

Date: July 22, 2021

To: All LCRB staff
All Licensees
All Industry Associations
All Local Government, Indigenous Nations, and Police agencies

**Re: Changes to the Cannabis Retail Store Terms & Conditions Handbook –
Clarifications regarding Cannabis Retail Store Delivery & Curbside Pick-Up**

Introduction

In response to questions received, the Liquor and Cannabis Regulation Branch (LCRB) is providing further clarification regarding non-medical cannabis delivery and curbside pick-up. Orders of non-medical cannabis for delivery or curbside pick-up must be processed and prepared inside of the retail store and when a licensee or their employee is delivering cannabis; personal possession limits do not apply to the cannabis that the licensee or employee is delivering. Cannabis Retail Store (CRS) licensees are authorized to deliver cannabis and provide curbside pick-up as of July 15, 2021.

Clarification of Policy

Orders of non-medical cannabis for delivery or curbside pick-up (in a location directly outside the CRS) must be processed and prepared inside of the retail store. Only licensees or their employees can process and prepare these orders, and delivery/curbside pick-up orders must be prepared in a manner that:

- Prevents the contents from being visible without opening the prepared order; and
- Prevents the prepared order from opening during transport or products being removed prior to delivery.

Each order prepared for delivery or for curbside pick-up may not exceed 30 grams of dried cannabis or its equivalent.

When a licensee or their employee is delivering cannabis, personal possession limits do

not apply to the cannabis that the licensee or employee is delivering (i.e. a licensee/employee may possess more than 30 g or equivalent of cannabis that is being delivered). However, personal possession limits do apply for any personal cannabis that licensees or their employees may have with them during delivery.

Licensees must ensure that payment for a delivery order or an order for pick up in a location immediately outside of the CRS is processed before the licensee or employee removes the non-medical cannabis from the CRS for delivery or curbside pick-up. Cannabis products for which payment has not been received must not be removed from the CRS for delivery or curbside pick-up.

Explanation

Additional terms and conditions have been imposed to provide clarity that licensees and their employees must prepare orders for delivery or curbside pick-up in the CRS. Further, unsold cannabis products must not be removed from the CRS for the purposes of delivery or curbside pick-up.

Information has also been added to clarify possession limits for licensees and their employees while delivering non-medical cannabis.

For additional delivery requirements, please review the Cannabis Licensing Regulation (CLR) and [CRS Terms and Conditions Handbook](#).

Disclaimer

This communication is intended to be used only for general informational purposes and may not apply to all situations. This communication does not constitute legal advice nor is it a comprehensive statement of the legal obligations that arise under the *Cannabis Control and Licensing Act*, regulations, or any other applicable laws. When interpreting and applying the information contained in this communication, you are encouraged to seek specific advice from your professional advisors as appropriate in the circumstances.

Further Information

Further information regarding liquor and cannabis control and licensing in British Columbia is available on the LCRB website at <http://www.gov.bc.ca/liquorregulationandlicensing>

If you have any questions regarding these changes, please contact the LCRB toll free in Canada at 1-866-209-2111 or 250 952-5787 if calling from the Victoria area.

Original signed by

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