

## Commercial Vehicle Safety & Enforcement

### Vehicle Inspections & Standards

# NOTICE

**To: All Authorized Inspectors currently using Personal BCeID to access the Vehicle Safety BC Portal**  
**This does not apply to Authorized Inspectors who already log in using a BC Services Card Account**

### **RE: VehicleSafetyBC Portal Access – Personal BCeID Retiring July 31, 2025**

The purpose of this notice is to inform Authorized Inspectors (AIs) currently using Personal BCeID to access the VehicleSafetyBC Portal (VSBC) that effective July 31, 2025, the Ministry of Citizens' Services is retiring Personal BCeID to ensure system security and improve digital services. From that date forward, AIs will require a BC Services Card Account to access VSBC.

The process to obtain a BC Services Card Account may take several days to complete. We strongly recommend all impacted AIs start this process early, and log into VSBC using their new BC Services Card Account credentials as soon as possible. AIs who try to log in with a Personal BCeID after July 31, 2025, will not be able to access the system to submit inspections, resulting in service interruptions at DIFs that may impact their clientele and the public that relies on their services.

AIs must follow the two-step process below to ensure their VSBC Profile is updated with their new BC Services Card Account credentials:

### **Step 1: Obtain a BC Services Card Account as soon as possible**

A BC Services Card Account is a secure digital identity to prove who you are online.

There are two options:

- The BC Services Card App for your mobile device (recommended – can be done from anywhere, takes minutes and you don't require a physical BC Services Card), or
- A BC Token (requires an in-person visit to a [ServiceBC location](#) or [Mobile Service Centre](#) with a physical BC Services Card).

Instructions to obtain either option are available online at [www.id.gov.bc.ca](http://www.id.gov.bc.ca)

Any questions regarding obtaining a BC Services Card Account, or about the retirement of Personal BCeID, should be directed to [ServiceBC](#).

### **Step 2: Log in to VSBC and switch to your BC Services Card Account before the deadline**

Once a BC Services Card Account has been obtained, and before July 31, 2025, AIs must:

- Log in to VSBC using their Personal BCeID,
- Select the option to 'Switch to BC Services Card Account,'
- Review the information provided and select 'Proceed,'
- Return to the Log in page and select 'Log in with BC Services Card,'
- Choose to continue with BC Services Card App or Username/password & BC Token.

Should you have any questions or concerns, please contact CVSE staff by email at [Vehicle.Inspections@gov.bc.ca](mailto:Vehicle.Inspections@gov.bc.ca).

Thank you,

A handwritten signature in black ink, appearing to read "Geoff Ford". The signature is fluid and cursive, with the first name "Geoff" being more prominent than the last name "Ford".

Geoff Ford  
Manager, Vehicle Inspections & Standards