



Highway 16 from Prince Rupert to Prince George stretches nearly 800 kilometres in BC’s northern region. Where transportation options are available, residents need to find that information quickly and easily.

This document includes information on transit, medical transportation, inter-city bus, rail, and community-based services. It provides a single source of information on these and other related services, such as driver training programs and business licensing information for starting up a new service.



## TRANSPORTATION SERVICES

### Transit

- The BC Transit website provides everything you need to know about using public transit services in the City of Prince Rupert. Visit [www.bctransit.com/prince-rupert/home](http://www.bctransit.com/prince-rupert/home) or call **250-624-3343**.
- Refer to the “BE SAFE” guide ([www2.qa.gov.bc.ca/assets/gov/public-safety-and-emergency-services/crime-prevention/community-crime-prevention/publications/safe-community-be-safe-guide.pdf](http://www2.qa.gov.bc.ca/assets/gov/public-safety-and-emergency-services/crime-prevention/community-crime-prevention/publications/safe-community-be-safe-guide.pdf)) for personal safety tips for when you are walking or using public transportation.

### Medical Transportation

- In the event of an emergency, dial **9-1-1** if you require an ambulance to transport you to a hospital.
- Northern Health Connections is a travel service program for patients needing to travel for out-of-town medical appointments in Northern BC. Call **1-888-647-4997** or visit <https://nhconnections.ca/>.
- The First Nations Health Authority Health Benefits Program helps provide coverage for health services to support BC First Nations, including access to medical transportation benefits through their home community’s health service office. For more information, call **1-800-317-7878** or visit [www.fnha.ca/benefits/medical-transportation](http://www.fnha.ca/benefits/medical-transportation).

### Inter-City Bus

- BC Bus North – to make reservations or for more information please visit [www.bcbus.ca](http://www.bcbus.ca) or call toll free **1-844-564-7494**.

### Rail

- VIA Rail Canada operates a regional service between Jasper, AB and Prince Rupert, BC. Visit [www.viarail.ca](http://www.viarail.ca) or call **1-888-VIA-Rail (842-7245)**.

### Community-Based Services

- The City of Prince Rupert website contains helpful information on local transportation services providing road, ferry, rail, and air access ([www.princerupert.ca/community/transportation](http://www.princerupert.ca/community/transportation)).
- “Prince Rupert Better at Home” is funded by the Government of British Columbia and managed by the United Way to help seniors remain independent, offering a wide range of services, which may include transportation. For information, call Prince Rupert Aboriginal Community Services Society at **250-622-2891**.
- Friendship House Association of Prince Rupert ([friendshiphouse.ca](http://friendshiphouse.ca)) provides a connection to Prince Rupert (**250-627-1717**).

## LICENSING SERVICES

### Driver Licensing

- Information is available on all driver training school locations licensed or registered by ICBC. See the Driver Training Industry of British Columbia website ([www.dtcbc.com/resources/ds-locations/all-schools.asp](http://www.dtcbc.com/resources/ds-locations/all-schools.asp)) or call **1-866-339-0363**.

- If you are unsure of the type of driver’s licence you need to operate a specific type of vehicle or passenger service, ICBC has information on Driver’s Licence Classes and Types. Contact ICBC to determine qualifications to operate shuttle services (**1-800-950-1498**). A commercial driver’s licence requires a safe driving record.
- Should you wish to apply for a licence to start up your own driver training school, or to teach a driver training course, see the Driver Training Industry of BC website ([www.dtcbc.com](http://www.dtcbc.com)) or call **1-866-339-0363**.

### Business Licensing

- To operate a business in Prince Rupert, you need a business licence issued by the City of Prince Rupert. See Prince Rupert Business Licensing ([www.princerupert.ca/business\\_development/business\\_licenses](http://www.princerupert.ca/business_development/business_licenses)) or call **250-627-0934**.
- Visit the Passenger Transportation Branch website ([www.th.gov.bc.ca/rpt/licence\\_new.htm](http://www.th.gov.bc.ca/rpt/licence_new.htm)) or call **1-800-663-7867** to see if a Passenger Transportation Licence is needed.
- Speak to an Autoplan Broker about vehicle and liability insurance needed to operate a passenger transportation service. For the location nearest you, see the ICBC website ([www.icbc.com/locators/Pages/default.aspx](http://www.icbc.com/locators/Pages/default.aspx)) or call **1-800-663-3051**.