



# British Columbia's Small Business Resources

## HOW B.C. HELPS SMALL BUSINESS OWNERS

This handout provides information to support small business startup and growth highlighting services for entrepreneurs and small business owners. The list of services is not exhaustive, but it identifies some key resources to support your business startup and grow.

Regulatory and Service Improvement – When dealing with government, small businesses want understandable and predictable requirements, and accessible services. Check out recent improvements at:  
[www.gov.bc.ca/regulatoryreform](http://www.gov.bc.ca/regulatoryreform)

## ONLINE PUBLICATIONS AND RESOURCES

Starting a Small Business Guide *(in English and 4 translated languages)*  
[www.gov.bc.ca/startingasmallbusiness](http://www.gov.bc.ca/startingasmallbusiness)

Import / Export Guide *(in English and 4 translated languages)*  
[www.gov.bc.ca/importexportguide](http://www.gov.bc.ca/importexportguide)

Indigenous Small Business Resource Handout  
[www.gov.bc.ca/IndigenousSmallBusinessResources](http://www.gov.bc.ca/IndigenousSmallBusinessResources)

Starting a Restaurant in B.C.  
[www.gov.bc.ca/startingarestaurant](http://www.gov.bc.ca/startingarestaurant)

PreparedBC: Guide for Small Business  
[www.gov.bc.ca/PreparedBC](http://www.gov.bc.ca/PreparedBC)

Starting a Franchise in B.C.  
[www.gov.bc.ca/startingafranchise](http://www.gov.bc.ca/startingafranchise)

Small Business Profile  
[www.gov.bc.ca/smallbusinessprofile](http://www.gov.bc.ca/smallbusinessprofile)

Civil Resolution Tribunal  
[www.civilresolutionbc.ca](http://www.civilresolutionbc.ca)


More small business resources  
[www.gov.bc.ca/smallbusiness](http://www.gov.bc.ca/smallbusiness)

## SMALL BUSINESS RESOURCES

-  Business Advisory Services
-  Government Service
-  Tools and Resources
-  Education
-  Financing
-  Online Registration
-  Permits and Licences
-  Mentorship
-  Export

**Small Business BC**   
B.C.'s premier resource centre for comprehensive small business information, products and services. Funded by the provincial and federal governments, Small Business BC can assist you with business planning, financing, registration and any other topics related to starting and growing a business in B.C. [www.smallbusinessbc.ca](http://www.smallbusinessbc.ca)

**OneStop Business Registry**   
Complete the most commonly required business registrations and transactions online.  
[www.bcbusinessregistry.ca](http://www.bcbusinessregistry.ca)

**BizPaL**   
A free online service that provides simplified access to information about business permits and licences that may be required for a particular business type and its related activities from the Provincial, Federal and local government.  
[www.bcbizpal.ca](http://www.bcbizpal.ca)

**Mobile Business Licence Program**   
Allows businesses to operate across municipal boundaries. Please contact your local municipality to see if a Mobile Business Licence is available in your community.  
[www.gov.bc.ca/smallbusiness](http://www.gov.bc.ca/smallbusiness)

## Address Change BC

If you are moving within British Columbia, you can use Address Change BC to update your business records with provincial and local government organizations.  
[www.addresschange.gov.bc.ca](http://www.addresschange.gov.bc.ca)

## BCBid

Access, create, browse and compete on public sector business opportunities.  
Enquiry BC line: 1 800 663-7867  
[www.bcbid.gov.bc.ca](http://www.bcbid.gov.bc.ca)

## BC Online

Access to e-government services for legal, business, government and professionals. Online information is available for the corporate registry, property assessments and court services.  
[www.bconline.gov.bc.ca](http://www.bconline.gov.bc.ca)

## BritishColumbia.ca

Trade and Invest BC showcases the province to investors, providing information related to its sectors, communities and opportunities, while also providing resources for B.C. companies seeking to grow their export capabilities.  
[www.britishcolumbia.ca](http://www.britishcolumbia.ca)

## Business Development Bank of Canada

Helps develop strong Canadian businesses through financing, advisory services and capital with a focus on small and medium-sized enterprises.  
Ph: 1 877 232-2269  
[www.bdc.ca](http://www.bdc.ca)

## Community Futures British Columbia

Delivers a variety of services ranging from strategic economic and succession planning, technical and advisory services, loans, self-employment assistance, counselling, assistance and services targeted to youth and entrepreneurs with disabilities.  
Ph: 604 289-4222  
[www.communityfutures.ca](http://www.communityfutures.ca)

## Corporate Online

Provides online filings to create and maintain companies in British Columbia.  
[www.corporateonline.gov.bc.ca](http://www.corporateonline.gov.bc.ca)

## Employers' Advisers Office

Providing independent advice, assistance, representation and education to employers, potential employers and employer associations concerning workers' compensation issues.  
Ph: 1 800 925-2233  
[www.gov.bc.ca/employersadvisers](http://www.gov.bc.ca/employersadvisers)

## eTaxBC

eTaxBC is a free convenient BC Government online tax application providing 24/7 secure access to manage your account, file returns and make payments.  
Ph: 1 877 388-4440  
[gov.bc.ca/etaxbcinfo](http://gov.bc.ca/etaxbcinfo)

## FrontCounter BC

FrontCounter BC provides a single point of contact service to assist clients with licences, permits, registrations and other authorizations required to utilize the B.C.'s natural resources.  
Enquiry BC line: 1 800 663-7867  
[www.frontcounterbc.gov.bc.ca](http://www.frontcounterbc.gov.bc.ca)

## Futurpreneur

Provides mentoring services and loans to grow the economy one young entrepreneur at a time.  
Ph: 1 866 646-2922  
[www.futurpreneur.ca](http://www.futurpreneur.ca)

## Innovation Canada

Provides a personalized list of funding, loans, tax credits, wage subsidies, internships and more in less than three minutes.  
<http://innovation.canada.ca/>

## Investment Capital Programs

Offering tax credits to investors making equity capital investments in qualifying British Columbia based small businesses.  
Ph: 1 800 665-6597  
[www.equitycapital.gov.bc.ca](http://www.equitycapital.gov.bc.ca)

## Provincial Sales Tax (PST)

Have PST questions? Contact us for provincial sales tax information and assistance, including a helpline, email rulings support, videos, forms and publications to answer questions about PST.  
Ph: 1 877 388-4440  
[gov.bc.ca/PST](http://gov.bc.ca/PST)

## Service BC

Province-wide access to government services including key government transactions for business – in person, online or over the phone.  
Service BC Contact Centre: 1 800 663-7867  
[www.servicebc.gov.bc.ca](http://www.servicebc.gov.bc.ca)

## Société de développement économique

Provides business information, support, networking, training and mentoring for francophone and francophile business in British Columbia.  
Ph: 604 732-3534  
[www.sdecb.com/](http://www.sdecb.com/)

## Western Economic Diversification Canada

Working to diversify the western economy, by supporting business development through initiatives like the Western Innovation Initiative to assist small and medium sized enterprises to commercialize new and innovative technologies.  
Ph: 1 888 338-9378  
[www.wd-deo.gc.ca/eng/home.asp](http://www.wd-deo.gc.ca/eng/home.asp)

## Women's Enterprise Centre

B.C.'s leading resource for women entrepreneurs, offering skills development, business loans, free business guidance, business resources, mentoring, networking and events.  
Ph: 1 800 643-7014  
[www.womensenterprise.ca](http://www.womensenterprise.ca)

## WorkBC Employment Services Centres

With 84 main locations across B.C., WorkBC Centres support employees locating and retaining a job through two categories of service. Self-Service Services and Personal Services Support.  
[www.WorkBCCentres.ca](http://www.WorkBCCentres.ca)

## WorkBC.ca

Learn about training programs, read success stories and access business and employment resources.  
Ph: 1 877 952-6914  
[www.workbc.ca](http://www.workbc.ca)

## WorkSafeBC

Employers must ensure the health and safety of their workers. WorkSafeBC can help you understand what's required to meet your legal obligations for a healthy and safe workplace.  
[www.worksafebc.com](http://www.worksafebc.com)