FROM THE MINISTER

Our Ministry now has a more dynamic and expanded mandate than ever before -- for the first time, Transportation and Highways, B.C. Ferries, B.C. Rail and B.C. Transit are all under one umbrella.

To meet this exciting challenge, we have created a Provincial Transportation Council. Rod Morrison, General Manager B.C. Ferries, Paul McElligott, President and Chief Executive Officer B.C. Rail, Stuart Hodgson, Chairman and Chief Executive Officer B.C. Transit, Vince Collins, Deputy Minister and Keith Jackman, Superintendent of Motor Vehicles, meet with me to advise on a wide range of topics relevant to intermodal transportation issues. These meetings include discussion of planning activities for all transportation modes before making final decisions.

FROM THE DEPUTY MINISTER

I don't have to tell you how busy we all are these days. It seems, when we are our busiest, pats-on-the-back are usually a low priority. I am taking this opportunity therefore, to thank each one of you for your contribution to our Ministry. Your efforts help to develop and maintain transportation networks which in turn contribute to the economic and social well-being of us all.

At the time of writing, our Ministry has been named one of eight finalists for The Institute of Public Administration of Canada award for Innovative Management. The Ministry submission was our achievement of the privatization of road and bridge maintenance. To be a finalist is in itself no small achievement as there were 57 submissions for the award.

The Honourable Rita M. Johnston
Minister
Transportation and Highways

We can all be proud of this achievement, both for the part we played in making the privatization of maintenance the success it is, and for the contribution we make to our Ministry on a daily basis.

Vince Collins
Deputy Minister
Transportation and Highways

Road Runner is the employee newsletter for British Columbia Ministry of Transportation and Highways. It is produced and published quarterly by the Public Affairs Branch. Published articles appearing in Road Runner may be reprinted only with the permission of the Editor.

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On the Cover
The new Arrow Park Cable Ferry in dry dock being refurnished for the Arrow Park route.
Inroads Into The Environment

International experts in environmental technology are showing an increasing interest in the Ministry's success with environmental projects. This interest is the result of the emphasis we place on environmental impact assessments - a required step in the preliminary planning stage of developing all provincial transportation projects.

Wherever possible, the Ministry plans and develops transportation projects which will not adversely affect the environment. "In some cases, the Ministry's Environmental Services Section may encourage design alternatives to reduce the impact," says Mike Kent, Manager. Often, mitigation work improves the original habitat affected and usually, under the Federal Fisheries and Oceans "Not Net Loss Policy", the Ministry will compensate double the amount of habitat impacted.

An estimated 85% of the environmental work done by the Ministry involves fisheries and mitigation work, and as a result much of the Ministry's environmental work follows guidelines set out by the Federal Fisheries Department. Federal Fisheries and other government agencies are encouraged to review the environmental programs of the Ministry.

"We have many projects to be proud of," says Mike. "In particular, 'Schoolhouse', the initial Coquihalla River diversion, earned the Ministry the first environmental design award from the Association of Professional Engineers of B.C." Other leading projects include the recreation of 4.9 hectares of marsh land on the Skeena River to compensate for 2.4 hectares affected when widening Highway 16 near Prince Rupert; five upcoming major river diversions as a result of the Highway 57 Pine Pass project will see the use of boulder clusters, similar to those used on the Coquihalla River diversions resulting in the creation of diverse fish habitat and an increase in productivity, to name a few.

Where some impact on the environment is inevitable, studies are done to determine the best method of providing mitigation and compensation.

B.C.'s wildlife fencing designs are the best in North America. We developed new technology in the design of one way gates allowing an easy way out for animals that may end up on the wrong side of fences. Underpasses have been designed and strategically placed to provide access for moose, deer and other wildlife. Three of these underpasses are as large as a single-lane tunnel. In one area on the Okanagan Connector where the terrain makes an underpass impossible, we have built Canada's first wildlife bridge. The bridge will provide protective fencing, vegetation cover and tasty seed to encourage deer to use this bridge as part of their migration route to Winter ranges. Of course, reflectors and signs, including recommended night speeds are also in place to protect our wildlife.
Globe '90

Globe '90 was an international environment trade fair and conference that took place in March in Vancouver, at the Vancouver Trade and Convention Centre and the B.C. Place Stadium.

Minister Rita Johnston attended the opening ceremonies, as did staff who also attended the conference as delegates.

The conference attracted 3000 delegates and international speakers including Dr. Gro Harlem Bruntland, former Prime Minister of Norway and Chairperson of the World Commission on Environmental Development. Mike Kent, Manager of Environmental Services, delivered a paper titled: Mitigation Strategies: The key linkage for major linear projects in sustainable development.

The trade show featured 600 exhibits from 18 countries. British Columbia hosted a Pavilion which included a section on Transportation and Highways contribution to sustainable development. Rob McLean and Abby Wonnick of Region I represented our Ministry at the trade fair, answering questions and talking about our overall involvement.

Plans are to hold the second GLOBE conference and trade fair in 1992 have been finalized and Vancouver will once again be the host city.

Talking It Up!

John has discovered a lot of people don't realize that Highways even exists anymore. "they think we're privatized and there's nothing left". To correct this misconception, John and one or two other Area Managers meet with various groups to explain our general regional/district structure, and the role and responsibilities between the Ministry and the Contractor. This information is tied in with a local project, talking about which roads are being upgraded and why certain projects are happening and when.

The groups vary in size and how they come to hear John's presentation. For example, John may be invited to speak or, after fielding several similar enquiries from people from the same area, he asks if they'd like to get together - usually a few people at someone's house. It is really John's initiative that gets him invited. In April John will attend the Chamber of Commerce dinner in Prince Rupert and will give his presentation. He has also met with the RCMP in Terrace which resulted in a clearer understanding of the job both parties have to do to keep our highways safe. John has met with the "road users" such as truckers, various companies, and people who would be interested in Winter highway operations.

"As a result of these meetings, Highways or the contractor can respond better to issues," said John.

All this is happening because John saw a problem and turned it into an opportunity. The work and time John invests meeting with these people is certain to make his job easier in the long run. Well done John!

Recycling, The Workplace and You

With recycling being a hot topic these days, it is only natural to be reading about it in the Roadrunner.

Many towns and municipalities have a blue box program for recycling household goods. The government is taking this one step further to encourage recycling in government offices.

Project Paper Push is the name of the recycling program aimed at government staff. Doug Rhodes, Director, Information Systems Branch has complete details on how to get involved and he can be reached at 387-1457 in Victoria.

The Queen's Printer also has a host of products made from recycled paper, they are listed in the February Government Services Division Customer Information Newsletter.

- Proposed Government recycling initiatives include:
  * the Eliminate Legal Files program where all ministries by 1995 convert to 100 percent use of 11 inch letter-size file folders. Whether you are at home or in the office, please remember the three Rs:
  
  REDUCE - reduce your consumption of paper and other resources wherever feasible.
  
  RE-USE - use both sides of the paper for both writing and photocopying (duplexing). Re-use bags, envelopes and packaging.
  
  RECYCLE - recycle your own waste paper and encourage others to do so. Use recycled products where they are available.

SOME QUICK FACTS:

Each tonne of recycled paper produced:

- saves 17 trees
- saves enough energy to power an average home for six months
- eliminates three cubic yards of landfill material
- saves 7,000 gallons of water
- significantly reduces air pollution

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The Role of the Area Manager --

IT'S A COMPLEX AND DEMANDING JOB, BUT NOT WITHOUT ITS REWARDS

These days, our Area Managers certainly have their hands full. Theirs is a demanding, time-consuming job.

We visited Bruce Mackay, one of our Area Managers in Dawson Creek, in the middle of a typically busy day - and an intense snow storm.

"The role of the Area Manager is very extensive," says Mackay. "There are a lot of routine things that constantly need attention - such as inspecting culverts, checking potholes, rough pavement, overgrown or clogged ditches, sign maintenance, grass cutting, litter clean-up and shoulder upgrading. It also includes assessing potential road development, meeting with the public and responding to public calls - especially if they're not happy with the maintenance. Quite a few people still don't know what the changeover to private contractors means, so they tend to call us first.

Mackay says that much of his time is spent inspecting. "In the summer, that means a lot of walking, checking drainage and ditching, for instance. The work load is year-round is heavy, I have yet to catch up on last summer."

Area Managers are also involved in the Capital Rehabilitation, or new construction program. Some construction is done by contract and some through hiring equipment on a day-labour basis. "We act as contract managers," says Mackay, "out there collecting time cards, ensuring that the quality is there, and that the contractor is following the specs. We have spending authority up to $5,000 for minor work contracts. This takes care of most of the little things on which we spend much of our time."

It's still a new situation, and it is a challenge ironing out the contractor - employer relationship, trouble-shooting the contractor, trying to read through the contract and understand the intent. Bruce said work is being done on standardizing the process between Area Managers throughout the province.

"The annual plan is an important part of the contract, recommend-
The Role of the Area Manager continued . . .

ON VANCOUVER ISLAND, THINGS ARE MUCH THE SAME

Brian Barker who is now the Regional Operations Technician and was the Area Manager for the Parksville-Qualicum in the Central Island District until the end of March, shared these comments with us.

"The role of the Area Manager is basically three fold. We must balance the Ministry's goal to get the best bang for it's buck from the Maintenance Contractor, with the public service elements in responding to enquiries, and we are involved with the Capital Rehabilitation Program."

Brian says that he, two other Road Area Managers and a Bridge Area Manager have a never-ending list of tasks in their District. The challenge is in establishing the priorities for the day. The telephone, FAX machine and daily letters bring correspondence from MLA's, members of the public, and the Ministry, all with their demand for action. We can't reduce our level of service to any of these elements, or we're not meeting the Ministry goals. Often, the sender perceives their problems as your number one concern, and these may not be scheduled locally as your number one task.

The public will bring all sorts of problems to the Area Manager for resolution. Neighborhood disputes, and people blaming the Ministry for problems as far fetched as their malfunctioning septic system need to be handled diplomatically. With a high ratio of densely populated unincorporated area, we receive a lot of concerns of a type that a Municipality might receive. Our retired community has a lot of time on their hands to find problems for us to solve.

The public awareness of privatization is slowly filtering through, but we still receive a lot of complaint calls that need to be referred to the Contractor. Usually, we are asking the public to call directly.

The Ministry recently has requested two Municipal Restructure proposals for review, and these must be fit in with the other items too numerous to mention.

Brian likes the variety, and the challenge of doing a good job for the public benefit. He also likes to keep busy and "this certainly is the job for that! After a day in the field, my desk is covered with telephone messages and paperwork to be done."

Brian was a District Co-ordinator for ten years and accustomed to facilitating the scheduling of manpower and equipment. He has had to get used to stepping back and allowing the Contractor to do this. He says suggesting without control, but can be a bit frustrating, but it is our role to encourage the Contractors to take on their own organization, management and work schedule.

"Our Maintenance Contractor took on many former highways employees, people we used to work with. They're our best asset; they know what needs to be done, and try hard to work to a consistently high standard."

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LETTERS

A recent refugee from Region 5, I particularly enjoyed the article from North West Region "Advertising for Talent". Having spent in excess of ten years with the Ministry in Northern B.C., I can vouch for the camaraderie and quality life style which exists throughout the North.

Promotional opportunities have been abundant over the years and Region 5 has been a training ground for people who have moved on to all parts of the Province.

One of the fears I often heard expressed was "I don't mind moving up there for a couple of years, but I want to be able to move out when it suits me!" That was my own attitude when I first went to Terrace.

My experience was that many folk gained one or two promotional steps quite quickly with a very wide range of experience, so when they were ready to move, they were able to be very competitive in applying for positions elsewhere in the Province. Some of us even decided we liked the North and chose to raise our families there!

I commend Region 5 for their imaginative approach to recruitment and urge employees who are looking to advance their careers with the Ministry to give serious consideration to postings in Regions 4 and 5.

Try it, you'll like it!

By N. Hope, P. Eng., Regional Director - Vancouver Island Region
ATAP --
Helping Develop
Airports Throughout B.C.

I n a broader sense, the program aims to contribute to local economic development,” says David Bachynski, Senior Policy Advisor (for air). “Air transportation is often the most important means of access for small, remote communities.”

Many communities rely on the Ministry’s Air Transport Assistance Program (ATAP) for help. Since it was first introduced in 1978, the program has provided at least 70 communities with grants totalling more than $35 million to help build or develop airports.

Mike Creasy, Air Operations Advisor for the Transportation Planning Division’s transport policy group describes ATAP as “a unique grant program designed to achieve specific policy objectives in air transport things like more coverage and better quality service.”

David came to the Ministry last fall from the Federal Government. Mike moved to the Ministry in 1979 to work on the ATAP program, after spending two years with Air Services.

The program was formed with three main objectives: to encourage scheduled and charter air services in areas lacking air links to major communities, to improve access to remote communities and to support local economic development, such as mining, forestry and tourism.

ATAP grants to build seaplane facilities and helicopter landing pads have contributed to the economic development of Masset, Port Hardy and Tahsis.

A new remote access airstrip at Bob Quinn Lake, on Highway 37, will assist in the extensive mineral exploration and mining operations in the lower Iskut Valley.

ATAP grants provided improved facilities which led to the introduction of commercial air services in Bella Coola, Salmon Arm and Qualicum Beach.

Through the program, leading-edge technology has been incorporated into regional airports. In Pemberton/Whistler, for example, the world’s most complex microwave landing system guides planes to their descent. Tumbler Ridge has Canada’s first “floating” runway on muskeg.

Also thanks to ATAP, forest protection and air ambulance services are now available in Dease Lake, Golden and Masset.

Bachynski hopes ATAP will continue to expand. Reports from the Regional Transportation Task Forces identified air development needs and praised the program.

The Ministry is now looking at new, cost-effective methods to help ensure that community airports are properly maintained.

After an airport is constructed, communities can now apply for further grants to assist with costly preventive maintenance and rehabilitation programs.

The Transportation Planning Division is restructuring the ATAP administration process. They are reintroducing grant application forms and project agreement forms for grant recipients such as municipalities and regional districts.
Major Project - Cassiar Connector

Construction has started on the Cassiar Connector, the $89 million project to upgrade to freeway standard the two kilometre stretch of the Trans Canada Highway between the end of the Highway 1 freeway and the Second Narrows Bridge.

From First Avenue to the Second Narrows Bridge, the project’s lowered highway lanes, running through a tunnel, will eliminate intersections with Vancouver’s street system. The Cassiar Connector will also improve the flow of traffic on Hastings Street and provide a better connection between the highway and the Port of Vancouver.

A 730-metre four-lane tunnel will accommodate two directional traffic and provide paved shoulders for emergency stops and emergency access. The reinforced concrete twin box structure will have modern ventilation and lighting systems to ensure air quality and visibility.

A three-level interchange will be built with ramps to connect the Trans Canada Highway to Wall Street.

Two new ramps at the First Avenue Interchange will connect Rupert Street to Cassiar Street. The Rupert Street Diversion, which currently passes through Rupert Park will be eliminated.

The tunnel will be opened to traffic in the Fall of 1991, with some remaining road work completed in the Spring of 1992.

Renovations Update

Fort George District staff were on the move recently when they took up residence in their new District Office just a week before Christmas.

Additional staff and space requirements identified for the near-term meant that existing facilities in the downtown government building would soon be inadequate. An opportunity to acquire space in the former Forest District Office at 15th and Ospika, made the timing right for such a move. Under our existing relationship with the maintenance contractor, the new facility will serve its purpose for many years to come.

One wall was renovated and windows were added. A cosmetic makeover of carpets, paint, wallpaper and improved lighting gave the office a fresh, new look. In addition to the enlarged work space of some 6000 square feet, there are other benefits for staff and customers alike. Easier access, better parking, an equipment cache building on site, an additional computer room and a brighter work environment are a few things that have made the new District office just right for the 20 staffs who now work there.

To celebrate the relocation there was an Open House on January 22nd. Members of the public and invited guests met the staff, enjoyed coffee and doughnuts and a toured the new premises. Lois Boone, M.L.A. Prince George-North took an interest in the proceedings and was escorted through the facility by District Highways Manager, Errol Redman.

Meanwhile, in the Regional Office in Prince George the wheels are in motion for a major expansion that will nearly double the existing work space on the second floor of the government building at Fourth and George Streets. The floor plan has been finalized and tenders called in late February. Construction contractors toured the site on March 6 and the renovation project commenced in mid-March.

In addition to improvements going on in the Regional Office, facilities for the Survey Section, Geotech Office, Paving and Construction can expect to undergo similar makeovers in the near future. By mid Summer, in all these locations should be enjoying upgraded surroundings.
June 3 to 9 is National Transportation Week in Canada. This will be the 21st celebration of the annual event, and there will be lots of special functions held across the Country to make Canadians more aware of the importance of efficient and safe transportation, and the vital role it plays in our daily lives.

Scheduled events include award banquets, parades, magazine articles, open houses at ports and airports, TV programs, technical seminars, golf and baseball tournaments.

In the past, NTW has emphasized public awareness and paying tribute to important contributors to the industry. Objectives now emphasize safety and the environment, recognizing those in the industry who contribute to safety improvements, energy conservation and in pollution.

Pressures on the transportation industry for innovation and investment to reduce pollution and fuel consumption, have greatly intensified. The one million Canadians who work in the industry -- 100,000 of them here in B.C. are called upon to satisfy the transportation needs of our growing economy while striving for conservation, a cleaner environment and increased public safety.

National Transportation Week Awards

The NTW organization recognizes and honors individuals for their contributions and achievements in transportation.

The Ministry, and other major transportation oriented organizations, have been asked to consider submitting the names of candidates who qualify for the various awards outlined below.

Candidates for an NTW award "must be engaged in transportation or a closely related activity, their duties having an involvement with the movement of goods or people." Recently retired individuals will also be considered. All regional nominations must be submitted prior to May 15, 1990.

* Transportation Person of The Year - Candidates will have during their careers assumed leadership roles which have improved and advanced either the transportation industry as a whole, or any of the several modes.

* Award of Valour - The candidate must have performed (since January 1, of 1989) an exemplary act of bravery either in the defence of life or the protection of property.

* Award of Achievement - The candidate, through innovative initiative, will have brought about positive developments of significant benefit to transportation in Canada.

* Award of Excellence - The candidate will have made an outstanding contribution to the betterment of the transportation industry in recent years in such varied areas as policy, safety, education or corporate function.

If you wish to nominate someone from the Ministry of Transportation and Highways for an NTW Award, please contact Public Affairs Branch at Headquarters for details and nomination forms.

Ron Huntington
Named NTW Honorary Chairman

The Honorable Ronald Huntington, PC, Chairman of the Board of Canada Ports Corporation has been appointed the Honorary Chairman of National Transportation Week for the British Columbia and Yukon Region for 1990.

"Events during National Transportation Week are a salute to the 100,000 British Columbians who work in the transportation sector," Huntington says.
Improvements to the Arrow Lakes ferry service announced in January are progressing on schedule.

Changes include a new 40-car ferry for the Needles-Fauquier route, a supplementary ferry for the Galena Bay-Shelter Bay route, modifications to the D.E.V. Galena and increased capacity on the Arrow Park route with a larger 28 car vessel.

Tenders were called in February to build a 40-car, eight-knot cable ferry to replace the M.V. Needles, now operating on the Needles-Fauquier route. The new ferry should begin operation in August.

When that happens the 28-car, five-knot M.V. Needles will move to the Galena Bay-Shelter Bay route as a supplementary ferry, providing service from August until October 8, 1990, and during subsequent summers. With the extra ferry on the Galena Bay-Shelter Bay route, long line ups in the summer will be unusual.

Tenders were called in early February to modify the D.E.V. Galena and build shore ramps at Galena Bay and Shelter Bay. This will increase the vessel's carrying capacity, from 42 vehicles to 50.

The contract is scheduled for completion by early May.

The 28-car Castlegar-Robson ferry has been moved to Shelter Bay to undergo refit prior to being placed into service on the Arrow Park route, replacing the existing 16 car vessel. This work is now complete. Ministry staff have met with employees and the BCGLU to plan the placement of all regular employees affected by the changes.

The Galena operates approximately 50 kilometers south of Revelstoke on Upper Arrow Lake. The M.V. Needles now serves Lower Arrow Lake, about 58 kilometers south of Nakusp. The Arrow Park route is approximately 23 kilometers south of Nakusp.
Employee Assistance Program

The Employee Assistance Program (EAP) provides professional assistance to help employees and their families resolve problems that affect their personal lives or job performance.

The program was introduced to help employees deal with a range of personal problems, usually related to substance abuse (alcohol or drugs), family, mental and financial stresses. Although these are private problems, the EAP can be useful in assisting an individual in dealing with them when they impact upon effective functioning, job performance, or the morale of fellow workers. The EAP is an offer of a helping hand, and is strictly confidential. Participation is voluntary, although it may be recommended when performance on the job is affected by problems.

Since an employee’s well being and work performance can be affected by the problems of a spouse or dependent, the program is available - and free - to employees and their families. If further assistance is necessary and where there is a cost for this assistance it will be the employee’s responsibility.

The program provides for confidential consultation and was introduced to the Ministry in 1987. During master negotiations in 1986, the BCGEU and the government agreed to establish the province-wide program to be administered by a joint committee.

There are three types of referrals under the EAP:

* Self referral - where the employee calls the EAP directly and there is no employer involvement. Counselling services and references are handled by the Columbia Centre in Vancouver.

* Informal Referred - where the attendance at EAP is suggested by interested parties if an employee’s personal problems appear to have the potential to seriously affect future job performance. The employee may either reject the referral, or accept it and make the call for help.

* Formal Referral - where the supervisor has documented unsatisfactory work performance, and advises the employee to seek help through EAP. In this instance, the employee has the right to have a union steward present at the meeting with the supervisor, and may either accept or reject the referral.

Employees who wish to make enquiries about the EAP, or make a self-referral, can either call their Regional Personnel Office or call Columbia Centre direct on the toll-free line 24 hours a day, seven days a week, at 1-800-972-2327. In Vancouver call 873-1315.

These numbers are staffed by a co-ordinator who will put the caller in contact with an EAP Co-ordinator in their local areas.

Further assistance to employees of a preventive nature is in the planning stages. We are looking at the whole issue of stress in government,” David Grant, Manager of Health and Safety says, “and will be looking at what our needs are. Where we have evaluated those needs we’ll decide what we have to do to meet them, and what programs are required.”

The intent of the programs will be to help make employees more aware of the consequences and problems caused by certain kinds of stress, and what steps are necessary to take to deal with problems before they really begin to interfere with life at home and at work.

EMPLOYEE QUESTIONNAIRE GETS POPULAR RESPONSE

Thanks to all who took the time to complete the “Employee in the Public Service” questionnaire distributed September.

The questionnaire was designed to determine how employees felt about career issues and the goals they had for their career. For those who wanted to move from their present field, inquiries were made about training requirements, readiness to pursue training and past and present involvement with training.

Many people took the time to comment on issues raised by the confidential questionnaire. With a response rate of more than 60 percent, a total of 1508 questionnaires were received for the survey. We’ll let you know how your fellow employees feel about their careers in a future issue of Road Runner.

INTRODUCING THE ORDER OF B.C.

During its last session, the Legislature approved an Act establishing the “Order of British Columbia”. This Order recognizes those persons who have served with the greatest distinction and excellence in any field of endeavor benefiting the people of the Province.

Now the government is seeking nominations for the Order, and the first investiture will be held in June.

Recognition may be given, for example, to persons who are community leaders or who have made remarkable contributions in the fields of business, labour or industry. Research, culture, sports, the arts and volunteer work also may be qualifying fields.

Adjudications will be by an Advisory Council under the Honorary Chairmanship of the Lieutenant-Governor. The Council will be chaired by the Chief Justice of B.C. Other members will be the Speaker of the Legislature, the Deputy Provincial Secretary, a President of a B.C. University and the head of the Union of B.C. Municipalities.

Recipients will be recognized with a newly designed medal that incorporates the dogwood, which is the Province’s floral emblem, and the B.C. Coat of Arms. They will also receive certificates of appointment signed by the Lieutenant Governor and will have the right to use the letters O.B.C. after their names.
PROFILES

From creating a good first impression, to keeping track of busy people, ordering supplies, and answering a forever ringing telephone, these often spoken to but rarely seen people deserve a round of applause. We are pleased to introduce you some of our Receptionists. Next time you call one of our offices and hear one of these smiling voices, be sure to say you met her in the Road Runner! 🎉

Employees Win Cash Awards for Suggestions

We've all seen the ad on the back page of Postings and thought we would never be lucky enough to win cash for a great suggestion. Well, think again. At the South Island district office in Saanich, Barbara McKenna and Ann Tully each received a plaque and a $100 cheque for their great ideas.

The Suggestion Awards Program offers cash awards of up to $25,000!

McKenna, a secretary in the Development Approvals Section, wanted to provide quick responses to public inquiries.

"People would always be calling to ask if their permit had been issued. I got tired of looking for the information. I wanted a way to retrieve information while someone was waiting on the phone."

McKenna put all permit information on a database for easy access. With this computerized system, she can print out information based on any subject category -- date, road, applicant, etc. "I got rid of the five large books of permit registers."

Ann Tully, a Clerk 3, sent a lot of information to the regions and
Engineer Wins RTAC Medal For Quality Assurance Program Paper

Olav Thyvold has won a Roads and Transportation Association of Canada medal as co-author of the paper on the Ministry's Quality Assurance Program. "This honor just came out of the blue," said Thyvold, Area Bridge Manager for the Lower Mainland District.

Together with John Eastman, an Engineer with N.D. Lea Consultants Limited, Olav created the Quality Assurance Program which assures the public and the Ministry that road and bridge maintenance contractors are meeting work standards. "We developed a program for inspection and monitoring of the Highway Maintenance Contractor."

They later wrote a paper about the program after encouragement from Earl Lund, Chief Highway Engineer.

Their paper, "A Quality Assurance Program for Privatized Highway and Bridge Maintenance Contracts", was chosen for the G.W. Gilchrist Medal at RTAC's 1989 Conference in Calgary.

Olav, who has worked with the Ministry since 1985, hasn't finished with the Quality Assurance Program yet. "As Area Bridge Manager, I use the program on a day-to-day basis."
NEW APPOINTMENTS & PROMOTIONS

REGION 1

SOUTH COAST REGION OFFICE

Terry L. Murphy Engineering Aide 90/01/02
Dave G. Marr Senior Transportation Programs Engineer 90/01/02
John Arndt Property Agent 90/12/11
Patrick Kelly Asphalt Aide 89/12/01
Debbie Girard Property Clerk 89/11/20
Gary Dawson Design Team Leader 89/11/24
Bhag Singh Jasal Project Supervisor 89/12/11
Kelly Bishop Office Assistant 2 90/01/15

Mike Smallwood Field Work Technician 90/01/15
Allan Brown Manager Geotechnical Operations 90/01/02
Steve Heggie Engineering Assistant 89/12/24
Dave Deubot Engineering Assistant 89/12/24
Doreen Poirier Financial Clerk 90/03/01
Linda Frederick Secretary 90/03/01

LOWER MAINLAND

Norm Hunter Area Manager Road 90/01/03
John McDonald Operations Assistant 89/12/01
Mike Hatley Trade Lead Hand 89/12/01
Ron Watson Senior Marine Engineer 99/11/26
Peter Blagdon Senior Marine Engineer 89/11/28
Don Whirl Project Supervisor 89/11/24

FRASER VALLEY

Kathryn Steward Area Manager 89/12/28
Wayne Dent Reflector Foreman 90/01/02

REGION 2

THOMPSON-OKANAGAN REGIONAL OFFICE

John Coyne Regional Bridge Engineer 89/11/27
Don Dieter Crew 2 90/01/01
Dave Labar Assistant to Regional Approving Officer 90/02/05
RaeAnne Kurucz Public Information Officer 90/01/02
Al Taylor Operations Assistant 90/02/05
Julian Malinsky Property Management and Land Survey 89/12/18
Roxanne Ewashko Regional Finance Clerk 89/12/29
Valerie Spencer Regional Finance Clerk 89/12/29
Bonnie Fadden Regional Finance Clerk 89/12/29
Darlene Petrie Regional Finance Clerk 89/12/29

THOMPSON DISTRICT

Brent Beattie Geotech Engineer 90/01/15
Grant Irvine Transportation Planning Engineer 89/12/11
Bruce Crawford Geotech Assistant 89/12/18
Brad Hogg Geotech Assistant 89/12/18
Jerry Beckington Area Manager Road 90/01/21
Dave Kuryłowich Area Manager Bridge 90/01/21
Malcolm Makayev Area Manager Road 90/11/22

OKANAGAN SHUSWAP

Graham Greenword Engineering Assistant 89/11/27

REGION 3

KOOTENAY REGIONAL OFFICE

Larry Moffat Construction Field Supervisor C No. 90/01/02
Dan Gould Manager Design and Construction 90/01/04
Janice Hoffman Regional Approving Officer 90/02/05
Kirk Edmunds Assistant Regional Approving Officer 90/01/15
Susan Lakeman Regional Finance Clerk 90/02/17
Debbie Funk Regional Finance Clerk 90/01/02
Suzanne Evans Regional Finance Clerk 90/01/02
John Wolinski Geotech Aide 90/01/21
Allan Jones Crew 89/12/04
Ron Lowther Regional Bridge Engineer 89/12/04
Mike Bancroft Property Management/Land Surveys 89/11/20

SOUTH OKANAGAN

Clark Abel Area Manager Road 90/02/04
Chris Keir Operations Assistant 89/12/06
Val Zayliss Engineering Aide 90/12/01
Bill Sparks Engineering Aide 89/11/01

CENTRAL KOOTENAY DISTRICT

Lola Swetlikoe District Clerk 89/12/01
Richard Bridge Ferry Operator 89/12/01

KOOTENAY BOUNDARY DISTRICT

Stewart Turner District Technician 89/11/27

EAST KOOTENAY DISTRICT

Joanne Whittack Senior District Clerk 89/11/29

SELKIRK DISTRICT

Terry Walton Marine Engineer 89/11/30
IN THE FIELD

NEW APPOINTMENTS & PROMOTIONS

REGION 4
CENRAL/NORTH EAST
REGIONAL OFFICE

Mike Otolwichuk Engineering Aide 3 90/02/05
Mike Hanson Systems Technician 90/02/12
Lynn Duff Contract Admin. Officer 90/02/12
Deborah Ricard Regional Finance Clerk 90/02/07
Paul Shul Construction Project Supervisor 89/12/14
Sharon Mitchell Regional Finance Clerk 89/12/04
Cheryle Squair Geotech Aide 89/12/04
Michelle Garvock Regional Property Agent 89/12/11
Miles Webster Regional Manager, Professional Services 89/11/25

FORT GEORGE DISTRICT
Ed Cienccia Area Manager Bridge 90/01/22

NORTH CARIBOO DISTRICT
Craig Sanderson District Technician 90/02/19
John Cook District Technician 89/12/18
Zenom Burechalo Senior District Clerk 90/01/08

SOUTH PECHE DISTRICT
Jim Parker Area Manager Trainee R. 90/01/08

ROBSON DISTRICT
Gail Nedoborski District Clerk 89/12/18
Ross Hunt Engineering Aide 3 89/11/27

CENTRAL CARIBOO DISTRICT
Gary Bartley Finance and Administration Officer 89/11/20
Nick Antilaiff Area Manager Road 89/11/27
Garnet Crawford Field Crew 1 89/12/11

REGION 5
NORTH WEST
REGIONAL OFFICE

Jim Place Agg. and Terr. Analyst 90/02/06
Ivan Navarro Geotech Engineer Road Design 90/01/15

SKLENA DISTRICT
Jeff Wiseman Area Manager Road 89/12/25

STIKINE DISTRICT
Larry Harts Finance and Administration Officer 90/03/05
David Storoschuk Operations Assistant 89/11/27
Keith Beauch Engineering Assistant 89/11/24

BULKLEY NASS DISTRICT
Mark Neave Marine Mate 89/11/29
Miles Martinsen Field Crew 2 90/02/01

AUTOSHOW 1990

"Our display at the 1990 Autoshow, B.C. Place was a huge success and well received by the public," reports Rob McLean, Public Information-Communications Officer for the South Coast Region.

Rob and staff set up and manned a booth at the Autoshow, answering many questions from the public. Plans are already underway for next year with a larger booth and models of projects.

Many thanks to the following staff who worked at the Autoshow:
Rob Abola, Project Manager
Paul Baal, Project Manager, Major Projects

Linda Christensen, Communications Centre Operator
Ross Coates, Project Manager, Major Projects
Marlene Fatur, Communications Centre Operator
IN THE FIELD

NEW APPOINTMENTS AND PROMOTIONS

REGION 6
VANCOUVER ISLAND REGIONAL OFFICE
Rob Howat Regional Approving Officer 90/01/02
Ian Tukham Supervisor Accounting Operations 90/01/02
Carol Espy Clerk 3 90/02/01
Herb Kaufman Property Agent 90/01/15
Greg Meriton Assistant Regional Property Agent 90/02/19
Cal Fradin Registry 89/12/18
Tom Patkin Public Information Officer 90/03/09
Eel Townend Regional Des' gr and Construction Engineer 89/10/02

CENTRAL ISLAND DISTRICT
Richard Crossley Area Manager Bridge 90/01/15
Pat Trippell Area Manager Road 90/02/12
Don Smith Senior Traffic Planning Program Engineer 89/11/20

SOUTH ISLAND DISTRICT
Marly Ditrich Rehabilitation Employee 90/01/01
Albert Hanson Rehabilitation Employee 90/01/02
Ann Tully Clerk 3 89/12/01

NORTH ISLAND DISTRICT
Daniel Bowen Regulatory 90/01/08
Steve Pratt Engineering Aide 1 90/01/08
Ray Vandykhuyen Area Manager Trainee 89/12/06

HEADQUARTERS - VICTORIA
Bruce Richmond Senior Budget Officer 90/01/02

Dare to Wear Wearables

You've probably heard of Wearables by now -- the new era of clothing complete with the Ministry logo and your Region or District location on them. If not, check out the bulletin board, ask your Public Information Officer for the catalogue or call Public Affairs for more details.

There are ball caps, tennis style t-shirts, sweats, sweaters and more. If your office has a ball team and is looking for a nifty looking uniform, consider Wearables.

Wearables are ordered directly through a supplier called Creative Incentives. All you need to do is send them your order form, including your payment and they'll look after the rest. Their name, address and order forms are in the catalogue.

Dare to wear Wearables, they come in great colors, are a quality product and sport our Ministry logo and are easy to order. Your order can be for as little as one item or as many as you need. Hope to see you in Wearables soon!
IN THE FIELD

Transportation Workshop Builds Unity

In Region 4, staff continues to work toward the goal of building a stronger rapport with users of the transportation system. Recently, municipalities and regional districts were given special attention.

In a progressive move toward improving co-operation and understanding, Region 4 hosted their first Regional Transportation Workshop. More than 50 administrators and technical staff representing the majority of municipalities and regional districts in the Region joined Ministry staff in Prince George for a day-long information session.

“Our goal is to work together to build the best transportation network we can”, Regional Director Joe Jensen told the group in his opening address. “We want to establish a strong communications link, to be on a one-to-one basis with the municipalities, to share concerns so that we can achieve the best possible results for the users of our highways system.”

Team presenters provided a comprehensive overview of Ministry operations, focusing on the recent past, the organization today, our goals and plans to achieve them. Municipal programs, the transportation planning process and the distinction between capital and rehabilitation projects were the other primary topics of discussion. Guests responded with a variety of questions leading to productive discussion.

At the end of the day’s activity, feedback from participants suggested the event was a valuable exercise. From a management point of view, the Regional Transportation Workshop was a positive step toward increasing public awareness of today’s Ministry of Transportation and Highways. The mutual benefits of such a gathering suggest that it might well become an annual event.

CURLING BONSPIEL

A good time was had by all 128 Ministry staff, family and friends at the Annual Curling Bonspiel in Victoria.

“We had a great turnout and a terrific time,” says Dewis Rozell, Manager, Administration, Bridge Engineering in headquarters and organizer of the bonspiel for the past three years.

This event has taken place for at least 15 years and grows more popular every year.

L-R Bob Corder, Finance and Admin., Rob Cahoon, Bridge Engineering, Jolin Martyn, formerly with Equipment Services, and Shelley Magnussen, Friend of Ralph English of Highway Design, winding down after action-filled bonspiel. (Bob Corder is in Region 6.)

Dewis Rozell lines up a shot.
The following contracts were awarded.

### REGION 1

<table>
<thead>
<tr>
<th>Contract</th>
<th>Amount</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>$7,819,551</td>
<td>Improvement to Oak Street Bridge between Vancouver and Richmond were completed.</td>
<td></td>
</tr>
<tr>
<td>206,481</td>
<td>Cleaning and guardrail improvements to Port Mann Bridge in Surrey were completed.</td>
<td></td>
</tr>
<tr>
<td>277,250</td>
<td>Pre-paving work on Trans Canada Highway in Abbotsford and Surrey was completed.</td>
<td></td>
</tr>
<tr>
<td>2,508,936</td>
<td>Construction of a detailed masterplan for the development of the new Masset Municipal Airport.</td>
<td></td>
</tr>
</tbody>
</table>

### REGION 2

<table>
<thead>
<tr>
<th>Contract</th>
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<tr>
<td>$11,000</td>
<td>Osoyoos received ATAP grant to grade and compact the municipal airport runway.</td>
<td></td>
</tr>
<tr>
<td>19,000</td>
<td>Lillooet received ATAP grant to improve the surface of the airport runway.</td>
<td></td>
</tr>
<tr>
<td>2,540,212 &amp; 2,501,709</td>
<td>Construction of Squalax Bridge in North Shuswap. The bridge will be open to traffic by Fall, 1990.</td>
<td></td>
</tr>
<tr>
<td>1,377,513</td>
<td>Paving on Vancouver Island Highway and roads in the Mud Bay area. Scheduled for completion by May 31, 1990.</td>
<td></td>
</tr>
<tr>
<td>10,000</td>
<td>Merritt to receive ATAP grant to help fund development plan for the municipal airport.</td>
<td></td>
</tr>
<tr>
<td>999,968</td>
<td>Construction of Pennask Creek Bridge, part of the Okanagan Connector. The bridge is scheduled for completion by August, 1990.</td>
<td></td>
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</tbody>
</table>

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<tr>
<td>300,000</td>
<td>Prince Rupert: received ATAP grant to assist with costs of constructing a medevac helipad.</td>
<td></td>
</tr>
<tr>
<td>15,000</td>
<td>Masset received ATAP grant to fund the creation of a detailed masterplan for the development of the new Masset Municipal Airport.</td>
<td></td>
</tr>
<tr>
<td>217,279 &amp; 133,844</td>
<td>Two contracts awarded for work to modify the Galena and construct shore ramps. The Galena operates between Galena Bay and Shelter Bay on Upper Arrows Lake. Scheduled for completion April, 1990.</td>
<td></td>
</tr>
<tr>
<td>161,121</td>
<td>Two contracts for work on the Umenica Princess Ferry which operates on Francois Lake near Burns Lake. Scheduled for completion May, 1990.</td>
<td></td>
</tr>
</tbody>
</table>

### REGION 5

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<tbody>
<tr>
<td>$250,000</td>
<td>Qualicum Beach received ATAP grant to construct additional service areas and taxiways at the municipal airport.</td>
<td></td>
</tr>
<tr>
<td>12,500</td>
<td>Alert Bay received ATAP grant to install aircraft fueling system at municipal airport.</td>
<td></td>
</tr>
<tr>
<td>623,187</td>
<td>Construction of Sutton Creek Bridge near Port Alberni. Scheduled for completion by April 30.</td>
<td></td>
</tr>
<tr>
<td>680,700</td>
<td>Improvements to Harris Cove Bridge at the mouth of the San Juan River were completed.</td>
<td></td>
</tr>
<tr>
<td>1,377,513</td>
<td>Paving on Vancouver Island Highway and roads in the Mud Bay area. Scheduled for completion by May 31, 1990.</td>
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KULEET AND KLATAWA TO THE RESCUE

After receiving a "May Day" call from the Vancouver Coast Guard about a downed seaplane, on Saturday, February 24th, Captain Norm Stackhouse and crew of the Kuleet sprang immediately into action, leaving their run on the Fort Langley/Albion ferry route.

Once on the scene, the "Kuleet" launched their rescue boat, the Sea Shepherd so Mate Ian Johnston and Deckhand Larry McDonald could search for three missing people. Two of the missing people were found quickly and taken off to hospital. The "Kuleet" continued ferrying rescue staff and supplies to aid in the search for the still missing third person and picked up debris. The ferry and crew remained during the entire rescue, providing valuable assistance.

Hearing the call, Captain Graham Mowatt and crew of the "Klatawa" the other ferry on the same route, soon joined in the search. They checked shorelines and booms and aided in transporting rescue staff, staying as long as they were needed.

Eventually the third missing person was found in the wreckage of the plane and unfortunately died as a result of the crash.

We can be proud of our Captains and crews on the "Kuleet" and "Klatawa". They were able to exercise the Marine Duty Training required by the Coast Guard. The Langley Fire Department sent a letter to Captains Stackhouse and Mowatt commending them for their actions. "Your aid was greatly needed and appreciated by the emergency personnel and you are to be commended on your initiative and hard work. It is comforting to know that there are still people willing to get involved. Our thanks for a job well done!"

And our thanks to you for doing a job we can all be proud of.
Reg Frederickson: Shooting for the Gold

Reg Frederickson, Operations Technician in Prince George for the Central/North East Region, is quite a hot shot. Literally!

Frederickson is a master of the fine art of competition rifle shooting. An outstanding marksman, he is the 1989 Canadian National Indoor "Three Position Prone Aggregate" Champion in the expert class (the three positions being prone, kneeling and standing), and has been competing for several years in a wide variety of events. These include the B.C. Championships, the B.C. Summer Games and the Indoor National Postal Competition. That's a contest in which events are held at local clubs, and results from across the country compiled and compared.

"I've been doing quite well", Frederickson says modestly, as his collection of ribbons and trophies continues to grow. "I've been considering gearing up for the Commonwealth Games, but so much time is required for practising that it really cuts into the rest of my life".

In the past, Frederickson practised up to three hours a day, four or five days a week. He has tapered off to three hours a day, two days a week, but will step the process up again in preparation for two major competitions coming up, the B.C. Championships at the end of May, and the B.C. Summer Games, which will be held in Prince George this summer. Frederickson has been around riflemen all his life. Both his father and grandfather were enthusiastic hunters, but it was only six years ago that he took up competition shooting in a major way. His specialty is the three position event, with the small-bore .22 calibre rim-fire rifle. He has also competed in individual prone events, standing air-rifle, and full-bore (.308) rifle shooting competitions. He owns five rifles, three strictly for competition (all German-made), and two for hunting.

Frederickson's wife, Ingrid and their two children (seven year old daughter Meghan and five year old son Sean) are all very interested in and supportive of his hobby, attending his various competitions. A couple of years ago, Sean began going along on the odd hunting trip. "For him", Frederickson says, "it's the fun of going out with Dad."

"I enjoy the precision and discipline of competition shooting", he comments. "It requires mental control; that's about 90 percent of it. It's like a form of meditation. When I'm shooting, I can't afford to be thinking about anything else, or the intense concentration necessary to score well is lost. It's an escape for me as well, a highly enjoyable reprieve from the pressure of work and daily life".