 	<p>HPSA continued to work to expand the scope of advertising and promotional activities through its partnership with the Institute for Safe Medication Practice Canada (ISMP) and is implementing a stakeholder engagement plan to target the “upstream” stakeholders (e.g. prescribers, surgeons, dentists and health care providers such as home care nurses and Regional Health Authorities or other organizations overseeing home care nurses).</p>
<p>E. Accessibility Indicators</p>	<ul style="list-style-type: none"> • Reported (<i>Appendix 2</i> – Regional District Summary Report) 	

Appendix 1 - HPSA Members – BCMRP

AA Pharma Inc.	Duchesnay
AbbVie Corporation	Eisai
Accord Healthcare	Elanco
Advanced Orthomolecular Research (AOR)	Eli Lilly Canada Inc.
Advantage Solutions	EMD-Serono Canada Inc.
Alcon Canada Inc.	Exzell Pharma
Amgen Canada Inc.	Ferring Inc.
Amway Canada Corporation	Fresenius Kabi Canada Ltd.
Apotex Inc.	Galderma Canada Inc.
Aralez Pharmaceuticals Inc.	General Nutrition Centres Canada
Astellas Pharma Canada Inc.	Generic Medical Partners Inc.
AstraZeneca Canada Inc.	Gilead Sciences Canada Inc.
Atrium Innovations Inc	GlaxoSmithKline Consumer Healthcare Inc.
Auro Pharma Inc	GlaxoSmithKline Inc.
Aventix Animal Health	Health First Network Association Inc.
Bausch Health Canada Inc.	Herbalife of Canada
Baxter Canada	HLS Therapeutics
Bayer Inc.	HPI Health Products/Lakota
Bell Lifestyle Products	Indivior Canada PLC Inc.
Viatrix (Mylan)	Jamieson Laboratories
Bimeda-MTC Animal Health Inc.	Jamp Pharma Corporation
Bioforce Canada Inc.	Janssen Inc.
Biogen Canada Inc	Laboratoires Atlas Inc.
BioSyent Pharma Inc.	Leadiant Biosciences, Inc.
Blistex Corporation	Leo Pharma Inc.
Body Plus Nutritional Products Inc.	Les Laboratoires Nicar Inc.
Boehringer Ingelheim Canada - Animal Health Canada Inc.	Loblaw Companies Ltd.
Boiron Canada	London Drugs Limited
Bristol-Myers Squibb	Lundbeck
Canadian Custom Packaging Company	Mannatech Incorporated
Celex Laboratories Inc.	Marcan Pharmaceuticals Inc.
Champion Alstoe Animal Health Inc.	McCarthy & Sons Service (Rafters 8)
Church & Dwight Canada	McKesson Canada
Cipher Pharmaceuticals Inc.	McNeil Consumer Healthcare, a Division of Johnson & Johnson
Clorox Company of Canada Ltd.	Mead Johnson Nutrition (Canada) Co.
Costco Wholesale Canada Ltd.	Medexus Inc.
D Drops Company	Merck Canada Inc.

Methapharm Inc.
Mint Pharmaceuticals Inc
Natural Factors Nutritional Products Ltd.
Nature's Sunshine Products of Canada Ltd.
Nestlé Canada Inc.
New Chapter Canada Inc.
Novartis Pharmaceutical Canada Inc.
Novo Nordisk
Omega Alpha Pharmaceuticals Inc.
Organika Health Products Inc.
Otsuka Canada Pharmaceuticals Inc.
Overwaitea Food Group Ltd Partnership
Paladin Labs Inc.
Pascoe Canada Inc
Pfizer Canada Inc.
PharmaChoice
Pharmasave Drugs (National) Ltd
Pharmascience Inc.
Platinum Naturals Ltd
Procter & Gamble Inc.
Purdue Pharma
Puresource Inc.
RB Health Canada Inc.
Rexall Pharmacy Group Ltd
Roche Canada Ltd. - Hoffmann
Sandoz Canada
Sanis Health Inc.
Sanofi Consumers Health
Sanofi-Aventis Canada Inc.

Seaford Pharmaceuticals
Servier Canada Inc.
Shaklee Canada Inc.
Shire Pharma Canada ULC
Shoppers Drug Mart Central
Sisu Inc.
Sobeys National (Mississauga)
St Francis Herb Farm Inc.
Stella Pharmaceutical Canada Inc.
Sterimax Inc.
Sunovion Pharmaceuticals Inc.
Takeda Canada Inc.
Tanta Pharmaceuticals Inc.
Taro Pharmaceuticals Inc.
Teva Canada / Novopharm
Trillium Health Care Products
UCB Canada Inc.
UniPHARM Wholesale Drugs
USANA Health Sciences
Vertex Pharmaceuticals Incorporated
Vetoquinol Canada Incorporate
Virbac Animal Health Canada
Vita Health Products Inc.
Wal-Mart Canada Corp.
WellSpring Pharmaceutical Canada Corp.
Westcoast Naturals
WN Pharmaceuticals Ltd.
Xediton Pharmaceuticals Inc.
Zoetis Canada

Appendix 2 – Regional District Summary report

Regional District	2020 Volumes (kg)	Population (2018)*	Area (km ²)	Population Density	Collection Locations (#)	Capita serviced per location
Alberni-Clayoquot	570.10	33,241	6,588	5.05	14	2,374
Bulkley-Nechako	556.70	40,059	73,361	0.55	13	3,081
Capital	10,963.70	413,406	2,340	176.67	112	3,691
Cariboo	1,381.50	65,312	80,609	0.81	15	4,354
Central Coast	-	3,505	24,492	0.14	0	N/A
Central Kootenay	1,485.20	62,668	22,095	2.84	19	3,298
Central Okanagan	4,335.30	208,852	2,905	71.89	52	4,016
Columbia-Shuswap	849.30	55,465	28,929	1.92	13	4,267
Comox Valley	1,759.10	71,535	1,701	42.05	19	3,765
Cowichan Valley	2,217.90	90,380	3,475	26.01	23	3,930
East Kootenay	969.20	64,004	27,543	2.32	18	3,556
Fraser Valley	6,155.70	319,120	13,335	23.93	81	3,940
Fraser-Fort George	1,567.90	100,359	50,676	1.98	22	4,562
Kitimat-Stikine	762.50	39,263	104,461	0.38	9	4,363
Kootenay Boundary	703.00	33,149	8,082	4.10	10	3,315
Metro Vancouver	44,087.60	2,654,226	2,883	920.65	668	3,973
Mount Waddington	155.60	11,594	20,244	0.57	4	2,899
Nanaimo	4,260.00	167,156	2,038	82.02	43	3,887
North Okanagan	1,778.40	89,738	7,503	11.96	18	4,985
Northern Rockies	-	5,524	85,111	0.06	0	N/A
Okanagan-Similkameen	2,722.00	88,545	10,414	8.50	29	3,053
Peace River	507.70	65,901	117,391	0.56	16	4,119
Powell River	416.60	21,358	5,075	4.21	7	3,051
Skeena-Queen	195.00	18,814	19,781	0.95	6	3,136
Squamish-Lillooet	551.20	45,393	16,310	2.78	14	3,242
Strathcona	1,322.90	48,127	18,278	2.63	14	3,438
Sunshine Coast	526.20	31,977	3,777	8.47	7	4,568
Thompson-Nicola	3,104.90	142,299	44,448	3.20	34	4,185
Total	93,905.20	4,990,970	803,845	6.21	1,280	3,733

Appendix 3 - Samples of HPSA Materials




HPSA MEDICATIONS RETURN PROGRAM

Important Reminder for Collection Location Pharmacies

- 1 Who is HPSA?**

HPSA is a not-for-profit association funded by the health products industry. It operates collection and disposal programs of unused/unwanted medications generated by the public.
- 2 What is Accepted?**

 - Prescription drugs
 - Over-the-counter medications
 - Natural health products

Note: Liquid and cream medications should be in their primary packaging. Only 10 inhalers per container. In British Columbia and Ontario unused or expired medications for companion animals are also accepted.
- 3 What is Not Accepted?**

Empty pill bottles or any outer packaging, cosmetics or beauty products
- 4 How to Order a Service?**

Once the containers are full, go to HPSA webpage www.healthsteward.ca and locate Service and Supply Request Form under Pharmacists tab
- 5 How to Submit a Service Request Form?**

Insert your HPSA ID and fill out all the required information. Submit the form online on the webpage
- 6 Delivery**

Your service provider has been contacted and will arrive within the next 10 business days!

Health Products Stewardship Association
www.healthsteward.ca

1-844-535-8889
info@healthsteward.ca




HOW TO DISPOSE OF MEDICATIONS

- 1 What is accepted?**

 - Unused or expired
 - Prescription drugs
 - Over-the-counter medications
 - Natural health products

In British Columbia and Ontario, unused or expired medications for companion animals are also accepted.
- 2 What is not accepted?**

 - Empty pill bottles or other containers
 - Cosmetics or beauty products
- 3 Remove and Place**

 - REMOVE all loose pills from bottles and PLACE them in a container such as a sealed plastic bag
 - Pop each tablet out of a blister package
 - Leave creams, liquids and inhalers in their original packaging
- 4 Black Out**

Black out or remove any personal identification from all containers
- 5 Safely Return**

Find a drop-off location in your area or www.healthsteward.ca

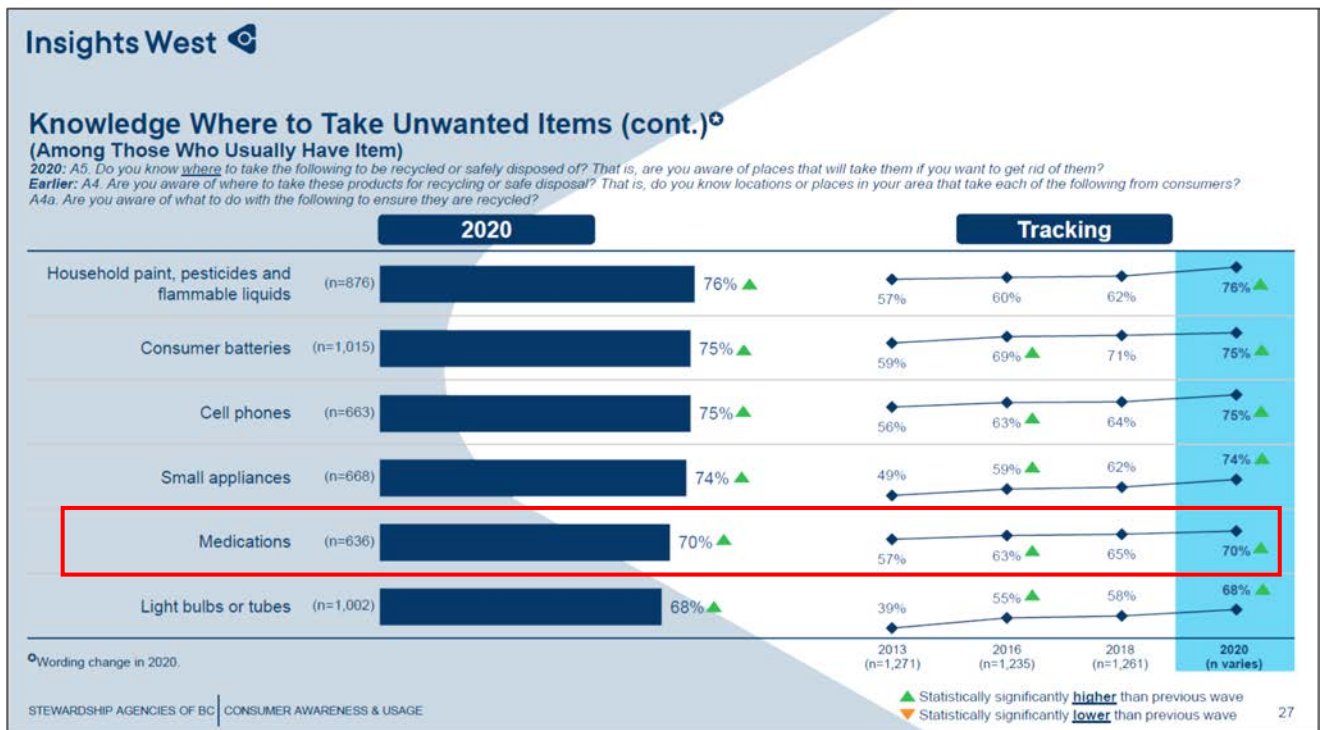
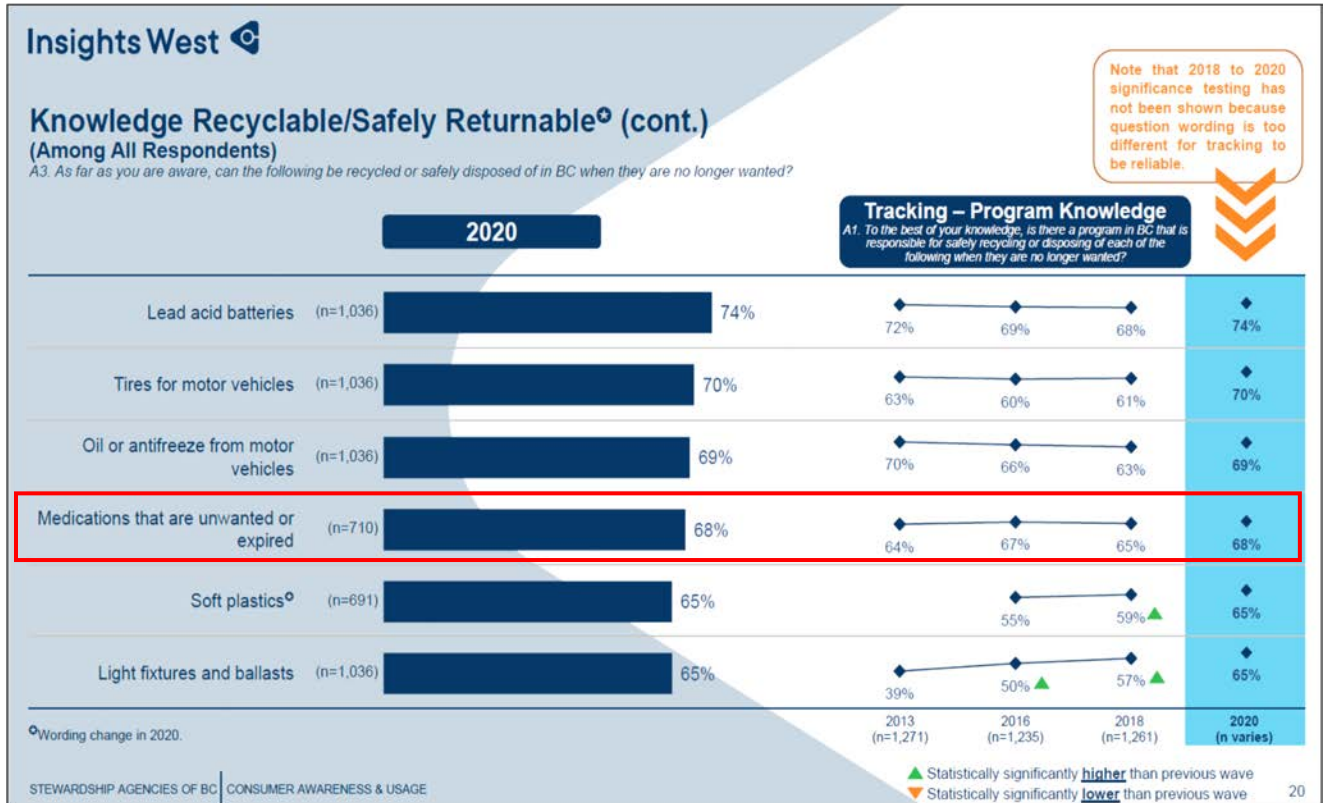
HPSA's initiatives have reduced the impact of health care products on the environment. With the support of collection locations nationwide, HPSA has collected:

3,381,748

MULTI-DOSAGE
MEDICATIONS PROGRAM

www.healthsteward.ca

1-844-535-8889
info@healthsteward.ca

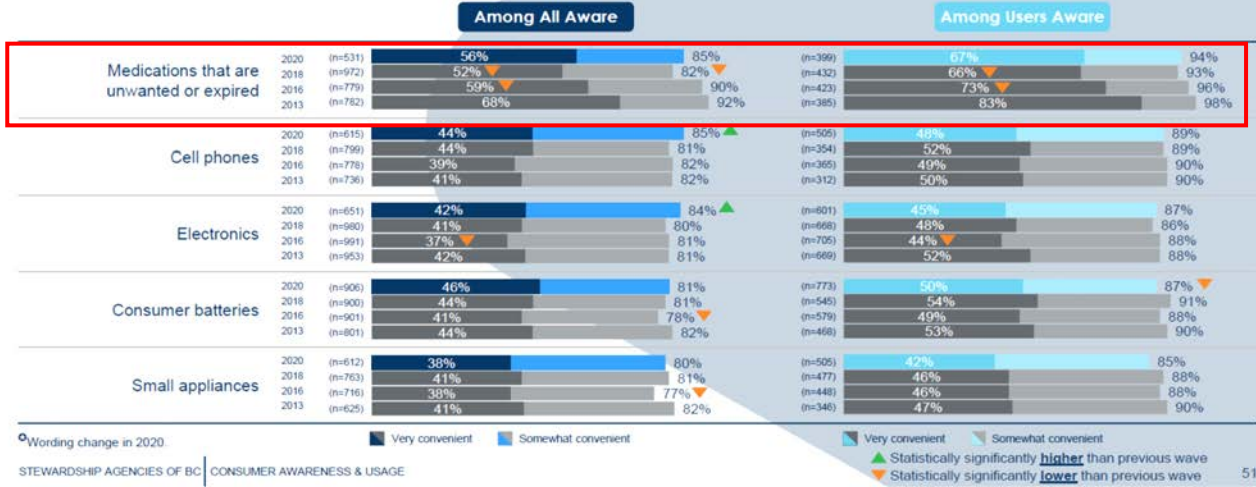


Program Convenience (cont.)

(Among Those Who Think Item Can be Recycled (2020) / Aware Each Program Exists (2018 + earlier), Excluding Not Sure)

2020: B2. How convenient do you think it is to recycle or safely dispose of each of the following in BC? Don't worry if you haven't personally taken these to be recycled or safely disposed of, we just want your general impression of how convenient you think it would be.

Earlier: B2. How would you rate the convenience of each program overall for allowing British Columbians to responsibly take care of each of these types of products and packaging? Don't worry if you have not taken any to be recycled or safely disposed of before, we are interested in your general impressions of how convenient you think it would be to ensure each one is recycled or safely disposed of.

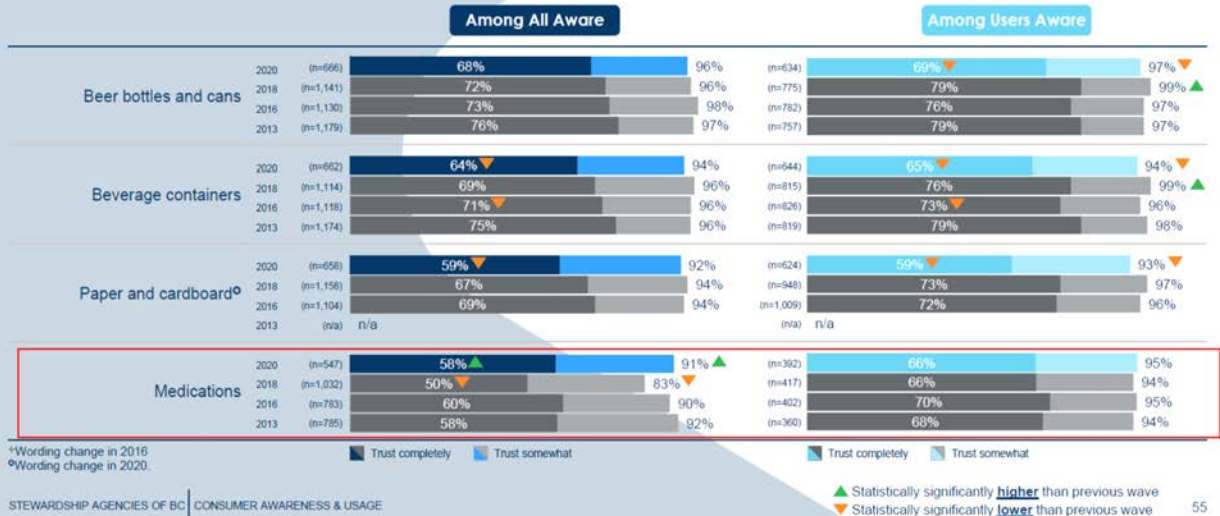


Trust in Program

(Among Those Who Think Item Can be Recycled (2020) / Aware Each Program Exists (2018 + earlier), Excluding Not Sure)

2020: B3. And if you did take these items to be recycled or safely collected, how much would you trust or distrust that they were safely/responsibly disposed of?

Earlier: B3. Overall, how much do you trust or distrust that these items would be recycled or disposed of properly?



Appendix 5 – BC Collection Sites

108 Stop Pharmacy	Barriere IDA Pharmacy	Careville Pharmacy
49th Parallel Pharmacy	Bay Pharmacy	Fleetwood
Aaronsons Pharmacy	BC Drugs Pharmacy	Carmi Remedy's Rx
Abby Pharmacy	Bell Pharmacy	Cascade Pharmacy
Ackroyd Pharmacy	Best Care Pharmacy	Castlegar Community Pharmacy
Admirals Pharmasave #285	Beta Pharmacy	Cates Medicine Centre
Agassiz Pharmacy	Better Me Pharmacy	Cedar Hills Drug Mart #100
Albert Bay Drugs	Beyond Pharmacy	Central Drugs - Beban Plaza
Alberto Pharmacy #1	Biopro Biologics Pharmacy	Central Drugs - Campbell
Aldergrove Community Pharmacy	Bioscript Pharmacy	Central Drugs - Dunsmuir
Aldergrove Medical Pharmacy LT	Blacks Pharmacy	Central Drugs - Lantzville
Alouette Pharmacy	Blueridge Pharmacy	Central Drugs- Brickyard
Anchor Compounding Pharmacy Remedy's RX	Bowser Pharmacy IDA	Central Drugs - Pacific Station
Anderson's Pharmacy No.1	Brentwood Pharmacy	Central Lonsdale Pharmacy
Andreen's Pharmacy	Brookwood Remedy's RX	Central Park Pharmacy
Argyle Pharmacy	Brookwood Remedy's Rx #2	Chemmart Pharmacy
Armstrong Pharm & Wellness Ctr	Bula Pharmacy	Chilliwack Pharmacy
Ashcroft IDA Pharmacy	Burke Mountain Pharmacy	Choices Pharmacy
Askews Pharmacy	C.R.C Drugs	City Centre Pharmacy
Aspen Remedy's Rx Pharmacy	Cambell River Health & Drug	Remedy's Rx
Bahr's Pharmacy	Cambie Pharmasave #037	Clayton Heights Care First Pharmacy
Bain's Pharmacy	Canpharm Drugs	Clinic Drugstore
Balanced Health Integrative Pharmacy	Capitol Hill Remedy's Rx	Cloud Pharmacy
Barnet Pharmacy	Care and Cure Pharmacy	Coal Harbour Pharmacy
	Care In Pharmacy	Coastal Care Pharmacy #2
	CareRx Vancouver	Columbia Prescription Xpress
	Careville Pharmacy	Columbia River Pharmacy

Columbia Street Pharmacy	Country Grocer Pharmacy	Drugstore Pharmacy #6733
Community Apothecary	Courtenay Pharmacy	Drugstore Pharmacy #6734
Community Apothecary #2	Courtenay Pharmasave # 1006	Drugstore Pharmacy #8581
Community Outreach Pharmacy	Cove Pharmacy	Drugstore Pharmacy #8585
Community Pharmacy	Cowrie Pharmacy	Drugstore Pharmacy #8588
Continental Pharmacy	Cranbrook IDA Pharmacy	DTES Connections Pharmacy
Continental Pharmacy #2	Cridge Family Pharmacy	Duncan Pharmacy
Coolaid Dispensary	Cridge Family Pharmacy 2	Dundas Remedy's RX Pharmacy
Cordova Bay Pharmacy IDA	Crossroads Remedy's Rx Pharmacy	Dyck's Pharmacist (Glenmore)
Corning Drugs Ltd	Crystal Pharm & Medical Supply	Easton Pharmacy
Corning Drugs Ltd #2	Davie Pharmacy	Eastside Pharmacy
Costco Pharmacy #051	Davies Prescriptions	Edmonds Pharmacy
Costco Pharmacy #054	Dawson Pharmacy	Elements Compounding Pharmacy
Costco Pharmacy #055	Dean Pharmacy	Elkford Drugstore
Costco Pharmacy #059	Deep Cove Pharmacy	Enderby Pharmacy and Wellness Centre
Costco Pharmacy #1092	Delta Prescription Clinic	Esplanade Pharmacy
Costco Pharmacy #1240	Downtown Clinic Pharmacy	ESQ-Westshore Health Unit VIHA
Costco Pharmacy #155	Drugland Pharmacy	Estevan Pharmacy Limited
Costco Pharmacy #158	Drugstore Pharmacy #1517	Evergreen Pharmacy
Costco Pharmacy #161	Drugstore Pharmacy #1519	Everwell Pharmacy
Costco Pharmacy #163	Drugstore Pharmacy #1525	Express Care Pharmacy
Costco Pharmacy #255	Drugstore Pharmacy #1553	Express Scripts Canada Pharmacy
Costco Pharmacy #256	Drugstore Pharmacy #1555	Fairway Drug Mart
Costco Pharmacy #259	Drugstore Pharmacy #1558	Family Care Pharmacy #1
Costco Pharmacy #548	Drugstore Pharmacy #1562	Family Care Pharmacy #2
Costco Pharmacy #552	Drugstore Pharmacy #1815	
Cottonwood Pharmacy Remedy's RX	Drugstore Pharmacy #6722	

Family Care Pharmacy #3	Freshco Pharmacy #4257	Harbourside PharmaChoice
Family Care Pharmacy #4	Frontier Street Pharmacy I.D.A	Harbourview Drugstore
Finlandia Pharmacy	Gain Pharmacy	Hardy Bay Drug Store
Fleetwood Pharmacy Remedy'sRx	Galena Pharm	Hart Drug Mart
Forbes Pharmacy	Garlane Pharmacy #1	Harvard Pharmacy
Forbes Pharmacy #1007	Garlane Pharmacy #2	Harvest Drive Pharmacy
Forbes Pharmacy Burnside	Garrison Pharmacy	Health RX Pharmacy
Forbes Pharmacy Goldstream	Gateway Pharmacy	Healthcare Pharmacy
Forbes Pharmacy IDA	Gilmore Remedy's Rx	HealthPlus Pharmacy
Forbes Pharmacy Millstream	Gladwin Pharmacy	HealthPlus Pharmacy #2
Forbes- Queen Charlotte Islands Pharmacy	Glen Pharmacy	Healthside Pharmacy
Fort Nelson Pharmacy	Glover Remedy's Rx 1011	Heart IDA at Shelbourne Plaza
Fort Royal Pharmacy	Glovers Medicine Centre Pharma	Heart IDA Cadboro Bay Pharmacy
Fort Royal Pharmacy Hillside	Gold River Telepharmacy #9060	Heart IDA Farfield Pharmacy
Fort Royal Pharmacy Oak Bay	Golden Ears Pharmacy	Heart Pharmacy (VVIC)
Fort St John Phrm & Wellness Ctr	Golden Family Pharmacy	Heritage Park Pharmacy
Fraser Canyon Pharmacy #312	Gordon Head Pharmacy	High Gate pharmacy Ltd
Fraser Heights Pharmacy Ltd	Gordon Head/ Oak Bay Community Health Services	Hillcrest Pharmacy
Fraser Lake Medicine Centre	Gourlays Golden Pharmacy	Hillside Family Pharmacy
Fraser Neighbourhood	Grays Compounding Remedy RX	Hogarth's Clinic Pharmacy Ltd
Fraser Outreach Pharmacy	Grove Pharmacy	Home and Community Care
Fraser PharmaChoice	Guardian Sunstone Pharmacy	Homelinx Pharmacy
Fraser Pharmacy	Guildford Drug Ltd	Hope Pharmacy
Fraserview Pharmacy Ltd	Haney Pharmacy	Howe Sound Pharmacy Ltd
Freshco Pharmacy #4252	Happy Face Pharmacy	Hub Pharmacy
Freshco Pharmacy #4256	Remedys Rx	Icare Remedy's Rx
		IDA Forbes Pharmacy Sooke

Ideal Drug Mart Ltd	Kornak & Hamms Pharmacy	Loblaw Pharmacy #1528
IGS Value Drug Mart	Kripps Pharmacy	Loblaw Pharmacy #1531
Imperial Neighbourhood Pharmacy	Kroll's Surrey Pharmacy Ltd	Loblaw Pharmacy #1532
Imperial Pharmacy	Lake Country Remedy's RX	Loblaw Pharmacy #1551
Indigo Pharmacy Commercial	Lakeside Medicine Centre	Loblaw Pharmacy #1552
Indigo Pharmacy Group	Lakeside Pharmacy	Loblaw Pharmacy #1554
Ingram Clinic Pharmacy	Lallicare Pharmacy #1	Loblaw Pharmacy #1556
Innomar Pharmacy	Lambert-Kipp Pharmacy Ltd	Loblaw Pharmacy #1557
Inwell Pharmacy Metrotown	Lancaster Prescriptions #1	Loblaw Pharmacy #1559
Island Pharmacy #06	Lancaster Prescriptions #4	Loblaw Pharmacy #1560
Island Pharmacy #1	Landmark Pharmacy	Loblaw Pharmacy #1561
Island Pharmacy #10	Langdon Pharmacy	Loblaw Pharmacy #1563
Island Pharmacy #2	Langley IDA Pharmacy	Loblaw Pharmacy #1564
Island Pharmacy #3	Latoria Pharmacy	Loblaw Pharmacy #4369
Island Pharmacy #4	Laurel Prescriptions	Loblaw Pharmacy #4382
Island Pharmacy #7	LG Pharmacy	Loblaw Pharmacy #4534
Island Pharmacy #8	Lifecare Pharmacy	Loblaw Pharmacy #4590
JC Pharmacy	LifeConnect Pharmacy	Loblaw Pharmacy #4596
Jeffs IDA Pharmacy	Lillooet IDA Pharmacy	Loblaw Pharmacy #4612
Jericho Pharmacy & Health Food Store	Lincoln Pharmacy	Loblaw Pharmacy #4614
Kaslo drugs Ltd	Little Prairie Pharmacy	Loblaw Pharmacy #4627
Katie Pharmacy	Living Room Pharmacy	Loblaw Pharmacy #4907
Kelowna Drug Mart	Loblaw Pharmacy #1518	Loblaw Pharmacy #4979
Kerrisdale Pharmacy	Loblaw Pharmacy #1520	Loblaw Pharmacy #4980
King George Medic Pharmacy	Loblaw Pharmacy #1521	Loblaw Pharmacy #4981
Kingston Pharmacy	Loblaw Pharmacy #1522	Loblaw Pharmacy #4983
Kleo's Pharmacy Remedy's Rx	Loblaw Pharmacy #1523	Loblaw pharmacy #4984
	Loblaw Pharmacy #1524	Loblaw Pharmacy #6708
	Loblaw Pharmacy #1527	Loblaw Pharmacy #6732

Loblaw Pharmacy (T&T Market)	London Drugs #39	London Drugs #85
Loblaw Pharmacy #1526	London Drugs #41	London Drugs #90
Loblaws Pharmacy #4617	London Drugs #42	London Drugs No. 88
Locks Prescription Pharma Ltd	London Drugs #44 - Park Royal	Longevity Compounding Pharmacy
London Drugs #02	London Drugs #46	Lonsdale & 3rd Pharmacy
London Drugs #03	London Drugs #47	Lonsdale Pharmacy
London Drugs #04	London Drugs #50	Low Cost Western Pharmacy
London Drugs #05	London Drugs #51	Lumby I.D.A. Pharmacy
London Drugs #06	London Drugs #52	Lynnvalley Pharmacy
London Drugs #07- Hastings	London Drugs #53	MacDonalds Prescriptions #2
London Drugs #08	London Drugs #54 -Tillicum Road	MacDonalds Prescriptions #3
London Drugs #09 - Guildford	London Drugs #55	MacDonalds Prescriptions #4
London Drugs #10	London Drugs #56	MacDonalds Prescriptions #5
London Drugs #11	London Drugs #61	Mackenzie Consumers Co-operative Pharmacy
London Drugs #12	London Drugs #67	Mackenzie Pharmachoice #9069
London Drugs #14	London Drugs #70	Maggie's Pharmacy
London Drugs #15	London Drugs #71	Main Care Pharmacy
London Drugs #16	London Drugs #72	Main Prescriptions
London Drugs #17	London Drugs #73	Mann's Prescription Pharmacy
London Drugs #18	London Drugs #74	Manshadi Pharmacy
London Drugs #19	London Drugs #75	Manshadi Pharmacy #2
London Drugs #25	London Drugs #76	Mar Mar Pharmacy
London Drugs #28	London Drugs #77	Mark's Marine Pharmacy
London Drugs #29	London Drugs #78	Marks Pharmacy
London Drugs #35	London Drugs #80	Marshall Pharmacy Ltd
London Drugs #36	London Drugs #81	Mary's pharmacy
London Drugs #37	London Drugs #82	

Masset Pharmasave #076- Telepharmacy	Medicine Shoppe #281	Medisave Pharmacy #6
McCallum Pharmacy	Medicine Shoppe #285	Medisave Pharmacy #7
McCue Pharmacy	Medicine Shoppe #292	Medlandia Compounding Pharmacy
McKesson Spclty Prescript Svcs	Medicine Shoppe #312	MedPure Natural Pharmacy
Meadows Pharmacy	Medicine Shoppe #321	Med-X Pharmacy
Medical Centre Pharmacy	Medicine Shoppe #325	Memorial Compounding Pharmacy
Medical Centre Prescriptions	Medicine Shoppe #332	Metrocare Pharmacy
Medical Tower Drugs LTD	Medicine Shoppe #333	Minoru Pharmacy
Medicare Pharmacy	Medicine Shoppe #350	Miracle Prescriptions Remedy's Rx
Medicine Centre #4	Medicine Shoppe #356	MJs Natural Pharmacy
Medicine Shoppe #116	Medicine Shoppe #361	MJs Natural Pharmacy #2
Medicine Shoppe #142	Medicine Shoppe #369/ China Creek Pharmacy LTD	MJs Natural Pharmacy #3
Medicine Shoppe #148	Medicine Shoppe #373	Morgan Creek Medicine Centre
Medicine Shoppe #149	Medicine Shoppe #379	Mount IDA Pharmacy
Medicine Shoppe #156	Medicine Shoppe #409	Mountain View Pharmacy
Medicine Shoppe #163	Medicine Shoppe #414	Mt Lehman Pharmacy
Medicine Shoppe #168	Medicine Shoppe 254	Munro's Sorrento Prescriptions
Medicine Shoppe #169	Medicine Shoppe Pharmacy #358	Nakusp Pharmachoice
Medicine Shoppe #195	Medicine Shoppe Pharmacy #367	Nanaimo Pharmacy
Medicine Shoppe #221	Medicine Shoppe Pharmacy #402	Nanoose Pharmacy
Medicine Shoppe #231	Medicine Shoppe Pharmacy #406	Naz's Pharmacy #3
Medicine Shoppe #239	Mediglen Pharmacy	Naz's Pharmacy #4
Medicine Shoppe #240	Medis Pharmacy	Naz's Pharmacy No. 5 Ltd.
Medicine Shoppe #253	Medisave Pharmacy #3	Naz's Prescription Plus Pharm #2
Medicine Shoppe #255	Medisave Pharmacy #4	
Medicine Shoppe #259		
Medicine Shoppe #268		

Naz's Prescription Plus Pharma	Oxford Pharmacy	Pharmachoice Pharmacy #9072
Nelson Clinic Pharmacy	P & A Pharmacy Ltd	PharmaChoice South Slope
Nelson Remedy's Rx	Pacific Pharmacy #1	Pharmachoice Trail Apothecary
Nesters Pharmacy	Pacific Pharmacy #2	Pharmacy Drugstore
Nesters Pharmacy & Wellness - Squamish	Pacific Pharmacy #3	Pharmacy Drugstore #2
Nesters Pharmacy SFU	Pacific Prescriptions & medical supplies #2	Pharmacy #24
New Denver Community Pharmacy	Pandora Pharmacy	Pharmacy Apoteka
New Life Pharmacy	Park Pacific Pharmacy	Pharmalife Pharmacy
New West Pharmachoice	PDC Pharmacy	Pharmasave # 294 Orchards Walk
Newgen PharmaChoice	Peace Pharmacy	Pharmasave #006
Nolans Pharmasave drugs #222	Peachland Pharmacy	Pharmasave #008
Nordly's Pharmacy Ltd.	Pender Island Pharmacy	Pharmasave #022
North Shore Pharmacy	Peninsula Community Health Services	Pharmasave #026
North West Pharmacy	Peninsula Health Unit	Pharmasave #028
Northmount Pharmacy Ltd	Peninsula IDA Pharmacy	Pharmasave #034
Northshore Drugstore Remedy's RX	Peoples Drug Mart #134	Pharmasave #042
Northview Pharmacy	Peoples Drug Mart #369	Pharmasave #043
Nurture Rx Pharmacy	Peoples Pharmacy	Pharmasave #057
OH Pharmacy	People's Pharmacy #377	Pharmasave #059
Okanagan Pharmacy	PharmaChoice #007	Pharmasave #063
Oliver Pharmacy Remedy's Rx	PharmaChoice #9045	Pharmasave #071
Omnicare Pharmacy	PharmaChoice #9062	Pharmasave #073
Orchard Remedy's Rx	PharmaChoice Langford Pharmacy	Pharmasave #075- Telepharmacy
Otter Co-op Pharmacy	PharmaChoice Maple Ridge Pharmacy	Pharmasave #077
Owl Drugs	Pharmachoice Pharmacy #9063	Pharmasave #081
		Pharmasave #082

Pharmasave #086	Pharmasave #148	Pharmasave #255
Pharmasave #089	Pharmasave #151	Pharmasave #257
Pharmasave #092	Pharmasave #154	Pharmasave #260
Pharmasave #095	Pharmasave #162	Pharmasave #264
Pharmasave #100	Pharmasave #178	Pharmasave #265
Pharmasave #1001	Pharmasave #179	Pharmasave #267
Pharmasave #1002 - Bridge Pharmacy	Pharmasave #181	Pharmasave #275
Pharmasave #1009	Pharmasave #182	Pharmasave #276
Pharmasave #1012	Pharmasave #183	Pharmasave #278
Pharmasave #1014	Pharmasave #190	Pharmasave #280
Pharmasave #102	Pharmasave #198	Pharmasave #282
Pharmasave #1020	Pharmasave #203	Pharmasave #284
Pharmasave #1025	Pharmasave #205	Pharmasave #287
Pharmasave #1029	Pharmasave #206	Pharmasave #291
Pharmasave #105	Pharmasave #21	Pharmasave #296
Pharmasave #106	Pharmasave #211	Pharmasave #298
Pharmasave #107	Pharmasave #213	Pharmasave #32
Pharmasave #108	Pharmasave #214	Pharmasave #67
Pharmasave #1088	Pharmasave #221	Pharmasave #79
Pharmasave #1100	Pharmasave #230	Pharmasave #87
Pharmasave #1101	Pharmasave #232	Pharmasave #96
Pharmasave #1106	Pharmasave #242	Pharmasave Cumberland #1015
Pharmasave #1109	Pharmasave #244	Pharmasave Gateway Crossing #053
Pharmasave #115	Pharmasave #246	Pharmasave Gladwin
Pharmasave #120	Pharmasave #248	Pharmasave Health Centre #001
Pharmasave #129	Pharmasave #249	Pharmasave Health Centre #002
Pharmasave #139	Pharmasave #25	
Pharmasave #142	Pharmasave #250	
	Pharmasave #253	

Pharmasave Health Centre #003
Pharmasave Health Centre #005
Pharmasave Health Centre #007
Pharmasave Health Centre #010
Pharmasave Health Centre #011
Pharmasave Health Centre #014
Pharmasave Health Centre #015
Pharmasave Health Centre #016
Pharmasave Health Centre #017
Pharmasave Health Centre #020
Pharmasave Health Centre #024
Pharmasave Health Centre #027
Pharmasave Health Centre #029
Pharmasave Health Centre #030
Pharmasave Health Centre #038
Pharmasave Health Centre #049
Pharmasave Health Centre #052

Pharmasave Health Centre #058
Pharmasave Health Centre #061
Pharmasave Health Centre #064
Pharmasave Health Centre #080
Pharmasave Health Centre #094
Pharmasave Health Centre #098
Pharmasave Health Centre #099
Pharmasave Health Centre #1000
Pharmasave Health Centre #1011
Pharmasave Health Centre #1022
Pharmasave Health Centre #1110
Pharmasave Health Centre #167
Pharmasave Health Centre #207
Pharmasave Health Centre #012
Pharmasave Health Centre #1010
Pharmasave James Bay #130
Pharmasave Lions Gate
Pharmasave Newton # 91
Pharmasave Oak Bay #152

Pharmasave Riverbend 1033
Pharmasave Shannon Mews #018
Pharmasave Steveston Village
Pharmasave Willowbrook# 1017
Pharmatrust Pharmacy #2
Pharmawise Pharmacy
Pharmcity Drugs #3
Pharmsave Health Centre #045
Phoenix Pharmacy
Pier Health Resource Centre
Pinetree Pharmacy
Pivot Rx
Platinum Care Pharmacy
Plaza Pharmacy
Point Grey Pharmacy
Powell River Pharmacy
Pratts Compounding Pharmacy
Prescription Hlth Studio Inc
Pricesmart Foods #2281
Pricesmart Foods Pharmacy #2274
Prime Care Pharmacy
Princeton Pharmacy
Pro-Health Pharmacy
Promontory Pharmacy
Prosper Pharmacy N0.3

Pure Integrative Pharmacy #10	Queens Apothecary Ltd	Rexall #7171
Pure Integrative Pharmacy #17	Queensborough Community Pharma	Rexall #7174
Pure Integrative Pharmacy #18	R.E.A.C.H. Centre Pharmacy	Rexall #7175
Pure Integrative Pharmacy #19	Rage's Pharmacy	Rexall #7177
Pure Integrative Pharmacy #21	Rainforest Wellness Pharmacy	Rexall #7187
Pure Integrative Pharmacy #23	Regency Medicine Centre #2	Rexall #7191
Pure Integrative Pharmacy #25	Reid Street Pharmacy	Rexall Direct
Pure Integrative Pharmacy #26	Remedy's Rx #202	Rexall Drug Store #7103
Pure Integrative Pharmacy #27	Remedy's RX #298	Rexall Drug Store #7114
Pure Integrative Pharmacy #28	Remedy's Rx #366	Rexall Drug Store #7117
Pure Integrative Pharmacy #29	Remedy's Rx #367	Rexall Drug Store #7121
Pure Integrative Pharmacy #31	Remedy's Rx Ridgeway Pharmacy	Rexall Drug Store #7122
Pure Integrative Pharmacy #4	Revelstoke Family Pharmacy	Rexall Drug Store #7126
Pure Integrative Pharmacy #5	Rexall #7102	Rexall Drug Store #7128
Pure Integrative Pharmacy #9	Rexall #7104	Rexall Drug Store #7128
Pure Pharmacy #24	Rexall #7110	Rexall Drug Store #7139
Pure Pharmacy Health Centre #01	Rexall #7111	Rexall Drug Store #7152
Quadra Maple Pharmacy	Rexall #7116	Rexall Drug Store #7154
Quadra Village Drug Mart	Rexall #7123	Rexall Drug Store #7157
Qualicum Pharmacy	Rexall #7127	Rexall Drug Store #7159
	Rexall #7129	Rexall Drug Store #7161
	Rexall #7130	Rexall Drug Store #7162
	Rexall #7133	Rexall Drug Store #7162
	Rexall #7137	Rexall Drug Store #7169
	Rexall #7149	Rexall Drug Store #7170
	Rexall #7164	Rexall Drug Store #7170
	Rexall #7167	Rexall Drug Store #7181
		Rexall Drug Store #7182
		Rexall Drug Store #7193
		Rexall Drug Store #7194
		Rexall Pharmacy #7131
		Rexall Pharmacy #7136

Rexall Pharmacy #7163	Safeway Food & Drug Pharma #4900	Safeway Pharmacy #4912
Richmond Medical Pharmacy		Safeway Pharmacy #4913
Ritecare Pharmacy	Safeway Food & Drug Pharma #4908	Safeway Pharmacy #4916
Robins Pharmacy		Safeway Pharmacy #4919
Rose Valley Pharmacy	Safeway Food & Drug Pharma #4914	Safeway Pharmacy #4920
Remedy's Rx		Safeway Pharmacy #4924
Rutland Medical Pharmacy	Safeway Food & Drug Pharma #4917	Safeway Pharmacy #4925
RX Care Pharmacy & Compounding	Safeway Food & Drug Pharma #4918	Safeway Pharmacy #4928
RX Counter		Safeway Pharmacy #4931
Rx Drug Mart #1000	Safeway Food & Drug Pharma #4940	Safeway Pharmacy #4932
Rx Drug Mart #1001	Safeway Food & Drug Pharma #4942	Safeway Pharmacy #4933
Rx Drug Mart #1002		Safeway Pharmacy #4934
Rx Drug Mart #1003	Safeway Food & Drug Pharma #4947	Safeway Pharmacy #4936
Rx Pharmachoice Pharmacy		Safeway Pharmacy #4938
Rx Pharmacy Solutions	Safeway Food & Drug Pharma #4958	Safeway Pharmacy #4939
RX Ram Pharmacy Specialists	Safeway Food & Drug Pharma #4963	Safeway Pharmacy #4941
Safeway Food & Drug Pharma #082	Safeway Food & Drug Pharma #4968	Safeway Pharmacy #4948
Safeway Food & Drug Pharma #126	Safeway Food & Drug Pharma #4970	Safeway Pharmacy #4955
Safeway Food & Drug Pharma #140		Safeway Pharmacy #4956
Safeway Food & Drug Pharma #144	Safeway Food & Drug Pharmacy #820	Safeway Pharmacy #4960
Safeway Food & Drug Pharma #161	Safeway Pharmacy #4901	Safeway Pharmacy #4964
Safeway Food & Drug Pharma #165	Safeway Pharmacy #4902	Safeway Pharmacy #4967
Safeway Food & Drug Pharma #23	Safeway Pharmacy #4903	Safeway Pharmacy #4971
	Safeway Pharmacy #4906	Safeway Pharmacy #4972
	Safeway Pharmacy #4909	Safeway Pharmacy #4974
	Safeway Pharmacy #4911	Safeway Pharmacy #4976
		Safeway Pharmacy #4977
		Safeway Pharmacy #4980
		Saigon Pharmacy

Salmon Arm Prescription Centre	Save-On-Foods Pharmacy #2217	Save-On-Foods Pharmacy #916
Salt Spring Pharmacy	Save-On-Foods Pharmacy #2221	Save-On-Foods Pharmacy #919
Sams Pharmacy	Save-On-Foods Pharmacy #2224	Save-On-Foods Pharmacy #921
Satnam Pharmacy	Save-On-Foods Pharmacy #2225	Save-On-Foods Pharmacy #922
Save-On-Foods Pharmacy #2227	Save-On-Foods Pharmacy #2228	Save-On-Foods Pharmacy #924
Save-On-Foods Pharmacy #2246	Save-On-Foods Pharmacy #2235	Save-On-Foods Pharmacy #928
Save-On-Foods Pharmacy #2250	Save-On-Foods Pharmacy #2242	Save-On-Foods Pharmacy #929
Save-On-Foods Pharmacy #2252	Save-On-Foods Pharmacy #2244	Save-On-Foods Pharmacy #930
Save-On-Foods #918	Save-On-Foods Pharmacy #2249	Save-On-Foods Pharmacy #931
Save-On-Foods #923	Save-On-Foods Pharmacy #2263	Save-On-Foods Pharmacy #932
Save-On-Foods Pharmacy	Save-On-Foods Pharmacy #902	Save-On-Foods Pharmacy #933
Save-On-Foods Pharmacy #2202	Save-On-Foods Pharmacy #903	Save-On-Foods Pharmacy #935
Save-On-Foods Pharmacy #2207	Save-On-Foods Pharmacy #904	Save-On-Foods Pharmacy #936
Save-On-Foods Pharmacy #2208	Save-On-Foods Pharmacy #907	Save-On-Foods Pharmacy #937
Save-On-Foods Pharmacy #2210-W	Save-On-Foods Pharmacy #909	Save-On-Foods Pharmacy #939
Save-On-Foods Pharmacy #2213	Save-On-Foods Pharmacy #910	Save-On-Foods Pharmacy #940
Save-On-Foods Pharmacy #2214	Save-On-Foods Pharmacy #915	Save-On-Foods Pharmacy #942
Save-On-Foods Pharmacy #2215		
Save-On-Foods Pharmacy #2216		

Save-On-Foods Pharmacy
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Save-On-Foods Pharmacy
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Save-On-Foods Pharmacy
#996

Save-On-Foods Pharmacy
#999

Scott Road Pharmacy

Scottcare Pharmacy

Script Care Pharmacy #9210

Service Plus #3

Seymour Pharmacy #2

Shafa Pharmacy

Shaughnessy Pharmacy

Shoppers Drug Mart #0201

Shoppers Drug Mart #0202

Shoppers Drug Mart #0203

Shoppers Drug Mart #0204

Shoppers Drug Mart #0205

Shoppers Drug Mart #0209

Shoppers Drug Mart #0210

Shoppers Drug Mart #0211

Shoppers Drug Mart #0212

Shoppers Drug Mart #0213

Shoppers Drug Mart #0214

Shoppers Drug Mart #0216

Shoppers Drug Mart #0217	Shoppers Drug Mart #0257	Shoppers Drug Mart #2107
Shoppers Drug Mart #0219	Shoppers Drug Mart #0258	Shoppers Drug Mart #2109
Shoppers Drug Mart #0221	Shoppers Drug Mart #0260	Shoppers Drug Mart #2112
Shoppers Drug Mart #0222	Shoppers Drug Mart #0261	Shoppers Drug Mart #2113
Shoppers Drug Mart #0223	Shoppers Drug Mart #0262	Shoppers Drug Mart #2115
Shoppers Drug Mart #0225	Shoppers Drug Mart #0263	Shoppers Drug Mart #2121
Shoppers Drug Mart #0226	Shoppers Drug Mart #0265	Shoppers Drug Mart #2122
Shoppers Drug Mart #0227	Shoppers Drug Mart #0266	Shoppers Drug Mart #2123
Shoppers Drug Mart #0228	Shoppers Drug Mart #0267	Shoppers Drug Mart #2125
Shoppers Drug Mart #0230	Shoppers Drug Mart #0268	Shoppers Drug Mart #2126
Shoppers Drug Mart #0231	Shoppers Drug Mart #0269	Shoppers Drug Mart #2127
Shoppers Drug Mart #0232	Shoppers Drug Mart #0271	Shoppers Drug Mart #2131
Shoppers Drug Mart #0233	Shoppers Drug Mart #0272	Shoppers Drug Mart #2133
Shoppers Drug Mart #0234	Shoppers Drug Mart #0273	Shoppers Drug Mart #2139
Shoppers Drug Mart #0236	Shoppers Drug Mart #0275	Shoppers Drug Mart #2141
Shoppers Drug Mart #0237	Shoppers Drug Mart #0276	Shoppers Drug Mart #2143
Shoppers Drug Mart #0238	Shoppers Drug Mart #0277	Shoppers Drug Mart #2144
Shoppers Drug Mart #0239	Shoppers Drug Mart #0278	Shoppers Drug Mart #2153
Shoppers Drug Mart #0241	Shoppers Drug Mart #0279	Shoppers Drug Mart #2156
Shoppers Drug Mart #0242	Shoppers Drug Mart #0280	Shoppers Drug Mart #2158
Shoppers Drug Mart #0243	Shoppers Drug Mart #0281	Shoppers Drug Mart #2160
Shoppers Drug Mart #0244	Shoppers Drug Mart #0283	Shoppers Drug Mart #2161
Shoppers Drug Mart #0246	Shoppers Drug Mart #0286	Shoppers Drug Mart #2200
Shoppers Drug Mart #0248	Shoppers Drug Mart #0287	Shoppers Drug Mart #2201
Shoppers Drug Mart #0251	Shoppers Drug Mart #0288	Shoppers Drug Mart #2203
Shoppers Drug Mart #0252	Shoppers Drug Mart #0290	Shoppers Drug Mart #2204
Shoppers Drug Mart #0253	Shoppers Drug Mart #0291	Shoppers Drug Mart #2205
Shoppers Drug Mart #0254	Shoppers Drug Mart #208	Shoppers Drug Mart #2207
Shoppers Drug Mart #0255	Shoppers Drug Mart #2100	Shoppers Drug Mart #2208

Shoppers Drug Mart #2209	Shoppers Drug Mart #2245	Shoppers Drug Mart #2285
Shoppers Drug Mart #2210	Shoppers Drug Mart #2246	Shoppers Drug Mart #2287
Shoppers Drug Mart #2211	Shoppers Drug Mart #2247	Shoppers Drug Mart #2288
Shoppers Drug Mart #2212	Shoppers Drug Mart #2248	Shoppers Drug Mart #2289
Shoppers Drug Mart #2213	Shoppers Drug Mart #2249	Shoppers Drug Mart #2290
Shoppers Drug Mart #2214	Shoppers Drug Mart #2250	Shoppers Drug Mart #2291
Shoppers Drug Mart #2215	Shoppers Drug Mart #2251	Shoppers Drug Mart #2292
Shoppers Drug Mart #2216	Shoppers Drug Mart #2252	Shoppers Drug Mart #2294
Shoppers Drug Mart #2217	Shoppers Drug Mart #2254	Shoppers Drug Mart #2295
Shoppers Drug Mart #2218	Shoppers Drug Mart #2255	Shoppers Drug Mart #2297
Shoppers Drug Mart #2221	Shoppers Drug Mart #2256	Shoppers Drug Mart #2299
Shoppers Drug Mart #2222	Shoppers Drug Mart #2257	Shoppers Drug Mart #274
Shoppers Drug Mart #2223	Shoppers Drug Mart #2259	Shoppers Drug Mart #3005
Shoppers Drug Mart #2224	Shoppers Drug Mart #2260	Shoppers Drug Mart #3007
Shoppers Drug Mart #2225	Shoppers Drug Mart #2263	Shoppers Drug Mart #3076
Shoppers Drug Mart #2226	Shoppers Drug Mart #2264	Shoppers Drug Mart #3077
Shoppers Drug Mart #2227	Shoppers Drug Mart #2266	Shoppers Drug Mart #3079
Shoppers Drug Mart #2228	Shoppers Drug Mart #2267	Shoppers Drug Mart Store #2130
Shoppers Drug Mart #2230	Shoppers Drug Mart #2270	Shoppers Drug Mart Store #2134
Shoppers Drug Mart #2231	Shoppers Drug Mart #2271	Shoppers Drug Mart Store #2262
Shoppers Drug Mart #2234	Shoppers Drug Mart #2273	Shoppers Drug Mart #2118
Shoppers Drug Mart #2235	Shoppers Drug Mart #2274	Shoppers Simply Pharmacy #3082
Shoppers Drug Mart #2236	Shoppers Drug Mart #2275	Shoppers Simply Pharmacy #3087
Shoppers Drug Mart #2237	Shoppers Drug Mart #2276	Si Global Pharmacy #2
Shoppers Drug Mart #2238	Shoppers Drug Mart #2277	Sidney Pharmacy #2
Shoppers Drug Mart #2239	Shoppers Drug Mart #2279	
Shoppers Drug Mart #2241	Shoppers Drug Mart #2282	
Shoppers Drug Mart #2243	Shoppers Drug Mart #2283	
Shoppers Drug Mart #2244	Shoppers Drug Mart #2284	

Silveremere Pharmacy	Synergy Wellness & Pharmacy	Thrifty Foods Pharmacy #9480
Silvermere Pharmacy #2 Ltd	T&T Pharmacy Landsdowne	Thrifty Foods Pharmacy #9481
Similkameen Pharmacy	Tablet Pharmacy	Total Care Pharmacy
Sina Pharmacy	Tang's Prescription Remedy's Rx	Town Centre Pharmacy
Skaha Rexall Pharmacy #7179	Terra Nova PharmaChoice	Townline Pharmacy
Somerset Pharmacy Services	The Drive Pharmacy	Tsawwassen Pharmacy
Southland Pharmacy	The Pharmacy Kitilano	Ucluelet Co-op Pharmacy
Sparwood Remedy's Rx	The Pharmacy Langley	Ultracare Guardian Pharmacy #2
Squamish Pharmacy	The Pharmacy Main street	Unicare Pharmacy
St Anthony's Clinic Pharmacy #2	The Pharmacy West End	Universal Pharmacy
St. Georges Pharmacy	The Pharmacy Westview	University Heights Pharmacy
Stein Valley PharmaChoice	Third Ave Evergreen Pharmacy	University Pharmacy
Sterling Centre Remedy's Rx	Thrifty Foods and Pharmacy #06	Urban Fare Pharmacy #7614
Steveston Pharmacy	Thrifty Foods and Pharmacy #10	Valley Evergreen Pharmacy
Strathcona Pharmacy	Thrifty Foods and Pharmacy #13	Vancouver Pharmacy - The Lux
STS Pain Pharmacy	Thrifty Foods and Pharmacy #19	Vancouver Police Dept 2
STS Pain Pharmacy #2	Thrifty Foods and Pharmacy #23	Vanderhoof Medicine Centre
Sullivan Pharmacy Inc	Thrifty Foods and Pharmacy #24	Vicon Pharmacy No. 2
Summerland Guardian Pharmacy	Thrifty Foods and Pharmacy #29	Victoria Compounding Pharmacy
Sun Peaks Pharmacy	Thrifty Foods and Pharmacy #9464	Victoria Health Unit Clinical Pharmacy
Sunnyside Evergreen Pharmacy	Thrifty Foods Pharmacy #9471	View Pharmacy
Sunrise Pharmacy Ltd		Village Pharmacy
Sunset Pharmacy Ltd		Vital Health Pharmacy
Super Grocer & Pharmacy		Viva Care Pharmacy
Super Pharmacy		Viva Med Pharmacy
Super-Care Pharmacy		
Surlang MedCentre		

Wallace Pharmacy Ltd	Wal-Mart Pharmacy #3060	Wellness Pharmacy 1
Wal-Mart #1205	Wal-Mart Pharmacy #3070	Wellness Pharmacy No. 4 Ltd
Wal-Mart #1207	Wal-Mart Pharmacy #3072	Wellness Pharmacy No. 5
Wal-Mart #1208	Wal-Mart Pharmacy #3098	Wellness Pharmacy No. 7 Ltd
Wal-Mart Pharmacy #1011	Wal-Mart Pharmacy #3109	Wellness Pharmacy No.9
Wal-Mart Pharmacy #1015	Wal-Mart Pharmacy #3158	Wescana Pharmacy #02
Wal-Mart Pharmacy #1018	Wal-Mart Pharmacy #3163	Wescana Pharmacy #03
Wal-Mart Pharmacy #1036	Wal-Mart Pharmacy #3167	Wescana Pharmacy #06
Wal-Mart Pharmacy #1077	Wal-Mart Pharmacy #3169	Wescana Pharmacy #07
Wal-Mart Pharmacy #1093	Wal-Mart Pharmacy #3183	West 10th Medical Pharmacy
Wal-Mart Pharmacy #1100	Wal-Mart Pharmacy #3188	West End Medicine Centre
Wal-Mart Pharmacy #1104	Wal-Mart Pharmacy #3199	Westin Pharmacy and Medical Supplies LTD
Wal-Mart Pharmacy #1106	Wal-Mart Pharmacy #3651	Westwood Pharmacy
Wal-Mart Pharmacy #1112	Wal-Mart Pharmacy #3652	White Rock Pharmacy
Wal-Mart Pharmacy #1113	Wal-Mart Pharmacy #5776	Willowbrook Pharmacy
Wal-Mart Pharmacy #1119	Wal-Mart Pharmacy #5777	Wilson Pharmacy
Wal-Mart Pharmacy #1143	Wal-Mart Pharmacy #5834	Wilson Pharmacy
Wal-Mart Pharmacy #1181	Wal-Mart Pharmacy #5838	Winfield IDA Pharmacy
Wal-Mart Pharmacy #1192	Wal-Mart Pharmacy #5853	Winmed Pharmacy
Wal-Mart Pharmacy #1206	We Care Pharmacy	Yale Pharmacy
Wal-Mart Pharmacy #1213	We Care Pharmacy #2	Yale Road Pharmacy
Wal-Mart Pharmacy #3008	Well Pharmacy	YNP Dunbar Pharmacy
Wal-Mart Pharmacy #3019	WellCare Rx	York Pharmacy
Wal-Mart Pharmacy #3025	Wellness Pharmacy #08	Your Community Pharmacy
Wal-Mart Pharmacy #3040	Wellness Pharmacy #13	YPS Denman Pharmacy
Wal-Mart Pharmacy #3042	Wellness Pharmacy #2	YYoung Medicine Mart
Wal-Mart Pharmacy #3057	Wellness Pharmacy #3	YYoung Medicine Mart Main
Wal-Mart Pharmacy #3059	Wellness Pharmacy #6	

Appendix 6 – Independent Assurance Report

INDEPENDENT PRACTITIONER'S REASONABLE ASSURANCE REPORT ON SECTION 8(2)(b), (d), (e) AND (g) OF THE B.C REGULATION 449/2004 (Recycling Regulation)

To the Ministry of the Environment and Climate Change Strategy

We have been engaged by Health Products Stewardship Association to undertake a reasonable assurance engagement in respect of the following information (collectively, "the information"), detailed within Health Products Stewardship Association's annual report to the Ministry of Environment and Climate Change Strategy and in the accompanying Appendix 1 and 2 for the year ending December 31, 2020:

- The location of collection facilities, and any changes in the number and location of collection facilities from the previous report in accordance with Section 8(2)(b) of B.C Regulation 449/2004 (Recycling Regulation);
- The description of how the recovered product was managed in accordance with the pollution prevention hierarchy in accordance with Section 8(2)(d) of the Recycling Regulation;
- The total amount of the producer's product sold and collected and, if applicable, the producer's recovery rate in accordance with Section 8(2)(e) of the Recycling Regulation; and,
- Performance for the year in relation to approved targets under Section 8(2)(b), (d) and (e) in accordance with Section 8(2)(g) of the Recycling Regulation.

Management's Responsibility

Management is responsible for the preparation of the annual report comprising the information required by section 8(2)(b), (d), (e) and (g) of the Recycling Regulation in accordance with applicable criteria set out in Appendix 1 of this report. This responsibility includes the design, implementation and maintenance of internal control relevant to the preparation of Health Products Stewardship Association's annual report that is free from material misstatement, whether due to fraud or error.

Our Responsibility

Our responsibility is to express a reasonable assurance opinion on Health Products Stewardship Association's information. We conducted our reasonable assurance engagement in accordance with Canadian Standard on Assurance Engagements 3000, *Attestation engagements other than audits or reviews of historical financial information*. This standard requires that we plan and perform this engagement to obtain reasonable assurance about whether Health Products Stewardship Association's information is fairly stated, in all material respects.

Reasonable assurance is a high level of assurance, but is not a guarantee that an engagement conducted in accordance with this standard will always detect a material misstatement when it exists. Misstatement can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the decisions of users of our report. The nature, timing and extent of procedures selected depend on our professional judgment, including an assessment of the risks of material misstatement, whether due to fraud or error, and involve obtaining evidence about the preparation of management's statement in accordance with the applicable criteria.

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Cabinet indépendant affilié à
Independent firm affiliated to



A reasonable assurance engagement also includes assessing the suitability in the circumstances of management's use of applicable criteria, applied as explained in Appendix 1 of this report, as the basis for preparing information required by Section 8(2)(b), (d), (e) and (g) of the Recycling Regulation; evaluating the appropriateness of quantification methods and reporting policies used, and the reasonableness of estimates made by management; and evaluating the overall presentation of the information detailed within the annual report and accompanying Appendix 1 and 2.

We believe the evidence we obtained is sufficient and appropriate to provide a basis for our opinion. Relevant information required by Section 8(2)(b), (d), (e) and (g) of the Recycling Regulation is set out in Appendix 1 and 2 of this report.

Our Independence and Quality Control

We have complied with the relevant rules of professional conduct / code of ethics applicable to the practice of public accounting and related to assurance engagements, issued by various professional accounting bodies, which are founded on fundamental principles of integrity, objectivity, professional competence and due care, confidentiality and professional behaviour.

The firm applies Canadian Standard on Quality Control 1, *Quality Control for Firms that Perform Audits and Reviews of Financial Statements, and Other Assurance Engagements* and, accordingly, maintains a comprehensive system of quality control, including documented policies and procedures regarding compliance with ethical requirements, professional standards and applicable legal and regulatory requirements.

Basis for Qualified Opinion

As discussed in Appendix 1 of this report, quantification is subject to inherent limitation because our assessment of the total weight of all of the pharmaceuticals that were collected at the collection locations and the total weight of all pharmaceutical that were incinerated is strictly based on the information provided by the collection service providers.

In addition, as discussed in Appendix 2 of this report, Health Products Stewardship Association has not reported the recovery rate and its performance for the year ending December 31, 2020 and, therefore, we are unable to express an opinion on these items.

Qualified Opinion

In our opinion, except for the effects of the matters described in the Basis for Qualified Opinion paragraph, Health Products Stewardship Association's information for the year ended December 31, 2020, is prepared, in all material respects, in accordance with the applicable criteria.

Marcil Lavallée

Purpose of the Information

Health Products Stewardship Association's information has been prepared to report to the Ministry of the Environment and Climate Change Strategy and is not intended to be and should not be used for any other purpose.

Marcil Lavallée

Chartered Professional Accountants, Licensed Public Accountants
Ottawa, Ontario

June 15, 2021

Marcil Lavallée

HEALTH PRODUCTS STEWARDSHIP ASSOCIATION

APPENDIX 1
DECEMBER 31, 2020

4

1. COLLECTION FACILITIES

The location of collection facilities and any changes in the number and location of collection facilities from the previous report in accordance with Section 2(2)(b) of the Recycling Regulation.

Specific disclosures in Health Products Stewardship Association's annual report for which evaluation criteria were developed	
Disclosure per Annual Report	Reference
Total number of collection locations in 2020 – 1,280	Pages 3, 14 and 18 Appendix 2: Regional District Summary Report Appendix 5: BC Collection Sites
In 2020, a total of 1280 BC retail pharmacies or 92.15% of total accredited pharmacies in British Columbia were registered as HPSA collection sites (+5% increase from 2019)	Section 1: Executive Summary (page 3)

The following evaluation criteria were applied to the assessment of the location of collection facilities, and any changes in the number and location of collection facilities from the previous report in accordance with Section 8(2)(b) of the Recycling Regulation:

- Collections facilities are facilities that have a signed contract with Health Products Stewardship Association for the collection of medications during the reporting period of January 1st to December 31, 2020.
- Health Products Stewardship Association maintains a listing of all collection facilities for the program, including the location of the collection facility, the total of which agrees to the number of collection facilities as disclosed in the Annual Report.
- The change in number of collection facilities is calculated by comparing the current number of collection facilities, a sum of all of the collection facilities that have a signed contract within a given reporting year and those that closed within the same reporting year, to the number of collection facilities reported in the prior reporting year.

HEALTH PRODUCTS STEWARDSHIP ASSOCIATION

APPENDIX 1
DECEMBER 31, 2020

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2. POLLUTION PREVENTION HIERARCHY

The description of how the recovered product was managed in accordance with Section 8(2)(d) of the Recycling Regulation.

Specific disclosures in Health Products Stewardship Association's annual report for which evaluation criteria were developed	
Disclosure per Annual Report	Reference
In 2020, HPSA disposed 100% of the unused and expired Pharmaceuticals collected in British Columbia through incineration at Suez (Alberta)	Page 12

The following evaluation criteria were applied to the description of how the recovered product was managed in accordance with the pollution hierarchy in accordance with Section 8(2)(d) of the Recycling Regulation:

- All of the products are collected by one company: Whitecap Environment Services.
- We obtained their monthly invoices, which contains a breakdown of the total product collected by weight. The report is broken down by dates and locations.
- We obtained all the Certificates of Destruction provided by SUEZ North America since it's this company that was responsible of the destruction. We compared the totals on the Certificates of Destruction to the monthly invoices to ensure that they are consistent.
- We reported this total to the Annual Report for the reporting period January 1st to December 31, 2020. As per the Certificates of Destruction the total product collected was incinerated.

As established by management, there is an unavoidable risk of material misstatements due that we consider it impractical to introduce surveillance controls on the data produced by the collection service providers (Whitecap Environment Services and SUEZ North America) and on their control activities. Our statement on the total weight of pharmaceutical waste is strictly based on the information provided by the collection service providers.

HEALTH PRODUCTS STEWARDSHIP ASSOCIATION

APPENDIX 1
DECEMBER 31, 2020

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3. PRODUCT COLLECTION

The description of the total amount of the producer's product collected, in accordance with Section 8(2)(e) of the Recycling Regulation.

Specific disclosures in Health Products Stewardship Association's annual report for which evaluation criteria were developed	
Disclosure per Annual Report	Reference
In 2020, the quantity of pharmaceuticals collected for disposal was 93,905.5 kg	Pages 5,12,13, 14 and 18 Section 6, Table 1 Appendix 2: Regional District Summary Report
In 2020, the average volume of post-consumer pharmaceuticals returned per capita was 0.0179 kg representing a total volume of 93,905.5 kg of pharmaceuticals returned for disposal	Section 6: Product sold and collected and recovery rate (page 12)

The following evaluation criteria were applied to the description of the total amount of producer's product accordance with Section 8(2)(e) of the Recycling Regulation:

- All of the product is collected by one company, Whitecap Environment Services.
- We obtained their monthly invoices, which contains a breakdown of the total product collected by weight. The report is broken down by dates and locations.
- We reported this total to the Annual Report for the reporting period January 1st to December 31, 2020.

As established by management, there is an unavoidable risk of material misstatements due that we consider it impractical to introduce surveillance controls on the data produced by the collection service providers (Whitecap Environment Services and SUEZ North America) and on their control activities. Our statement on the total weight of pharmaceutical collected is strictly based on the information provided by the collection service providers.

HEALTH PRODUCTS STEWARDSHIP ASSOCIATION

APPENDIX 2

DECEMBER 31, 2020

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Product sold and recovery rate

Health Products Stewardship Association has not reported the recovery rate for the year in accordance with 8(2)(e) of the Recycling Regulations for the year ended December 31, 2020 as the approved stewardship plan does not outline the requirement to report recovery rates. If the stewardship program does not report a recovery rate in the approved plan, assurance for producer's product sold data is not required as outlined in the Assurance Requirements.

Performance Targets

Health Products Stewardship Association has not reported its performance for the year in relation to approved targets under 8(2)(b), (d) and (e) in accordance with 8(2)(g) of the Recycling Regulation for the year ended December 31, 2020 as Health Products Stewardship Association is not required to report this to the Director as there are no targets set in the approved stewardship plan for these sections applicable to the reporting year.

Appendix 6 – Independent Assurance Report

INDEPENDENT PRACTITIONER'S REASONABLE ASSURANCE REPORT ON SECTION 8(2)(b), (d), (e) AND (g) OF THE B.C REGULATION 449/2004 (Recycling Regulation)

To the Ministry of the Environment and Climate Change Strategy

We have been engaged by Health Products Stewardship Association to undertake a reasonable assurance engagement in respect of the following information (collectively, "the information"), detailed within Health Products Stewardship Association's annual report to the Ministry of Environment and Climate Change Strategy and in the accompanying Appendix 1 and 2 for the year ending December 31, 2020:

- The location of collection facilities, and any changes in the number and location of collection facilities from the previous report in accordance with Section 8(2)(b) of B.C Regulation 449/2004 (Recycling Regulation);
- The description of how the recovered product was managed in accordance with the pollution prevention hierarchy in accordance with Section 8(2)(d) of the Recycling Regulation;
- The total amount of the producer's product sold and collected and, if applicable, the producer's recovery rate in accordance with Section 8(2)(e) of the Recycling Regulation; and,
- Performance for the year in relation to approved targets under Section 8(2)(b), (d) and (e) in accordance with Section 8(2)(g) of the Recycling Regulation.

Management's Responsibility

Management is responsible for the preparation of the annual report comprising the information required by section 8(2)(b), (d), (e) and (g) of the Recycling Regulation in accordance with applicable criteria set out in Appendix 1 of this report. This responsibility includes the design, implementation and maintenance of internal control relevant to the preparation of Health Products Stewardship Association's annual report that is free from material misstatement, whether due to fraud or error.

Our Responsibility

Our responsibility is to express a reasonable assurance opinion on Health Products Stewardship Association's information. We conducted our reasonable assurance engagement in accordance with Canadian Standard on Assurance Engagements 3000, *Attestation engagements other than audits or reviews of historical financial information*. This standard requires that we plan and perform this engagement to obtain reasonable assurance about whether Health Products Stewardship Association's information is fairly stated, in all material respects.

Reasonable assurance is a high level of assurance, but is not a guarantee that an engagement conducted in accordance with this standard will always detect a material misstatement when it exists. Misstatement can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the decisions of users of our report. The nature, timing and extent of procedures selected depend on our professional judgment, including an assessment of the risks of material misstatement, whether due to fraud or error, and involve obtaining evidence about the preparation of management's statement in accordance with the applicable criteria.

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A reasonable assurance engagement also includes assessing the suitability in the circumstances of management's use of applicable criteria, applied as explained in Appendix 1 of this report, as the basis for preparing information required by Section 8(2)(b), (d), (e) and (g) of the Recycling Regulation; evaluating the appropriateness of quantification methods and reporting policies used, and the reasonableness of estimates made by management; and evaluating the overall presentation of the information detailed within the annual report and accompanying Appendix 1 and 2.

We believe the evidence we obtained is sufficient and appropriate to provide a basis for our opinion. Relevant information required by Section 8(2)(b), (d), (e) and (g) of the Recycling Regulation is set out in Appendix 1 and 2 of this report.

Our Independence and Quality Control

We have complied with the relevant rules of professional conduct / code of ethics applicable to the practice of public accounting and related to assurance engagements, issued by various professional accounting bodies, which are founded on fundamental principles of integrity, objectivity, professional competence and due care, confidentiality and professional behaviour.

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Basis for Qualified Opinion

As discussed in Appendix 1 of this report, quantification is subject to inherent limitation because our assessment of the total weight of all of the pharmaceuticals that were collected at the collection locations and the total weight of all pharmaceutical that were incinerated is strictly based on the information provided by the collection service providers.

In addition, as discussed in Appendix 2 of this report, Health Products Stewardship Association has not reported the recovery rate and its performance for the year ending December 31, 2020 and, therefore, we are unable to express an opinion on these items.

Qualified Opinion

In our opinion, except for the effects of the matters described in the Basis for Qualified Opinion paragraph, Health Products Stewardship Association's information for the year ended December 31, 2020, is prepared, in all material respects, in accordance with the applicable criteria.

Marcil Lavallée

Purpose of the Information

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Marcil Lavallée

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June 15, 2021

Marcil Lavallée

HEALTH PRODUCTS STEWARDSHIP ASSOCIATION

APPENDIX 1
DECEMBER 31, 2020

4

1. COLLECTION FACILITIES

The location of collection facilities and any changes in the number and location of collection facilities from the previous report in accordance with Section 2(2)(b) of the Recycling Regulation.

Specific disclosures in Health Products Stewardship Association's annual report for which evaluation criteria were developed	
Disclosure per Annual Report	Reference
Total number of collection locations in 2020 – 1,280	Pages 3, 14 and 18 Appendix 2: Regional District Summary Report Appendix 5: BC Collection Sites
In 2020, a total of 1280 BC retail pharmacies or 92.15% of total accredited pharmacies in British Columbia were registered as HPSA collection sites (+5% increase from 2019)	Section 1: Executive Summary (page 3)

The following evaluation criteria were applied to the assessment of the location of collection facilities, and any changes in the number and location of collection facilities from the previous report in accordance with Section 8(2)(b) of the Recycling Regulation:

- Collections facilities are facilities that have a signed contract with Health Products Stewardship Association for the collection of medications during the reporting period of January 1st to December 31, 2020.
- Health Products Stewardship Association maintains a listing of all collection facilities for the program, including the location of the collection facility, the total of which agrees to the number of collection facilities as disclosed in the Annual Report.
- The change in number of collection facilities is calculated by comparing the current number of collection facilities, a sum of all of the collection facilities that have a signed contract within a given reporting year and those that closed within the same reporting year, to the number of collection facilities reported in the prior reporting year.

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2. POLLUTION PREVENTION HIERARCHY

The description of how the recovered product was managed in accordance with Section 8(2)(d) of the Recycling Regulation.

Specific disclosures in Health Products Stewardship Association's annual report for which evaluation criteria were developed	
Disclosure per Annual Report	Reference
In 2020, HPSA disposed 100% of the unused and expired Pharmaceuticals collected in British Columbia through incineration at Suez (Alberta)	Page 12

The following evaluation criteria were applied to the description of how the recovered product was managed in accordance with the pollution hierarchy in accordance with Section 8(2)(d) of the Recycling Regulation:

- All of the products are collected by one company: Whitecap Environment Services.
- We obtained their monthly invoices, which contains a breakdown of the total product collected by weight. The report is broken down by dates and locations.
- We obtained all the Certificates of Destruction provided by SUEZ North America since it's this company that was responsible of the destruction. We compared the totals on the Certificates of Destruction to the monthly invoices to ensure that they are consistent.
- We reported this total to the Annual Report for the reporting period January 1st to December 31, 2020. As per the Certificates of Destruction the total product collected was incinerated.

As established by management, there is an unavoidable risk of material misstatements due that we consider it impractical to introduce surveillance controls on the data produced by the collection service providers (Whitecap Environment Services and SUEZ North America) and on their control activities. Our statement on the total weight of pharmaceutical waste is strictly based on the information provided by the collection service providers.

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3. PRODUCT COLLECTION

The description of the total amount of the producer's product collected, in accordance with Section 8(2)(e) of the Recycling Regulation.

Specific disclosures in Health Products Stewardship Association's annual report for which evaluation criteria were developed	
Disclosure per Annual Report	Reference
In 2020, the quantity of pharmaceuticals collected for disposal was 93,905.5 kg	Pages 5,12,13, 14 and 18 Section 6, Table 1 Appendix 2: Regional District Summary Report
In 2020, the average volume of post-consumer pharmaceuticals returned per capita was 0.0179 kg representing a total volume of 93,905.5 kg of pharmaceuticals returned for disposal	Section 6: Product sold and collected and recovery rate (page 12)

The following evaluation criteria were applied to the description of the total amount of producer's product accordance with Section 8(2)(e) of the Recycling Regulation:

- All of the product is collected by one company, Whitecap Environment Services.
- We obtained their monthly invoices, which contains a breakdown of the total product collected by weight. The report is broken down by dates and locations.
- We reported this total to the Annual Report for the reporting period January 1st to December 31, 2020.

As established by management, there is an unavoidable risk of material misstatements due that we consider it impractical to introduce surveillance controls on the data produced by the collection service providers (Whitecap Environment Services and SUEZ North America) and on their control activities. Our statement on the total weight of pharmaceutical collected is strictly based on the information provided by the collection service providers.

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Product sold and recovery rate

Health Products Stewardship Association has not reported the recovery rate for the year in accordance with 8(2)(e) of the Recycling Regulations for the year ended December 31, 2020 as the approved stewardship plan does not outline the requirement to report recovery rates. If the stewardship program does not report a recovery rate in the approved plan, assurance for producer's product sold data is not required as outlined in the Assurance Requirements.

Performance Targets

Health Products Stewardship Association has not reported its performance for the year in relation to approved targets under 8(2)(b), (d) and (e) in accordance with 8(2)(g) of the Recycling Regulation for the year ended December 31, 2020 as Health Products Stewardship Association is not required to report this to the Director as there are no targets set in the approved stewardship plan for these sections applicable to the reporting year.