

Date: March 23, 2020

To: Liquor primary and food primary licensees permitted to remain open during the COVID-19 health crisis.

Re: The requirement for all delivery persons delivering liquor with the order of a meal from a liquor primary or food primary establishment to be Serving It Right certified

Current Policy

The terms and conditions that accompany the authorization for liquor primary and food primary establishments to sell liquor for off-site consumption and delivery (Policy Directive 20-05) requires the licensee to verify that all delivery persons delivering liquor with a meal from their establishment have valid Serving It Right certification.

This includes both employee delivery persons and third-party delivery persons.

New Policy

The requirement for licensees to verify that all delivery persons delivering liquor with a meal from their establishment have valid Serving It Right certification **will take effect April 20, 2020.**

Explanation

This provision will allow a reasonable period of time for persons who will be delivering liquor with a meal to obtain Serving It Right certification, while not preventing establishments to meet demand and offer employment in the short term.

Further Information

Serving It Right certification can be obtained by completing an online course and exam that takes approximately four hours. Upon successful completion, a certificate can be printed and will serve as verification.

The course can be accessed here:

<https://www.responsible-service-bc.ca/serving-it-right-course>

Further information regarding liquor and cannabis control and licensing in British Columbia is available on the Liquor and Cannabis Regulation Branch website at

<http://www.gov.bc.ca/liquorregulationandlicensing>

If you have any questions regarding these changes, please contact the Liquor and Cannabis Regulation Branch toll free in Canada at 1-866-209-2111 or 250 952-5787 if calling from the Victoria area.

Original signed by

Dugald Smith,
A/Assistant Deputy Minister and General Manager