

## Commercial Vehicle Safety & Enforcement

# BULLETIN

To: All Limousine, Party Bus and Transportation Network Services Operators

### **RE: Street hailing**

The purpose of this bulletin is to remind Limousine, Party Bus, and Transportation Network Services (TNS/ride-hail) drivers and companies that street hailing is prohibited.

Drivers/companies who engage in this unauthorized practice are subject to violation tickets/administrative penalties.

### **Definition, Legislation and Conditions of License**

Street hailing refers to the offer, solicitation, or acceptance of an offer to provide a transportation service, or the provision of a transportation service that is not prearranged.

Under the *Passenger Transportation Act*, section 23(3), a person must not transport in a commercial passenger vehicle, as passengers, persons who hail the motor vehicle from the street, or who cause the motor vehicle to be hailed from the street, unless:

- A. the licence under which the motor vehicle is operated includes a passenger directed vehicle authorization that expressly authorizes the motor vehicle to be hailed from the street, or
- B. the motor vehicle is an inter-city bus or a prescribed commercial passenger vehicle.

Under the *Passenger Transportation Act*, section 23(4), a person must not provide, or advertise or hold out that the person is able to provide, a service that involves the operation of motor vehicles as a type of commercial passenger vehicles unless:

- A. the person is a licensee whose licence includes the authorization necessary for that type of operation, or
- B. the licence under which each of the motor vehicles through which that service is or may be provided includes that authorization.

Conditions of Licence set by the Passenger Transportation Board for Limousine, Party Bus and TNS do not authorize street hailing.

## **Enforcement**

To address the continued occurrence of street hailing related offenses, CVSE will be increasing enforcement efforts. The fine for street hail is \$1,150.00 to the driver, with potential administrative penalties at the discretion of the Registrar.

## **Contact**

Should you have any questions or concerns, CVSE Officers can be reached via the Commercial Passenger Vehicle Program phone line at 604 527-2198, or by email at [CPV@gov.bc.ca](mailto:CPV@gov.bc.ca), and would be pleased to assist you.

Thank you,

A handwritten signature in black ink, appearing to read 'Perry Dennis', with a long horizontal flourish extending to the right.

Perry Dennis  
Deputy Registrar, Passenger Transportation