

BC Quality Assurance Process Audit Experience:

Context and Initial Lessons

Joseph & Rosalie Segal Centre
SFU Harbour Centre

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Biographical Notes



Ronald Bond, Keynote Speaker

Ronald Bond is the former Provost and Vice-President Academic (Emeritus) at the University of Calgary, where he was also a Professor of English and the Dean of Humanities. He was Chair of the Campus Alberta Quality Council for two terms, has served as the external “expert” of the Quality Council of the Council of Ontario Universities, and belongs to the Organizational Review Committee of Ontario’s Postsecondary Education Quality Assessment Board. He is currently Chair of the Saskatchewan Higher Education Quality Assurance Board. He has extensive experience as a consultant and as a facilitator of workshops on quality assurance in higher education.

In addition to participating on c. 20 organizational and program review panels in various jurisdictions in Canada, he had conducted (with Sam Scully) assessments of the QA functions of the Maritimes Provinces Higher Education Council for the Council of Ministers of Education and Training in the three Atlantic provinces (2014) and a government-sponsored review, of the Campus Alberta Quality Council (2017). He was also pleased to be a utility infielder on the “Stubbs” committee set up by DQAB to review and offer advice on elements of the QA system in B.C. (2011.)

Panelists

Karen Belfer oversees the self-regulatory mechanisms for the public colleges in Ontario and is responsible for the operation of the Credentials Validation Service and the College Quality Assurance Audit Process. Prior to joining OCQAS, Karen was Dean of the Centre for Instructional Development and Applied Research at Vancouver Community College (VCC), a unit responsible for college-wide instructional development, program review, curriculum development, educational technology and applied research. She was also responsible for the School of Instructor Education, Centre for Business Studies, and the School of Arts and Science – University Transfer and College Foundations.

As an Educational Consultant for the British Columbia Institute of Technology (BCIT), University of British Columbia (UBC) and Technical University of British Columbia (TechBC), her focus was the design and implementation of new educational approaches and technologies to enhance the teaching and learning process.

Darrell Bethune is Dean of Business and University Studies at College of the Rockies (COTR), where he is also responsible for tourism programs and program articulation. He currently chairs the BC Deans of Arts and Science Programs and is a member of the Transfer and Articulation Committee for the BC Council on Admissions and Transfer. From 2006 to 2012 he was Department Head for Health, Human Services, and Business programs at COTR, where he implemented a BSN partnership degree with UVic and helped develop the college's first freestanding degree, a BBA in sustainable business practices. Prior to that Darrell was an English instructor for 18 years and served in various faculty association roles including two stints as president. He has recently chaired two program review panels for the Degree Quality Assessment Board and was a member of quality assessment process audit panel for Vancouver Island University. Darrell lives in Cranbrook, BC.

Beverlie Dietze is the Director of Learning and Applied Research at Okanagan College, where she is responsible for leading the program review process. Her educational degrees are from the University of Toronto, St. Francis Xavier University and the University of New Brunswick.

Stephen (Steve) Grundy is the Vice-President Academic and Provost and Professor at Royal Roads University. He holds a PhD in chemistry from the University of Sheffield in England. He is particularly interested in the directions of post-secondary education, the evolution and development of on-line learning and new models of university governance and leadership. As a researcher he has a background in synthetic and environmental chemistry and has travelled extensively in the Canadian Arctic and the west coast of Canada as a field scientist with a specialization in contaminant transport mechanisms. He currently serves as the Chair of BCNet and is on the board of the Canadian Virtual University.

Dr. Glynn Nicholls is the Director, Academic Planning & Quality Assurance at Simon Fraser University.

Art Quinney is currently Co-Chair of the Campus Alberta Quality Council. He is a professor emeritus of the University of Alberta, former Chair of the Department of Physical Education and Sport Studies, and former Dean of Physical Education and Recreation. He was Associate Vice-President (Academic) from 2000-2002 and Deputy Provost from 2002-2007. Art is the Chair of the Board of Active Healthy Kids Canada and a member of the Board of Directors of ParticipAction.

Jean-François Richard is currently Associate Vice-President Academic and Faculty Affairs at l'Université de Moncton and Chair of the Maritime Provinces Higher Education Commission (MPHEC). Having received a doctoral degree in physical education and educational assessment from l'Université Laval, Jean-François specialises in the fields of curriculum planning and development, classroom assessment and teaching excellence in higher education leading to a contribution of over 35 publications at this point in his career. Most of Dr. Richard's work has been funded by the Social sciences and humanities research council of Canada (SSHRC) and other granting organisations (public and private sector). Professionally, Jean-François has six years in the New Brunswick public school system and has occupied the position of Dean of Education at l'Université de Moncton from 2007-2013 in

which he has gained extensive experience in the quality assurance process of teacher education programs across Canada.

Kathy Siedlaczek is currently Manager of Academic Planning and Quality Assurance within the VP Academic Office at the British Columbia Institute of Technology (BCIT). Her focus is on educational quality at the Institute, where she is responsible for overseeing processes to ensure the quality and currency of BCIT's diverse suite of programs, both new and existing. She is past Chair of BCIT's Education Council where she worked closely with the academic schools and the VP Academic Office to champion and support a culture of quality at the Institute. Prior to her current role, Kathy was a faculty member and educational designer for over twenty years, at both BCIT's Learning & Teaching Centre and previously in the Ontario public post-secondary system. In addition, Kathy is a strong supporter of public libraries and currently serves as Chair of the New Westminster Public Library Board and Vice Chair of the Public Library InterLINK Board, a federation of 18 libraries in BC.

Carol Stuart has been a faculty member at the Schools of Child and Youth Care with Grant MacEwan Community College (now University), University of Victoria and Ryerson University and was the Dean for Health and Human Services at Vancouver Island University from Spring 2011 to Fall 2016. Carol became the Associate Vice-President Academic at Vancouver Island University, in November 2016, with specific responsibility for Academic Program Planning and Quality, including oversight for the Office of Aboriginal Education and Engagement, the Centre for Innovation and Excellence in Learning, and the Office of University Planning and Analysis. Carol has taught graduate and undergraduate students in a variety of flexible post-secondary educational delivery models including on line delivery; video-conference; private/public educational partnerships; and community-based delivery in Northern Alberta and Manitoba with Indigenous students. Her research interests include professional practice standards; integrated service delivery; participatory and qualitative approaches to research. She has supported over 25 graduate students at University of Victoria and Ryerson University. She is the author of 2 foundational texts in Child and Youth Care and has made significant contributions to professional certification and educational accreditation in the field of Child and Youth Care.

Donna Woolcott retired in 2016 after seven years as Executive Director, Quality Assurance for the Council of Ontario Universities. During that period she served as inaugural Executive Director of the Ontario Universities Council on Quality Assurance. Donna spent most of her career as an accomplished teacher, scholar and administrator at the University of Guelph (1979-2002) and Mount Saint Vincent University in Halifax (2002-2009), where she served as Vice-President Academic. Prior to joining MSVU, she served as Assistant Vice-President (Academic) at the University of Guelph for three years. She was also Chair of the Department of Family Relations and Applied Nutrition for seven years and a faculty member in Applied Human Nutrition for more than twenty years. She has held visiting scholar/research appointments at the Queensland University of Technology in Australia and the Wageningen Agricultural University in the Netherlands. Dr. Woolcott served on a number of boards and organizations and acted as an advisor to federal and provincial governments. While in Halifax, she was appointed to the Maritime Provinces Higher Education Commission and chaired its Academic Advisory Committee for five years.