Summary Report
June 2018

Highway 1 – Lower Lynn Improvements
Public Information Sessions and Comment Period
April 11 – May 9, 2018

PREPARED BY
Kirk & Co. Consulting Ltd.

Kirk&Co.

ABOUT KIRK & CO. CONSULTING LTD.

Kirk & Co. is a recognized industry leader in designing and implementing comprehensive public and stakeholder consultation and engagement programs. Utilizing best practices, consultation and engagement programs are designed to maximize opportunities for input. Kirk & Co. independently analyzes and reports on public and stakeholder input.

The views represented in this summary report reflect the priorities and concerns of those who participated in the comment period. They may not be representative of the views of the public and other stakeholders because participants self-selected into the Highway 1 – Lower Lynn Improvements comment period, and therefore do not reflect a random sample.

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1.0
Background

Highway 1 connects Metro Vancouver to the North Shore, the Horseshoe Bay ferry terminal and Highway 99. It is a vital local, regional and provincial corridor for people, services and goods. The Lower Lynn interchanges, however, were designed and built over 50 years ago and are in need of upgrades.

WHY THE HIGHWAY 1 – LOWER LYNN IMPROVEMENTS ARE NEEDED

- The Lower Lynn Interchanges have a higher collision rate and incident severity than the provincial average.
- The Lower Lynn Interchanges serve approximately 60% of all vehicles entering and exiting the North Shore from the Ironworkers Memorial Bridge.
- Inefficiencies and heavy congestion at key points are hampering the flow of traffic on both Highway 1 and within the surrounding municipal roadway network.

To address these issues, the Ministry of Transportation and Infrastructure (investing $76.7 million), the Government of Canada (investing $66.6 million) and the District of North Vancouver (investing $54.7 million) are partnering in the design and construction of new and improved interchanges along the Lower Lynn portion of Highway 1.

The Highway 1 – Lower Lynn Improvements will be completed in four phases to improve safety, reliability, and reduce congestion. These improvements will help improve travel times along Highway 1 to and from the Ironworkers Memorial Bridge, as well as within the surrounding municipal road network.

Phase 1
Mountain Highway Interchange
Anticipated completion – 2018

Phase 2
Keith Road/Seymour Parkway Interchange
Anticipated completion – 2020

Phase 3
Main Street/Dollarton Highway interchange
Anticipated completion – 2020

Phase 4
Lynn Creek Connectivity Improvement Project
Anticipated completion – 2021

2.0
Engagement to date

2016

The Ministry of Transportation and Infrastructure held an open house and comment period for the Mountain Highway Interchange Project from January 19 to February 5, 2016 to provide information about the Mountain Highway Interchange Project and collect feedback from First Nations, stakeholders and the public.

Engagement materials included display boards and a comment form. Both were posted online on January 19, 2016. The display boards included information regarding the Mountain Highway Interchange design and the other phases of the Lower Lynn Improvements. Participants were asked to provide comments regarding the project design and other considerations the project team should be aware of as they move forward with planning and design for the Mountain Highway Interchange Project.

Participants were also asked to provide any additional comments regarding the Mountain Highway Interchange Project.

390
people attended the open house

126
completed comment forms were received

Feedback was considered, along with technical and financial information, as the project team refined the project design and developed mitigation measures.

A Summary Report of the January 19 – February 5, 2016 engagement can be found at **gov.bc.ca/lowerlynninterchanges**.

2017

In follow up to the 2016 open house and comment period, the Ministry of Transportation and Infrastructure held a public information session and comment period between February 21 and March 11, 2017. Two information sessions were held (February 21 and 25, 2017) to present the revised design for the Mountain Highway Interchange. Display boards included updated information regarding pedestrian and cycling improvements, municipal road connections, environmental mitigation strategies, noise mitigation, and an overview of the entire Lower Lynn improvements with specific focus on Phase 4, as announced on January 27, 2017.

An interactive 3D model showing the revised design was also on display at both information sessions. Printed copies of the display board materials were provided to attendees, who were encouraged to review the revised design and seek further understanding from the Project team. Feedback forms were made available, both in person and online. A digital version of the display boards was also made available online.

There were a total of 642 participant interactions during the Mountain Highway Interchange Project Information Sessions and Comment Period.

532
people attended the two public information sessions

110
feedback forms were completed

Feedback was considered, along with technical and financial information, as the project team refined the project design and developed mitigation measures.

A Summary Report of the February 21 – March 11, 2017 engagement can be found at **gov.bc.ca/lowerlynninterchanges.**

3.0
Public information sessions and comment period: April 11 – May 9, 2018

3.1 PURPOSE AND OPPORTUNITIES TO COMMENT

The Ministry of Transportation and Infrastructure held a third public information session and comment period between April 11 and May 9, 2018. Two public information sessions, on Saturday, April 14 and on Tuesday, April 17, 2018, provided the community with another opportunity to learn about the improvements.

The purpose of these public information sessions was to provide an update on the construction of the new Mountain Highway Interchange, and to present updated design plans for the Lynn Creek Connectivity Improvements and the Keith Road/Seymour Parkway Interchange Projects. Concept refinements for the new Main Street/Dollarton Highway Interchange were also presented.

At the two public information sessions, display boards provided updated information regarding overall Project benefits, revised design configurations, pedestrian and cycling improvements, environmental and noise mitigation strategies.

An interactive 3D model showing the revised designs was also on display, giving attendees a more in-depth look at the Highway 1 – Lower Lynn Improvements. Printed copies of the display board materials were provided to attendees, who were encouraged to review the revised design and seek further understanding from the Project team.

Feedback forms, along with the display boards, were made available both in person and online at **gov.bc.ca/lowerlynninterchanges**.

A copy of the display boards and feedback form can be found in Appendix 1.

How input will be used

Feedback received will be considered, alongside technical and financial information, as the Project team completes further design refinements. There will also be additional opportunities to provide input.

3.2 PARTICIPATION

There were a total of 373 participant interactions during the Highway 1 – Lower Lynn Improvements spring 2018 Public Information Sessions and Comment Period:

315
people attended the information sessions

56
completed feedback forms were received (35 online, 21 hard copy)

2
open-ended submissions were received by email

3.3 NOTIFICATION

The public was notified about opportunities to attend the public information sessions and provide comments through the following:

Invitation Emails to Stakeholders: 73 stakeholders were notified of the engagement and opportunities for participation.

Postcards: 2,700 postcards were distributed to residents and businesses within a 1 kilometre radius of the new Mountain Highway Interchange, the Keith Road/Seymour Parkway Interchange, and the Main Street/ Dollarton Highway Interchange.

Newspaper advertising: Advertisements were placed in the North Shore News on April 6 and April 13, 2018.

Social media: Notification of the Information Sessions and Comment Period was posted on the Ministry of Transportation and Infrastructure's Twitter, Instagram, and Facebook accounts.

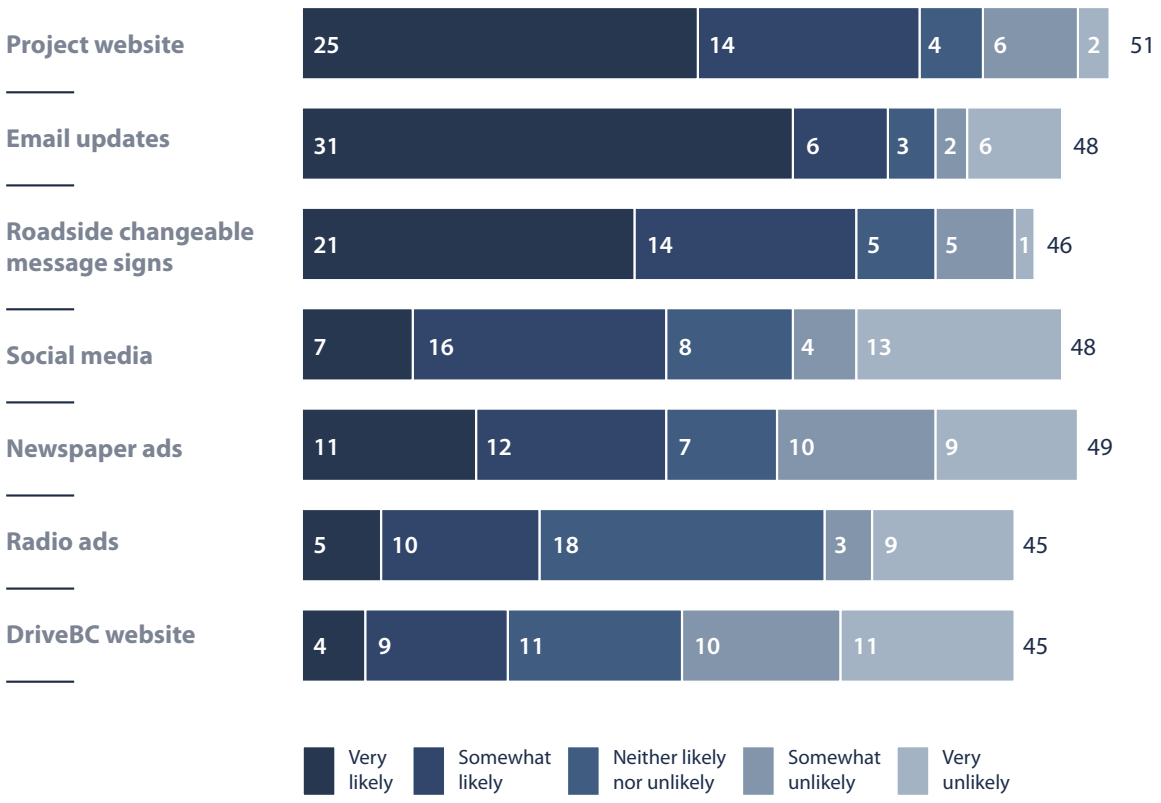
Website: Notification of the Information Sessions and Comment Period was posted on the project website (**gov.bc.ca/ lowerlynninterchanges**). All materials, including the display boards and feedback form, were made available online.

4.0
Comment period results

The following are results from the 56 feedback forms received at the public information sessions and online as well as two open-ended email submissions.

Please note that not all respondents answered every question. Quantitative results are displayed by number of selections. The total number of mentions for qualitative data may exceed the total number of respondents as participants may have commented on more than one topic. Themes with a mention rate less than five per cent of the total responses have not been included in the qualitative results in this report, but all comments will be reviewed and considered by the Project Team.

1. Please indicate how likely you would be to use each of the following methods of receiving updates about construction activities and traffic pattern changes for the Highway 1 – Lower Lynn Improvements.



2. Please provide any additional comments you have regarding any aspect of the Highway 1 – Lower Lynn Improvements. Please do not include any personally identifiable information about yourself or others in your response.

Key themes from 46 additional comments and two email submissions	Number of Mentions
Specific requests for safer and more accessible infrastructure for pedestrians and cyclists, including barriers separating cyclists from pedestrians, and improved access to and from the Ironworkers Memorial Bridge and local streets.	**21**
Specific infrastructure design requests, in particular related to improving traffic flow to and from the Ironworkers Memorial Bridge, expanding the capacity of highway on-ramps and off-ramps and the need for improvements to address safety concerns.	**16**
Concern that the proposed improvements will not improve traffic and may lead to an increase in congestion, in particular for east-west traffic flow as Lynn Valley grows.	**7**
Comments of support for the design of the proposed improvements, noting they will improve traffic flow.	**6**
Comments regarding public transit infrastructure and accessibility, including requests for dedicated bus lanes or rapid transit, and improved access to nearby stations/stops (e.g., Phibbs Exchange and bus stops on Old Lillooet Road near Premier Street).	**5**
Specific design-related concerns regarding the Main Street/Dollarton Highway Interchange (Phase 3 of the improvements).	**5**
Concern regarding potential impacts to nearby residents, businesses and schools during and after construction, including limited access to nearby local streets and increased traffic noise.	**4**
Support for the proposed improvements to cycling infrastructure, in particular the new east-west cycling connection.	**4**
Support for and comments related to the public engagement process, in particular the information sessions, 3D flyover, and a specific request to ensure that print ads and road signage are considered for notifying those without computer access.	**3**
General comments regarding the Highway 1 – Lower Lynn Improvements.	**3**

Appendix 1

Display Boards and Feedback Form

Welcome to the Highway 1 – Lower Lynn Improvements

PURPOSE OF THIS INFORMATION SESSION:

- Provide a progress update on the Mountain Highway Interchange
- Provide design plans for the Lynn Creek Connectivity Improvements and the Keith Road/Seymour Parkway Interchange Projects
- Provide concept refinements for the new Main Street/Dollarton Highway Interchange
- Answer any questions you may have, and hear how you would like to stay informed throughout the construction and planning process

WE WANT TO HEAR FROM YOU

Provide us your feedback by:

- Completing a feedback form
- Filling out the online feedback form at **gov.bc.ca/lowerlynninterchanges** by May 9, 2018
- Sending an email to **lowerlynn@gov.bc.ca** by May 9, 2018

The Province of B.C. is investing $76.7 million, the Government of Canada is investing $66.6 million and the District of North Vancouver is investing $54.7 million for a total of $198 million to improve access to and from Highway 1 in the Lower Lynn area of North Vancouver.

The Highway 1 – Lower Lynn Improvements will be completed in four phases to improve safety, reliability, and reduce congestion. These improvements will help improve travel times along Highway 1 to and from the Ironworkers Memorial Bridge, as well as within the surrounding municipal road network.

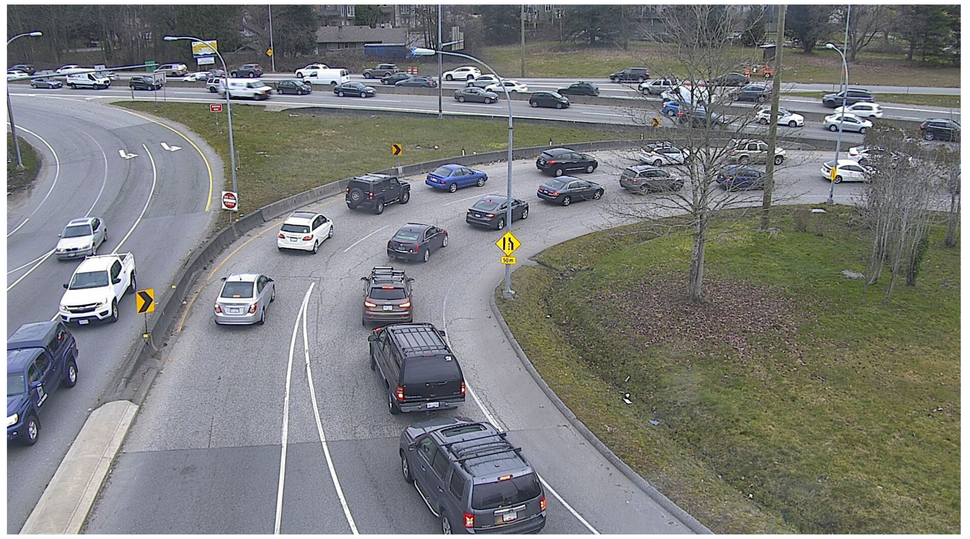
Need for the Improvements

Highway 1 connects Metro Vancouver to the North Shore, the Horseshoe Bay ferry terminal and Highway 99. It is a vital local, regional and provincial corridor for people, services and goods.

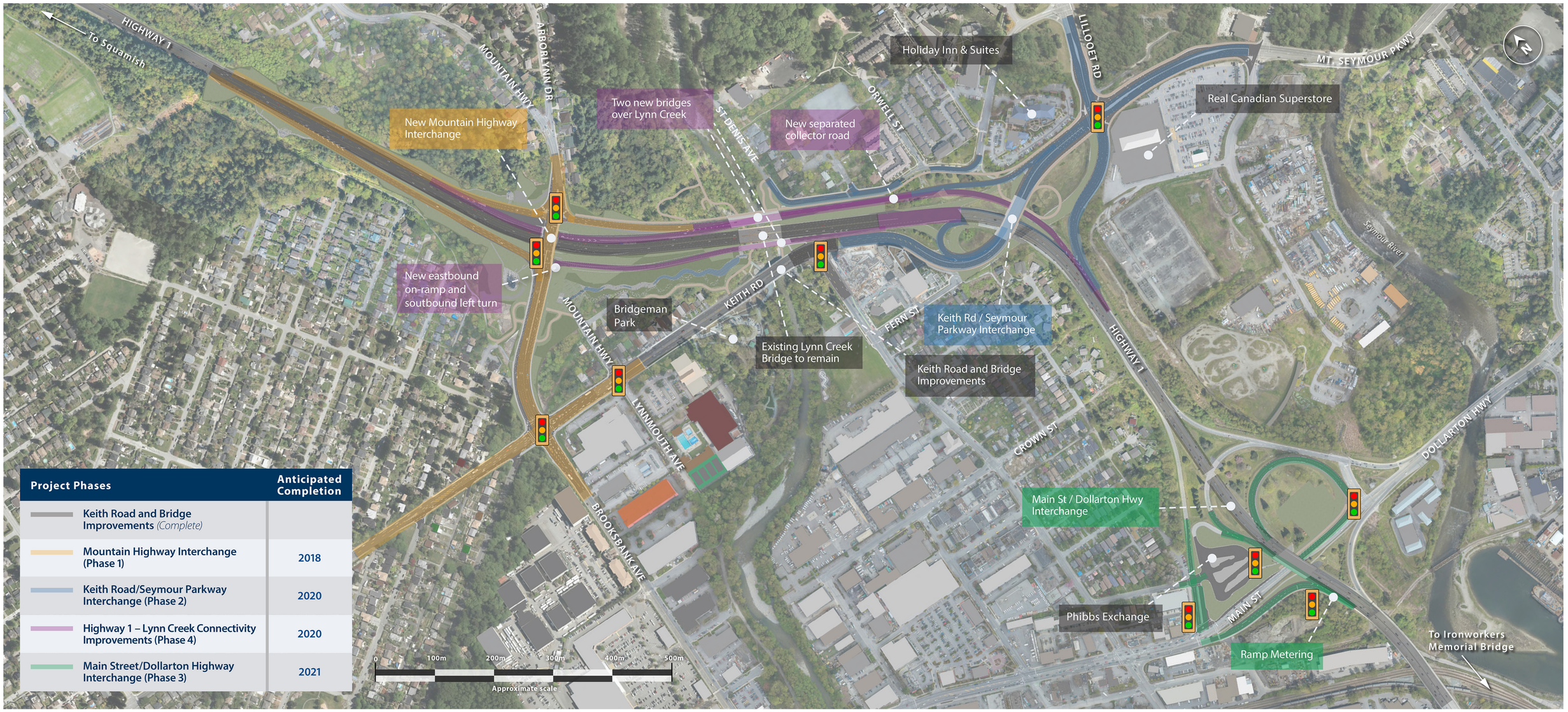
The Highway 1 – Lower Lynn Interchanges were designed and built over 50 years ago and are in need of upgrades or replacement.

KEY REASONS WHY THE IMPROVEMENTS ARE NEEDED:

- The Lower Lynn Interchanges have a higher collision rate and incident severity than the provincial average
- The Lower Lynn Interchanges serve approximately 60% of all vehicles entering and exiting the North Shore from the Ironworkers Memorial Bridge
- Inefficiencies and heavy congestion at key points are hampering the flow of traffic on both Highway 1 and within the surrounding municipal roadway network



Project Overview Map



Project Phases	Anticipated Completion
Keith Road and Bridge Improvements *(Complete)*	
Mountain Highway Interchange (Phase 1)	2018
Keith Road/Seymour Parkway Interchange (Phase 2)	2020
Highway 1 – Lynn Creek Connectivity Improvements (Phase 4)	2020
Main Street/Dollarton Highway Interchange (Phase 3)	2021

Highway 1 – Lower Lynn Improvements
Overall Project Benefits

TRAFFIC FLOW:

- Improved traffic flow during peak times
- A 50% reduction in travel time for drivers travelling from Brooksbank Avenue to Mt Seymour Parkway
- A 38% reduction in travel time for drivers travelling eastbound on Highway 1 (down the cut) to Mt Seymour Parkway
- Improved municipal accessibility to and from Highway 1
- A direct link for westbound drivers traveling from Mt Seymour Parkway to Mountain Highway

PEDESTRIAN, CYCLIST, AND TRANSIT:

- 3.5km of new bike paths, sidewalks, multi-use pathways and trails
- 2 new tunnels to provide safe crossings beneath Mountain Highway and the Mt Seymour Parkway westbound on-ramp
- New protected intersection at Keith Road and Brooksbank Avenue will provide additional safety measures for pedestrians and cyclists
- Project coordination with Phibbs Transit Exchange upgrades to ensure safer access and connectivity
- 3 new bus bays at E Keith Road, Brooksbank Avenue, and Mt Seymour Parkway
- Improved transit access onto Highway 1

NEW STRUCTURES:

- Additional access on and off Highway 1 at the new Mountain Highway Interchange
- Noise barriers will mitigate potential noise impacts
- 5 new bridges adding 8 total lanes of additional capacity

SAFETY:

- Improved safety and reduced traffic collisions by upgrading Highway 1 and on/off ramps to current engineering standards
- Expected to reduce annual traffic incidents in the Lower Lynn section of Highway 1 by 20-35%
- Widened shoulders will allow for safe pull-off in case of an incident without impacting travel lanes

ENVIRONMENTAL:

- Improved fish and wildlife habitat in the area through environmental rejuvenation and drainage enhancements
- New highway drainage and treatment will decrease highway runoff into Keith Creek and improve water quality
- Keith Creek enhancements to increase spawning habitat by 70m or 24%
- A revegetation plan includes the planting of over 5,000 trees and 20,000 shrubs
- Fish passable culverts to be installed beneath Highway 1 and Mountain Highway

Construction update: Mountain Highway Interchange (Phase 1)

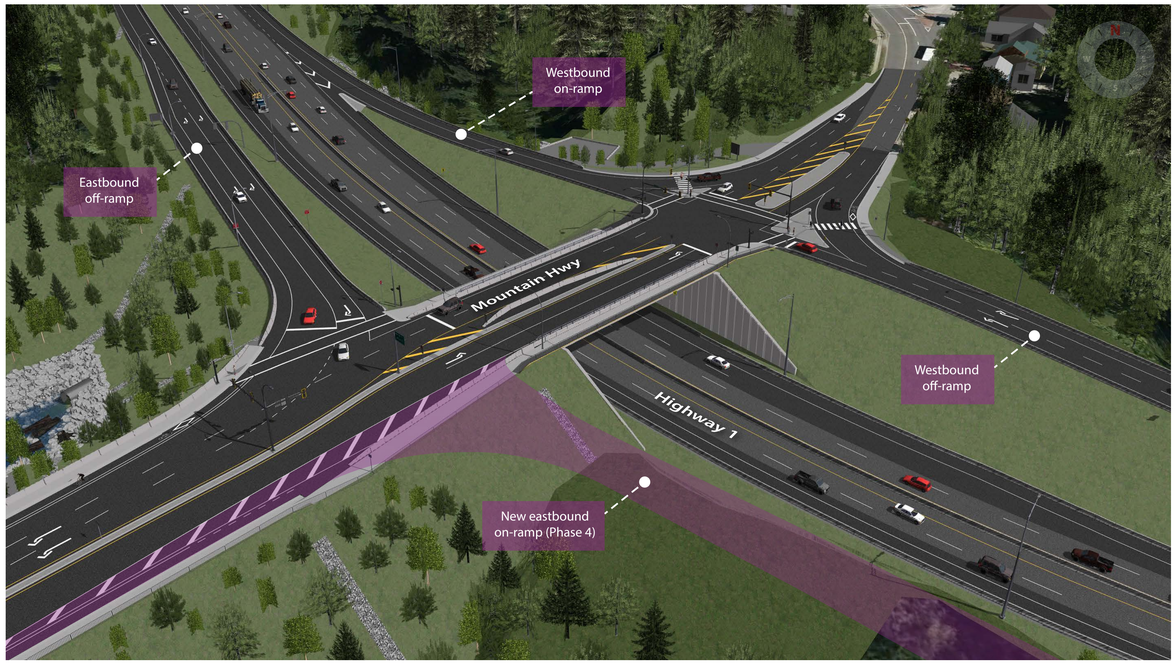
Construction of the new Mountain Highway Interchange began in May 2017 and is expected to be completed in Fall 2018.

HERE'S WHAT'S BEEN DONE:

- Pedestrian & cyclist tunnel construction – 100% complete
- New Mountain Highway overpass – 20% complete
- Key milestone: Traffic to be moved to new Mountain Highway overpass and alignment – August/September 2018
- Substantial completion – Fall 2018

**As much as possible, construction is only being done during certain times of the day to minimize impacts on commuters and residents.*

For construction updates, visit:
gov.bc.ca/lowerlynninterchanges



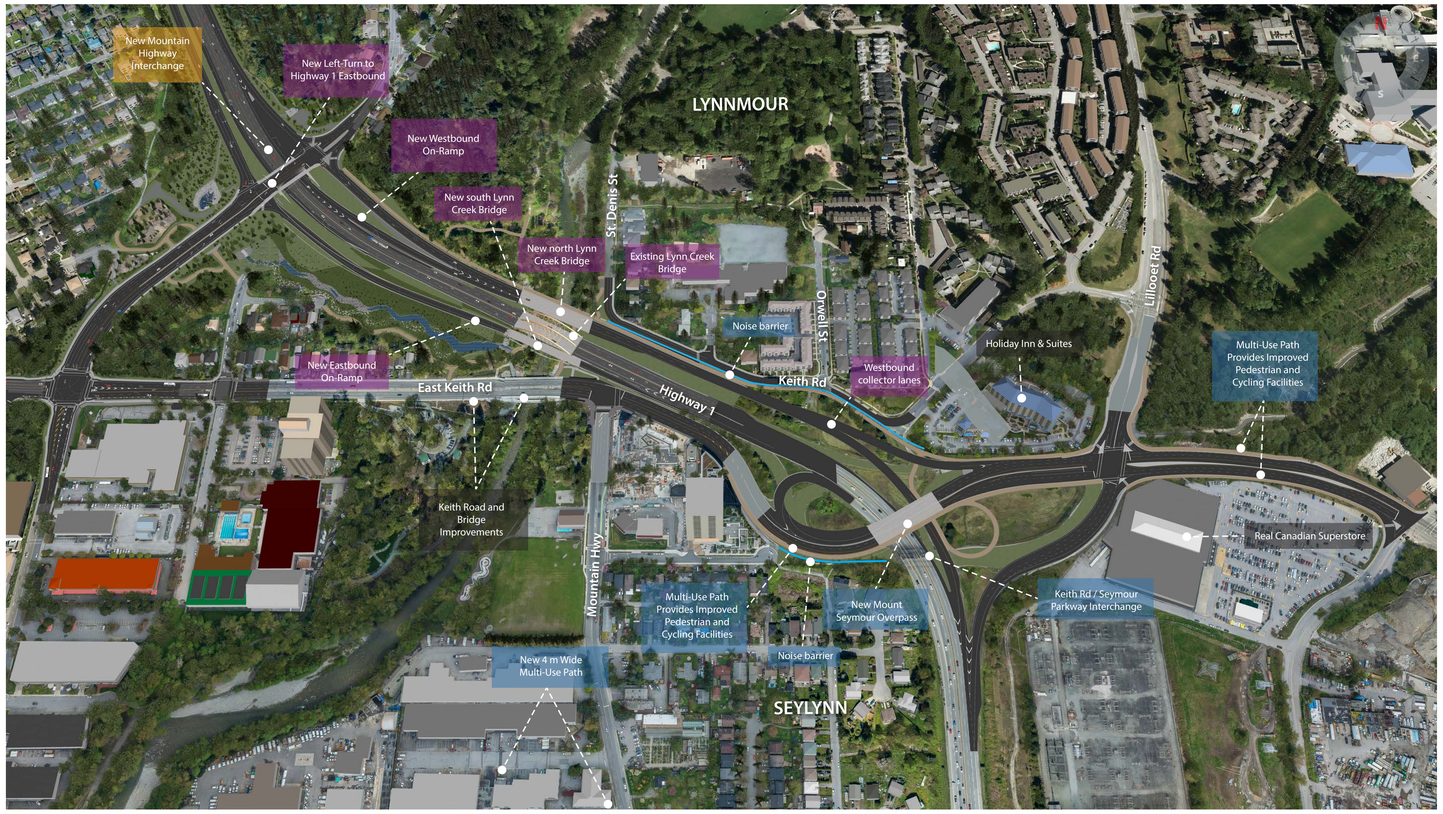
New Mountain Highway overpass south abutment

New partially constructed Mountain Highway retaining wall to support a 3m sound barrier

Keith Road/Seymour Parkway Interchange (Phase 2) & Lynn Creek Connectivity Improvement Project (Phase 4)

WHAT WE'RE DOING:

- Constructing the Mountain Highway on-ramp to provide direct Highway 1 access for Lynn Valley residents
- Increasing capacity and widening Highway 1 with the construction of two new bridges on either side of the existing 4-lane Lynn Creek Bridge
- Improving pedestrian and cyclist facilities
- Implementing environmental and noise mitigations to reduce potential impacts.
- Aligning E Keith Road with Mt Seymour Parkway to improve municipal east/west traffic flow.
- Constructing a new 5-lane Keith Road overpass over Highway 1
- Improving traffic safety by removing signal at the Fern Street off-ramp and reconfiguring the Mt Seymour Parkway westbound off-ramp and westbound on-ramp



Artist rendering of the completed Lynn Creek Connectivity Improvements and new Keith Road/Seymour Parkway Interchange

Keith Road/Seymour Parkway Interchange (Phase 2) & Lynn Creek Connectivity Improvement Project (Phase 4)

Noise Mitigations

WHAT WE'RE DOING:

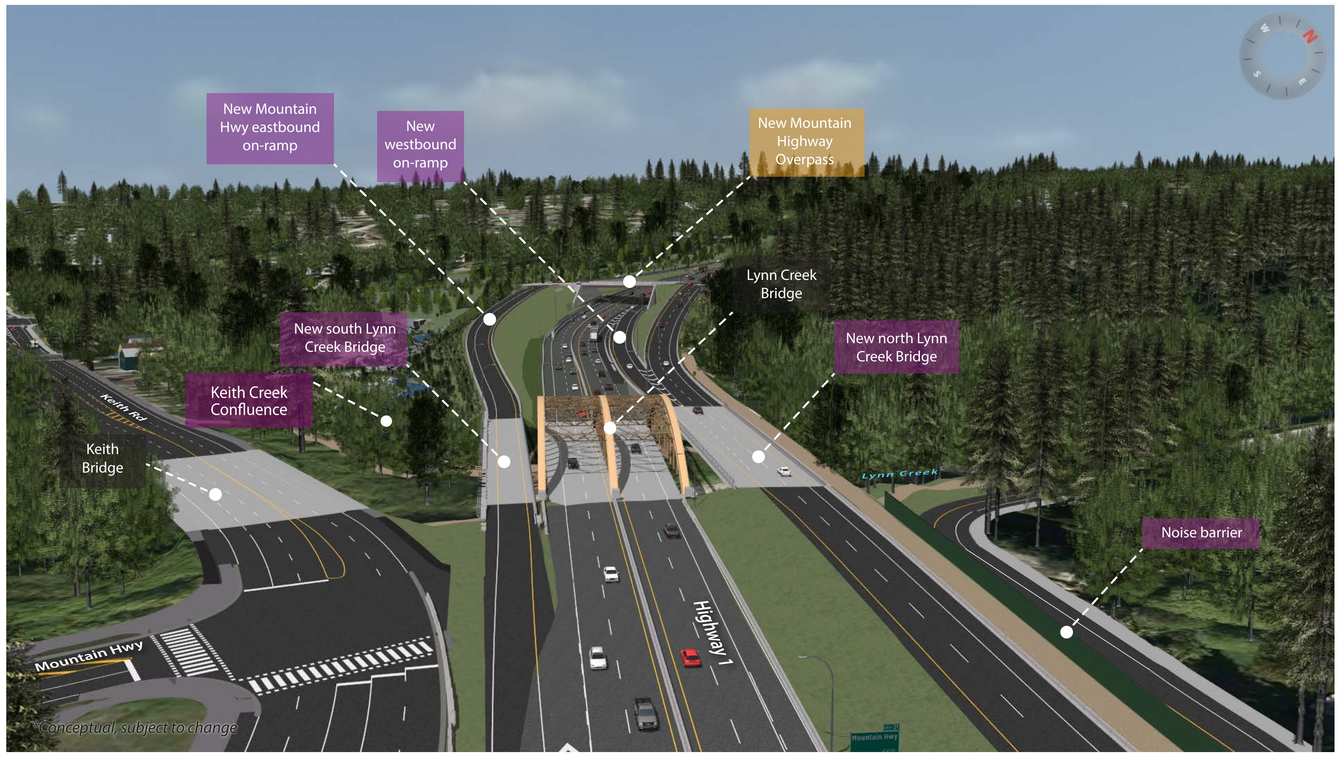
- A new 4m tall, 400m long noise barrier and green retaining wall will be constructed along the north side of Highway 1 to reduce noise impacts for Lynnmour residents
- A new 3m tall,100m long noise barrier will be installed along the south side of E Keith Road between the Fern Street cul de sac and the new E Keith Road overpass

Noise barrier and green retaining wall along Government Street, Burnaby BC

Keith Road/Seymour Parkway interchange (Phase 2) & Lynn Creek Connectivity Improvement Project (Phase 4)

Lynn Creek Bridge

- Advance works planned for June 2018 – October 2018
- First stage of ultimate replacement of Lynn Creek Bridge
- North structure will be used as a detour while the new bridge is constructed



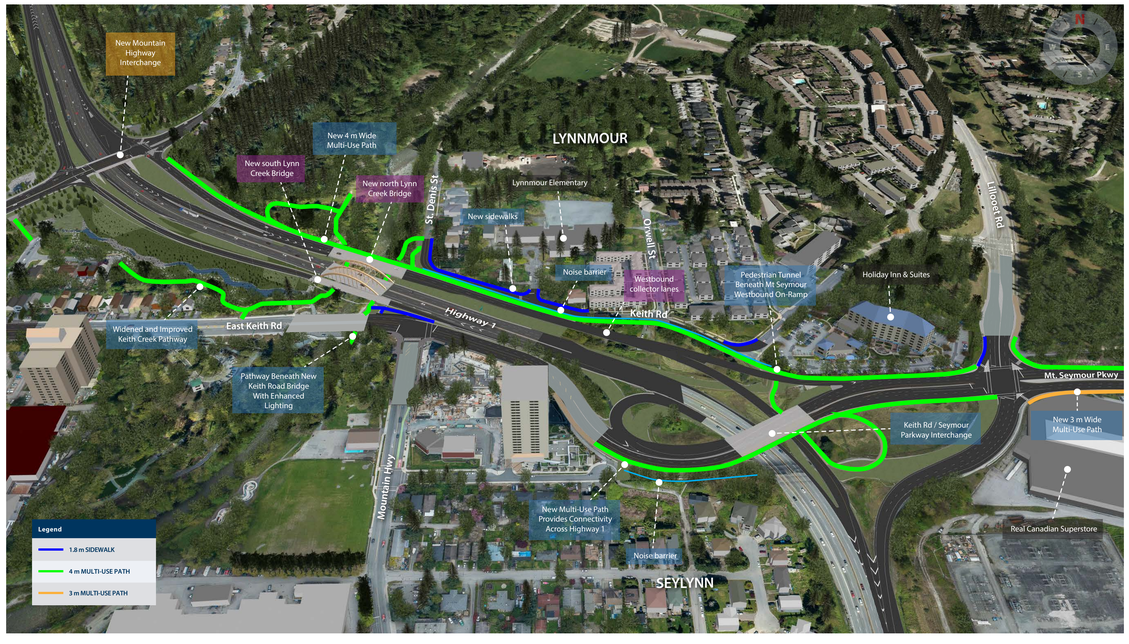
Artist rendering of the new Lynn Creek bridges

Keith Road/Seymour Parkway Interchange (Phase 2) & Lynn Creek Connectivity Improvement Project (Phase 4)

Pedestrian and Cyclist Improvements

WHAT WE'RE DOING:

- A new 4m multi-use path to be constructed along the north side of Highway 1 and south side of Keith Road will provide more direct and safer facilities for cyclists and pedestrians
- A new tunnel beneath the Mt Seymour Parkway westbound on-ramp and a pathway below the new Keith Road overpass will provide safe crossings and connections
- Safety improvements will be made at the Mt Seymour Parkway/ Lillooet Road/Keith Road Intersection
- A new 3m multi-use path will be constructed on the south side of Mt Seymour Parkway along the Real Canadian Superstore
- The Keith Creek trail will be widened and improved
- New LED lighting will be installed throughout the Project area



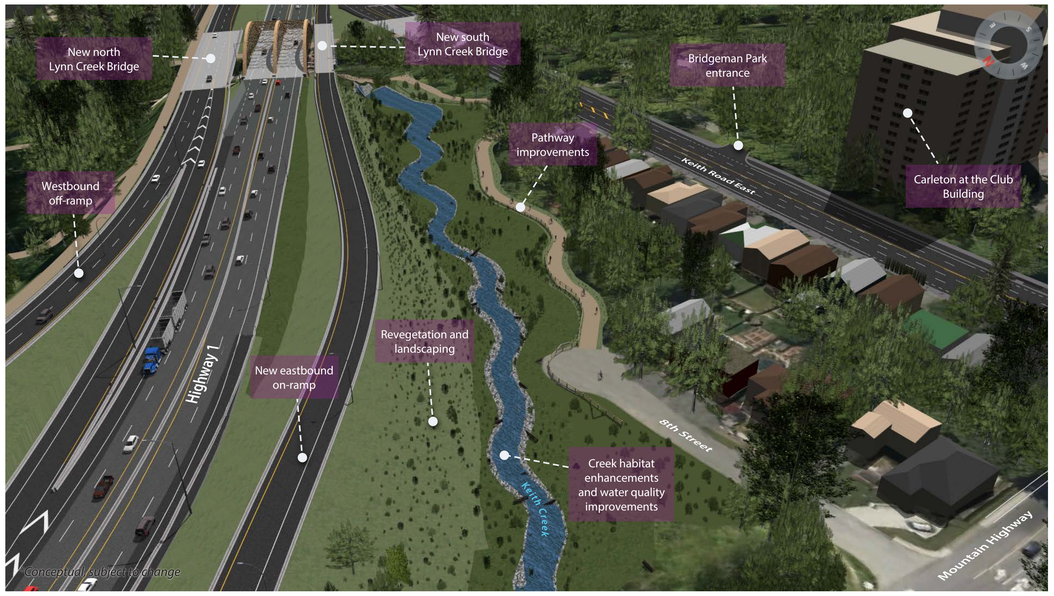
Artist rendering showing the pedestrian and cyclist improvements at the new Keith Road/Seymour Parkway Interchange and throughout the Lynn Creek Connectivity Improvements Project

Keith Road/Seymour Parkway Interchange (Phase 2) & Lynn Creek Connectivity Improvement Project (Phase 4)

Environmental Mitigations

WHAT WE'RE DOING:

- Keith Creek will be relocated further away from Highway 1 to improve water quality
- Keith Creek aquatic habitat will be enhanced with creek complexing, drop pools, root wads, erosion protection and revegetation
- Swales and ponds for water treatment to be incorporated
- New Highway 1 drainage will replace 60 year old drainage that no longer operates effectively
- Areas impacted by construction will be replanted with native species of trees and shrubs
- Mature trees saved will be subject to a danger tree assessment which may result in further removals



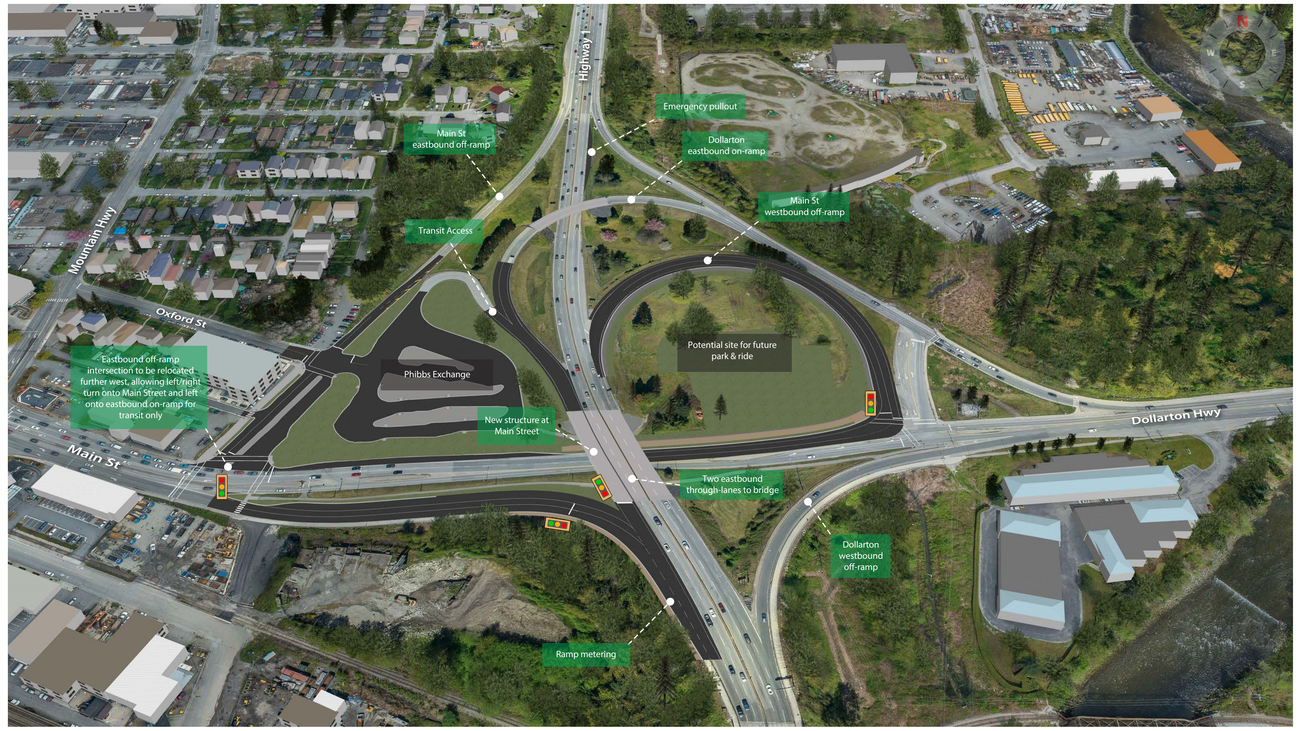
Artist rendering of the realigned Keith Creek

Main Street/Dollarton Highway Interchange (Phase 3)

The Main Street/Dollarton Highway Interchange is the most heavily used interchange and its current configuration creates a choke point for drivers travelling to the Ironworkers Memorial Bridge.

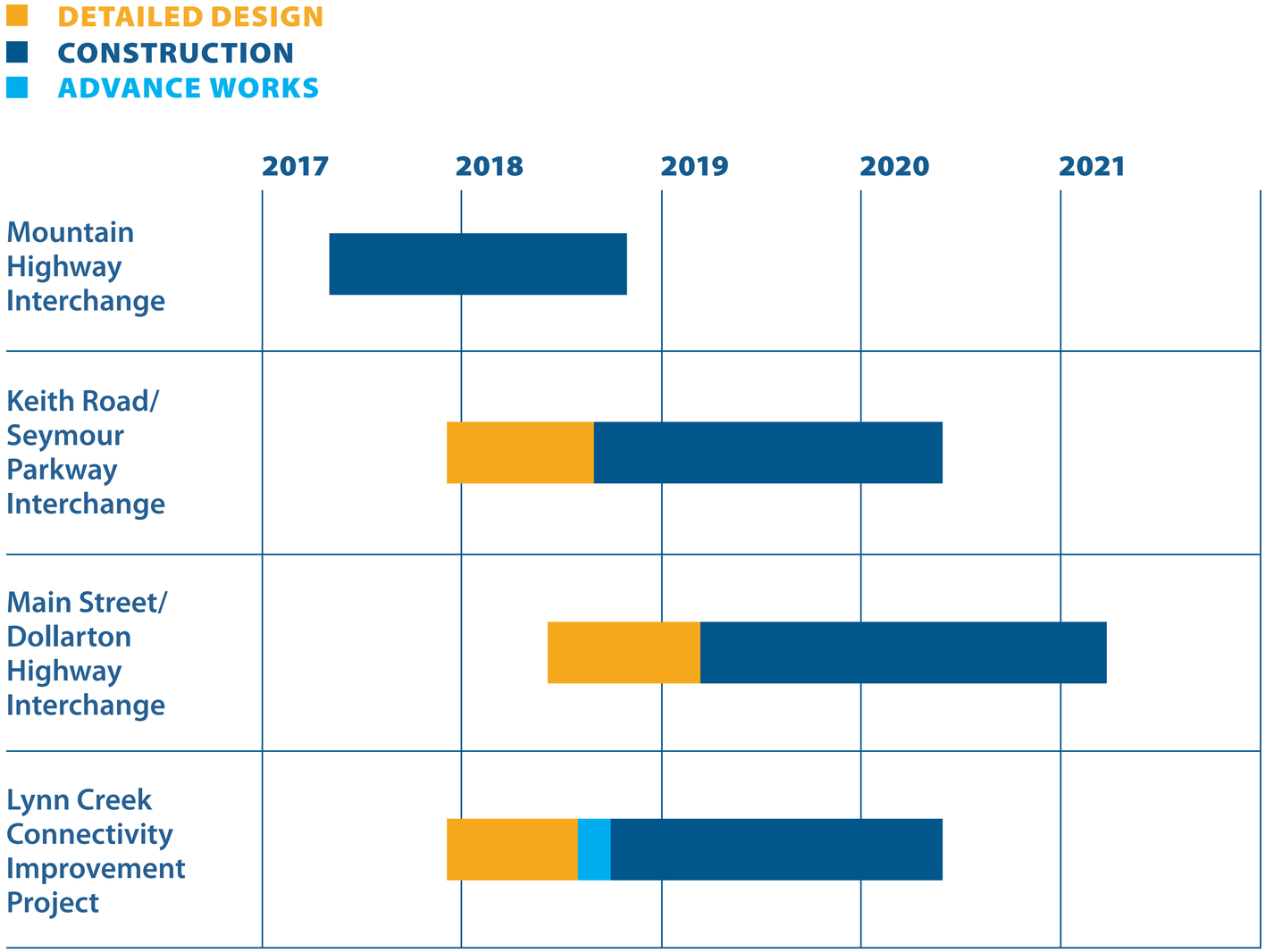
WHAT WE'RE DOING:

- Metering the Main Street/Dollarton Interchange on-ramp to better optimize the dedicated right lane across the Ironworker's Memorial Bridge
- Eliminating the short merge from the eastbound on-ramp to Highway 1, effectively removing the primary source of significant congestion and vehicle incidents
- Installing a signal at the Main Street off-ramp and Main Street to provide a safe crossing for cyclists and pedestrians
- Working closely with the Phibbs Exchange team to ensure the new deign supports transit improvements



Artist rendering of the new Main Street/Dollarton Highway Interchange

Next steps



During construction, the Ministry of Transportation and Infrastructure will minimize impacts to residents, commuters, and the public by:

- Providing public notification including roadside message boards, advertisements in local papers, website and social media updates
- Working outside of peak hours to limit impacts on commuters
- Limiting night work to as-required only

FUTURE CONSULTATION:

- Continued engagement with key stakeholders, residents and First Nations
- Further engagement anticipated for Spring 2019 regarding:
  - Keith Road/Seymour Parkway Interchange & Lynn Creek Connectivity Improvements
  - Main Street/Dollarton Highway Interchange

Notification Materials

To let people know about this Public Information Session, we:

- Ran a print advertisement in the North Shore News on April 6, and April 13
- Sent an email to key stakeholders
- Mailed out a postcard to residents and businesses in the nearby Lower Lynn area
- Provided an update on Facebook, Instagram, and Twitter

To stay informed about the Highway 1 – Lower Lynn Improvements, visit **gov.bc.ca/lowerlynninterchanges**

Highway 1 – Lower Lynn Improvements

Public Information Session Feedback Form

The Ministry of Transportation and Infrastructure, the Government of Canada and the District of North Vancouver are partnering in the design and construction of new and improved interchanges along the Lower Lynn portion of Highway 1.

The Mountain Highway Interchange, Keith Road/Seymour Parkway Interchange, Main Street/Dollarton Highway Interchange, and Lynn Creek Connectivity Improvements will be upgraded in four phases to improve safety, reliability, and reduce congestion in the Lower Lynn area.

Since our public information sessions last year, construction of the new Mountain Highway Interchange has been underway. We've also revised our design plans for the following phases of interchange improvements based on your feedback.

WE WANT TO HEAR FROM YOU

We want to know how you want to stay informed throughout the construction and planning process. Between April 11 and May 9, 2018, please provide us your feedback by:

- Completing this feedback form
- Filling out the online feedback form at gov.bc.ca/lowerlynninterchanges
- Sending an email to lowerlynn@gov.bc.ca

1. Please indicate how likely you would be to use each of the following methods of receiving updates about construction activities and traffic pattern changes for the Lower Lynn Improvements.

	Very likely	Somewhat likely	Neither likely nor unlikely	Somewhat unlikely	Very unlikely
Project website (gov.bc.ca/lowerlynninterchanges)					
DriveBC website (www.drivebc.ca)					
Email updates					
Newspaper advertisements					
Radio advertisements					
Roadside changeable message signs					
Social media (Facebook/ Instagram/Twitter)					

2. Please provide any additional comments you may have regarding any aspect of the Highway 1 – Lower Lynn Improvements. Please do not include any personally identifiable information about yourself or others in your response.

HOW YOUR FEEDBACK WILL BE USED

Your input will be considered, along with technical and financial input, as the project team completes further design refinements. There will also be additional opportunities to provide input.

Your comments and feedback are collected by the Ministry of Transportation and Infrastructure under sections 26(c) and 26(e) of the Freedom of Information and Protection of Privacy Act *("FOIPPA"), for the purposes of soliciting the public's feedback on the Mountain Highway Interchange Project. To protect your own privacy and the privacy of others, please do not include any personal information including phone numbers and email addresses in the body of your comments. Please do not share personal information about others. This survey is voluntary and a response is encouraged, not required. Should you have any questions about the collection of this information please contact: Jay Porter, PMP, Senior Project Manager, Ministry of Transportation and Infrastructure, 310 – 1500 Woolridge, Coquitlam, BC, V3K0B8, 604-527-3105.*

Appendix 2

Notification Materials

Newspaper ad

Highway 1 – Lower Lynn Improvements

BRITISH COLUMBIA

Public Information Sessions –
Saturday April 14, and Tuesday April 17, 2018

The Ministry of Transportation and Infrastructure, the Government of Canada and the District of North Vancouver are partnering in the design and construction of new and improved interchanges along the Lower Lynn portion of Highway 1. The Highway 1 – Lower Lynn Improvements will be completed in four phases to improve safety, reliability, and reduce congestion. These improvements will help improve travel times along Highway 1 to and from the Ironworkers Memorial Bridge, as well as within the surrounding municipal road network.

Since our public information sessions last year, construction of the new Mountain Highway Interchange has been underway. We've also revised our design plans for the following phases of interchange improvements based on your feedback.

At the upcoming information sessions, we'll provide design plans for the Lynn Creek Connectivity Improvements and the Keith Road/Seymour Parkway Interchange Projects. We'll also be showing concept refinements for the new Main Street/Dollarton Highway Interchange.

Public Information Session Schedule:

Saturday, April 14
10:00 a.m. – 1:00 p.m.
Lynnmour Elementary School
800 Forsman Avenue

Tuesday, April 17
5:00 p.m. – 8:00 p.m.
Holiday Inn & Suites
700 Old Lillooet Road

For more information

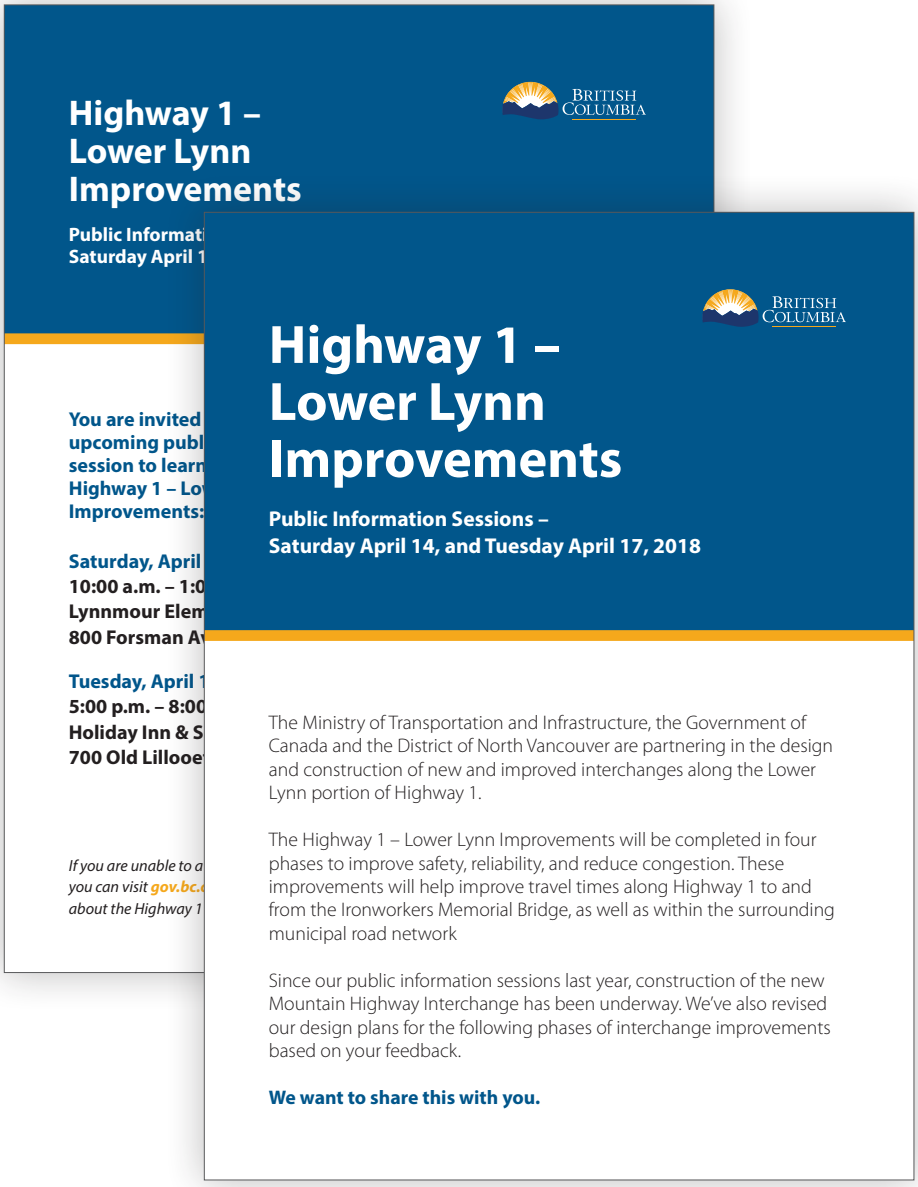
Visit
gov.bc.ca/lowerlynninterchanges

Email
lowerlynn@gov.bc.ca

How Your Input Will Be Considered
Your input will be considered, along with technical and financial input, as the project team completes further design refinements. There will also be additional opportunities to provide input.

*If you are unable to attend one of the information sessions, you can visit **gov.bc.ca/lowerlynninterchanges** to learn more about the Highway 1 – Lower Lynn Improvements.*

Postcard



Highway 1 – Lower Lynn Improvements

Public Informat
Saturday April 1

You are invited
upcoming publ
session to learn
Highway 1 – Lo
Improvements:

Saturday, April
10:00 a.m. – 1:0
Lynnmour Elem
800 Forsman Av

Tuesday, April 1
5:00 p.m. – 8:00
Holiday Inn & S
700 Old Lillooe

*If you are unable to a
you can visit gov.bc.
about the Highway 1*

BRITISH COLUMBIA

Highway 1 – Lower Lynn Improvements

**Public Information Sessions –
Saturday April 14, and Tuesday April 17, 2018**

The Ministry of Transportation and Infrastructure, the Government of Canada and the District of North Vancouver are partnering in the design and construction of new and improved interchanges along the Lower Lynn portion of Highway 1.

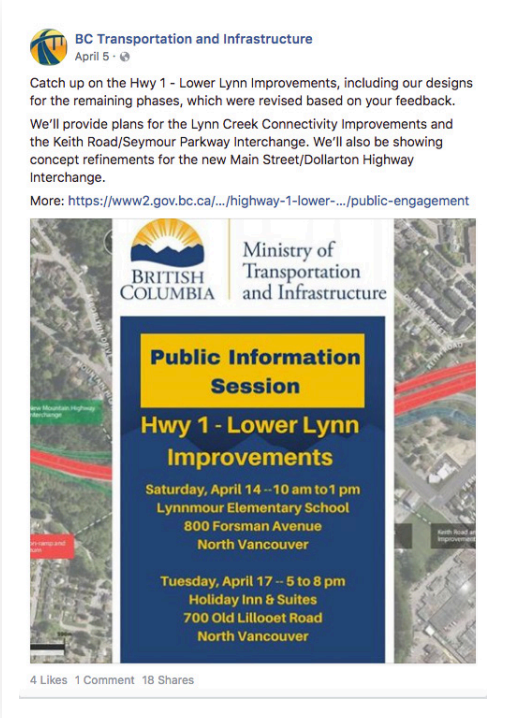
The Highway 1 – Lower Lynn Improvements will be completed in four phases to improve safety, reliability, and reduce congestion. These improvements will help improve travel times along Highway 1 to and from the Ironworkers Memorial Bridge, as well as within the surrounding municipal road network

Since our public information sessions last year, construction of the new Mountain Highway Interchange has been underway. We've also revised our design plans for the following phases of interchange improvements based on your feedback.

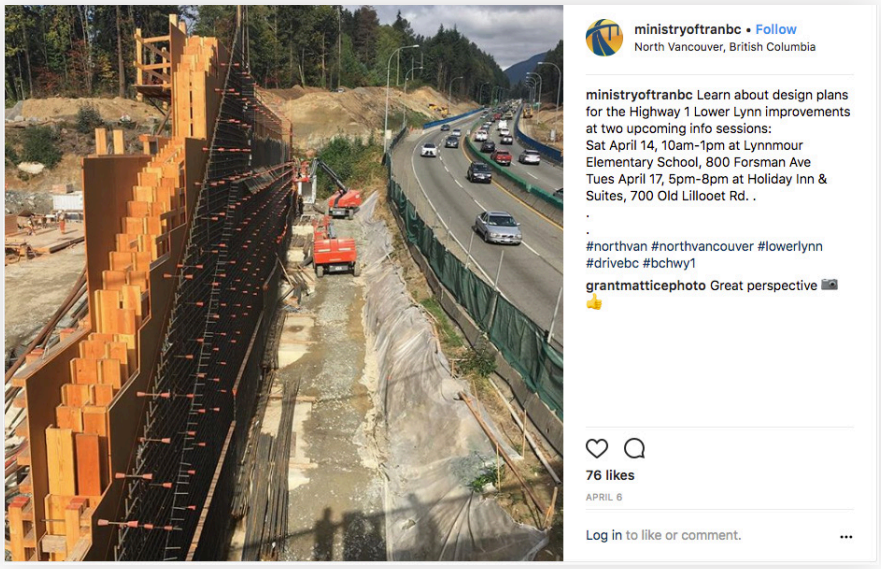
We want to share this with you.

Social media

Twitter



Facebook



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